

INDEPENDENT BANK CORP  
Form 10-K  
March 12, 2013  
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United States Securities and Exchange Commission  
Washington, D.C. 20549  
FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the fiscal year ended December 31, 2012

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 1-9047

Independent Bank Corp.

(Exact name of registrant as specified in its charter)

Massachusetts

04-2870273

(State or other jurisdiction of

(I.R.S. Employer

incorporation or organization)

Identification No.)

Office Address: 2036 Washington Street,

02339

Hanover Massachusetts

Mailing Address: 288 Union Street,

02370

Rockland, Massachusetts

(Zip Code)

(Address of principal executive offices)

Registrant's telephone number, including area code:

(781) 878-6100

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

Name of each exchange on which registered

Common Stock, \$.01 par value per share

NASDAQ Global Select Market

Preferred Stock Purchase Rights

NASDAQ Global Select Market

Securities registered pursuant to section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities

Act. Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the

Act. Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required by Section 13 or 15(d) of the Securities

Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to

file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any,

every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (232.405 of

this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and

post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (229.405 of this

chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or

information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

x

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of “large accelerated filer;,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act. (check one):

Large Accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate market value of the voting common stock held by non-affiliates of the registrant, computed by reference to the closing price of such stock on June 30, 2012, was approximately \$585,587,884.

Indicate the number of shares outstanding of each of the registrant’s classes of common stock, as of the latest practicable date. February 28, 2013 22,776,461

**DOCUMENTS INCORPORATED BY REFERENCE**

List hereunder the following documents if incorporated by reference and the Part of the Form 10-K (e.g., Part I, Part II, etc.) into which the document is incorporated: (1) Any annual report to security holders; (2) Any proxy or information statement; and (3) Any prospectus filed pursuant to Rule 424(b) or (c) under the Securities Act of 1933. The listed documents should be clearly described for identification purposes (e.g., annual report to security holders for fiscal year ended December 24, 1980).

Portions of the Registrant’s definitive proxy statement for its 2013 Annual Meeting of Stockholders are incorporated into Part III, Items 10-13 of this Form 10-K.

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Cautionary Statement Regarding Forward-Looking Statements

A number of the presentations and disclosures in this Form 10-K, including, without limitation, statements regarding the level of allowance for loan losses, the rate of delinquencies and amounts of charge-offs, and the rates of loan growth, and any statements preceded by, followed by, or which include the words “may,” “could,” “should,” “will,” “would,” “hope,” “might,” “believe,” “expect,” “anticipate,” “estimate,” “intend,” “plan,” “assume” or similar expressions constitute forward-looking statements within the meaning of the safe harbor provisions of the Private Securities Litigation Reform Act of 1995.

These forward-looking statements, implicitly and explicitly, include the assumptions underlying the statements and other information with respect to the beliefs, plans, objectives, goals, expectations, anticipations, estimates, intentions, financial condition, results of operations, future performance and business, of the Company including the Company’s expectations and estimates with respect to the Company’s revenues, expenses, earnings, return on average equity, return on average assets, asset quality and other financial data and capital and performance ratios.

Although the Company believes that the expectations reflected in the Company’s forward-looking statements are reasonable, these statements involve risks and uncertainties that are subject to change based on various important factors (some of which are beyond the Company’s control). The following factors, among others, could cause the Company’s financial performance to differ materially from the Company’s goals, plans, objectives, intentions, expectations and other forward-looking statements:

- a weakening in the United States economy in general and the regional and local economies within the New England region and the Company’s market area, which could result in a deterioration of credit quality, a change in the allowance for loan losses, or a reduced demand for the Company’s credit or fee-based products and services;
- adverse changes in the local real estate market could result in a deterioration of credit quality and an increase in the allowance for loan losses, as most of the Company’s loans are concentrated within the Bank’s primary market area, and a substantial portion of these loans have real estate as collateral;
- a further deterioration of the credit rating for U.S. long-term sovereign debt could adversely impact the Company. Although the 2011 downgrade by Standard and Poor’s of U.S. long-term sovereign debt did not directly impact the financial position of the Company, an inability by the federal government to raise the U.S. debt limit or otherwise could result in further downgrades which in turn could cause a re-evaluation of the ‘risk-free’ rate used in many accounting models, other-than-temporary-impairment of securities and/or impairment of goodwill and other intangibles;
- acquisitions may not produce results at levels or within time frames originally anticipated and may result in unforeseen integration issues or impairment of goodwill and/or other intangibles;
- changes in, trade, monetary and fiscal policies and laws, including interest rate policies of the Board of Governors of the Federal Reserve System could affect the Company’s business environment or affect the Company’s operations;
- any changes in, and any failure by the Company to comply with tax laws generally and requirements of the federal New Markets Tax Credit program in particular could adversely affect the Company’s tax provision and its financial results;
- inflation, interest rate, market and monetary fluctuations could reduce net interest income and could increase credit losses;
- adverse changes in asset quality could result in increasing credit risk-related losses and expenses;
- competitive pressures could intensify and affect the Company’s profitability, including continued industry consolidation, the increased financial services provided by nonbanks and banking reform;
- a deterioration in the conditions of the securities markets could adversely affect the value or credit quality of the Company’s assets, the availability and terms of funding necessary to meet the Company’s liquidity needs, and the Company’s ability to originate loans and could lead to impairment in the value of securities in the Company’s investment portfolios, having an adverse effect on the Company’s earnings;
- the potential need to adapt to changes in information technology could adversely impact the Company’s operations and require increased capital spending;

the risk of electronic fraudulent activity within the financial services industry, especially in the commercial banking sector due to cyber criminals targeting bank accounts and other customer information, which could adversely impact the Company's operations, damage its reputation and require increased capital spending;

changes in consumer spending and savings habits could negatively impact the Company's financial results;

new laws and regulations regarding the financial services industry including, but not limited to, the Dodd-Frank Wall Street Reform and Consumer Protection Act, may have a significant effect on the financial services industry in general, and/or the Company in particular, the exact nature and extent of which is uncertain;

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- changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) generally applicable to the Company's business could adversely affect the Company's operations; and
- changes in accounting policies, practices and standards, as may be adopted by the regulatory agencies as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board, and other accounting standard setters, could negatively impact the Company's financial results.

If one or more of the factors affecting the Company's forward-looking information and statements proves incorrect, then the Company's actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements contained in this Form 10-K. Therefore, the Company cautions you not to place undue reliance on the Company's forward-looking information and statements.

The Company does not intend to update the Company's forward-looking information and statements, whether written or oral, to reflect change. All forward-looking statements attributable to the Company are expressly qualified by these cautionary statements.



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PART I.

ITEM 1. BUSINESS

General

Independent Bank Corp. (the "Company") is a state chartered, federally registered bank holding company headquartered in Rockland, Massachusetts that was incorporated under Massachusetts law in 1985. The Company is the sole stockholder of Rockland Trust Company ("Rockland" or the "Bank"), a Massachusetts trust company chartered in 1907. Rockland is a community-oriented commercial bank. The community banking business is the Company's only reportable operating segment. The community banking business is managed as a single strategic unit and derives its revenues from a wide range of banking services, including lending activities, acceptance of demand, savings, and time deposits, and investment management. At December 31, 2012, the Company had total assets of \$5.8 billion, total deposits of \$4.5 billion, stockholders' equity of \$529.3 million, and 998 full-time equivalent employees.

On November 9, 2012 the Company completed the acquisition of Central Bancorp, Inc. ("Central"), the parent of Central Co-operative Bank a/k/a Central Bank ("Central Bank"). Of the shares of Central common stock outstanding immediately prior to the merger, sixty percent (60%) were converted into shares of the Company's common stock and the remaining forty percent (40%) were converted into the right to receive \$32.00 in cash, without interest. The transaction qualified as a tax-free reorganization for federal income tax purposes. See Note 2 "Acquisition" to the Consolidated Financial Statements included in Item 8 hereof for a further discussion of the acquisition.

As of December 31, 2012, the Bank had the following corporate subsidiaries, all of which were wholly-owned by the Bank and included in the Company's consolidated financial statements:

Five Massachusetts security corporations, namely Rockland Borrowing Collateral Securities Corp., Rockland Deposit Collateral Securities Corp., Taunton Avenue Securities Corp., and former Central subsidiaries Central Securities Corporation and Central Securities Corporation II. The security corporation subsidiaries were formed to hold securities, industrial development bonds, and other qualifying assets. As of December 31, 2012 the Bank had also formed Goddard Ave Securities Corp. but had not yet received approval of its security corporation qualification. The Bank subsequently received this approval to qualify as a Massachusetts security corporation in 2013;

Rockland Trust Community Development Corporation, which has two wholly-owned subsidiaries, Rockland Trust Community Development LLC and Rockland Trust Community Development Corporation II, and which also serves as the manager of two Limited Liability Company subsidiaries wholly-owned by the Bank, Rockland Trust

Community Development III LLC and Rockland Trust Community Development IV LLC, all of which were all formed to qualify as community development entities under federal New Markets Tax Credit Program criteria; Rockland MHEF Fund LLC, a Delaware limited liability company, was established as a wholly-owned subsidiary of Rockland Trust. Massachusetts Housing Equity Fund, Inc. is the third party nonmember manager of Rockland MHEF Fund LLC which was established in connection with a low-income housing tax credit investment;

Compass Exchange Advisors LLC which provides like-kind exchange services pursuant to section 1031 of the Internal Revenue Code;

Bright Rock Capital Management LLC, which was established to act as a registered investment advisor under the Investment Advisors Act of 1940; and,

Rockland Trust Phoenix LLC and Metro Real Estate Holdings, LLC, (a former Central Bank subsidiary) which were formed for the purpose of holding, maintaining, and disposing of foreclosed properties.

The Company is currently the sponsor of Independent Capital Trust V ("Trust V"), a Delaware statutory trust, Slade's Ferry Statutory Trust I ("Slade's Ferry Trust I"), a Connecticut statutory trust, Central Bancorp Capital Trust I ("Central Trust I"), a Delaware statutory trust, and Central Bancorp Statutory Trust II ("Central Trust II"), a Connecticut statutory trust, each of which was formed to issue trust preferred securities. Trust V, Slade's Ferry Trust I, Central Trust I, and Central Trust II are not included in the Company's consolidated financial statements in accordance with the requirements of the consolidation topic of the Financial Accounting Standards Board ("FASB") Accounting Standards

Codification (“ASC”).

Periodically, Compass Exchange Advisors LLC, a wholly-owned subsidiary of the Bank, acts as an Exchange Accommodation Titleholder (“EAT”) in connection with customers' like-kind exchanges under Section 1031 of the Internal Revenue Code. When Compass Exchange Advisors LLC provides EAT services, it establishes an EAT entity to hold title to property for its clients for up to 180 days in accordance with Internal Revenue Service guidelines. EAT entities are considered

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the property owner solely for federal income tax purposes, and in no other instances, in order to facilitate a client's like kind exchange. A typical EAT entity is a Massachusetts corporation capitalized with \$500, whose directors are all Rockland Trust officers and which has Rockland Trust as its sole shareholder. The EAT entity owns all of the membership interest in a LLC which holds title to the property and is managed by the client. All financial benefits and burdens of property ownership are borne by the client. EAT entities are therefore not consolidated onto Rockland Trust's balance sheet in accordance with Generally Accepted Accounting Principles.

### Market Area and Competition

The Bank contends with considerable competition both in generating loans and attracting deposits. The Bank's competition for generating loans is primarily from other commercial banks, savings banks, credit unions, mortgage banking companies, insurance companies, finance companies, and other institutional lenders. Competitive factors considered for loan generation include interest rates, terms offered, loan fees charged, loan products offered, services provided, and geographic locations.

In attracting deposits, the Bank's primary competitors are savings banks, commercial and co-operative banks, credit unions, internet banks, as well as other nonbank institutions that offer financial alternatives such as brokerage firms and insurance companies. Competitive factors considered in attracting and retaining deposits include deposit and investment products and their respective rates of return, liquidity, and risk, among other factors, such as convenient branch locations and hours of operation, personalized customer service, online access to accounts, and automated teller machines.

The Bank's market area is attractive and entry into the market by financial institutions previously not competing in the market area may continue to occur which could impact the Bank's growth or profitability. The Bank's market area is generally comprised of Eastern Massachusetts, including Cape Cod, and Rhode Island.

### Lending Activities

The Bank's gross loan portfolio (loans before allowance for loan losses) amounted to \$4.5 billion on December 31, 2012, or 78.5% of total assets. The Bank classifies loans as commercial, consumer real estate, or other consumer. Commercial loans consist of commercial and industrial loans, asset-based loans, commercial real estate, commercial construction, and small business loans. Commercial and industrial loans generally consist of loans with credit needs in excess of \$250,000 and revenue in excess of \$2.5 million, for working capital and other business-related purposes and floor plan financing. Asset-based loans consist primarily of revolving lines of credit but also include term loans secured by owner occupied commercial real estate and machinery and equipment. All loans are fully secured with an all asset lien, and collateral for revolving lines of credit consists of accounts receivable and inventory. Revolving lines of credit are structured as committed lines with terms of three to five years. All of these revolving lines of credit have variable rates of interest. Commercial real estate loans are comprised of commercial mortgages, including mortgages for construction purposes that are secured by nonresidential properties, multifamily properties, or one-to-four family rental properties. Small business loans, including real estate loans, generally consist of loans to businesses with commercial credit needs of less than or equal to \$250,000 and revenues of less than \$2.5 million. Consumer real estate consists of residential mortgages and home equity loans and lines that are secured primarily by owner-occupied residences and mortgages for the construction of residential properties. Other consumer loans are mainly personal loans and automobile loans.

The Bank's borrowers consist of small-to-medium sized businesses and consumers. Substantially all of the Bank's commercial, consumer real estate, and other consumer loan portfolios consist of loans made to residents of and businesses located in the Bank's market area. The majority of the real estate loans in the Bank's loan portfolio are secured by properties located within this market area.

Interest rates charged on loans may be fixed or variable and vary with the degree of risk, loan term, underwriting and servicing costs, loan amount, and the extent of other banking relationships maintained with customers. Rates are further subject to competitive pressures, the current interest rate environment, availability of funds, and government regulations.

The Bank's principal earning assets are its loans. Although the Bank judges its borrowers to be creditworthy, the risk of deterioration in borrowers' abilities to repay their loans in accordance with their existing loan agreements is inherent in any lending function. Participating as a lender in the credit market requires a strict underwriting and monitoring process to minimize credit risk. This process requires substantial analysis of the loan application, an evaluation of the customer's capacity to repay according to the loan's contractual terms, and an objective determination of the value of the collateral. The Bank also utilizes the services of an independent third-party to provide loan review services, which consist of a variety of monitoring techniques performed after a loan becomes part of the Bank's portfolio. The Bank's Controlled Asset and Consumer Collections departments are responsible for the management and resolution of nonperforming loans. Nonperforming loans consist of nonaccrual loans and loans that are more than 90 days past due but still accruing interest. In the course of resolving nonperforming loans, the Bank may choose to restructure the contractual terms of

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certain loans. Terms may be modified to fit the ability of the borrower to repay in line with its current financial status. When residential loans are modified, the borrower must perform during a 90 day trial period before the modification is finalized. It is the Bank's practice to have any restructured loans which are on nonaccrual status prior to being modified remain on nonaccrual status for six months, including the trial period, before management considers its return to accrual status. If the restructured loan is on accrual status prior to being modified, it is reviewed to determine if the modified loan should remain on accrual status.

Other Real Estate Owned ("OREO") includes real estate properties, which have served as collateral to secure loans, that are controlled or owned by the Bank. In order to facilitate the disposition of OREO, the Bank may finance the purchase of such properties at market rates if the borrower qualifies under the Bank's standard underwriting guidelines. The Bank had twenty-nine properties held as OREO at December 31, 2012 with a balance of \$12.0 million.

**Origination of Loans** Commercial and industrial, asset-based, commercial real estate, and construction loan applications are obtained through existing customers, solicitation by Bank personnel, referrals from current or past customers, or walk-in customers. Small business loan applications are typically originated by the Bank's retail staff, through a dedicated team of business officers, by referrals from other areas of the Bank, referrals from current or past customers, or through walk-in customers. Residential real estate loan applications primarily result from referrals by real estate brokers, homebuilders, and existing or walk-in customers. Mortgage loan officers provide convenient origination services during banking and nonbanking hours. Other consumer loan applications are directly obtained through existing or walk-in customers who have been made aware of the Bank's consumer loan services through advertising, direct mail, and other media.

Loans are approved based upon a hierarchy of authority, predicated upon the size of the loan. Levels within the hierarchy of lending authorities range from individual lenders to the Executive Committee of the Board of Directors. In accordance with governing banking statutes, the Bank is permitted, with certain exceptions, to make loans and commitments to any one borrower, including related entities, in the aggregate amount of not more than 20% of the Bank's stockholders' equity, or \$105.9 million, at December 31, 2012, which is the Bank's legal lending limit. Notwithstanding the foregoing, the Bank has established a more restrictive limit of not more than 75% of the Bank's legal lending limit, or \$79.4 million, at December 31, 2012, which may only be exceeded with the approval of the Board of Directors. There were no borrowers whose total indebtedness in aggregate exceeded the Bank's self-imposed restrictive limit. The Bank's largest relationship as of December 31, 2012 consisted of forty-four loans which aggregate to \$57.3 million in exposure.

**Sale of Loans** The Bank's residential mortgage loans are generally originated in compliance with terms, conditions and documentation which permit the sale of such loans to investors, such as the Federal Home Loan Mortgage Corporation ("FHLMC"), Federal National Mortgage Association ("Fannie Mae"), the Government National Mortgage Association ("GNMA"), and other investors in the secondary market. Loan sales in the secondary market provide funds for additional lending and other banking activities. The Bank sells the servicing on a majority of the sold loans for a servicing released premium, simultaneous with the sale of the loan. For the remainder of the sold loans for which the Company retains the servicing, a mortgage servicing rights asset is recognized. As part of its asset/liability management strategy, the Bank may retain a portion of the adjustable rate and fixed rate residential real estate loan originations for its portfolio. During 2012, the Bank originated \$420.3 million in residential real estate loans of which \$47.2 million were retained in its portfolio, and comprised primarily of thirty year fixed loans.

**Loan Portfolio** The following table shows the balance of the loans, the percentage of the gross loan portfolio, and the percentage of total interest income that the loans generated, by category, for the fiscal years indicated:

|                      | As of<br>December 31, 2012<br>(Dollars in thousands) | % of Total<br>Loans | % of Total Interest Income<br>Generated For the Years Ended<br>December 31, |        |        |   |
|----------------------|--|---------------------|---|--------|--------|---|
|                      |  |                     | 2012  | 2011   | 2010   |   |
| Commercial           | \$ 3,077,026   | 68.1                | % 65.8  | % 64.3 | % 61.8 | % |
| Consumer Real Estate | 1,415,030  | 31.3                | % 23.7  | % 22.7 | % 22.2 | % |

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|                |              |       |        |        |        |   |
|----------------|--------------|-------|--------|--------|--------|---|
| Other Consumer | 26,955       | 0.6   | % 1.4  | % 2.1  | % 3.4  | % |
| TOTAL          | \$ 4,519,011 | 100.0 | % 90.9 | % 89.1 | % 87.4 | % |

Commercial Loans Commercial loans consist of commercial and industrial loans, asset-based loans, commercial real estate loans, commercial construction loans and small business loans. The Bank offers secured and unsecured commercial loans for business purposes. Commercial loans may be structured as term loans or as revolving or nonrevolving lines of credit including overdraft protection, credit cards, automatic clearinghouse (“ACH”) exposure, owner and nonowner-occupied commercial mortgages as well as issuing standby letters of credit.

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The following pie chart shows the diversification of the commercial and industrial portfolio as of December 31, 2012:  
Select Statistics Regarding the Commercial and Industrial Portfolio

|                                   | (Dollars in thousands) |   |
|-----------------------------------|------------------------|---|
| Average Loan Size                 | \$200                  |   |
| Largest Individual C&I Loan       | \$15,329               |   |
| C&I Nonperforming Loans/C&I Loans | 0.39                   | % |

Commercial term loans generally have a repayment schedule of five years or less and, although the Bank occasionally originates some commercial term loans with interest rates which float in accordance with a designated index rate, the majority of commercial term loans have fixed rates of interest and are collateralized by equipment, machinery or other corporate assets. In addition, the Bank generally obtains personal guarantees from the principals of the borrower for virtually all of its commercial loans. At December 31, 2012, there were \$263.4 million of term loans in the commercial loan portfolio.

Collateral for commercial revolving lines of credit may consist of accounts receivable, inventory or both, as well as other business assets. Commercial revolving lines of credit generally are reviewed on an annual basis and usually require substantial repayment of principal during the course of a year. The vast majority of these revolving lines of credit have variable rates of interest. At December 31, 2012, there were \$424.1 million of revolving lines of credit in the commercial loan portfolio.

Included in the commercial and industrial portfolio are automobile and, to a lesser extent, boat, recreational vehicle, and other vehicle floor plan financing. Floor plan loans are secured by the automobiles, boats, or other vehicles, which constitute the dealer's inventory. Upon the sale of a floor plan unit, the proceeds of the sale are applied to reduce the loan balance. In the event a unit financed under a floor plan line of credit remains in the dealer's inventory for an extended period, the Bank requires the dealer to pay-down the outstanding balance associated with such unit.

Contractors hired by the Bank make unannounced periodic inspections of each dealer to review the condition of the underlying collateral and ensure that each unit that the Company has financed is accounted for. At December 31, 2012, there were \$59.3 million in floor plan loans, all of which have variable rates of interest.

Small business lending caters to all of the banking needs of businesses with commercial credit requirements and revenues typically less than or equal to \$250,000 and \$2.5 million, respectively, and uses partially automated loan underwriting capabilities.

The Company makes use of the Bank's authority as a preferred lender with the U.S. Small Business Administration ("SBA"). At December 31, 2012, there were \$24.8 million of SBA guaranteed loans in the commercial portfolio and \$4.0 million of SBA guaranteed loans in the small business loan portfolio.

The Bank's commercial real estate portfolio, inclusive of commercial construction, is the Bank's largest loan type concentration. This portfolio is well-diversified with loans secured by a variety of property types, such as owner-occupied and

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nonowner-occupied commercial, retail, office, industrial, warehouse, industrial development bonds, and other special purpose properties, such as hotels, motels, nursing homes, restaurants, churches, recreational facilities, marinas, and golf courses. Commercial real estate also includes loans secured by certain residential-related property types including multi-family apartment buildings, residential development tracts and condominiums.

The following pie chart shows the diversification of the commercial real estate portfolio as of December 31, 2012:

Select Statistics Regarding the Commercial Real Estate Portfolio

|                                    | (Dollars in thousands) |   |
|------------------------------------|------------------------|---|
| Average Loan Size                  | \$699                  |   |
| Largest Individual CRE mortgage    | \$18,000               |   |
| CRE Nonperforming Loans/CRE Loans  | 0.29                   | % |
| Owner Occupied CRE Loans/CRE Loans | 18.1                   | % |

Although terms vary, commercial real estate loans typically are underwritten with maturities of five to ten years. These loans may have amortization periods of 20 to 25 years, with interest rates that float in accordance with a designated index or that are fixed during the origination process. For loans with terms greater than five years, interest rates may be fixed for no longer than five years and are reset typically on the fifth anniversary of the loan. It is the Bank's policy to obtain personal guarantees from the principals of the borrower on commercial real estate loans and to obtain financial statements at least annually from all actively managed commercial and multi-family borrowers. Commercial real estate lending entails additional risks as compared to residential real estate lending. Commercial real estate loans typically involve larger loan balances to single borrowers or groups of related borrowers. Development of commercial real estate projects also may be subject to numerous land use and environmental issues. The payment experience on such loans is typically dependent on the successful operation of the real estate project, which can be significantly impacted by supply and demand conditions within the markets for commercial, retail, office, industrial/warehouse and multi-family tenancy.

Additionally, included in the commercial real estate portfolio are industrial developmental bonds. The Bank owns certain bonds issued by various state agencies, municipalities and nonprofit organizations that it categorizes as loans. This categorization is made on the basis that another entity (i.e. the Bank's customer), not the issuing agency, is responsible for the payment to the Bank of the principal and interest on the debt. Furthermore, credit underwriting is based solely on the credit of the customer (and guarantors, if any), the banking relationship is with the customer and not the agency, there is no active secondary market for the bonds, and the bonds are not available for sale, but are intended to be held by the bank until maturity. Therefore, the Bank believes that such bonds are more appropriately characterized as loans, rather than securities. At December 31, 2012 the balance of industrial development bonds was \$38.5 million.



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Construction loans are intended to finance the construction of residential and commercial properties, including loans for the acquisition and development of land or rehabilitation of existing properties. Nonpermanent construction loans generally have terms of at least six months, but not more than two years. They usually do not provide for amortization of the loan balance during the construction term. The majority of the Bank's commercial construction loans have floating rates of interest based upon the Rockland Base Rate or the Prime or London Interbank Offered Rate ("LIBOR") which are published daily.

Construction loans are generally considered to present a higher degree of risk than permanent real estate loans and may be affected by a variety of factors, such as adverse changes in interest rates and the borrower's ability to control costs and adhere to time schedules. Other construction-related risks may include market risk, that is, the risk that "for-sale" or "for-lease" units may or may not be absorbed by the market within a developer's anticipated time-frame or at a developer's anticipated price. When the Company enters into a loan agreement with a borrower on a construction loan, an interest reserve may be included in the amount of the loan commitment to the borrower and it allows the lender to periodically advance loan funds to pay interest charges on the outstanding balance of the loan. The interest may be capitalized and added to the loan balance. Management actively tracks and monitors these accounts. At December 31, 2012 the amount of interest reserves relating to construction loans was approximately \$4.9 million.

**Consumer Real Estate Loans** The Bank's consumer real estate loans consist of loans and lines secured by one-to-four family residential properties.

The Bank originates both fixed-rate and adjustable-rate residential real estate loans. The Bank will lend up to 97% of the lesser of the appraised value of the residential property securing the loan or the purchase price, and generally requires borrowers to obtain private mortgage insurance when the amount of the loan exceeds 80% of the value of the property. In certain instances for loans that qualify for the Fannie Mae Home Affordable Refinance Initiative and other similar programs, the Bank will lend up to 125% of the appraised value of the residential property, and such loans are then subsequently sold by the Bank. The rates of these loans are typically competitive with market rates. The Bank's residential real estate loans are generally originated only under terms, conditions and documentation which permit sale in the secondary market. The Bank generally requires title insurance protecting the priority of its mortgage lien, as well as fire, extended coverage casualty and flood insurance, when necessary, in order to protect the properties securing its residential and other real estate loans. Independent appraisers appraise properties securing all of the Bank's first mortgage real estate loans, as required by regulatory standards.

The Bank's residential construction lending is related to single-home residential development within the Bank's market area and the portfolio amounted to \$8.2 million at December 31, 2012. The Bank typically has focused its construction lending on relatively small projects and has developed and maintains relationships with developers and operative homebuilders within the Bank's geographic footprint.

Home equity loans and lines may be made as a fixed rate term loan or under a variable rate revolving line of credit secured by a first or second mortgage on the borrower's residence or second home. At December 31, 2012, 60.7% of the home equity portfolio was in first lien position and 39.3% of the portfolio was in second lien position. At December 31, 2012, \$365.1 million, or 45.5%, of the home equity portfolio were term loans and \$437.0 million, or 54.5%, of the home equity portfolio was comprised of revolving lines of credit. The Bank will typically originate home equity loans and lines in an amount up to 80% of the appraised value or on-line valuation, reduced for any loans outstanding which are secured by such collateral. Home equity loans and lines are underwritten in accordance with the Bank's loan policy, which includes a combination of credit score, loan-to-value ("LTV") ratio, employment history and debt-to-income ratio.

The Bank does supplement performance data with current Fair Isaac Corporation ("FICO") and LTV estimates. Current FICO data is purchased and appended to all consumer loans on a quarterly basis. In addition, automated valuation services and broker opinions of value are used to supplement original value data for the residential and home equity portfolios. Use of re-score and re-value data enables the Bank to better understand the current credit risk associated with these loans, but is not the only factor relied upon in determining a borrower's credit worthiness. See Note 4, "Loans, Allowance for Loan Losses and Credit Quality" within Notes to the Consolidated Financial Statements included in Item 8 hereof for more information regarding FICO and LTV estimates.

**Other Consumer Loans** The Bank makes loans for a wide variety of personal needs. Consumer loans primarily consist of installment loans and overdraft protection. The Bank's consumer loans also include auto, unsecured loans, loans secured by deposit accounts and loans to purchase motorcycles, recreational vehicles, or boats. The lending policy allows lending up to 80% of the purchase price of vehicles other than automobiles, with terms of up to three years for motorcycles and up to fifteen years for recreational vehicles.

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## Investment Activities

The Bank's securities portfolio consists of U.S. Treasury securities, U.S. Government agency securities, agency mortgage-backed securities, agency collateralized mortgage obligations, private mortgage-backed securities, state, county, and municipal securities, single issuer trust preferred securities issued by banks, pooled trust preferred securities issued by banks and insurers, marketable securities, comprised primarily of investments in mutual funds, held for the purpose of funding supplemental executive retirement plan obligations, and marketable securities comprised of an investment in a community development affordable housing mutual fund. The majority of these securities are investment grade debt obligations with average lives of five years or less. U.S. Treasury and U.S. Government Agency securities entail a lesser degree of risk than loans made by the Bank by virtue of the guarantees that back them, require less capital under risk-based capital rules than noninsured or nonguaranteed mortgage loans, are more liquid than individual mortgage loans, and may be used to collateralize borrowings or other obligations of the Bank. The Bank views its securities portfolio as a source of income and liquidity. Interest and principal payments generated from securities provide a source of liquidity to fund loans and meet short-term cash needs. The Bank's securities portfolio is managed in accordance with the Rockland Trust Company Investment Policy adopted by the Board of Directors. The Chief Executive Officer or the Chief Financial Officer may make investments with the approval of one additional member of the Asset/Liability Management Committee, subject to limits on the type, size and quality of all investments, which are specified in the Investment Policy. The Bank's Asset/Liability Management Committee, or its appointee, is required to evaluate any proposed purchase from the standpoint of overall diversification of the portfolio. At December 31, 2012, the Company's securities totaled \$507.6 million. Total securities generated interest and dividends of 8.5%, 10.6%, and 12.2% of total interest income for the fiscal years ended December 31, 2012, 2011, and 2010, respectively. The Company reviews its security portfolio for impairment and to ensure collection of principle and interest. If any securities are deferring interest payments, as they may be contractually entitled to do, the Company would place these securities on nonaccrual status and reverse any accrued but uncollected interest. The Company had \$1.5 million of nonaccrual securities, at fair value, at December 31, 2012.

## Sources of Funds

**Deposits** At December 31, 2012 total deposits were \$4.5 billion. Deposits obtained through the Bank's branch banking network have traditionally been the principal source of the Bank's funds for use in lending and for other general business purposes. The Bank has built a stable base of in-market core deposits from consumers, businesses, and municipalities. The Bank offers a range of demand deposits, interest checking, money market accounts, savings accounts, and time certificates of deposit. Interest rates on deposits are based on factors that include loan demand, deposit maturities, alternative costs of funds, and interest rates offered by competing financial institutions in the Bank's market area. The Bank believes it has been able to attract and maintain satisfactory levels of deposits based on the level of service it provides to its customers, the convenience of its banking locations, and its interest rates, that are generally competitive with those of competing financial institutions. Additionally, the Bank has a municipal banking department that focuses on providing core depository services to local municipalities. As of December 31, 2012, municipal deposits totaled \$509.9 million. Occasionally and when rates and terms are favorable, and in keeping with the Bank's interest rate risk and liquidity strategy, the Bank will supplement its customer deposit base with brokered deposits. As of December 31, 2012 the brokered deposits totaled \$96.0 million. Included in this amount are balances associated with the Bank's participation in the Certificate of Deposit Registry Service ("CDARS") program, which allows the Bank to provide easy access to multi-million dollar Federal Deposit Insurance Corporation ("FDIC") insurance protection on Certificate of Deposit investments for consumers, businesses and public entities. As of December 31, 2012, CDARS deposits totaled \$72.2 million.

Rockland Trust's seventy-seven branch locations are supplemented by the Bank's internet and mobile banking services as well as automated teller machine ("ATM") cards and debit cards which may be used to conduct various banking transactions at ATMs maintained at each of the Bank's full-service offices and six additional remote ATM locations. The ATM cards and debit cards also allow customers access to a variety of national and international ATM networks. The Bank also has mobile banking services giving customers the ability to use a variety of mobile devices to check balances, track account activity, search transactions, and set up alerts for text or e-mail messages for changes in their

account. Customers can also transfer funds between Rockland Trust accounts and identify the nearest branch or ATM directly from their phone. An additional feature to the mobile banking suite is a capability called mDeposit, which allows the Bank's customers to deposit a check into their account directly from their mobile device.

**Borrowings** As of December 31, 2012, total borrowings were \$591.1 million. Borrowings consist of short-term and long-term obligations and may consist of Federal Home Loan Bank ("FHLB") advances, federal funds purchased, assets sold under repurchase agreements, junior subordinated debentures, and other borrowings.

In 1994, Rockland became a member of the FHLB of Boston. The primary reason for FHLB membership is to gain access to a reliable source of wholesale funding, particularly term funding, as a tool to manage interest rate risk. As a member of the FHLB of Boston, the Bank is required to purchase stock in the FHLB. Accordingly, the Company had invested \$41.8 million in FHLB stock as of December 31, 2012. At December 31, 2012, the Bank had \$262.1 million outstanding, exclusive of fair value

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marks, in FHLB borrowings with initial maturities ranging from 3 months to 20 years. In addition, the Bank had \$661.9 million of borrowing capacity remaining with the FHLB at December 31, 2012, inclusive of a \$5.0 million line of credit.

Additionally, the Bank had an available borrowing capacity at the Federal Reserve Bank of Boston of \$766.2 million, at December 31, 2012, none of which was outstanding.

The Company also has access to other forms of borrowing, such as securities repurchase agreements. In a security repurchase agreement transaction, the Bank will generally sell a security, agreeing to repurchase either the same or a substantially identical security on a specified later date, at a price greater than the original sales price. The difference in the sale price and purchase price is the cost of the proceeds, which is recorded as interest expense. The securities underlying the agreements are delivered to counterparties as security for the repurchase obligation. Since the securities are treated as collateral and the agreement does not qualify for the full transfer of effective control, the transaction does not meet the criteria to be classified as a sale and is therefore considered a secured borrowing transaction for accounting purposes. Payments on such borrowings are interest only until the scheduled repurchase date. Repurchase agreements represent a nondeposit funding source for the Bank and the Bank is subject to the risk that the purchaser may default at maturity and not return the securities underlying the agreements. In order to minimize this potential risk, the Bank either deals with established firms when entering into these transactions or with customers whose agreements stipulate that the securities underlying the agreement are not delivered to the customer and instead are held in segregated safekeeping accounts by the Bank's safekeeping agents. At December 31, 2012, the Bank had \$50.0 million and \$153.4 million of repurchase agreements with investment brokerage firms and customers, respectively. Also included in borrowings at December 31, 2012 were \$74.1 million of junior subordinated debentures and \$30.0 million of subordinated debt. These instruments provide long-term funding as well as regulatory capital benefits. The Company also entered into a revolving credit facility with PNC Bank, National Association during 2012. At December 31, 2012 the Company had \$12.0 million outstanding associated with this line of credit. See Note 8, "Borrowings" within Notes to the Consolidated Financial Statements included in Item 8 hereof for more information regarding borrowings.

## Investment Management

The Rockland Trust Investment Management Group provides investment management and trust services to individuals, institutions, small businesses, and charitable institutions throughout Eastern Massachusetts, including Cape Cod, and Rhode Island.

Accounts maintained by the Rockland Trust Investment Management Group consist of managed and nonmanaged accounts. Managed accounts are those for which the Bank is responsible for administration and investment management and/or investment advice, while nonmanaged accounts are those for which the Bank acts solely as a custodian or directed trustee. The Bank receives fees dependent upon the level and type of service(s) provided. For the year ended December 31, 2012, the Investment Management Group generated gross fee revenues of \$13.3 million. Total assets under administration as of December 31, 2012, were \$2.2 billion, of which \$1.8 billion was related to managed accounts. Included in these amounts as of December 31, 2012 are assets under administration of \$139.8 million, relating to the Company's registered investment advisor, Bright Rock Capital Management, LLC, which provides institutional quality investment management services to both institutional and high net worth clients. The administration of trust and fiduciary accounts is monitored by the Trust Committee of the Bank's Board of Directors. The Trust Committee has delegated administrative responsibilities to three committees, one for investments, one for administration, and one for operations, all of which are comprised of Investment Management Group officers who meet no less than quarterly.

The Bank has an agreement with LPL Financial ("LPL") and its affiliates and their insurance subsidiary LPL Insurance Associates, Inc. to offer the sale of mutual fund shares, unit investment trust shares, general securities, fixed and variable annuities and life insurance. Registered representatives who are both employed by the Bank and licensed and contracted with LPL are onsite to offer these products to the Bank's customer base. These same agents are also approved and appointed with the Smith Companies LTD, a division of Capitas Financial, LLC, an insurance general agent, to offer term, whole and universal life insurance, and long term care insurance. The Bank also has an agreement

with Savings Bank Life Insurance of Massachusetts (“SBLI”) to enable appropriately licensed Bank employees to offer SBLI’s fixed annuities and life insurance to the Bank’s customer base. For the year ended December 31, 2012, the retail investments and insurance group generated gross fee revenues of \$1.5 million.

#### Regulation

The following discussion sets forth certain of the material elements of the regulatory framework applicable to bank holding companies and their subsidiaries and provides certain specific information relevant to the Company. To the extent that the following information describes statutory and regulatory provisions, it is qualified in its entirety by reference to the particular statutory and regulatory provisions. A change in applicable statutes, regulations or regulatory policy, may have a material effect on the Company’s business. The laws and regulations governing the Company and the Bank that are described in the following discussion generally have been promulgated to protect depositors and not for the purpose of protecting stockholders.

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**General** The Company is registered as a bank holding company under the Bank Holding Company Act of 1956 (“BHCA”), as amended, and as such is subject to regulation by the Board of Governors of the Federal Reserve System (“Federal Reserve”). Rockland Trust is subject to regulation and examination by the Commissioner of Banks of The Commonwealth of Massachusetts (the “Commissioner”) and the FDIC.

**The Bank Holding Company Act** BHCA prohibits the Company from acquiring direct or indirect ownership or control of more than 5% of any class of voting shares of any bank, or increasing such ownership or control of any bank, without prior approval of the Federal Reserve. The BHCA also prohibits the Company from, with certain exceptions, acquiring more than 5% of any class of voting shares of any company that is not a bank and from engaging in any business other than banking or managing or controlling banks.

Under the BHCA, the Federal Reserve is authorized to approve the ownership by the Company of shares in any company, the activities of which the Federal Reserve has determined to be so closely related to banking or to managing or controlling banks as to be a proper incident thereto. The Federal Reserve has, by regulation, determined that some activities are closely related to banking within the meaning of the BHCA. These activities include, but are not limited to, operating a mortgage company, finance company, credit card company, factoring company, trust company or savings association; performing data processing operations; providing some securities brokerage services; acting as an investment or financial adviser; acting as an insurance agent for types of credit-related insurance; engaging in insurance underwriting under limited circumstances; leasing personal property on a full-payout, nonoperating basis; providing tax planning and preparation services; operating a collection agency and a credit bureau; providing consumer financial counseling and courier services. The Federal Reserve also has determined that other activities, including real estate brokerage and syndication, land development, property management and, except under limited circumstances, underwriting of life insurance not related to credit transactions, are not closely related to banking and are not a proper incident thereto.

**Financial Services Modernization Legislation** The Gramm-Leach-Bliley Act of 1999 (“GLB”) repealed provisions of the Glass-Steagall Act which restricted the affiliation of Federal Reserve member banks with firms “engaged principally” in specified securities activities, and which restricted officer, director, or employee interlocks between a member bank and any company or person “primarily engaged” in specified securities activities.

In addition, the GLB preempts any state law restricting the establishment of financial affiliations, primarily related to insurance. The general effect of the law has been to establish a comprehensive framework permitting affiliations among commercial banks, insurance companies, securities firms and other financial service providers, by revising and expanding the BHCA framework to permit a holding company to engage in a full range of financial activities through a new entity known as a “financial holding company.” “Financial activities” is broadly defined to include not only banking, insurance and securities activities, but also merchant banking and additional activities that the Federal Reserve Board, in consultation with the Secretary of the Treasury, determines to be financial in nature, incidental to such financial activities or complementary activities that do not pose a substantial risk to the safety and soundness of depository institutions or the financial system generally.

The GLB also permits national banks to engage in expanded activities through the formation of financial subsidiaries. A national bank may have a subsidiary engaged in any activity authorized for national banks directly or any financial activity, except for insurance underwriting, insurance investments, real estate investment or development, or merchant banking, which may only be conducted through a subsidiary of a financial holding company. Financial activities include all activities permitted under the BHCA or permitted by regulation.

Because the GLB permits banks, securities firms and insurance companies to affiliate, the financial services industry has experienced further consolidation which has increased the amount of competition that the Company faces from larger institutions and other types of companies offering financial products, many of which may have substantially more financial resources than the Company.

**Interstate Banking** The Riegle-Neal Interstate Banking and Branching Efficiency Act of 1994, as amended by the Riegle-Neal Amendments Act of 1997 (the “Interstate Banking Act”), permits bank holding companies to acquire banks in states other than their home state without regard to state laws that previously restricted or prohibited such acquisitions except for any state requirement that the bank has been organized and operating for a minimum period of time, not to exceed five years, and the requirement that the bank holding company, after the proposed acquisition,

controls no more than 10 percent of the total amount of deposits of insured depository institutions in the United States and no more than 30 percent or such lesser or greater amount set by state law of such deposits in that state. The Interstate Banking Act also facilitates the operation by state-chartered banks of branch networks across state lines. Pursuant to Massachusetts law, no approval to acquire a banking institution, acquire additional shares in a banking institution, acquire substantially all the assets of a banking institution, or merge or consolidate with another bank holding company, may be given if the bank being acquired has been in existence for a period less than three years or, as a result, the bank holding company



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would control, in excess of 30%, of the total deposits of all state and federally chartered banks in Massachusetts, unless waived by the Commissioner. With the prior written approval of the Commissioner, Massachusetts also permits the establishment of de novo branches in Massachusetts to the full extent permitted by the Interstate Banking Act, provided the laws of the home state of such out-of-state bank expressly authorize, under conditions no more restrictive than those of Massachusetts, Massachusetts' banks to establish and operate de novo branches in such state.

**Capital Requirements** The Federal Reserve has adopted capital adequacy guidelines pursuant to which it assesses the adequacy of capital in examining and supervising a bank holding company and in analyzing applications to it under the BHCA. The Federal Reserve's capital adequacy guidelines which generally require bank holding companies to maintain total capital equal to 8% of total risk-weighted assets, with at least one-half of that amount consisting of Tier 1, or core capital, and up to one-half of that amount consisting of Tier 2, or supplementary capital. Tier 1 capital for bank holding companies generally consists of the sum of common stockholders' equity and perpetual preferred stock (subject in the latter case to limitations on the kind and amount of such stocks which may be included as Tier 1 capital), less net unrealized gains and losses on available for sale securities and on cash flow hedges, post retirement adjustments recorded in accumulated other comprehensive income ("AOCI"), and goodwill and other intangible assets required to be deducted from capital. Tier 2 capital generally consists of perpetual preferred stock which is not eligible to be included as Tier 1 capital; hybrid capital instruments such as perpetual debt and mandatory convertible debt securities, and term subordinated debt and intermediate-term preferred stock; and, subject to limitations, the allowance for loan losses. Assets are adjusted under the risk-based guidelines to take into account different risk characteristics, with the categories ranging from 0% (requiring no additional capital), for assets such as cash, up to 1250%, which is a dollar-for-dollar capital charge on certain assets such as securities that are not eligible for the ratings based approach. The majority of assets held by a bank holding company are risk-weighted at 100%, including certain commercial and consumer loans. Single family residential first mortgage loans which are not 90 days or more past due or nonperforming and which have been made in accordance with prudent underwriting standards are assigned a 50% level in the risk-weighting system, as are certain privately-issued mortgage-backed securities representing indirect ownership of such loans and certain multi-family housing loans. Off-balance sheet items also are adjusted to take into account certain risk characteristics.

In addition to the risk-based capital requirements, the Federal Reserve requires bank holding companies to maintain a minimum leverage capital ratio of Tier 1 capital to total assets of 3.0%. Total assets for this purpose do not include goodwill and any other intangible assets or investments that the Federal Reserve determines should be deducted from Tier 1 capital. The Federal Reserve also limits the inclusion of restricted core capital elements, which include trust preferred securities, in Tier 1 capital of bank holding companies. The inclusion of these elements is limited to an amount equal to one-third of the sum of unrestricted core capital less goodwill, net of deferred tax liabilities. Based on these limits, the Company has not had to exclude its trust preferred securities when calculating Tier 1 capital. Additionally, the Collin's Amendment of the Dodd-Frank Act, which was enacted in 2010, includes regulation regarding the inclusion of hybrid capital instruments, which includes trust preferred securities, as regulatory capital. The Collin's Amendment results in a three-year phase out of such instruments from inclusion in regulatory capital; however the Company's capital position will not be impacted, as companies with less than \$15 billion in assets receive grandfathered capital treatment on its trust preferred securities issued before May 19, 2010. The Federal Reserve has announced that the 3.0% Tier 1 leverage capital ratio requirement is the minimum for the top-rated bank holding companies without any supervisory, financial or operational weaknesses or deficiencies or those which are not experiencing or anticipating significant growth. Other bank holding companies are expected to maintain Tier 1 leverage capital ratios of at least 4.0% to 5.0% or more, depending on their overall condition.

The Company currently is in compliance with the above-described regulatory capital requirements. At December 31, 2012, the Company had Tier 1 capital and total capital equal to 10.36% and 12.23% of total risk-weighted adjusted assets, respectively, and Tier 1 leverage capital equal to 8.65% of total average assets. As of such date, the Bank complied with the applicable bank federal regulatory risk based capital requirements, with Tier 1 capital and total capital equal to 10.21% and 12.07% of total risk-weighted assets, respectively, and Tier 1 leverage capital equal to 8.52% of total average assets.

The FDIC has promulgated regulations and adopted a statement of policy regarding the capital adequacy of state-chartered banks, which, like the Bank, are not members of the Federal Reserve System. These requirements are substantially similar to those adopted by the Federal Reserve regarding bank holding companies, as described above. The FDIC's capital regulations establish a minimum 3.0% Tier 1 leverage capital to total assets requirement for the most highly-rated state-chartered, nonmember banks, with an additional cushion of at least 100 to 200 basis points for all other state-chartered, nonmember banks, which effectively will increase the minimum Tier 1 leverage capital ratio for such banks to 4.0% or 5.0% or more.

In June 2012, the U.S. federal banking agencies released for comment three Notices of Proposed Rulemaking ("NPR's") that would implement the Basel III capital standards, along with changes required by the Dodd-Frank Act, two of which will apply to the Company and are expected to increase capital requirements along with increasing risk-weighted assets. The proposed implementation of the Basel III standards was scheduled to be phased-in beginning January 1, 2013 through 2019; however due to the overwhelming number of comments received, implementation has been delayed.

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The NPR entitled “Regulatory Capital, Implementation of Basel III, Minimum Regulatory Capital Ratios, Capital Adequacy, and Transition Provisions” redefines regulatory capital, increases minimum amounts, and introduces a capital conservation buffer to be held in excess of minimum amounts. The proposal puts an emphasis on common equity and creates a new regulatory minimum capital level for common equity tier 1 (“CET1”). CET1 would include amounts previously excluded from regulatory capital, including accumulated other comprehensive income for items such as unrealized gains and losses on available for sale debt and equity securities and the unfunded/overfunded amount associated with defined benefit plans. The proposed minimum is 7% of risk-weighted assets, comprised of a minimum ratio of 4.5% plus a 2.5% capital conservation buffer. Trust preferred securities would no longer be eligible for tier 1 capital treatment and would be phased out of tier 1 and into tier 2 capital at 10% a year.

The second NPR that will affect the Company is entitled, “Standardized Approach for Risk-weighted Assets; Market Discipline and Disclosure Requirement.” This proposal attempts to harmonize the agencies' rules for calculating risk-weighted assets to enhance risk sensitivity and address weaknesses identified over recent years, by incorporating certain international capital standards of the Basel Committee of Banking Supervision. Among the items impacting the Company are the additional risk-weighting of short term unused portion of loan commitments, the increase in risk-weighting of deferred tax items and mortgage servicing rights not excluded from capital, and the increased risk-weight for commercial real estate designated as high volatility commercial real estate.

The regulations ultimately applicable to U.S. financial institutions may be substantially different from the Basel III final framework as published in December 2010 and the proposed rules issued in June 2012. Based on preliminary assessments of the proposed framework, management believes that the Company will continue to exceed all estimated well-capitalized regulatory requirements over the course of the proposed phase-in period.

Each federal banking agency has broad powers to implement a system of prompt corrective action to resolve problems of financial institutions that it regulates which are not adequately capitalized. The minimum levels are defined as follows:

| Category                       | Bank                   |                         |                               | Holding Company        |                         |                               |
|--------------------------------|------------------------|-------------------------|-------------------------------|------------------------|-------------------------|-------------------------------|
|                                | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Tier 1 Leverage Capital Ratio | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Tier 1 Leverage Capital Ratio |
| Well capitalized               | > 10%                  | and > 6%                | and > 5%                      | n/a                    | n/a                     | n/a                           |
| Adequately capitalized         | > 8%                   | and > 4%                | and > 4%*                     | > 8%                   | and > 4%                | and > 4%                      |
| Undercapitalized               | < 8%                   | or < 4%                 | or < 4%*                      | < 8%                   | or < 4%                 | or < 4%                       |
| Significantly undercapitalized | < 6%                   | or < 3%                 | or < 3%                       | n/a                    | n/a                     | n/a                           |

\*3% for institutions with a rating of one under the regulatory CAMELS or related rating system that are not anticipating or experiencing significant growth and have well-diversified risk.

A bank is considered critically undercapitalized if it has a ratio of tangible equity to total assets that is equal to or less than 2.0%. At December 31, 2012, the Company's tangible equity ratio was 6.56%. As of December 31, 2012, the Bank was deemed a “well-capitalized institution” as defined by federal banking agencies.

**Commitments to Affiliated Institutions** Under Federal Reserve policy, the Company is expected to act as a source of financial strength to the Bank and to commit resources to support the Bank. This support may be required at times when the Company may not be able to provide such support. Similarly, under the cross-guarantee provisions of the Federal Deposit Insurance Act, in the event of a loss suffered or anticipated by the FDIC — either as a result of default of a banking or thrift subsidiary of a bank holding company such as the Company or related to FDIC assistance provided to a subsidiary in danger of default — the other banking subsidiaries of such bank holding company may be assessed for the FDIC's loss, subject to certain exceptions.

**Limitations on Acquisitions of Common Stock** The federal Change in Bank Control Act (“CBCA”) prohibits a person or group of persons from acquiring control of a bank holding company or bank unless the appropriate federal bank regulator has been given 60 days prior written notice of such proposed acquisition and within that time period such regulator has not issued a notice disapproving the proposed acquisition or extending for up to another 30 days the period during which such a disapproval may be issued. The acquisition of 25% or more of any class of voting securities constitutes the acquisition of control under the CBCA. In addition, under a rebuttal presumption established under the CBCA regulations, the acquisition of 10% or more of a class of voting stock of a bank holding company or a FDIC insured bank, with a class of securities registered under or subject to the requirements of Section 12 of the Securities Exchange Act of 1934 would, under the circumstances set forth in the presumption, constitute the acquisition of control.

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Any company would be required to obtain the approval of the Federal Reserve under the BHCA before acquiring 25% (5% in the case of an acquirer that is a bank holding company) or more of the outstanding common stock of, or such lesser number of shares as constitute control over the company. Such approval would be contingent upon, among other things, the acquirer registering as a bank holding company, divesting all impermissible holdings and ceasing any activities not permissible for a bank holding company. The Company does not own more than 5% voting stock in any banking institution other than the Bank.

**FDIC Deposit Insurance** The Bank's deposit accounts are insured to the maximum extent permitted by law by the Deposit Insurance Fund ("DIF") which is administered by the FDIC. The FDIC offers insurance coverage on deposits up to the federally insured limit of \$250,000. At December 31, 2012 there were \$1.7 billion in deposits with balances over \$250,000. Additionally, during 2010, amendments to the Federal Deposit Insurance Act were enacted, providing unlimited insurance coverage for noninterest-bearing transaction accounts through December 31, 2012. The amount of these deposits that are greater than \$250,000 amounted to \$508.2 million at December 31, 2012. This coverage applied to all insured depository institutions and there are no separate assessments applicable on these covered accounts.

The Bank is currently assessed a deposit insurance charge from the FDIC based upon the Bank's overall assessment base multiplied by an assessment rate, determined from five established risk categories. The Bank's assessment base is defined as average consolidated total assets minus average tangible equity, adjusted for the impact of the risk category factors. During 2012, the Company expensed \$3.2 million for this assessment.

**Community Reinvestment Act ("CRA")** Pursuant to the CRA and similar provisions of Massachusetts law, regulatory authorities review the performance of the Company and the Bank in meeting the credit needs of the communities served by the Bank. The applicable regulatory authorities consider compliance with this law in connection with applications for, among other things, approval of new branches, branch relocations, engaging in certain additional financial activities under the Gramm-Leach-Bliley Act of 1999 ("GLB"), and acquisitions of banks and bank holding companies. The FDIC and the Massachusetts Division of Banks have assigned the Bank a CRA rating of Outstanding as of the latest examination.

**Bank Secrecy Act** The Bank Secrecy Act requires financial institutions to keep records and file reports that are determined to have a high degree of usefulness in criminal, tax and regulatory matters, and to implement counter-money laundering programs and compliance procedures.

**USA Patriot Act of 2001** The Patriot Act strengthens U.S. law enforcement's and the intelligence communities' abilities to work cohesively to combat terrorism on a variety of fronts. The impact of the Patriot Act on financial institutions of all kinds is significant and wide ranging. The Patriot Act contains sweeping anti-money laundering and financial transparency laws and imposes various regulations, including standards for verifying client identification at account opening, and rules to promote cooperation among financial institutions, regulators and law enforcement entities in identifying parties that may be involved in terrorism or money laundering.

**Sarbanes-Oxley Act of 2002** The Sarbanes-Oxley Act of 2002 ("SOX") implemented a broad range of corporate governance and accounting measures to increase corporate responsibility, to provide for enhanced penalties for accounting and auditing improprieties at public companies, and to protect investors by improving the accuracy and reliability of disclosures under federal securities laws. Among other things, SOX and/or its implementing regulations have established new membership requirements and additional responsibilities for the Company's audit committee, imposed restrictions on the relationship between the Company and its external auditors (including restrictions on the types of non-audit services the external auditors may provide), imposed additional responsibilities for the external financial statements on the Chief Executive Officer and Chief Financial Officer, expanded the disclosure requirements for corporate insiders, required management to evaluate disclosure controls and procedures, as well as internal control over financial reporting, and required the auditors to issue a report on the internal control over financial reporting.

**Regulation W** Transactions between a bank and its "affiliates" are quantitatively and qualitatively restricted under the Federal Reserve Act. The Federal Deposit Insurance Act applies Sections 23A and 23B to insured nonmember banks in the same manner and to the same extent as if they were members of the Federal Reserve System. The Federal Reserve Board has also issued Regulation W, which codifies prior regulations under Sections 23A and 23B of the

Federal Reserve Act and interpretative guidance with respect to affiliate transactions. Regulation W incorporates the exemption from the affiliate transaction rules, but expands the exemption to cover the purchase of any type of loan or extension of credit from an affiliate. Affiliates of a bank include, among other entities, the bank's holding company and companies that are under common control with the bank. The Company is considered to be an affiliate of the Bank. In general, subject to certain specified exemptions, a bank and its subsidiaries are limited in their ability to engage in "covered transactions" with affiliates:

- to an amount equal to 10% of the bank's capital and surplus, in the case of covered transactions with any one affiliate;

and

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to an amount equal to 20% of the bank's capital and surplus, in the case of covered transactions with all affiliates. In addition, a bank and its subsidiaries may engage in covered transactions and other specified transactions only on terms and under circumstances that are substantially the same, or at least as favorable to the bank or its subsidiary, as those prevailing at the time for comparable transactions with nonaffiliated companies. A "covered transaction" includes:

- a loan or extension of credit to an affiliate;
- a purchase of, or an investment in, securities issued by an affiliate;
- a purchase of assets from an affiliate, with some exceptions;
- the acceptance of securities issued by an affiliate as collateral for a loan or extension of credit to any party; and
- the issuance of a guarantee, acceptance or letter of credit on behalf of an affiliate.

In addition, under Regulation W:

- a bank and its subsidiaries may not purchase a low-quality asset from an affiliate;
- covered transactions and other specified transactions between a bank or its subsidiaries and an affiliate must be on terms and conditions that are consistent with safe and sound banking practices; and
- with some exceptions, each loan or extension of credit by a bank to an affiliate must be secured by collateral with a market value ranging from 100% to 130%, depending on the type of collateral, or the amount of the loan or extension of credit.

Regulation W generally excludes all nonbank and nonsavings association subsidiaries of banks from treatment as affiliates, except to the extent that the Federal Reserve Board decides to treat these subsidiaries as affiliates.

**New Markets Tax Credit Program** The New Markets Tax Credit Program was created in December 2000 under federal law to provide federal tax incentives to induce private-sector, market-driven investment in businesses and real estate development projects located in low-income urban and rural communities across the nation. The New Markets Tax Credit Program is part of the United States Department of the Treasury Community Development Financial Institutions Fund. The New Markets Tax Credit Program enables investors to acquire federal tax credits by making equity investments for a period of at least seven years in qualified community development entities which have been awarded tax credit allocation authority by, and entered into an Allocation Agreement with, the United States Treasury. Community development entities must use equity investments to make loans to, or other investments in, qualified businesses and individuals in low-income communities in accordance with New Markets Tax Credit Program criteria. Investors receive an overall tax credit equal to 39% of their total equity investment, credited at a rate of 5% in each of the first 3 years and 6% in each of the final 4 years. More information on the New Markets Tax Credit Program may be obtained at [www.cdfifund.gov](http://www.cdfifund.gov). (The Company has included the web address only as inactive textual references and does not intend it to be an active link to the New Markets Tax Credit Programs website.) For further details about the Bank's New Markets Tax Credit Program, see the paragraph entitled "Income Taxes" included in Item 7 below.

**Dodd-Frank Wall Street Reform and Consumer Protection Act** During 2010, Congress enacted the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"). This significant law affects the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. Various federal agencies are given significant discretion in drafting and implementing a broad range of new rules and regulations, and consequently, while many new rules and regulation have been adopted, many of the details and much of the impact of the Dodd-Frank Act may not be known for many months or years.

The Dodd-Frank Act eliminated the federal prohibitions on paying interest on demand deposits, thus allowing businesses to have interest bearing checking accounts. Since the regulations became effective, the Company has not seen an increased demand for interest bearing checking accounts. Depending on future competitive responses, this significant change to existing law could have an adverse impact on the Company's interest expense.

The Dodd-Frank Act also broadened the base for Federal Deposit Insurance Corporation insurance assessments. Assessments are now based on the average consolidated total assets less tangible equity capital of a financial institution. The Dodd-Frank Act also permanently increased the maximum amount of deposit insurance for banks, savings institutions and credit unions to \$250,000 per depositor, retroactive to January 1, 2009, and noninterest bearing transaction accounts have unlimited deposit insurance through December 31, 2012. The Company has seen a reduction in the amount of the FDIC assessment as a result of these changes in 2011.

The Dodd-Frank Act requires publicly traded companies to give stockholders a nonbinding vote on executive compensation and so-called “golden parachute” payments. The Company includes a proxy vote on executive compensation every year. The

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legislation also directed the Federal Reserve Board to promulgate rules prohibiting excessive compensation paid to bank holding company executives, regardless of whether the company is publicly traded or not. Additionally, pursuant to the Dodd-Frank Act, the SEC and NASDAQ have adopted rules regarding compensation committee independence and compensation consultant conflicts of interest. As currently composed, the Company's compensation committee complies with the new independence requirements.

The Dodd-Frank Act broadened the scope of derivative instruments and the Company will be subject to increased regulation of its derivative business, including margin requirements, record keeping and reporting requirements, and heightened supervision. The Company is actively monitoring regulations that are likely to impact its business operations and does not believe the regulations finalized to date will materially affect our business results.

The Dodd-Frank Act created a new Consumer Financial Protection Bureau with broad powers to supervise and enforce consumer protection laws. Banks and savings institutions with \$10 billion or less in assets will continue to be examined for compliance with consumer laws by their primary bank regulators.

In accordance with the Dodd-Frank Act, debit card and interchange fees must be reasonable and proportional to the issuer's cost for processing the transaction. The Federal Reserve Board ("FRB") has approved a debit card interchange regulation which caps an issuer's base fee at \$0.21 per transaction plus an additional fee computed at five basis-points of the transaction value. These standards apply to issuers that, together with their affiliates, have assets of \$10 billion or more. The Company's assets are under \$10 billion and therefore it is not directly impacted by these provisions.

The Company actively reviews the provisions of the Dodd-Frank Act and assesses its probable impact on its business, financial condition, and results of operations. However, the ultimate effect of the Dodd-Frank Act on the financial services industry in general, and on the Company in particular, is uncertain at this time.

**Regulation E** Federal Reserve Board Regulation E governs electronic fund transfers and provides a basic framework that establishes the rights, liabilities, and responsibilities of participants in electronic fund transfer systems such as automated teller machine transfers, telephone bill-payment services, point-of-sale terminal transfers in stores, and preauthorized transfers from or to a consumer's account (such as direct deposit and social security payments). The term "electronic fund transfer" generally refers to a transaction initiated through an electronic terminal, telephone, computer, or magnetic tape that instructs a financial institution either to credit or to debit a consumer's asset account. Regulation E describes the disclosures which financial institutions are required to make to consumers who engage in electronic fund transfers and generally limits a consumer's liability for unauthorized electronic fund transfers, such as those arising from loss or theft of an access device, to \$50 for consumers who notify their bank in a timely manner.

**Employees** As of December 31, 2012, the Bank had 998 full time equivalent employees. None of the Company's employees are represented by a labor union and management considers its relationship with employees to be good.

**Miscellaneous** The Bank is subject to certain restrictions on loans to the Company, investments in the stock or securities thereof, the taking of such stock or securities as collateral for loans to any borrower, and the issuance of a guarantee or letter of credit on behalf of the Company. The Bank also is subject to certain restrictions on most types of transactions with the Company, requiring that the terms of such transactions be substantially equivalent to terms of similar transactions with nonaffiliated firms. In addition, under state law, there are certain conditions for and restrictions on the distribution of dividends to the Company by the Bank.

### Statistical Disclosure by Bank Holding Companies

For information regarding borrowings, see Note 8, "Borrowings" within Notes to the Consolidated Financial Statements included in Item 8 hereof, which includes information regarding short-term borrowings.

For information regarding the Company's business and operations, see Selected Financial Data in Item 6 hereof, Management's Discussion and Analysis of Financial Condition and Results of Operations in Item 7 hereof and the Consolidated Financial Statements in Item 8 hereof and incorporated by reference herein.

### Securities and Exchange Commission Availability of Filings on Company Website

Under Section 13 and 15(d) of the Securities Exchange Act of 1934 the Company must file periodic and current reports with the SEC. The public may read and copy any materials filed with the SEC at the SEC's Public Reference Room at 100 F Street N.E. Washington, DC 20549. The public may obtain information on the operation of the Public

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Reference Room by calling the Public Reference Room at 1-800-SEC-0330. The Company electronically files the following reports with the SEC: Form 10-K (Annual Report), Form 10-Q (Quarterly Report), Form 11-K (Annual Report for Employees' Savings, Profit Sharing and Stock Ownership Plan), Form 8-K (Report of Unscheduled Material Events), Forms S-4, S-3 and 8-A (Registration Statements), and Form DEF 14A (Proxy Statement). The Company may file additional forms. The SEC maintains an internet site that contains

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reports, proxy and information statements, and other information regarding issuers that file electronically with the SEC, at [www.sec.gov](http://www.sec.gov), in which all forms filed electronically may be accessed. Additionally, the Company's annual report on Form 10-K, quarterly reports on Form 10-Q and current reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act as soon as reasonably practicable after the Company electronically files such material with, or furnishes to, the SEC and additional shareholder information are available free of charge on the Company's website: [www.RocklandTrust.com](http://www.RocklandTrust.com) (within the investor relations tab). Information contained on the Company's website and the SEC website is not incorporated by reference into this Form 10-K. (The Company has included the web address and the SEC website address only as inactive textual references and does not intend them to be active links to our website or the SEC website.) The Company's Code of Ethics and other Corporate Governance documents are also available on the Company's website in the Investor Relations section of the website.

### ITEM 1A. RISK FACTORS

Changes in interest rates could adversely impact the Company's financial condition and results of operations. The Company's ability to make a profit, like that of most financial institutions, substantially depends upon its net interest income, which is the difference between the interest income earned on interest earning assets, such as loans and investment securities, and the interest expense paid on interest-bearing liabilities, such as deposits and borrowings. However, certain assets and liabilities may react differently to changes in market interest rates. Further, interest rates on some types of assets and liabilities may fluctuate prior to changes in broader market interest rates, while rates on other types of assets may lag behind. Additionally, some assets such as adjustable-rate mortgages have features, such as rate caps and floors, which restrict changes in their interest rates.

Factors such as inflation, recession, unemployment, money supply, global disorder, instability in domestic and foreign financial markets, and other factors beyond the Company's control, may affect interest rates. Changes in market interest rates will also affect the level of voluntary prepayments on loans and the receipt of payments on mortgage-backed securities, resulting in the receipt of proceeds that may have to be reinvested at a lower rate than the loan or mortgage-backed security being prepaid.

The state of the financial and credit markets, and potential sovereign debt defaults may severely impact the global and domestic economies and may lead to a significantly tighter environment in terms of liquidity and availability of credit. Economic growth may slow down and the national economy may experience additional recession periods. Market disruption, government and central bank policy actions intended to counteract the effects of recession, changes in investor expectations regarding compensation for market risk, credit risk and liquidity risk and changing economic data could continue to have dramatic effects on both the volatility of and the magnitude of the directional movements of interest rates. Although the Company pursues an asset/liability management strategy designed to control its risk from changes in interest rates, changes in market interest rates can have a material adverse effect on the Company's profitability.

A further deterioration of the credit rating for U.S. long-term sovereign debt could adversely impact the Company. On August 5, 2011, Standard and Poor's downgraded the U.S. long-term sovereign debt from AAA, the highest rating, to AA+, the second highest rating. This downgrade did not directly impact the financial position or outlook for the Company, but a further downgrade as a result of an inability by the federal government to raise the U.S. debt limit or otherwise could result in a re-evaluation of the 'risk-free' rate used in many accounting models, other-than-temporary-impairment of securities and/or impairment of goodwill and other intangibles.

If the Company has higher than anticipated loan losses than it has modeled, its earnings could materially decrease. The Company's loan customers may not repay loans according to their terms, and the collateral securing the payment of loans may be insufficient to assure repayment. The Company may therefore experience significant credit losses which could have a material adverse effect on its operating results and capital ratios. The Company makes various assumptions and judgments about the collectability of its loan portfolio, including the creditworthiness of borrowers and the value of the real estate and other assets serving as collateral for the repayment of loans. In determining the amount of the allowance for loan losses, the Company relies on its experience and its evaluation of economic conditions. If its assumptions prove to be incorrect, its current allowance for loan losses may not be

sufficient to cover losses inherent in its loan portfolio and an adjustment may be necessary to allow for different economic conditions or adverse developments in its loan portfolio. Consequently, a problem with one or more loans could require the Company to significantly increase the level of its provision for loan losses. In addition, federal and state regulators periodically review the Company's allowance for loan losses and may require it to increase its provision for loan losses or recognize further loan charge-offs. Material additions to the allowance would materially decrease the Company's net income.

A significant amount of the Company's loans are concentrated in the Bank's geographic footprint and adverse conditions in this area could negatively impact its operations. Substantially all of the loans the Company originates are secured by properties located in, or are made to businesses which operate in Massachusetts, and to a lesser extent Rhode Island. Because of the current concentration of the Company's loan origination activities in its geographic footprint, in the event of adverse economic conditions, including, but not limited to, increased unemployment, downward pressure on the value of residential and commercial real estate, political or business developments, that may affect the ability of property owners and businesses to make

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payments of principal and interest on the underlying loans in the Bank's geographic footprint. The Company would likely experience higher rates of loss and delinquency on its loans than if its loans were more geographically diversified, which could have an adverse effect on its results of operations or financial condition.

The Company operates in a highly regulated environment and may be adversely impacted by changes in law, regulations, and accounting policies. The Company is subject to extensive regulation, supervision and examination. See "Regulation" in Item 1 hereof, Business. Any change in the laws or regulations and failure by the Company to comply with applicable law and regulation, or a change in regulators' supervisory policies or examination procedures, whether by the Massachusetts Commissioner of Banks, the FDIC, the Federal Reserve Board, other state or federal regulators, the United States Congress, or the Massachusetts legislature could have a material adverse effect on the Company's business, financial condition, results of operations, and cash flows. Changes in accounting policies, practices and standards, as may be adopted by the regulatory agencies as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board, and other accounting standard setters, could also negatively impact the Company's financial results.

The Dodd-Frank Act will have a significant impact on the regulatory structure of the financial markets and will impose additional costs on the Company. It also could adversely affect certain of the Company's business operations and competitive position. The Dodd-Frank Act, among other things, establishes a new Financial Stability Oversight Council to monitor systemic risk posed by financial institutions, restricts proprietary trading and private fund investment activities by banking institutions, creates a new framework for the regulation of derivatives and revises the FDIC's assessment base for deposit insurance. Provisions in the Dodd-Frank Act may also restrict the flexibility of financial institutions to compensate their employees. In addition, provisions in the Dodd-Frank Act may require changes to existing capital rules or affect their interpretations by institutions or regulators, which could have an adverse effect on the Company's business operations, capital structure, capital ratios or financial performance. The final effects of the Dodd-Frank Act on the Company's business will depend largely on the implementation of the Dodd-Frank Act by regulatory bodies and the exercise of discretion by these regulatory bodies.

The Company has strong competition within its market area which may limit the Company's growth and profitability. The Company faces significant competition both in attracting deposits and in the origination of loans. See "Market Area and Competition" in Item 1 hereof, Business. Commercial banks, credit unions, savings banks, savings and loan associations operating in the Company's primary market area have historically provided most of its competition for deposits. Competition for the origination of real estate and other loans come from other commercial banks, thrift institutions, credit unions, insurance companies, finance companies, other institutional lenders and mortgage companies.

The success of the Company is dependent on hiring and retaining certain key personnel. The Company's performance is largely dependent on the talents and efforts of highly skilled individuals. The Company relies on key personnel to manage and operate its business, including major revenue generating functions such as loan and deposit generation. The loss of key staff may adversely affect the Company's ability to maintain and manage these functions effectively, which could negatively affect the Company's revenues. In addition, loss of key personnel could result in increased recruiting and hiring expenses, which could cause a decrease in the Company's net income. The Company's continued ability to compete effectively depends on its ability to attract new employees and to retain and motivate its existing employees.

The Company's business strategy of growth in part through acquisitions could have an impact on its earnings and results of operations that may negatively impact the value of the Company's stock. In recent years, the Company has focused, in part, on growth through acquisitions. From time to time in the ordinary course of business, the Company engages in preliminary discussions with potential acquisition targets. The consummation of any future acquisitions may dilute stockholder value. Although the Company's business strategy emphasizes organic expansion combined with acquisitions, there can be no assurance that, in the future, the Company will successfully identify suitable acquisition candidates, complete acquisitions and successfully integrate acquired operations into our existing operations or expand into new markets. There can be no assurance that acquisitions will not have an adverse effect upon the Company's operating results while the operations of the acquired business are being integrated into the Company's operations. In addition, once integrated, acquired operations may not achieve levels of profitability

comparable to those achieved by the Company's existing operations, or otherwise perform as expected. Further, transaction-related expenses may adversely affect the Company's earnings. These adverse effects on the Company's earnings and results of operations may have a negative impact on the value of the Company's stock.

Difficult market conditions have adversely affected the industry in which the Company operates. In recent years, dramatic declines in the housing market, with falling real estate values and increasing foreclosures, unemployment, and under-employment negatively impacted the credit performance of mortgage loans and resulted in significant write-downs of asset values by financial institutions, including government-sponsored entities as well as major commercial and investment banks. These write-downs, initially of mortgage-backed securities but spreading to credit default swaps and other derivative and cash securities, in turn, caused many financial institutions to seek additional capital, to merge with larger and stronger institutions and, in some cases to fail. Reflecting concern about the stability of the financial markets generally and the strength of counterparties, many lenders

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and institutional investors reduced or ceased providing funding to borrowers, including to other financial institutions. This market turmoil and tightening of credit led to an increased level of commercial and consumer delinquencies, lack of consumer confidence, increased market volatility and widespread reduction of business activity generally. A resumption of economic pressure on consumers and lack of confidence in the financial markets could materially affect the Company's business, financial condition and results of operations. A worsening of these conditions would likely have adverse effects on the Company and others in the financial services industry. In particular, the Company may face the following risks in connection with these events:

• The Company could face increased regulation of its industry. Compliance with such regulation may increase its costs and limit its ability to pursue business opportunities.

• Market developments may affect customer confidence levels and may cause increases in loan delinquencies and default rates, which the Company expects could impact its loan charge-offs and provision for loan losses.

• Deterioration or defaults made by issuers of the underlying collateral of the Company's investment securities may cause credit related other-than-temporary impairment charges to the Company's income statement.

The Company's ability to borrow from other financial institutions or to access the debt or equity capital markets on favorable terms or at all could be adversely affected by further disruptions in the capital markets or other events, including actions by rating agencies and deteriorating investor expectations.

• Competition in the industry could intensify as a result of the increasing consolidation of financial services companies in connection with adverse market conditions.

• The Company could be required to pay significantly higher FDIC premiums if market developments significantly deplete the insurance fund of the FDIC and reduce the ratio of reserves to insured deposits.

• It may become necessary or advisable for the Company, due to changes in regulatory requirements, change in market conditions, or for other reasons, to hold more capital or to alter the forms of capital it currently maintains.

The Company's securities portfolio performance in difficult market conditions could have adverse effects on the Company's results of operations. Under Generally Accepted Accounting Principles, the Company is required to review the Company's investment portfolio periodically for the presence of other-than-temporary impairment of its securities, taking into consideration current market conditions, the extent and nature of changes in fair value, issuer rating changes and trends, volatility of earnings, current analysts' evaluations, the Company's ability and intent to hold investments until a recovery of fair value, as well as other factors. Adverse developments with respect to one or more of the foregoing factors may require the Company to deem particular securities to be other-than-temporarily impaired, with the credit related portion of the reduction in the value recognized as a charge to the Company's earnings. Recent market volatility has made it extremely difficult to value certain of the Company's securities. Subsequent valuations, in light of factors prevailing at that time, may result in significant changes in the values of these securities in future periods. Any of these factors could require the Company to recognize further impairments in the value of the Company's securities portfolio, which may have an adverse effect on the Company's results of operations in future periods.

Impairment of goodwill and/or intangible assets could require charges to earnings, which could result in a negative impact on our results of operations. Goodwill arises when a business is purchased for an amount greater than the net fair value of its assets. The Bank has recognized goodwill as an asset on the balance sheet in connection with several acquisitions (see Note 6 "Goodwill and Identifiable Intangible Assets" within Notes to the Consolidated Financial Statements included in Item 8 hereof). When an intangible asset is determined to have an indefinite useful life, it is not amortized, and instead is evaluated for impairment. Goodwill is subject to impairment tests annually, or more frequently if necessary, and is evaluated using a two step impairment approach. A significant and sustained decline in the Company's stock price and market capitalization, a significant decline in the Company's expected future cash flows, a significant adverse change in the business climate, slower growth rates or other factors could result in impairment of goodwill or other intangible assets. If the Company were to conclude that a future write-down of the goodwill or intangible assets is necessary, then the Company would record the appropriate charge to earnings, which could be materially adverse to the results of operations and financial position.

The Company may fail to successfully integrate acquired companies and realize all of the anticipated benefits of an acquisition. The ultimate success of an acquisition will depend, in part, on the ability of the Company to realize the

anticipated benefits from combining the businesses of the Company with those of an acquired company. If the Company is not able to successfully combine the businesses, the anticipated benefits of a merger may not be realized fully or at all or may take longer to realize than expected. Acquisitions may also result in unforeseen integration issues or impairment of goodwill and/or other intangibles.

Deterioration in the Federal Home Loan Bank (“FHLB”) of Boston’s capital might restrict the FHLB of Boston’s ability to meet the funding needs of its members, cause a suspension of its dividend, and cause its stock to be determined to be impaired. Significant components of the Bank’s liquidity needs are met through its access to funding pursuant to its



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membership in the FHLB of Boston. The FHLB is a cooperative that provides services to its member banking institutions. The primary reason for joining the FHLB is to obtain funding from the FHLB of Boston. The purchase of stock in the FHLB is a requirement for a member to gain access to funding. Any deterioration in the FHLB's performance may affect the Company's access to funding and/or require the Company to deem the required investment in FHLB stock to be impaired.

Reductions in the value of the Company's deferred tax assets could affect earnings adversely. A deferred tax asset is created by the tax effect of the differences between an asset's book value and its tax basis. The Company assesses the deferred tax assets periodically to determine the likelihood of the Company's ability to realize their benefits. These assessments consider the performance of the associated business and its ability to generate future taxable income. If the information available to the Company at the time of assessment indicates there is a greater than 50% chance that the Company will not realize the deferred tax asset benefit, the Company is required to establish a valuation allowance for it and reduce its future tax assets to the amount the Company believes could be realized in future tax returns.

Recording such a valuation allowance could have a material adverse effect on the results of operations or financial position. Additionally the deferred tax asset is measured using enacted tax rates expected to apply to taxable income in the years in which the temporary differences are expected to be recovered or settled. Accordingly a change in enacted tax rates may result in a decrease/increase to the Company's deferred tax asset.

The Company will need to keep pace with evolving information technology and guard against and react to increased cyber security risks and electronic fraud. The potential need to adapt to changes in information technology could adversely impact the Company's operations and require increased capital spending. The risk of electronic fraudulent activity within the financial services industry, especially in the commercial banking sector due to cyber criminals targeting bank accounts and other customer information, could adversely impact the Company's operations, damage its reputation and require increased capital spending.

The Company's business depends on maintaining the trust and confidence of customers and other market participants, and the resulting good reputation is critical to its business. The Company's ability to originate and maintain accounts is highly dependent upon the perceptions of consumer and commercial borrowers and deposit holders and other external perceptions of the Company's business practices or financial health. The Company's reputation is vulnerable to many threats that can be difficult or impossible to control, and costly or impossible to remediate. Regulatory inquiries, employee misconduct and rumors, among other things, can substantially damage the Company's reputation, even if they are baseless or satisfactorily addressed. Adverse perceptions regarding the Company's reputation in the consumer, commercial and funding markets could lead to difficulties in generating and maintaining accounts as well as in financing them and to decreases in the levels of deposits that consumer and commercial customers and potential customers choose to maintain with the Company, any of which could have a material adverse effect on the Company's business and financial results.

If the Company's risk management framework does not effectively identify or mitigate the Company's risks, the Company could suffer unexpected losses and could be materially adversely affected. The Company's risk management framework seeks to mitigate risk and appropriately balance risk and return. The Company has established processes and procedures intended to identify, measure, monitor and report the types of risk to which its subject, including credit risk, operations risk, compliance risk, reputation risk, strategic risk, market risk and liquidity risk. The Company seeks to monitor and control its risk exposure through a framework of policies, procedures and reporting requirements. Management of the Company's risks in some cases depends upon the use of analytical and/or forecasting models. If the models used to mitigate these risks are inadequate, the Company may incur losses. In addition, there may be risks that exist, or that develop in the future, that the Company has not appropriately anticipated, identified or mitigated. If the Company's risk management framework does not effectively identify or mitigate its risks, the Company could suffer unexpected losses and could be materially adversely affected.

ITEM 1B. UNRESOLVED STAFF COMMENTS

None

ITEM 2. PROPERTIES

At December 31, 2012, the Bank conducted its business from its main office located at 288 Union Street, Rockland, Massachusetts and seventy-three banking offices and three limited service branches located within Barnstable, Bristol, Middlesex, Norfolk, Plymouth and Worcester counties in Eastern Massachusetts. In addition to its main office, the Bank leased fifty-four of its branches (including the limited service branches) and owned the remaining twenty-two branches. Also, the Bank had six remote ATM locations all of which were leased.

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The Bank's executive administration offices are located in Hanover, Massachusetts while the remaining administrative and operations locations are housed in several different campuses. Additionally, there are a number of sales offices not associated with a branch location throughout the Bank's footprint.

For additional information regarding the Bank's premises and equipment and lease obligations, see Notes 5, "Bank Premises and Equipment" and 16, "Commitments and Contingencies," respectively, within Notes to Consolidated Financial Statements included in Item 8 hereof.

**ITEM 3. LEGAL PROCEEDINGS**

At December 31, 2012, Rockland Trust was involved in pending lawsuits that arose in the ordinary course of business. Management has reviewed these pending lawsuits with legal counsel and has taken into consideration the view of counsel as to their outcome. In the opinion of management, the final disposition of pending lawsuits is not expected to have a material adverse effect on the Company's financial position or results of operations.

**ITEM 4. MINE SAFETY DISCLOSURES**

Not applicable.

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## PART II

## ITEM 5. MARKET FOR INDEPENDENT BANK CORP.'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

(a.) Independent Bank Corp.'s common stock trades on the NASDAQ Global Select Market under the symbol INDB. The Company declared cash dividends of \$0.84 and \$0.76 per share in 2012 and in 2011. The ratio of dividends paid to earnings in 2012 and 2011 was 52.8% and 35.9%, respectively.

Payment of dividends by the Company on its common stock is subject to various regulatory restrictions and guidelines. Since substantially all of the funds available for the payment of dividends are derived from the Bank, future dividends will depend on the earnings of the Bank, its financial condition, its need for funds, applicable governmental policies and regulations, and other such matters as the Board of Directors deem appropriate.

Management believes that the Bank will continue to generate adequate earnings to continue to pay common dividends on a quarterly basis.

The following schedule summarizes the closing price range of common stock and the cash dividends paid for the fiscal years 2012 and 2011:

|             | 2012    |         |          |
|-------------|---------|---------|----------|
|             | High    | Low     | Dividend |
| 4th Quarter | \$31.10 | \$27.96 | \$0.21   |
| 3rd Quarter | 31.39   | 28.49   | 0.21     |
| 2nd Quarter | 29.35   | 26.07   | 0.21     |
| 1st Quarter | 29.27   | 26.46   | 0.21     |
|             | 2011    |         |          |
|             | High    | Low     | Dividend |
| 4th Quarter | \$27.95 | \$20.42 | \$0.19   |
| 3rd Quarter | 27.91   | 20.86   | 0.19     |
| 2nd Quarter | 29.98   | 25.95   | 0.19     |
| 1st Quarter | 28.83   | 25.48   | 0.19     |

As of December 31, 2012 there were 22,774,009 shares of common stock outstanding which were held by approximately 2,644 holders of record. The number of record-holders may not reflect the number of persons or entities holding stock in nominee name through banks, brokerage firms, and other nominees. The closing price of the Company's stock on December 31, 2012 was \$28.95.

The information required by S-K Item 201(d) is incorporated by reference from Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters hereof.

## Comparative Stock Performance Graph

The stock performance graph below and associated table compare the cumulative total shareholder return of the Company's common stock from December 31, 2007 to December 31, 2012 with the cumulative total return of the NASDAQ Composite Index (U.S. Companies) and the SNL Bank NASDAQ Index. The lines in the graph and the numbers in the table below represent yearly index levels derived from compounded daily returns that include reinvestment or retention of all dividends. If the yearly interval, based on the last day of a fiscal year, was not a trading day, the preceding trading day was used. The index value for all of the series was set to 100.00 on December 31, 2007 (which assumes that \$100.00 was invested in each of the series on December 31, 2007).

The following information in this Item 5 of this Annual Report on Form 10-K is not deemed to be "soliciting material" or to be "filed" with the SEC or subject to Regulation 14A or 14C under the Securities Exchange Act of 1934 or to the liabilities of Section 18 of the Securities Exchange Act of 1934, and will not be deemed incorporated by reference into any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent we specifically incorporate it by reference into such a filing. The stock price performance shown on the stock performance graph and associated table below is not necessarily indicative of future price performance. Information

used on the graph and table was obtained from a third party provider, a source believed to be reliable, but the Company is not responsible for any errors or omissions in such information.

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Total Return Performance

(b.) Not applicable

(c.) The following table sets forth information regarding the Company's repurchases of its common stock during the three months ended December 31, 2012:

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| Period                          | Issuer Purchases of Equity Securities |                              |   |  |
|---------------------------------|---------------------------------------|------------------------------|---|--|
|                                 | Total Number of Shares Purchased(1)   | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plan or Program(2) | Maximum Number of Shares That May Yet Be Purchased Under the Plan or Program |
| October 1 to October 31, 2012   | 1,891                                 | \$30.61                      | —   | —  |
| November 1 to November 30, 2012 | —                                     | —                            | —   | —  |
| December 1 to December 31, 2012 | —                                     | —                            | —   | —  |
| Total                           | 1,891                                 |                              | —   | —  |

(1) Shares repurchased relate to the surrendering of mature shares for the exercise and/or vesting of stock compensation grants.

(2) The Company does not currently have a stock repurchase program or plan in place.

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## ITEM 6. SELECTED FINANCIAL DATA

The selected consolidated financial and other data of the Company set forth below does not purport to be complete and should be read in conjunction with, and is qualified in its entirety by, the more detailed information, including the Consolidated Financial Statements and related notes, appearing elsewhere herein.

|   | Years Ended December 31                       |            |            |            |            |   |
|---|---|------------|------------|------------|------------|---|
|   | 2012  | 2011       | 2010       | 2009       | 2008       |   |
|   | (Dollars in thousands, except per share data) |            |            |            |            |   |
| Financial condition data                              |   |            |            |            |            |   |
| Securities available for sale                         | \$ 329,286                                    | \$ 305,332 | \$ 377,457 | \$ 508,650 | \$ 575,688 |   |
| Securities held to maturity                           | 178,318                                       | 204,956    | 202,732    | 93,410     | 32,789     |   |
| Loans   | 4,519,011                                     | 3,794,390  | 3,555,679  | 3,395,515  | 2,652,536  |   |
| Allowance for loan losses                             | (51,834 )                                     | (48,260 )  | (46,255 )  | (42,361 )  | (37,049 )  |   |
| Goodwill and core deposit intangibles                 | 162,144                                       | 140,722    | 141,956    | 143,730    | 125,710    |   |
| Total assets  | 5,756,985                                     | 4,970,240  | 4,695,738  | 4,482,021  | 3,628,469  |   |
| Total deposits  | 4,546,677                                     | 3,876,829  | 3,627,783  | 3,375,294  | 2,579,080  |   |
| Total borrowings                                      | 591,055                                       | 537,686    | 565,434    | 647,397    | 695,317    |   |
| Stockholders' equity                                  | 529,320                                       | 469,057    | 436,472    | 412,649    | 305,274    |   |
| Nonperforming loans                                   | 28,766  | 28,953     | 23,108     | 36,183     | 26,933     |   |
| Nonperforming assets                                  | 42,427  | 37,149     | 31,493     | 41,245     | 29,883     |   |
| Operating data  |   |            |            |            |            |   |
| Interest income                                       | \$ 196,192                                    | \$ 195,751 | \$ 202,724 | \$ 202,689 | \$ 175,440 |   |
| Interest expense                                      | 23,393  | 28,672     | 38,763     | 51,995     | 58,926     |   |
| Net interest income                                   | 172,799                                       | 167,079    | 163,961    | 150,694    | 116,514    |   |
| Provision for loan losses                             | 18,056  | 11,482     | 18,655     | 17,335     | 10,888     |   |
| Noninterest income                                    | 62,016  | 52,700     | 46,906     | 38,192     | 29,032     |   |
| Noninterest expenses                                  | 159,459                                       | 145,713    | 139,745    | 141,815    | 104,143    |   |
| Net income  | 42,627  | 45,436     | 40,240     | 22,989     | 23,964     |   |
| Preferred stock dividend                              | —   | —          | —          | 5,698      | —          |   |
| Net income available to the common shareholder        | 42,627  | 45,436     | 40,240     | 17,291     | 23,964     |   |
| Per share data  |   |            |            |            |            |   |
| Net income — basic                                    | \$ 1.96                                       | \$ 2.12    | \$ 1.90    | \$ 0.88    | \$ 1.53    |   |
| Net income — diluted                                  | 1.95  | 2.12       | 1.90       | 0.88       | 1.52       |   |
| Cash dividends declared                               | 0.84  | 0.76       | 0.72       | 0.72       | 0.72       |   |
| Book value  | 23.24   | 21.82      | 20.57      | 19.58      | 18.75      |   |
| Performance ratios                                    |   |            |            |            |            |   |
| Return on average assets                              | 0.83  | % 0.96     | % 0.88     | % 0.40     | % 0.73     | % |
| Return on average common equity                       | 8.66  | % 9.93     | % 9.46     | % 4.29     | % 8.20     | % |
| Net interest margin (on a fully tax equivalent basis) | 3.75  | % 3.90     | % 3.95     | % 3.89     | % 3.95     | % |
| Equity to assets                                      | 9.19  | % 9.44     | % 9.30     | % 9.21     | % 8.41     | % |
| Dividend payout ratio                                 | 52.77   | % 35.88    | % 37.93    | % 82.79    | % 48.95    | % |
| Asset quality ratios                                  |   |            |            |            |            |   |
| Nonperforming loans as a percent of gross loans       | 0.64  | % 0.76     | % 0.65     | % 1.07     | % 1.02     | % |
|   | 0.74  | % 0.75     | % 0.67     | % 0.92     | % 0.82     | % |



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|   |        |          |          |          |          |   |
|---|--------|----------|----------|----------|----------|---|
| Nonperforming assets as a percent of total assets             |        |          |          |          |          |   |
| Allowance for loan losses as a percent of total loans         | 1.15   | % 1.27   | % 1.30   | % 1.25   | % 1.40   | % |
| Allowance for loan losses as a percent of nonperforming loans | 180.19 | % 166.68 | % 200.17 | % 117.07 | % 137.56 | % |
| Capital ratios  |        |          |          |          |          |   |
| Tier 1 leverage capital ratio                                 | 8.65   | % 8.61   | % 8.19   | % 7.87   | % 7.55   | % |
| Tier 1 risk-based capital ratio                               | 10.36  | % 10.74  | % 10.28  | % 9.83   | % 9.50   | % |
| Total risk-based capital ratio                                | 12.23  | % 12.78  | % 12.37  | % 11.92  | % 11.85  | % |

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## ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The Company is a state chartered, federally registered bank holding company, incorporated in 1985. The Company is the sole stockholder of Rockland Trust, a Massachusetts trust company chartered in 1907. For a full list of corporate entities see Item 1 "Business — General" hereto.

All material intercompany balances and transactions have been eliminated in consolidation. When necessary, certain amounts in prior year financial statements have been reclassified to conform to the current year's presentation. The following should be read in conjunction with the Consolidated Financial Statements and related notes thereto.

## Executive Level Overview

## 2012 Results

The Company reported net income of \$42.6 million in 2012 as compared to \$45.4 million in 2011. 2012 was negatively impacted by merger and acquisition expenses, goodwill impairment and a higher provision for loan losses associated with strong growth in the loan portfolio as well as increased loan losses, primarily due to a commercial loan fraud.

Management considers certain of these items to be non-core in nature and presents the following discussion of operating earnings as a non-GAAP measure, intended to provide the reader with a sense of the performance of its core banking business.

Net income on an operating basis improved to \$47.1 million in 2012, as compared to \$45.5 million in 2011, an increase of 3.6%. These results were due to a combination of:

- Strong organic loan growth (+8.3%) and organic deposit growth (+8.1%)
- Declining net interest margin, reflecting the challenging interest rate environment
- Solid growth in noninterest income (+16.4%)
- Good expense control
- Increased provision for loan losses

The following table illustrates key performance measures for the periods indicated:

|  | Years Ended December 31 |          |  |   |
|--|-------------------------|----------|--|---|
|  | 2012                    | 2011     |  |   |
| Net income                                       | \$42,627                | \$45,436 |  |   |
| Net income on an operating basis                 | \$47,097                | \$45,456 |  |   |
| Diluted earnings per share                       | \$1.95                  | \$2.12   |  |   |
| Diluted earnings per share on an operating basis | \$2.16                  | \$2.12   |  |   |
| Return on average assets                         | 0.83                    | % 0.96   |  | % |
| Return on average common equity                  | 8.66                    | % 9.93   |  | % |
| Net interest margin                              | 3.75                    | % 3.90   |  | % |

Recognizing the importance of noninterest income, management continued to focus on growing this category. 2012 represented strong growth in noninterest income in the absolute (+16.4%) and as a percentage of total revenue (increased to 26.0%).



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The increases in noninterest income for the year ended 2012 were driven by the following items:

Interchange and ATM fees increased to by 26.5% to \$9.8 million in 2012, from \$7.7 million in 2011. The increase was partially due to increased debit card usage by the Bank's customers following increased promotion and sales activities.

Mortgage banking income is up \$2.3 million, reflective of strong mortgage originations and refinancing activity due to the low rate environment.

Investment management income also increased by \$1.2 million as assets under management has steadily climbed to \$2.2 billion at December 31, 2012

Noninterest expense increased over the prior year by 9.4% to \$159.5 million. The increase in noninterest expense is largely related to the Bank's merger and acquisition expenses of \$6.7 million and a \$2.2 million goodwill impairment charge. Exclusive of these and other non-core charges, noninterest expense was well contained, increasing by 3.8% from the prior year. The Company's efficiency ratio, on an operating basis, has seen improvement during 2012, decreasing to 64.5%. The following chart shows the improving trends in the Company's efficiency ratio, on an operating basis, over the past three years:

(1) The operating efficiency ratio is calculated by dividing noninterest expense by the sum of net interest income and noninterest income.

The net interest margin for the year decreased to 3.75%, down 15 basis points from the prior year, due to the prolonged low rate environment. However, the Company has been able to counter this pressure with the robust loan growth, especially within its commercial and home equity portfolios, both of which experienced double digit organic growth for the year, with commercial increasing by 11.7% and home equity increasing by 14.1%. The Company continues to focus on its ability to

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generate commercial loan originations as part of its strategic growth plan and was successful in doing so, originating \$896.9 million in commercial loans during 2012. The following table shows the stability in the net interest margin as compared to the federal funds rate and the 5 year swap rate over the past five years:

Management's approach to balance sheet strategy and the net interest margin continues to emphasize:

- Growth in commercial and home equity lending
- Funding by core deposits
- Structure asset generation with a keen view toward interest-rate sensitivity.
- Disciplined asset quality
- Avoid security purchases in this low rate environment

The following tables reflect this continued strategy:

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In terms of asset quality, the Company's trends were stable in 2012 and remain strong with nonperforming assets representing only 0.74% of total assets at December 31, 2012, a decrease from 0.75% at December 31, 2011. Delinquency levels also remained low at 0.82% of total loans at December 31, 2012. Management continues to apply a disciplined approach to underwriting and maintains high credit standards.

The provision for loan losses was \$18.1 million and \$11.5 million for the years ended December 31, 2012 and 2011, respectively. The increase in provisioning levels is the result of shifts in the composition of loan portfolio mix, as certain portfolios require different levels of allowance allocations based upon the risks associated with each portfolio, as well as portfolio growth of outstanding balances, offset by improvements in certain asset quality measures. Net-charge-offs increased during 2012 to \$14.5 million, from \$9.5 million in the prior year, the increase in charge-offs in 2012 was largely impacted by a customer fraud situation, resulting in a charge-off of \$4.8 million. The allowance for loan losses as a percent of loans was 1.15% at December 31, 2012, as compared to 1.27% at December 31, 2011. This decrease is largely attributable to the acquired loans which are accounted for at fair value, with no carryover of the related allowance.

Central Bancorp., Inc. Acquisition

The Company announced and closed the acquisition of Central Bancorp., Inc. in 2012, adding 9 full service branches in the contiguous and demographically attractive Middlesex County market area, enhancing the Company's already strong presence in Eastern Massachusetts. The total transaction was valued at \$52.0 million and was comprised of 60% stock and 40% cash consideration. The following map shows the acquired Central branches to the existing Rockland Trust branches:

Source: Microsoft MapPoint

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The acquisition added loans of \$450.7 million and acquired deposits of \$357.4 million, at fair value. The following table shows the breakout of the acquired loans and deposits by type:

| Loans Acquired (1)             | (Dollars in<br>thousands) | Deposits Acquired             | (Dollars in thousands) |
|--------------------------------|---------------------------|-------------------------------|------------------------|
| Commercial and industrial      | \$536                     | Demand deposits               | \$75,438               |
| Commercial real estate         | 139,148                   | Savings and interest checking | 65,110                 |
| Residential real estate        | 259,637                   | Money market                  | 72,849                 |
| Home equity and other consumer | 9,107                     | Time certificates of deposits | 144,037                |
| Total                          | \$408,428                 | Total                         | \$357,434              |

(1) Subsequent to the acquisition, on November 9, 2012 the Company sold approximately \$42.2 million of performing jumbo residential mortgages acquired in the transaction.

## 2013 Outlook

Despite the industry challenges of a modestly improving economy, increased competition, continued pressure on the net interest margin and increased regulatory and compliance requirements, management anticipates that the continuation of its strategy to grow solid core banking relationships with existing customers, while continually adding new relationships in the attractive markets of Eastern Massachusetts and Rhode Island, will allow for an increase in diluted earnings per share for 2013 to a range of \$2.28 to \$2.38, on an operating basis, as compared to the diluted earnings per share of \$2.16 for 2012, on an operating basis.

## Non-GAAP Measures

When management assesses the Company's financial performance for purposes of making day-to-day and strategic decisions, it does so based upon the performance of its core banking business, which is primarily derived from the combination of net interest income and noninterest or fee income, reduced by operating expenses, the provision for loan losses, and the impact of income taxes. The Company's financial performance is determined in accordance with Generally Accepted Accounting Principles ("GAAP") which sometimes includes gains or losses due to items that management believes are unrelated to its core banking business and will not have a material financial impact on operating results in future periods, such as gains or losses on the sales of securities, merger and acquisition expenses, and other items. Management, therefore, also computes the Company's non-GAAP operating earnings, which excludes these items, to measure the strength of the Company's core banking business and to identify trends that may to some extent be obscured by such gains or losses.

Management's computation of the Company's non-GAAP operating earnings information is set forth because management believes it may be useful for investors to have access to the same analytical tool used by management to evaluate the Company's core operational performance so that investors may assess the Company's overall financial health and identify business and performance trends that may be more difficult to identify and evaluate when noncore items are included. Management also believes that the computation of non-GAAP operating earnings may facilitate the comparison of the Company to other companies in the financial services industry.

Non-GAAP operating earnings should not be considered a substitute for GAAP results. An item which management deems to be noncore and excludes when computing non-GAAP operating earnings can be of substantial importance to the Company's results for any particular quarter or year. The Company's non-GAAP operating earnings information set forth is not necessarily comparable to non-GAAP information which may be presented by other companies.

The following tables summarize the impact of noncore items recorded for the time periods indicated below and reconciles them in accordance with GAAP:





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|  | Years Ended December 31 |          |          |                            |         |         |
|--|-------------------------|----------|----------|----------------------------|---------|---------|
|  | Net Income              |          |          | Diluted Earnings Per Share |         |         |
|  | 2012                    | 2011     | 2010     | 2012                       | 2011    | 2010    |
|  | (Dollars in thousands)  |          |          |                            |         |         |
| As reported (GAAP)                                   |                         |          |          |                            |         |         |
| Net income   | \$42,627                | \$45,436 | \$40,240 | \$1.95                     | \$2.12  | \$1.90  |
| Non-GAAP measures                                    |                         |          |          |                            |         |         |
| Noninterest income components                        |                         |          |          |                            |         |         |
| Net gain on sale of securities, net of tax           | (3 )                    | (428 )   | (271 )   | —                          | (0.02 ) | (0.01 ) |
| Proceeds from life insurance policies, tax exempt    | (1,307 )                | —        | —        | (0.06 )                    | —       | —       |
| Noninterest expense components                       |                         |          |          |                            |         |         |
| Prepayment fees on borrowings, net of tax            | 4                       | 448      | —        | —                          | 0.02    | —       |
| Merger and acquisition expenses, net of tax          | 4,459                   | —        | —        | 0.21                       | —       | —       |
| Fair value mark on a terminated hedging relationship | —                       | —        | 328      | —                          | —       | 0.01    |
| Goodwill impairment, net of tax                      | 1,317                   | —        | —        | 0.06                       | —       | —       |
| Total impact of noncore items                        | 4,470                   | 20       | 57       | 0.21                       | —       | —       |
| As adjusted (non-GAAP)                               | \$47,097                | \$45,456 | \$40,297 | \$2.16                     | \$2.12  | \$1.90  |

The following table summarizes the impact of noncore items on the calculation of the Company's efficiency ratio for the periods indicated:

|  | Years Ended December 31 |           |           |            |
|--|-------------------------|-----------|-----------|------------|
|  | 2012                    | 2011      | 2010      |            |
|  | (Dollars in thousands)  |           |           |            |
| Noninterest expense (GAAP)                           | \$159,459               | \$145,713 | \$139,745 | (a)        |
| Merger & acquisition                                 | (6,741 )                | —         | —         |            |
| Goodwill impairment                                  | (2,227 )                | —         | —         |            |
| Prepayment fees on borrowings                        | (7 )                    | (757 )    | —         |            |
| Fair value mark on a terminated hedging relationship | —                       | —         | (554 )    |            |
| Noninterest expense on an operating basis            | \$150,484               | \$144,956 | \$139,191 | (b)        |
| Noninterest income (GAAP)                            | \$62,016                | \$52,700  | \$46,906  | (c)        |
| Net gain on sale of securities                       | (5 )                    | (723 )    | (458 )    |            |
| Proceeds from life insurance policies                | (1,307 )                | —         | —         |            |
| Noninterest income on an operating basis             | \$60,704                | \$51,977  | \$46,448  | (d)        |
| Net interest income                                  | \$172,799               | \$167,079 | \$163,961 | (e)        |
| Total revenue (GAAP)                                 | \$234,815               | \$219,779 | \$210,867 | (c+e)      |
| Total operating revenue                              | \$233,503               | \$219,056 | \$210,409 | (d+e)      |
| Ratio  |                         |           |           |            |
| Efficiency ratio (GAAP)                              | 67.91                   | % 66.30   | % 66.27   | %(a/(c+e)) |
| Operating efficiency ratio                           | 64.45                   | % 66.17   | % 66.15   | %(b/(d+e)) |



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## Financial Position

**Securities Portfolio** The Company's securities portfolio may consist of trading securities, securities available for sale, and securities which management intends to hold until maturity. Securities decreased by \$10.9 million, or 2.1%, at December 31, 2012 as compared to December 31, 2011. The ratio of securities to total assets as of December 31, 2012 was 8.8%, compared to 10.4% at December 31, 2011.

The Company continually reviews investment securities for the presence of other-than-temporary impairment ("OTTI"). Further analysis of the Company's OTTI can be found in Note 3 "Securities" within Notes to Consolidated Financial Statements included in Item 8 hereof.

During 2012, the Company transferred equity securities classified previously as trading to available for sale. As of December 31, 2011, the Company had \$8.2 million of securities classified as trading.

The following table sets forth the fair value of available for sale securities and the amortized cost of held to maturity securities along with the percentage distribution:

Table 1 — Fair Value of Securities Available for Sale and Amortized Cost of Securities Held to Maturity

|  | December 31 |         |   | 2011      |         |   | 2010      |         |   |
|--|-------------|---------|---|-----------|---------|---|-----------|---------|---|
|  | Amount      | Percent |   | Amount    | Percent |   | Amount    | Percent |   |
| (Dollars in thousands)   |             |         |   |           |         |   |           |         |   |
| Fair value of securities available for sale                    |             |         |   |           |         |   |           |         |   |
| U.S. treasury securities                                       | \$—         | —       | % | \$—       | —       | % | \$717     | 0.2     | % |
| U.S. government agency securities                              | 20,822      | 6.3     | % |           |         | % |           |         | % |
| Agency mortgage-backed securities                              | 221,425     | 67.2    | % | 238,391   | 78.1    | % | 313,302   | 83.1    | % |
| Agency collateralized mortgage obligations                     | 68,376      | 20.8    | % | 53,801    | 17.6    | % | 46,135    | 12.2    | % |
| Private mortgage-backed securities                             | 3,532       | 1.1     | % | 6,110     | 2.0     | % | 10,254    | 2.7     | % |
| Single issuer trust preferred securities issued by banks       | 2,240       | 0.7     | % | 4,210     | 1.4     | % | 4,221     | 1.1     | % |
| Pooled trust preferred securities issued by banks and insurers | 2,981       | 0.9     | % | 2,820     | 0.9     | % | 2,828     | 0.7     | % |
| Marketable securities  | 9,910       | 3.0     | % | —         | —       | % | —         | —       | % |
| Total fair value of securities available for sale              | \$329,286   | 100.0   | % | \$305,332 | 100.0   | % | \$377,457 | 100.0   | % |
| Amortized Cost of Securities Held to Maturity                  |             |         |   |           |         |   |           |         |   |
| U.S. treasury securities                                       | \$1,013     | 0.6     | % | \$1,014   | 0.5     | % | \$—       | —       | % |
| Agency mortgage-backed securities                              | 72,360      | 40.6    | % | 109,553   | 53.5    | % | 95,697    | 47.2    | % |
| Agency collateralized mortgage obligations                     | 97,507      | 54.6    | % | 77,804    | 38.0    | % | 89,823    | 44.3    | % |
| State, county and municipal securities                         | 915         | 0.5     | % | 3,576     | 1.7     | % | 10,562    | 5.2     | % |
| Single issuer trust preferred securities issued by banks       | 1,516       | 0.9     | % | 8,000     | 3.9     | % | 6,650     | 3.3     | % |
| Corporate debt securities                                      | 5,007       | 2.8     | % | 5,009     | 2.4     | % | —         | —       | % |
| Total amortized cost of securities held to maturity            | \$178,318   | 100.0   | % | \$204,956 | 100.0   | % | \$202,732 | 100.0   | % |
| Total  | \$507,604   |         |   | \$510,288 |         |   | \$580,189 |         |   |

The Company's available for sale securities are carried at fair value and are categorized within the fair value hierarchy based on the observability of model inputs. Securities which require inputs that are both significant to the fair value measurement

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and unobservable are classified as Level 3. As of December 31, 2012 and 2011, the Company had \$6.5 million and \$13.1 million of securities categorized as Level 3.

The following tables set forth contractual maturities of the Bank's securities portfolio at December 31, 2012. Actual maturities will differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

Table 2 — Fair Value of Securities Available for Sale and Amortized Cost of Securities Held to Maturity, Amounts Maturing

|  | Within One<br>Year     |                              | One year to Five<br>Years |                              | Five Years to Ten<br>Years |                              | Over Ten Years |                              | Total     |                              |
|--|------------------------|------------------------------|---------------------------|------------------------------|----------------------------|------------------------------|----------------|------------------------------|-----------|------------------------------|
|  | Amount                 | Weighted<br>Average<br>Yield | Amount                    | Weighted<br>Average<br>Yield | Amount                     | Weighted<br>Average<br>Yield | Amount         | Weighted<br>Average<br>Yield | Amount    | Weighted<br>Average<br>Yield |
|  | (Dollars in thousands) |                              |                           |                              |                            |                              |                |                              |           |                              |
| Fair value of securities<br>available for sale                       |                        |                              |                           |                              |                            |                              |                |                              |           |                              |
| U.S. government agency<br>securities                                 | \$—                    | —                            | \$—                       | —                            | \$20,822                   | 2.1 %                        | \$—            | —                            | \$20,822  | 2.1 %                        |
| Agency mortgage-backed<br>securities                                 | 235                    | 4.0 %                        | 1,179                     | 5.6 %                        | 52,699                     | 3.9 %                        | 167,312        | 3.9 %                        | 221,425   | 3.9 %                        |
| Agency collateralized<br>mortgage obligations                        | —                      | —                            | 1,722                     | 4.1 %                        | 3,554                      | 4.0 %                        | 63,100         | 1.8 %                        | 68,376    | 2.0 %                        |
| Private mortgage-backed<br>securities                                | —                      | —                            | —                         | —                            | 2,436                      | 6.0 %                        | 1,096          | 6.0 %                        | 3,532     | 6.0 %                        |
| Single issuer trust<br>preferred securities<br>issued by banks       | —                      | —                            | —                         | —                            | —                          | —                            | 2,240          | 5.1 %                        | 2,240     | 5.1 %                        |
| Pooled trust preferred<br>securities issued by banks<br>and insurers | —                      | —                            | —                         | —                            | —                          | —                            | 2,981          | 1.0 %                        | 2,981     | 1.0 %                        |
| Marketable securities(1)   | —                      | —                            | —                         | —                            | —                          | —                            | 9,910          | —                            | 9,910     | —                            |
| Total fair value of<br>securities available for<br>sale              | \$235                  | 4.0 %                        | \$2,901                   | 4.7 %                        | \$79,511                   | 3.5 %                        | \$246,639      | 3.3 %                        | \$329,286 | 3.4 %                        |
| Amortized cost of<br>securities held to<br>maturity                  |                        |                              |                           |                              |                            |                              |                |                              |           |                              |
| U.S. Treasury securities   | \$—                    | —                            | \$—                       | —                            | \$1,013                    | 3.0 %                        | \$—            | —                            | \$1,013   | 3.0 %                        |
| Agency mortgage-backed<br>securities                                 | —                      | —                            | 786                       | 5.5 %                        | —                          | —                            | 71,574         | 3.5 %                        | 72,360    | 3.5 %                        |
| Agency collateralized<br>mortgage obligations                        | —                      | —                            | —                         | —                            | —                          | —                            | 97,507         | 2.5 %                        | 97,507    | 2.5 %                        |
| State, county and<br>municipal securities                            | 239                    | 4.7 %                        | 676                       | 4.8 %                        | —                          | —                            | —              | —                            | 915       | 4.8 %                        |
| Single issuer trust<br>preferred securities<br>issued by banks       | —                      | —                            | —                         | —                            | —                          | —                            | 1,516          | 7.4 %                        | 1,516     | 7.4 %                        |
| Corporate debt securities  | —                      | —                            | 5,007                     | 3.4 %                        | —                          | —                            | —              | —                            | 5,007     | 3.4 %                        |

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|   |       |       |         |       |          |       |           |       |           |       |
|---|-------|-------|---------|-------|----------|-------|-----------|-------|-----------|-------|
| Total amortized cost of securities held to maturity | \$239 | 4.7 % | \$6,469 | 3.8 % | \$1,013  | 3.0 % | \$170,597 | 2.9 % | \$178,318 | 3.0 % |
| Total   | \$474 | 4.4 % | \$9,370 | 4.1 % | \$80,524 | 3.5 % | \$417,236 | 3.2 % | \$507,604 | 3.2 % |

(1) Marketable securities have no contractual maturity and are excluded from the weighted average yield and amounts maturing.

As of December 31, 2012, the weighted average life of the securities portfolio was 4.6 years and the modified duration was 4.0 years.

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**Residential Mortgage Loan Sales** The Company's primary loan sale activity arises from the sale of government sponsored enterprise eligible residential mortgage loans to other financial institutions. During 2012 and 2011, the Bank originated residential loans with the intention of selling them in the secondary market. Loans are sold with servicing rights released and with servicing rights retained. The table below reflects the origination of these loans during the periods indicated:

Table 3 — Residential Mortgage Loan Sales

|  | December 31            |           |
|--|------------------------|-----------|
|  | 2012                   | 2011      |
|  | (Dollars in thousands) |           |
| Loans originated and sold with servicing rights released | \$313,329              | \$270,357 |
| Loans originated and sold with servicing rights retained | \$33,393               | \$8,627   |

The Company originates and sells loans to third parties and recognizes a mortgage servicing rights asset when it sells a loan with servicing rights retained. When a loan is sold, the Company enters into agreements that contain representations and warranties about the characteristics of the loans sold and their origination. The Company may be required to either repurchase mortgage loans or to indemnify the purchaser from losses if representations and warranties are breached. During the year ended December 31, 2012 and 2011 the Company incurred losses of \$304,000 and \$222,000 on loans that were agreed to be repurchased. The Company has not at this time established a reserve for loan repurchases because it believes the amount of probable losses is not reasonably estimable and material losses are not probable.

Forward sale contracts of mortgage loans, considered derivative instruments for accounting purposes, are utilized by the Company in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain one-to-four residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, the Company is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments are executed, under which the Company agrees to deliver whole mortgage loans to various investors. See Note 11, "Derivative and Hedging Activities" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information on mortgage loan commitments and forward sales agreements.

**Loan Portfolio** Management continues to focus on growth in the commercial and home equity lending categories, while placing less emphasis on the other lending categories. Although deemphasizing certain lending categories has led to a slower growth rate than what otherwise might have been realized, management believes the change to be prudent, given the prevailing interest rate and economic environment, as well as strategic priorities. The following table sets forth information concerning the composition of the Bank's loan portfolio by loan type at the dates indicated:

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Table 4 — Loan Portfolio Composition

|                           | December 31 |         | 2011        |         | 2010        |         | 2009        |         | 2008        |         |
|---------------------------|-------------|---------|-------------|---------|-------------|---------|-------------|---------|-------------|---------|
|                           | Amount      | Percent | Amount      | Percent | Amount      | Percent | Amount      | Percent | Amount      | Percent |
| Commercial and industrial | \$687,511   | 15.2 %  | \$575,716   | 15.2 %  | \$502,952   | 14.1 %  | \$373,531   | 11.0 %  | \$270,832   | 10.2 %  |
| Commercial real estate    | 2,122,153   | 46.9 %  | 1,847,654   | 48.6 %  | 1,717,118   | 48.4 %  | 1,614,474   | 47.5 %  | 1,126,295   | 42.4 %  |
| Commercial construction   | 188,768     | 4.2 %   | 128,904     | 3.4 %   | 129,421     | 3.6 %   | 175,312     | 5.2 %   | 171,955     | 6.5 %   |
| Small business            | 78,594      | 1.7 %   | 78,509      | 2.1 %   | 80,026      | 2.3 %   | 82,569      | 2.4 %   | 86,670      | 3.3 %   |
| Residential real estate   | 604,668     | 13.4 %  | 416,570     | 11.0 %  | 473,936     | 13.3 %  | 555,306     | 16.4 %  | 413,024     | 15.6 %  |
| Residential construction  | 8,213       | 0.2 %   | 9,631       | 0.3 %   | 4,175       | 0.1 %   | 10,736      | 0.3 %   | 10,950      | 0.4 %   |
| Home equity               | 802,149     | 17.8 %  | 696,063     | 18.3 %  | 579,278     | 16.3 %  | 471,862     | 13.9 %  | 406,240     | 15.3 %  |
| Consumer — other          | 26,955      | 0.6 %   | 41,343      | 1.1 %   | 68,773      | 1.9 %   | 111,725     | 3.3 %   | 166,570     | 6.3 %   |
| Gross loans               | 4,519,011   | 100.0 % | 3,794,390   | 100.0 % | 3,555,679   | 100.0 % | 3,395,515   | 100.0 % | 2,652,536   | 100.0 % |
| Allowance for loan losses | 51,834      |         | 48,260      |         | 46,255      |         | 42,361      |         | 37,049      |         |
| Net loans                 | \$4,467,177 |         | \$3,746,130 |         | \$3,509,424 |         | \$3,353,154 |         | \$2,615,487 |         |

The following table summarizes loan growth during the year ending December 31, 2012:

Table 5 - Components of Loan Growth/(Decline)

|                           | December 31 |             | Central Acquisition | Organic Growth/(Decline) | Organic Growth/(Decline) |    |
|---------------------------|-------------|-------------|---------------------|--------------------------|--------------------------|----|
|                           | 2012        | 2011        |                     |                          | %                        | %  |
| Commercial and industrial | \$687,511   | \$575,716   | \$536               | \$ 111,259               | 19.3                     | %  |
| Commercial real estate    | 2,122,153   | 1,847,654   | 139,148             | 135,351                  | 7.3                      | %  |
| Commercial construction   | 188,768     | 128,904     | —                   | 59,864                   | 46.4                     | %  |
| Small business            | 78,594      | 78,509      | —                   | 85                       | 0.1                      | %  |
| Residential real estate   | 604,668     | 416,570     | 259,637             | (1) (71,539)             | (17.2)                   | )% |
| Residential construction  | 8,213       | 9,631       | —                   | (1,418)                  | (14.7)                   | )% |
| Home equity               | 802,149     | 696,063     | 8,281               | 97,805                   | 14.1                     | %  |
| Consumer - other          | 26,955      | 41,343      | 826                 | (15,214)                 | (36.8)                   | )% |
| Total loans               | \$4,519,011 | \$3,794,390 | \$408,428           | \$ 316,193               | 8.3                      | %  |

(1) Excludes \$42.2 million of acquired loans which were sold subsequent to the closing of the acquisition.





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The following table sets forth the scheduled contractual amortization of the Bank's loan portfolio at December 31, 2012. Loans having no schedule of repayments or no stated maturity are reported as due in one year or less. The following table also sets forth the rate structure of loans scheduled to mature after one year:

Table 6 — Scheduled Contractual Loan Amortization

|  | December 31, 2012      |                        |                         |                |                         |                          |             |                |             |
|--|------------------------|------------------------|-------------------------|----------------|-------------------------|--------------------------|-------------|----------------|-------------|
|  | Commercial             | Commercial Real Estate | Commercial Construction | Small Business | Residential Real Estate | Residential Construction | Home Equity | Consumer Other | Total       |
|  | (Dollars in thousands) |                        |                         |                |                         |                          |             |                |             |
| Amounts due in:                                    |                        |                        |                         |                |                         |                          |             |                |             |
| One year or less                                   | \$247,905              | \$240,210              | \$49,068                | \$15,240       | \$27,694                | \$8,213                  | \$21,919    | \$15,429       | \$625,678   |
| After one year through five years                  | 267,512                | 1,119,046              | 63,511                  | 33,179         | 91,202                  | —                        | 90,673      | 8,860          | 1,673,983   |
| Beyond five years                                  | 172,094                | 762,897                | 76,189                  | 30,175         | 485,772                 | —                        | 689,557     | 2,666          | 2,219,350   |
| Total  | \$687,511              | \$2,122,153            | \$188,768               | (1) \$78,594   | \$604,668               | \$8,213                  | \$802,149   | \$26,955       | \$4,519,011 |
| Interest rate terms on amounts due after one year: |                        |                        |                         |                |                         |                          |             |                |             |
| Fixed rate   | \$177,186              | \$711,376              | \$38,359                | \$32,596       | \$420,142               | \$—                      | \$343,880   | \$11,526       | 1,735,065   |
| Adjustable rate                                    | 262,420                | 1,170,567              | 101,341                 | 30,758         | 156,832                 | —                        | 436,350     | —              | 2,158,268   |

(1) Includes certain construction loans that will convert to commercial mortgages and will be reclassified to commercial real estate upon the completion of the construction phase.

As of December 31, 2012, \$5.1 million of loans scheduled to mature within one year were nonperforming.

Generally, the actual maturity of loans is substantially shorter than their contractual maturity due to prepayments and, in the case of real estate loans, due-on-sale clauses, which generally gives the Bank the right to declare a loan immediately due and payable in the event that, among other things, the borrower sells the property subject to the mortgage and the loan is not repaid. The average life of real estate loans tends to increase when current real estate loan rates are higher than rates on mortgages in the portfolio and, conversely, tends to decrease when rates on mortgages in the portfolio are higher than current real estate loan rates. Under the latter scenario, the weighted average yield on the portfolio tends to decrease as higher yielding loans are repaid or refinanced at lower rates. Due to the fact that the Bank may, consistent with industry practice, renew a significant portion of commercial and commercial real estate loans at or immediately prior to their maturity by renewing the loans on substantially similar or revised terms, the principal repayments actually received by the Bank are anticipated to be significantly less than the amounts contractually due in any particular period. In other circumstances, a loan, or a portion of a loan, may not be repaid due to the borrower's inability to satisfy the contractual obligations of the loan.

**Asset Quality** The Company continually monitors the asset quality of the loan portfolio using all available information. Based on this information, loans demonstrating certain payment issues or other weaknesses may be categorized as delinquent, impaired, nonperforming and/or put on nonaccrual status. Additionally, in the course of resolving such loans, the Company may choose to restructure the contractual terms of certain loans to match the borrower's ability to repay the loan based on their current financial condition. If a restructured loan meets certain

criteria, it may be categorized as a troubled debt restructuring (TDR).

**Delinquency** The Bank's philosophy toward managing its loan portfolios is predicated upon careful monitoring, which stresses early detection and response to delinquent and default situations. The Bank considers a loan to have defaulted when it reaches 90 days past due. The Bank seeks to make arrangements to resolve any delinquent or default situation over the shortest possible time frame. Generally, the Bank requires that a delinquency notice be mailed to a borrower upon expiration of a grace period (typically no longer than 15 days beyond the due date). Reminder notices may be sent and telephone calls may be made prior to the expiration of the grace period. If the delinquent status is not resolved within a reasonable time frame following the mailing of a delinquency notice, the Bank's personnel charged with managing its loan portfolios contact the borrower to ascertain the reasons for delinquency and the prospects for payment. Any subsequent actions taken to resolve the delinquency will depend upon the nature of the loan and the length of time that the loan has been delinquent. The borrower's needs are considered as much as reasonably possible without jeopardizing the Bank's position. A late charge is usually assessed on loans upon expiration of the grace period.

**Nonaccrual Loans** As a general rule, within commercial real estate or home equity categories, loans more than 90 days past due with respect to principal or interest are classified as nonaccrual loans. As permitted by banking regulations, certain consumer loans past due 90 days or more continue to accrue interest. In addition, certain commercial and real estate loans that are more than 90 days past due may be kept on an accruing status if the loans are well secured and in the process of collection. Income

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accruals are suspended on all nonaccrual loans and all previously accrued and uncollected interest is reversed against current income. A loan remains on nonaccrual status until it becomes current with respect to principal and interest (and in certain instances remains current for up to six months), when the loan is liquidated, or when the loan is determined to be uncollectible and is charged-off against the allowance for loan losses.

**Troubled Debt Restructurings** In the course of resolving problem loans, the Bank may choose to restructure the contractual terms of certain loans. The Bank attempts to work-out an alternative payment schedule with the borrower in order to avoid or cure a default. Any loans that are modified are reviewed by the Bank to identify if a TDR has occurred, which is when, for economic or legal reasons related to a borrower's financial difficulties, the Bank grants a concession to the borrower that it would not otherwise consider. Terms may be modified to fit the ability of the borrower to repay in line with its current financial status and the restructuring of the loan may include adjustments to interest rates, extensions of maturity, consumer loans where the borrower's obligations have been effectively discharged through Chapter 7 Bankruptcy and the borrower has not reaffirmed the debt to the Bank, and other actions intended to minimize economic loss and avoid foreclosure or repossession of collateral. If such efforts by the Bank do not result in satisfactory performance, the loan is referred to legal counsel, at which time foreclosure proceedings are initiated. At any time prior to a sale of the property at foreclosure, the Bank may terminate foreclosure proceedings if the borrower is able to work-out a satisfactory payment plan.

It is the Bank's policy to have any restructured loans which are on nonaccrual status prior to being modified remain on nonaccrual status for six months, subsequent to being modified, before management considers its return to accrual status. If the restructured loan is on accrual status prior to being modified, it is reviewed to determine if the modified loan should remain on accrual status. Loans that are considered TDRs are classified as performing, unless they are on nonaccrual status or greater than 90 days delinquent. Loans classified as TDRs remain classified as such, for the life of the loan, except in limited circumstances, when it is determined that the borrower is performing under modified terms and the restructuring agreement specified an interest rate greater than or equal to an acceptable market rate for a comparable new loan at the time of the restructuring.

**Purchased Credit Impaired Loans** Purchased Credit Impaired ("PCI") loans are acquired loans which had evidence of deterioration in credit quality since origination and for which it is probable that all contractually required payments will not be collected. The PCI loans are recorded at fair value without any carryover of the allowance for loan losses. The excess cash flows expected to be collected over the carrying amount of the loans, referred to as the "accretable yield", is accreted into interest income over the life of the loans using the effective yield method. Accordingly, PCI loans are not subject to classification as nonaccrual in the same manner as originated loans, rather they are considered to be accruing loans because their interest income recognized relates to the accretable yield and not to contractual interest payments. The carrying amount of these purchased credit impaired loans was \$32.1 million as of December 31, 2012. See Note 4, "Loans, Allowance for Loan Losses and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information.

**Nonperforming Assets** Nonperforming assets are comprised of nonperforming loans, nonperforming securities, Other Real Estate Owned ("OREO"), and other assets in possession. Nonperforming loans consist of nonaccrual loans and loans that are more than 90 days past due but still accruing interest.

Nonperforming securities consist of securities that are on nonaccrual status. The Company holds six collateralized debt obligation securities ("CDOs") comprised of pools of trust preferred securities issued by banks and insurance companies, which are currently deferring interest payments on certain tranches within the bonds' structures including the tranches held by the Company. The bonds are anticipated to continue to defer interest until cash flows are sufficient to satisfy certain collateralization levels designed to protect more senior tranches. As a result the Company has placed the six securities on nonaccrual status and has reversed any previously accrued income related to these securities.

OREO consists of real estate properties, which have served as collateral to secure loans, that are controlled or owned by the Bank. These properties are recorded at fair value less estimated costs to sell at the date control is established, resulting in a new cost basis. The amount by which the recorded investment in the loan exceeds the fair value (net of estimated costs to sell) of the foreclosed asset is charged to the allowance for loan losses. Subsequent declines in the

fair value of the foreclosed asset below the new cost basis are recorded through the use of a valuation allowance. Subsequent increases in the fair value are recorded as reductions in the allowance, but not below zero. All costs incurred thereafter in maintaining the property are charged to noninterest expense. In the event the real estate is utilized as a rental property, rental income and expenses are recorded as incurred and included in noninterest income and noninterest expense, respectively.

Other assets in possession primarily consist of foreclosed non-real estate assets deemed to be in control of the Company.

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The following table sets forth information regarding nonperforming assets held by the Bank at the dates indicated:

Table 7 — Nonperforming Assets

|   | December 31            |          |          |          |          |   |
|---|------------------------|----------|----------|----------|----------|---|
|   | 2012                   | 2011     | 2010     | 2009     | 2008     |   |
|   | (Dollars in thousands) |          |          |          |          |   |
| Loans accounted for on a nonaccrual basis(1)      |                        |          |          |          |          |   |
| Commercial and industrial                         | \$2,666                | \$1,883  | \$3,123  | \$4,205  | \$1,942  |   |
| Commercial real estate                            | 6,574                  | 13,109   | 9,836    | 18,525   | 12,370   |   |
| Small business                                    | 570                    | 542      | 887      | 793      | 1,111    |   |
| Residential real estate                           | 11,472                 | 9,867    | 6,728    | 10,829   | 9,394    |   |
| Home equity                                       | 7,311                  | 3,130    | 1,752    | 1,166    | 1,090    |   |
| Consumer — other                                  | 121                    | 381      | 505      | 373      | 751      |   |
| Total   | \$28,714               | \$28,912 | \$22,831 | \$35,891 | \$26,658 |   |
| Loans past due 90 days or more but still accruing |                        |          |          |          |          |   |
| Home equity                                       | \$—                    | \$—      | \$4      | \$—      | \$—      |   |
| Consumer — other                                  | 52                     | 41       | 273      | 292      | 275      |   |
| Total   | \$52                   | \$41     | \$277    | \$292    | \$275    |   |
| Total nonperforming loans                         | \$28,766               | \$28,953 | \$23,108 | \$36,183 | \$26,933 |   |
| Nonaccrual securities(2)                          | 1,511                  | 1,272    | 1,051    | 920      | 910      |   |
| Other assets in possession                        | 176                    | 266      | 61       | 148      | 231      |   |
| Other real estate owned                           | 11,974                 | 6,658    | 7,273    | 3,994    | 1,809    |   |
| Total nonperforming assets                        | \$42,427               | \$37,149 | \$31,493 | \$41,245 | \$29,883 |   |
| Nonperforming loans as a percent of gross loans   | 0.64                   | % 0.76   | % 0.65   | % 1.07   | % 1.02   | % |
| Nonperforming assets as a percent of total assets | 0.74                   | % 0.75   | % 0.67   | % 0.92   | % 0.82   | % |

(1) Included in these amounts were \$6.6 million, \$9.2 million, \$4.0 million, \$3.4 million, and \$74,000 of TDRs on nonaccrual at December 31, 2012, 2011, 2010, 2009 and 2008, respectively.

(2) Amounts represent the fair value of nonaccrual securities. The Company had six nonaccrual securities in 2012, 2011, 2010 and 2009, and five nonaccrual securities in 2008.

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The following table summarizes the changes in nonperforming assets for the periods indicated:

Table 8 - Activity in Nonperforming Assets

|   | Years Ended December 31 |           |
|---|-------------------------|-----------|
|   | 2012                    | 2011      |
|   | (Dollars in thousands)  |           |
| Nonperforming assets beginning balance                    | \$37,149                | \$31,493  |
| New to nonperforming                                      | 42,606                  | 40,290    |
| Loans charged-off   | (16,591 )               | (11,341 ) |
| Loans paid-off  | (10,381 )               | (10,593 ) |
| Loans restored to accrual status                          | (9,091 )                | (5,465 )  |
| Loans transferred to other real estate owned/other assets | (7,061 )                | (6,285 )  |
| Change to other real estate owned:                        |                         |           |
| New to other real estate owned                            | 7,061                   | 6,285     |
| Acquired other real estate owned                          | 2,633                   |           |
| Valuation write down                                      | (776 )                  | (1,569 )  |
| Sale of other real estate owned                           | (5,871 )                | (6,479 )  |
| Development of other real estate owned                    | 2,269                   | 938       |
| Other   | —                       | 210       |
| Total change to other real estate owned                   | 5,316                   | (615 )    |
| Change in fair value on nonaccrual securities             | 239                     | 221       |
| Other   | 241                     | (556 )    |
| Nonperforming assets ending balance                       | \$42,427                | \$37,149  |

The following table sets forth information regarding troubled debt restructured loans as of the dates indicated:

Table 9 — Troubled Debt Restructurings

|   | December 31            |          |          |          |         |   |
|---|------------------------|----------|----------|----------|---------|---|
|   | 2012                   | 2011     | 2010     | 2009     | 2008    |   |
|   | (Dollars in thousands) |          |          |          |         |   |
| Performing troubled debt restructurings                       | \$46,764               | \$37,151 | \$26,091 | \$10,484 | \$1,063 |   |
| Nonaccrual troubled debt restructurings                       | 6,554                  | 9,230    | 3,982    | 3,498    | 74      |   |
| Total   | \$53,318               | \$46,381 | \$30,073 | \$13,982 | \$1,137 |   |
| Performing troubled debt restructurings as a % of total loans | 1.03                   | % 0.98   | % 0.73   | % 0.31   | % 0.04  | % |
| Nonaccrual troubled debt restructurings as a % of total loans | 0.15                   | % 0.24   | % 0.11   | % 0.10   | % —     | % |
| Total troubled debt restructurings as a % of total loans      | 1.18                   | % 1.22   | % 0.84   | % 0.41   | % 0.04  | % |

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The following table summarizes changes in TDRs for the periods indicated:

Table 10 - Activity in Troubled Debt Restructurings

|                               | December 31            |          |
|-------------------------------|------------------------|----------|
|                               | 2012                   | 2011     |
|                               | (Dollars in thousands) |          |
| TDRs beginning balance        | \$46,381               | \$30,073 |
| New to TDR status             | 8,350                  | 22,485   |
| Court ordered concessions (1) | 5,143                  | —        |
| Paydowns                      | (6,080 )               | (5,646 ) |
| Charge-offs                   | (476 )                 | (531 )   |
| Loans removed from TDR status | —                      | —        |
| TDRs ending balance           | \$53,318               | \$46,381 |

(1) Represents consumer loans where the borrower's obligation has been effectively discharged through Chapter 7 Bankruptcy and the borrower has not reaffirmed the debt for all applicable prior periods.

Income accruals are suspended on all nonaccrual loans and all previously accrued and uncollected interest is reversed against current income. The table below shows interest income that was recognized or collected on all nonaccrual loans and performing TDRs as of the dates indicated:

Table 11 — Interest Income Recognized/Collected on Nonaccrual Loans and Troubled Debt Restructured Loans

|  | Years Ended December 31 |         |         |
|--|-------------------------|---------|---------|
|  | 2012                    | 2011    | 2010    |
|  | (Dollars in thousands)  |         |         |
| Interest income that would have been recognized if nonaccruing loans had been performing | \$2,623                 | \$1,739 | \$2,749 |
| Interest income recognized on TDRs still accruing  | 2,609                   | 2,140   | 1,425   |
| Interest collected on nonaccrual loans and TDRs and included in interest income          | \$3,642                 | \$2,708 | \$1,874 |

A loan is considered impaired when, based on current information and events, it is probable that the Bank will be unable to collect the scheduled payments of principal or interest when due according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value, and the probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant payment delays and payment shortfalls generally are not classified as impaired. Management determines the significance of payment delays and payment shortfalls on a case-by-case basis, taking into consideration all of the circumstances surrounding the loan and the borrower, including the length of the delay, the reasons for the delay, the borrower's prior payment record, and the amount of the shortfall in relation to the principal and interest owed. Impairment is measured on a loan by loan basis for commercial and industrial, commercial real estate, commercial construction, and small business categories and for all loans identified as a troubled debt restructuring by comparing the loan's value to either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent. For impaired loans deemed collateral dependent, where impairment is measured using the fair value of the collateral, the Bank will either order a new appraisal or use another available source of collateral assessment such as a broker's opinion of value to determine a reasonable estimate of the fair value of the collateral.

At December 31, 2012, impaired loans included all commercial and industrial loans, commercial real estate loans, commercial construction, and small business loans that are on nonaccrual status, TDRs, and other loans that have been categorized as impaired. Total impaired loans at December 31, 2012 and 2011 were \$66.7 million and \$61.7 million, respectively. For additional information regarding the Bank's asset quality, including delinquent loans, nonaccruals,



TDRs, and impaired loans, see Note 4, “Loans, Allowance for Loan Losses, and Credit Quality” within Notes to Consolidated Financial Statements included in Item 8 hereof.

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Potential problem loans are any loans which are not included in nonaccrual or nonperforming loans, where known information about possible credit problems of the borrowers causes management to have concerns as to the ability of such borrowers to comply with present loan repayment terms. The table below shows the potential problem commercial loans at the time periods indicated:

Table 12 — Potential Problem Commercial Loans

|                               | December 31            |           |
|-------------------------------|------------------------|-----------|
|                               | 2012                   | 2011      |
|                               | (Dollars in thousands) |           |
| Number of loan relationships  | 70                     | 64        |
| Aggregate outstanding balance | \$110,624              | \$113,641 |

At December 31, 2012, these potential problem loans continued to perform with respect to payments. Management actively monitors these loans and strives to minimize any possible adverse impact to the Bank.

**Allowance for Loan Losses** The allowance for loan losses is maintained at a level that management considers adequate to provide for probable loan losses based upon evaluation of known and inherent risks in the loan portfolio. The allowance is increased by providing for loan losses through a charge to provision for loan losses and by recoveries of loans previously charged-off and is reduced by loans charged-off.

While management uses available information to recognize losses on loans, future additions to the allowance may be necessary based on increases in nonperforming loans, changes in economic conditions, or for other reasons.

Additionally, various regulatory agencies, as an integral part of the Bank's examination process, periodically assess the adequacy of the allowance for loan losses and may require it to increase its provision for loan losses or recognize further loan charge-offs.

As of December 31, 2012, the allowance for loan losses totaled \$51.8 million, or 1.15% of total loans as compared to \$48.3 million, or 1.27% of total loans, at December 31, 2011. The increase in the amount of allowance is driven by shifts in the composition of the loan portfolio mix and loan growth, offset by improvements in certain asset quality measures. The decrease in the amount of the allowance as a percentage of loans is largely attributable to the acquired loans which are accounted for at fair value, with no carryover of the related allowance.

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The following table summarizes changes in the allowance for loan losses and other selected statistics for the periods presented:

Table 13 — Summary of Changes in the Allowance for Loan Losses

|   | December 31            |             |             |             |             |   |
|---|------------------------|-------------|-------------|-------------|-------------|---|
|   | 2012                   | 2011        | 2010        | 2009        | 2008        |   |
|   | (Dollars in thousands) |             |             |             |             |   |
| Average total loans   | \$4,022,349            | \$3,681,418 | \$3,434,769 | \$3,177,949 | \$2,489,028 |   |
| Allowance for loan losses, beginning of year                  | \$48,260               | \$46,255    | \$42,361    | \$37,049    | \$26,831    |   |
| Charged-off loans:  |                        |             |             |             |             |   |
| Commercial and industrial                                     | 6,191                  | 2,888       | 5,170       | 1,663       | 595         |   |
| Commercial real estate  | 4,348                  | 2,631       | 3,448       | 834         | —           |   |
| Commercial construction                                       | —                      | 769         | 1,716       | 2,679       | —           |   |
| Small business  | 616                    | 1,190       | 2,279       | 2,047       | 1,350       |   |
| Residential real estate                                       | 1,094                  | 559         | 557         | 829         | 362         |   |
| Home equity   | 3,178                  | 1,626       | 939         | 1,799       | 1,200       |   |
| Consumer — other  | 1,165                  | 1,678       | 2,078       | 3,404       | 3,631       |   |
| Total charged-off loans                                       | 16,592                 | 11,341      | 16,187      | 13,255      | 7,138       |   |
| Recoveries on loans previously charged-off                    |                        |             |             |             |             |   |
| Commercial and industrial                                     | 963                    | 420         | 361         | 27          | 168         |   |
| Commercial real estate  | 188                    | 97          | 1           | —           | —           |   |
| Commercial construction                                       | —                      | 500         | —           | —           | —           |   |
| Small business  | 134                    | 160         | 217         | 204         | 159         |   |
| Residential real estate                                       | 151                    | —           | 59          | 105         | —           |   |
| Home equity   | 93                     | 52          | 131         | 41          | 5           |   |
| Consumer — other  | 581                    | 635         | 657         | 855         | 612         |   |
| Total recoveries  | 2,110                  | 1,864       | 1,426       | 1,232       | 944         |   |
| Net loans charged-off   |                        |             |             |             |             |   |
| Commercial and industrial                                     | 5,228                  | 2,468       | 4,809       | 1,636       | 427         |   |
| Commercial real estate  | 4,160                  | 2,534       | 3,447       | 834         | —           |   |
| Commercial construction                                       | —                      | 269         | 1,716       | 2,679       | —           |   |
| Small business  | 482                    | 1,030       | 2,062       | 1,843       | 1,191       |   |
| Residential real estate                                       | 943                    | 559         | 498         | 724         | 362         |   |
| Home equity   | 3,085                  | 1,574       | 808         | 1,758       | 1,195       |   |
| Consumer — other  | 584                    | 1,043       | 1,421       | 2,549       | 3,019       |   |
| Total net loans charged-off                                   | 14,482                 | 9,477       | 14,761      | 12,023      | 6,194       |   |
| Allowance related to business combinations                    | —                      | —           | —           | —           | 5,524       |   |
| Provision for loan losses                                     | 18,056                 | 11,482      | 18,655      | 17,335      | 10,888      |   |
| Total allowances for loan losses, end of year                 | \$51,834               | \$48,260    | \$46,255    | \$42,361    | \$37,049    |   |
| Net loans charged-off as a percent of average total loans     | 0.36                   | % 0.26      | % 0.43      | % 0.38      | % 0.25      | % |
| Allowance for loan losses as a percent of total loans         | 1.15                   | % 1.27      | % 1.30      | % 1.25      | % 1.40      | % |
| Allowance for loan losses as a percent of nonperforming loans | 180.19                 | % 166.68    | % 200.17    | % 117.07    | % 137.56    | % |

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|   |       |         |         |         |         |   |
|---|-------|---------|---------|---------|---------|---|
| Net loans charged-off as a percent of allowance for loan losses | 27.94 | % 19.64 | % 31.91 | % 28.38 | % 16.72 | % |
| Recoveries as a percent of charge-offs                          | 12.72 | % 16.44 | % 8.81  | % 9.29  | % 13.22 | % |

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For purposes of the allowance for loan losses, management segregates the loan portfolio into the portfolio segments detailed in the table below. The allocation of the allowance for loan losses is made to each loan category using the analytical techniques and estimation methods described herein. While these amounts represent management's best estimate of the distribution of probable losses at the evaluation dates, they are not necessarily indicative of either the categories in which actual losses may occur or the extent of such actual losses that may be recognized within each category. Each of these loan categories possess unique risk characteristics that are considered when determining the appropriate level of allowance for each segment. The total allowance is available to absorb losses from any segment of the loan portfolio.

The following table sets forth the allocation of the allowance for loan losses by loan category at the dates indicated:

Table 14 — Summary of Allocation of Allowance for Loan Losses

|                           | December 31<br>2012    |  | 2011                |  | 2010                |  | 2009                |  | 2008                |  |                     |  |
|---------------------------|------------------------|--|---------------------|--|---------------------|--|---------------------|--|---------------------|--|---------------------|--|
|                           | Allowance<br>Amount    | Percent of<br>Loans<br>Category<br>To Total<br>Loans | Allowance<br>Amount | Percent of<br>Loans<br>Category<br>To Total<br>Loans | Allowance<br>Amount | Percent of<br>Loans<br>Category<br>To Total<br>Loans | Allowance<br>Amount | Percent of<br>Loans<br>Category<br>To Total<br>Loans | Allowance<br>Amount | Percent of<br>Loans<br>Category<br>To Total<br>Loans | Allowance<br>Amount | Percent of<br>Loans<br>Category<br>To Total<br>Loans |
|                           | (Dollars in thousands) |  |                     |  |                     |  |                     |  |                     |  |                     |  |
| Allocated Allowance       |                        |  |                     |  |                     |  |                     |  |                     |  |                     |  |
| Commercial and industrial | \$13,461               | 15.2 %   | \$11,682            | 15.2 %   | \$10,423            | 14.1 %   | \$7,545             | 11.0 %   | \$5,532             | 10.2 %   |                     |  |
| Commercial real estate    | 22,598                 | 46.9 %   | 23,514              | 48.6 %   | 21,939              | 48.4 %   | 19,451              | 47.5 %   | 15,942              | 42.4 %   |                     |  |
| Commercial construction   | 2,811                  | 4.2 %  | 2,076               | 3.4 %  | 2,145               | 3.6 %  | 2,457               | 5.5 %  | 4,203               | 6.9 %  |                     |  |
| Small business            | 1,524                  | 1.7 %  | 1,896               | 2.1 %  | 3,740               | 2.3 %  | 3,372               | 2.4 %  | 2,170               | 3.3 %  |                     |  |
| Residential real estate   | 2,930                  | 13.6 %   | 3,113               | 11.3 %   | 2,915               | 13.4 %   | 2,840               | 16.4 %   | 2,447               | 15.6 %   |                     |  |
| Home equity               | 7,703                  | 17.8 %   | 4,597               | 18.3 %   | 3,369               | 16.3 %   | 3,945               | 13.9 %   | 3,091               | 15.3 %   |                     |  |
| Consumer other            | 807                    | 0.6 %  | 1,382               | 1.1 %  | 1,724               | 1.9 %  | 2,751               | 3.3 %  | 3,664               | 6.3 %  |                     |  |
| Total                     | \$51,834               | 100.0 %  | \$48,260            | 100.0 %  | \$46,255            | 100.0 %  | \$42,361            | 100.0 %  | \$37,049            | 100.0 %  |                     |  |

To determine if a loan should be charged-off, all possible sources of repayment are analyzed. Possible sources of repayment include the potential for future cash flows, the value of the Bank's collateral, and the strength of co-makers or guarantors. When available information confirms that specific loans or portions thereof are uncollectible, these amounts are promptly charged-off against the allowance for loan losses and any recoveries of such previously charged-off amounts are credited to the allowance.

Regardless of whether a loan is unsecured or collateralized, the Company charges off the amount of any confirmed loan loss in the period when the loans, or portions of loans, are deemed uncollectible. For troubled, collateral-dependent loans, loss-confirming events may include an appraisal or other valuation that reflects a shortfall between the value of the collateral and the book value of the loan or receivable, or a deficiency balance following the sale of the collateral. During 2012 allowance amounts increased by approximately \$3.6 million to \$51.8 million at December 31, 2012.

For additional information regarding the Bank's allowance for loan losses, see Note 1, "Summary of Significant Accounting Policies" and Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

**Federal Home Loan Bank Stock** The Bank held an investment in Federal Home Loan Bank ("FHLB") of Boston's stock, which amounted to \$41.8 million at December 31, 2012 and \$35.9 million at December 31, 2011, respectively. The increase during 2012 in the Company's investment in FHLB stock is primarily due to the Central acquisition. The FHLB is a cooperative that provides services to its member banking institutions. The primary reason for the FHLB of Boston membership is to gain access to a reliable source of wholesale funding, particularly term funding, as a tool to manage interest rate risk. The purchase of stock in the FHLB is a requirement for a member to gain access to funding. The Company purchases FHLB stock proportional to the volume of funding received and views the purchases as a necessary long-term investment for the purposes of balance sheet liquidity and not for investment return.

**Goodwill and Identifiable Intangible Assets** Goodwill and Identifiable Intangible Assets were \$162.1 million and \$140.7 million at December 31, 2012 and December 31, 2011, respectively. For additional information regarding the goodwill and

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identifiable intangible assets, see Note 6, "Goodwill and Identifiable Intangible Assets" within Notes to Consolidated Financial Statements included in Item 8 hereof.

The Company performed its annual goodwill impairment testing during the third quarter of 2012, and concluded that \$2.2 million of goodwill was impaired. This amount represents the total amount of goodwill relating to Compass Exchange Advisors, LLC ("Compass") which was acquired in January of 2007. Compass' business model success is closely correlated to the volume of U.S. commercial real estate transactions and the interest rate spread that can be obtained on short-term funds among other factors. A sharp reduction in real estate transactions and the projected continuation of low interest rates resulted in the impairment being recognized. Goodwill is evaluated for impairment at least annually, or more often if warranted, using a combined qualitative and quantitative impairment approach. The initial qualitative approach assesses whether the existence of events or circumstances led to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events and circumstances, the Company determines it is more likely than not that the fair value is less than carrying value the two step quantitative impairment test is performed. Step one of the quantitative impairment testing compares book value to the fair value of the reporting unit. If test one is failed, a more detailed analysis is performed, which involves measuring the excess of the fair value of the reporting unit, as determined in step one, over the aggregate fair value of the individual assets, liabilities, and identifiable intangibles as if the reporting unit was being acquired in a business combination. Step 1 of the impairment testing was passed for all reporting units during 2012, with the exception of Compass.

**Cash Surrender Value of Life Insurance Policies** The Bank holds life insurance policies for the purpose of offsetting the Bank's future obligations to its employees under its retirement and benefits plans. The cash surrender value of life insurance policies was \$97.3 million and \$86.1 million at December 31, 2012 and December 31, 2011, respectively. The Bank recorded tax exempt income from the life insurance policies of \$3.1 million in 2012, \$3.2 million in 2011, and in 2010. Also during 2012, the Company recognized a gain on life insurance policies in the amount of \$1.3 million, relating to proceeds from death benefits. The death benefit proceeds are also tax-exempt income to the Company.

**Deposits** As of December 31, 2012, deposits of \$4.5 billion were \$669.8 million, or 17.3%, higher than the prior year-end. Core deposits, which the Company defines as nontime and nonbrokered deposits, increased by \$546.9 million, or 16.9%, during 2012 and now comprise 83.2% of total deposits. The Company experienced growth in all categories of deposits, fueled by increases in business deposits from commercial loan customers, inflows of municipal deposits and higher consumer deposits resulting from an increased advertising presence. The growth was also significantly impacted by the Central acquisition.

The following table summarizes the organic deposit growth during the periods indicated:

Table 15 - Components of Deposit Growth

|  | December 31            |             | Central     | Organic          | Organic          |    |
|--|------------------------|-------------|-------------|------------------|------------------|----|
|  | 2012                   | 2011        | Acquisition | Growth/(Decline) | Growth/(Decline) |    |
|  | (Dollars in thousands) |             |             |                  | %                |    |
| Demand deposits                        | \$1,248,394            | \$992,418   | \$75,438    | \$ 180,538       | 18.2             | %  |
| Savings and interest checking accounts | 1,691,187              | 1,473,812   | 65,110      | 152,265          | 10.3             | %  |
| Money market                           | 853,971                | 780,437     | 72,849      | 685              | 0.1              | %  |
| Time certificates of deposit           | 753,125                | 630,162     | 144,037     | (21,074)         | (3.3)            | )% |
| Total deposits                         | \$4,546,677            | \$3,876,829 | \$357,434   | \$ 312,414       | 8.1              | %  |

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The following table sets forth the average balances of the Bank's deposits for the periods indicated:

Table 16 — Average Balances of Deposits

|                               | December 31            |         |   | 2011        |         |   | 2010        |         |   |
|-------------------------------|------------------------|---------|---|-------------|---------|---|-------------|---------|---|
|                               | 2012                   | Percent |   | Amount      | Percent |   | Amount      | Percent |   |
|                               | (Dollars in thousands) |         |   |             |         |   |             |         |   |
| Demand deposits               | \$1,070,577            | 26.7    | % | \$910,701   | 24.9    | % | \$773,718   | 22.0    | % |
| Savings and interest checking | 1,484,758              | 37.1    | % | 1,355,478   | 37.2    | % | 1,183,247   | 33.7    | % |
| Money market                  | 803,656                | 20.1    | % | 728,380     | 19.9    | % | 739,264     | 21.1    | % |
| Time certificates of deposits | 646,873                | 16.1    | % | 656,486     | 18.0    | % | 814,462     | 23.2    | % |
| Total                         | \$4,005,864            | 100.0   | % | \$3,651,045 | 100.0   | % | \$3,510,691 | 100.0   | % |

The following table sets forth the maturities of the Bank's time certificates of deposits in the amount of \$100,000 or more as of December 31, 2012:

Table 17 — Maturities of Time Certificates of Deposits \$100,000 and Over

|                | Balance                | Percentage |   |
|----------------|------------------------|------------|---|
|                | (Dollars in thousands) |            |   |
| 1 to 3 months  | \$100,209              | 31.6       | % |
| 4 to 6 months  | 48,620                 | 15.3       | % |
| 7 to 12 months | 72,740                 | 22.9       | % |
| Over 12 months | 95,869                 | 30.2       | % |
| Total          | \$317,438              | 100.0      | % |

The Bank also participates in the Certificate of Deposit Registry Service ("CDARS") program, allowing the Bank to provide easy access to multi-million dollar FDIC deposit insurance protection on certificate of deposits investments for consumers, businesses and public entities. The economic downturn and subsequent flight to safety makes CDARS an attractive product for customers. In addition, the Bank may occasionally raise funds through brokered certificates of deposit. This channel allows the Bank to seek additional funding in potentially large quantities by attracting deposits from outside the Bank's core market. The following table sets forth the Bank's brokered deposits as of the dates indicated:

Table 18 — Brokered Deposits

|                                  | December 31            |          |
|----------------------------------|------------------------|----------|
|                                  | 2012                   | 2011     |
|                                  | (Dollars in thousands) |          |
| CDARS                            | \$72,218               | \$55,150 |
| Brokered certificates of deposit | 13,815                 | 13,815   |
| Brokered money market            | 10,000                 | 10,000   |
| Total brokered deposits          | \$96,033               | \$78,965 |



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Borrowings The following table shows the balance of borrowings at the periods indicated:

Table 19 — Borrowings by Category

|   | December 31            |           | % Change |    |
|---|------------------------|-----------|----------|----|
|   | 2012                   | 2011      |          |    |
|   | (Dollars in thousands) |           |          |    |
| Federal Home Loan Bank and other borrowings | \$283,569              | \$229,701 | 23.5     | %  |
| Wholesale repurchase agreements             | 50,000                 | 50,000    | —        | %  |
| Customer repurchase agreements              | 153,359                | 166,128   | (7.7     | )% |
| Junior subordinated debentures              | 74,127                 | 61,857    | 19.8     | %  |
| Subordinated debentures                     | 30,000                 | 30,000    | —        | %  |
| Total                                       | \$591,055              | \$537,686 | 9.9      | %  |

The increase in the borrowings for 2012 are primarily related to the acquired Central borrowings. See Note 8, "Borrowings" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information regarding borrowings.

**Capital Resources** The Federal Reserve, the FDIC, and other regulatory agencies have established capital guidelines for banks and bank holding companies. Risk-based capital guidelines issued by the federal regulatory agencies require banks to meet a minimum Tier 1 risk-based capital ratio of 4.0% and a total risk-based capital ratio of 8.0%. A minimum requirement of 4.0% Tier 1 leverage capital is also mandated. At December 31, 2012, the Company and the Bank exceeded the minimum requirements for all regulatory capital ratios. See Note 17, "Regulatory Capital Requirements" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information regarding capital requirements.

**Mortgage Banking** The Bank originates residential loans for both its portfolio and with the intention of selling them in the secondary market. The Bank's mortgage banking income consists primarily of revenue from premiums received on loans sold with servicing released, origination fees, and gains and losses on sold mortgages less related commission expense. The following table shows the total residential loans that were closed and the amounts which were held in the portfolio or sold/held for sale in the secondary market during the periods indicated:

Table 20 — Closed Residential Real Estate Loans

|  | Years Ended December 31 |           |           |
|--|-------------------------|-----------|-----------|
|  | 2012                    | 2011      | 2010      |
|  | (Dollars in thousands)  |           |           |
| Held in portfolio                          | \$47,205                | \$63,824  | \$63,273  |
| Sold/held for sale in the secondary market | 373,063                 | 270,427   | 357,527   |
| Total closed loans                         | \$420,268               | \$334,251 | \$420,800 |

Included in the mortgage banking income results is the impact of the Bank's mortgage servicing assets. Servicing assets are recognized as separate assets when rights are acquired through sale of loans with servicing rights retained. The principal balance of loans serviced by the Bank on behalf of investors amounted to \$198.8 million at December 31, 2012 and \$229.1 million at December 31, 2011. Upon sale, the mortgage servicing asset is established, which represents the then current estimated fair value based on market prices for comparable mortgage servicing contracts, when available, or alternatively is based on a valuation model that calculates the present value of estimated future net servicing income. The valuation model incorporates assumptions that market participants would use in estimating future net servicing income, such as the cost to service, the discount rate, an inflation rate, ancillary income, prepayment speeds and default rates and losses. Impairment is determined by stratifying the rights based on predominant characteristics, such as interest rate, loan type and investor type. Impairment is recognized through a valuation allowance, to the extent that fair value is less than the capitalized amount. If the Company later determines

that all or a portion of the impairment no longer exists, a reduction of the allowance may be recorded as an increase to income. Servicing rights are recorded in other assets in the consolidated balance sheets, are amortized in proportion to and over the period of estimated net servicing income, and are assessed for impairment based on fair value at each reporting date.

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The following table shows fair value of the servicing rights associated with these loans and the changes for the periods indicated:

Table 21 — Mortgage Servicing Asset

|                                   | 2012                   | 2011    |
|-----------------------------------|------------------------|---------|
|                                   | (Dollars in thousands) |         |
| Balance as of January 1           | \$1,098                | \$1,619 |
| Additions                         | 272                    | 75      |
| Amortization                      | (522)                  | (547)   |
| Change in valuation allowance (1) | 51                     | (49)    |
| Balance as of December 31         | \$899                  | \$1,098 |

(1) The Company's valuation allowance related to mortgage servicing rights was \$525,000 and \$576,000 at December 31, 2012 and 2011, respectively, and are reflected in the balances shown above.

Results of Operations

Table 22 — Summary of Results of Operations

|                                     | Years Ended December 31 |          |      |   |
|-------------------------------------|-------------------------|----------|------|---|
|                                     | 2012                    | 2011     |      |   |
|                                     | (Dollars in thousands)  |          |      |   |
| Net income                          | \$42,627                | \$45,436 |      |   |
| Diluted earnings per share          | \$1.95                  | \$2.12   |      |   |
| Return on average assets            | 0.83                    | %        | 0.96 | % |
| Return on average equity            | 8.66                    | %        | 9.93 | % |
| Stockholders' equity as % of assets | 9.19                    | %        | 9.44 | % |

**Net Interest Income** The amount of net interest income is affected by changes in interest rates and by the volume, mix, and interest rate sensitivity of interest-earning assets and interest-bearing liabilities.

On a fully tax-equivalent basis, net interest income was \$173.9 million in 2012, a 3.3% increase from 2011 net interest income of \$168.4 million.

The following table presents the Company's average balances, net interest income, interest rate spread, and net interest margin for 2012, 2011, and 2010. Nontaxable income from loans and securities is presented on a fully tax-equivalent basis whereby tax-exempt income is adjusted upward by an amount equivalent to the prevailing income taxes that would have been paid if the income had been fully taxable.

Table 23 — Average Balance, Interest Earned/Paid & Average Yields

|  | Years Ended December 31 |                             |                  |                    |                             |                  |                    |                             |                  |                    |                             |                  |
|--|-------------------------|-----------------------------|------------------|--------------------|-----------------------------|------------------|--------------------|-----------------------------|------------------|--------------------|-----------------------------|------------------|
|  | 2012                    |                             |                  | 2011               |                             |                  | 2010               |                             |                  |                    |                             |                  |
|  | AVERAGE<br>BALANCE      | INTEREST<br>EARNED/<br>PAID | AVERAGE<br>YIELD | AVERAGE<br>BALANCE | INTEREST<br>EARNED/<br>PAID | AVERAGE<br>YIELD | AVERAGE<br>BALANCE | INTEREST<br>EARNED/<br>PAID | AVERAGE<br>YIELD | AVERAGE<br>BALANCE | INTEREST<br>EARNED/<br>PAID | AVERAGE<br>YIELD |
|  | (Dollars in thousands)  |                             |                  |                    |                             |                  |                    |                             |                  |                    |                             |                  |
| Interest-earning assets  |                         |                             |                  |                    |                             |                  |                    |                             |                  |                    |                             |                  |
| Interest earning deposits with banks, federal funds sold, and short term | \$54,483                | \$ 132                      | 0.24 %           | \$65,053           | \$ 162                      | 0.25 %           | \$132,019          | \$ 337                      | 0.26 %           |                    |                             |                  |

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investments

Securities

|                                      |         |        |      |   |         |        |      |   |         |        |      |   |
|--------------------------------------|---------|--------|------|---|---------|--------|------|---|---------|--------|------|---|
| Trading assets                       | 1,365   | 37     | 2.71 | % | 8,329   | 285    | 3.42 | % | 7,225   | 262    | 3.63 | % |
| Taxable investment securities        | 524,466 | 16,643 | 3.17 | % | 540,564 | 20,041 | 3.71 | % | 569,069 | 23,722 | 4.17 | % |
| Non-taxable investment securities(1) | 1,746   | 140    | 8.02 | % | 7,471   | 560    | 7.50 | % | 15,877  | 1,138  | 7.17 | % |
| Total securities                     | 527,577 | 16,820 | 3.19 | % | 556,364 | 20,886 | 3.75 | % | 592,171 | 25,122 | 4.24 | % |

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|   |             |           |        |             |           |        |             |           |        |
|---|-------------|-----------|--------|-------------|-----------|--------|-------------|-----------|--------|
| Loans held for sale                         | 29,928      | 988       | 3.30 % | 14,646      | 482       | 3.29 % | 16,266      | 666       | 4.09 % |
| Loans(2)                                    |             |           |        |             |           |        |             |           |        |
| Commercial and industrial                   | 625,789     | 25,309    | 4.04 % | 538,805     | 22,867    | 4.24 % | 427,004     | 19,457    | 4.56 % |
| Commercial real estate (1)                  | 1,923,602   | 93,582    | 4.86 % | 1,792,247   | 93,604    | 5.22 % | 1,646,419   | 94,217    | 5.72 % |
| Commercial construction                     | 159,271     | 6,698     | 4.21 % | 126,083     | 5,805     | 4.60 % | 155,524     | 7,507     | 4.83 % |
| Small business                              | 79,092      | 4,509     | 5.70 % | 78,851      | 4,606     | 5.84 % | 81,091      | 4,829     | 5.96 % |
| Total commercial                            | 2,787,754   | 130,098   | 4.67 % | 2,535,986   | 126,882   | 5.00 % | 2,310,038   | 126,010   | 5.45 % |
| Residential real estate                     | 425,084     | 17,848    | 4.20 % | 450,501     | 20,203    | 4.48 % | 525,203     | 25,235    | 4.80 % |
| Residential construction                    | 11,653      | 482       | 4.14 % | 5,685       | 260       | 4.57 % | 6,565       | 334       | 5.09 % |
| Home equity                                 | 765,228     | 28,124    | 3.68 % | 635,695     | 24,015    | 3.78 % | 504,886     | 19,369    | 3.84 % |
| Total consumer real estate                  | 1,201,965   | 46,454    | 3.86 % | 1,091,881   | 44,478    | 4.07 % | 1,036,654   | 44,938    | 4.33 % |
| Consumer — other                            | 32,630      | 2,785     | 8.54 % | 53,551      | 4,171     | 7.79 % | 88,077      | 6,799     | 7.72 % |
| Total loans                                 | 4,022,349   | 179,337   | 4.46 % | 3,681,418   | 175,531   | 4.77 % | 3,434,769   | 177,747   | 5.17 % |
| Total                                       |             |           |        |             |           |        |             |           |        |
| Interest-Earning Assets                     | \$4,634,337 | \$197,277 | 4.26 % | \$4,317,481 | \$197,061 | 4.56 % | \$4,175,225 | \$203,872 | 4.88 % |
| Cash and Due from Banks                     | 67,085      |           |        | 55,897      |           |        | 62,103      |           |        |
| Federal Home Loan Bank Stock                | 35,155      |           |        | 35,854      |           |        | 35,854      |           |        |
| Other Assets                                | 377,450     |           |        | 336,617     |           |        | 316,234     |           |        |
| Total Assets                                | \$5,114,027 |           |        | \$4,745,849 |           |        | \$4,589,416 |           |        |
| Interest-bearing liabilities                |             |           |        |             |           |        |             |           |        |
| Deposits                                    |             |           |        |             |           |        |             |           |        |
| Savings and interest checking accounts      | \$1,484,758 | \$2,820   | 0.19 % | \$1,355,478 | \$3,216   | 0.24 % | \$1,183,247 | \$4,397   | 0.37 % |
| Money market                                | 803,656     | 2,461     | 0.31 % | 728,380     | 3,050     | 0.42 % | 739,264     | 4,565     | 0.62 % |
| Time certificates of deposits               | 646,873     | 5,422     | 0.84 % | 656,486     | 7,089     | 1.08 % | 814,462     | 11,292    | 1.39 % |
| Total interest bearing deposits             | 2,935,287   | 10,703    | 0.36 % | 2,740,344   | 13,355    | 0.49 % | 2,736,973   | 20,254    | 0.74 % |
| Borrowings                                  |             |           |        |             |           |        |             |           |        |
| Federal Home Loan Bank and other borrowings | 224,553     | 5,277     | 2.35 % | 284,400     | 7,199     | 2.53 % | 320,953     | 9,589     | 2.99 % |
| Wholesale repurchase agreements             | 50,000      | 1,162     | 2.32 % | 50,000      | 1,748     | 3.50 % | 50,000      | 2,116     | 4.23 % |
| Customer repurchase                         | 160,589     | 325       | 0.20 % | 143,904     | 536       | 0.37 % | 132,467     | 968       | 0.73 % |

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|  |             |           |        |             |           |        |             |           |        |  |
|--|-------------|-----------|--------|-------------|-----------|--------|-------------|-----------|--------|--|
| agreements   |             |           |        |             |           |        |             |           |        |  |
| Junior subordinated debentures                       | 63,549      | 3,749     | 5.90 % | 61,857      | 3,663     | 5.92 % | 61,857      | 3,666     | 5.93 % |  |
| Subordinated debt                                    | 30,000      | 2,177     | 7.26 % | 30,000      | 2,171     | 7.24 % | 30,000      | 2,170     | 7.23 % |  |
| Total borrowings                                     | 528,691     | 12,690    | 2.40 % | 570,161     | 15,317    | 2.69 % | 595,277     | 18,509    | 3.11 % |  |
| Total interest-bearing liabilities                   | \$3,463,978 | \$23,393  | 0.68 % | \$3,310,505 | \$28,672  | 0.87 % | \$3,332,250 | \$38,763  | 1.16 % |  |
| Demand deposits                                      | 1,070,577   |           |        | 910,701     |           |        | 773,718     |           |        |  |
| Other liabilities                                    | 87,104      |           |        | 67,221      |           |        | 58,199      |           |        |  |
| Total liabilities                                    | \$4,621,659 |           |        | \$4,288,427 |           |        | \$4,164,167 |           |        |  |
| Stockholders' equity                                 | 492,368     |           |        | 457,422     |           |        | 425,249     |           |        |  |
| Total liabilities and stockholders' equity           | \$5,114,027 |           |        | \$4,745,849 |           |        | \$4,589,416 |           |        |  |
| Net interest income(1)                               |             | \$173,884 |        |             | \$168,389 |        |             | \$165,109 |        |  |
| Interest rate spread(3)                              |             |           | 3.58 % |             |           | 3.69 % |             |           | 3.72 % |  |
| Net interest margin(4)                               |             |           | 3.75 % |             |           | 3.90 % |             |           | 3.95 % |  |
| Supplemental Information                             |             |           |        |             |           |        |             |           |        |  |
| Total deposits, including demand deposits            | \$4,005,864 | \$10,703  |        | \$3,651,045 | \$13,355  |        | \$3,510,691 | \$20,254  |        |  |
| Cost of total deposits                               |             |           | 0.27 % |             |           | 0.37 % |             |           | 0.58 % |  |
| Total funding liabilities, including demand deposits | \$4,534,555 | \$23,393  |        | \$4,221,206 | \$28,672  |        | \$4,105,968 | \$38,763  |        |  |
| Cost of total funding liabilities                    |             |           | 0.52 % |             |           | 0.68 % |             |           | 0.94 % |  |

The total amount of adjustment to present interest income and yield on a fully tax-equivalent basis is \$1.1 million, \$1.3 million and \$1.1 million in 2012, 2011, and 2010, respectively. The FTE adjustment relates to nontaxable (1) investment securities with average balances of \$1.7 million, \$7.5 million, and \$15.9 million, in 2012, 2011, and 2010 respectively, and nontaxable industrial development bonds with average balance of \$36.3 million, \$37.6 million, and \$32.2 million in 2012, 2011, and 2010, respectively.

(2) Average nonaccruing loans are included in loans.

(3) Interest rate spread represents the difference between the weighted average yield on interest-earning assets and the weighted average costs of interest-bearing liabilities.

(4) Net interest margin represents net interest income as a percentage of average interest-earning assets.

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The following table presents certain information on a fully-tax equivalent basis regarding changes in the Company's interest income and interest expense for the periods indicated. For each category of interest-earning assets and interest-bearing liabilities, information is provided with respect to changes attributable to (1) changes in rate (change in rate multiplied by prior year volume), (2) changes in volume (change in volume multiplied by prior year rate) and (3) changes in volume/rate (change in rate multiplied by change in volume) which is allocated to the change due to rate column.

Table 24 — Volume Rate Analysis

|   | Years Ended December 31 |                      |              |                       |                      |              |                       |                      |              |
|---|-------------------------|----------------------|--------------|-----------------------|----------------------|--------------|-----------------------|----------------------|--------------|
|   | 2012 Compared To 2011   |                      |              | 2011 Compared To 2010 |                      |              | 2010 Compared To 2009 |                      |              |
|   | Change Due to Rate(1)   | Change Due to Volume | Total Change | Change Due to Rate(1) | Change Due to Volume | Total Change | Change Due to Rate(1) | Change Due to Volume | Total Change |
|   | (Dollars in thousands)  |                      |              |                       |                      |              |                       |                      |              |
| Income on interest-earning assets             |                         |                      |              |                       |                      |              |                       |                      |              |
| Interest earning deposits,                    |                         |                      |              |                       |                      |              |                       |                      |              |
| federal funds sold and short term investments | \$(4 )                  | \$(26 )              | \$(30 )      | \$(4 )                | \$(171 )             | \$(175 )     | \$(232 )              | \$279                | \$47         |
| Securities                                    |                         |                      |              |                       |                      |              |                       |                      |              |
| Trading assets                                | (10 )                   | (238 )               | (248 )       | (17 )                 | 40                   | 23           | 120                   | (97 )                | 23           |
| Taxable securities                            | (2,801 )                | (597 )               | (3,398 )     | (2,493 )              | (1,188 )             | (3,681 )     | (3,024 )              | (1,710 )             | (4,734 )     |
| Non-taxable securities(2)                     | 9                       | (429 )               | (420 )       | 25                    | (603 )               | (578 )       | 118                   | (437 )               | (319 )       |
| Total securities                              |                         |                      | (4,066 )     |                       |                      | (4,236 )     |                       |                      | (5,030 )     |
| Loans held for sale                           | 3                       | 503                  | 506          | (118 )                | (66 )                | (184 )       | (48 )                 | 85                   | 37           |
| Loans   |                         |                      |              |                       |                      |              |                       |                      |              |
| Commercial and industrial                     | (1,250 )                | 3,692                | 2,442        | (1,684 )              | 5,094                | 3,410        | (773 )                | 4,275                | 3,502        |
| Commercial real estate                        | (6,882 )                | 6,860                | (22 )        | (8,958 )              | 8,345                | (613 )       | (5,585 )              | 13,786               | 8,201        |
| Commercial construction                       | (635 )                  | 1,528                | 893          | (281 )                | (1,421 )             | (1,702 )     | (130 )                | (1,865 )             | (1,995 )     |
| Small business                                | (111 )                  | 14                   | (97 )        | (90 )                 | (133 )               | (223 )       | (45 )                 | (269 )               | (314 )       |
| Total commercial                              |                         |                      | 3,216        |                       |                      | 872          |                       |                      | 9,394        |
| Residential real estate                       | (1,215 )                | (1,140)              | (2,355 )     | (1,443 )              | (3,589 )             | (5,032 )     | (1,214 )              | (884 )               | (2,098 )     |
| Residential construction                      | (51 )                   | 273                  | 222          | (29 )                 | (45 )                | (74 )        | (79 )                 | (392 )               | (471 )       |
| Home equity                                   | (784 )                  | 4,893                | 4,109        | (372 )                | 5,018                | 4,646        | (384 )                | 2,230                | 1,846        |
| Total consumer real estate                    |                         |                      | 1,976        |                       |                      | (460 )       |                       |                      | (723 )       |
| Total other consumer                          | 244                     | (1,630)              | (1,386 )     | 37                    | (2,665 )             | (2,628 )     | 280                   | (3,819 )             | (3,539 )     |
| Loans(2)(3)                                   |                         |                      | 3,806        |                       |                      | (2,216 )     |                       |                      | 5,132        |
| Total   |                         |                      | \$216        |                       |                      | \$(6,811 )   |                       |                      | \$186        |
| Expense of interest-bearing liabilities       |                         |                      |              |                       |                      |              |                       |                      |              |
| Deposits                                      |                         |                      |              |                       |                      |              |                       |                      |              |
| Savings and interest checking accounts        | \$(703 )                | \$307                | \$(396 )     | \$(1,821)             | \$640                | \$(1,181 )   | \$(1,757)             | \$1,401              | \$(356 )     |
| Money market                                  | (904 )                  | 315                  | (589 )       | (1,448 )              | (67 )                | (1,515 )     | (3,004 )              | 1,024                | (1,980 )     |
| Time certificates of deposits                 | (1,563 )                | (104 )               | (1,667 )     | (2,013 )              | (2,190 )             | (4,203 )     | (6,260 )              | (2,313 )             | (8,573 )     |
| Total interest-bearing deposits               |                         |                      | (2,652 )     |                       |                      | (6,899 )     |                       |                      | (10,909 )    |
| Borrowings                                    |                         |                      |              |                       |                      |              |                       |                      |              |

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|   |        |          |           |          |          |            |        |          |            |
|---|--------|----------|-----------|----------|----------|------------|--------|----------|------------|
| Federal Home Loan Bank and other borrowings | (407 ) | (1,515 ) | (1,922 )  | (1,298 ) | (1,092 ) | (2,390 )   | 641    | (2,571 ) | (1,930 )   |
| Wholesale repurchase agreements             | (586 ) | —        | (586 )    | (368 )   | —        | (368 )     | 11     | —        | 11         |
| Customer repurchase agreements              | (273 ) | 62       | (211 )    | (516 )   | 84       | (432 )     | (341 ) | 18       | (323 )     |
| Junior subordinated debentures              | (14 )  | 100      | 86        | (3 )     | —        | (3 )       | (73 )  | —        | (73 )      |
| Subordinated debt                           | 6      | —        | 6         | 1        | —        | 1          | (8 )   | —        | (8 )       |
| Total borrowings                            |        |          | (2,627 )  |          |          | (3,192 )   |        |          | (2,323 )   |
| Total                                       |        |          | \$(5,279) |          |          | \$(10,091) |        |          | \$(13,232) |
| Change in net interest income               |        |          | \$5,495   |          |          | \$3,280    |        |          | \$13,418   |

The changes for each category of interest income and expense are divided between the portion of change (1) attributable to the variance in volume and the portion of the change attributable to the variances in rate for that category. The unallocated change in rate or volume variance has been allocated to the rate variances.



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- (2) The total amount of adjustment to present interest income and yield on a fully tax-equivalent basis is \$1.1 million, \$1.3 million, and \$1.1 million in 2012, 2011, and 2010, respectively.
- (3) Loans include portfolio loans and nonaccrual loans, however unpaid interest on nonaccrual loans has not been included for purposes of determining interest income.

The increase in net interest income is driven mainly by reductions in the Company's overall cost of funding, stemming from the Company's strategy to create a funding mix that focuses on core deposits. Although average loan balances increased, a reduction in loan yields, as well as a decline in the size of and yield on the securities portfolio, reduced overall growth in interest income.

**Provision For Loan Losses** The provision for loan losses represents the charge to expense that is required to maintain an adequate level of allowance for loan losses. The provision for loan losses totaled \$18.1 million in 2012, compared with \$11.5 million in 2011, an increase of \$6.6 million. The Company's allowance for loan losses, as a percentage of total loans, was 1.15%, as compared to 1.27% at December 31, 2011. The decrease in this percentage is driven by loans acquired in connection with the Central acquisition which have been recorded at fair value, including a reduction for estimated credit losses and without carryover of the respective portfolio's historical allowance for loan losses.

The increase in the amount of the provision for loan losses is the result of shifts in the composition of loan portfolio mix, as certain portfolios require different levels of allowance allocation based upon the risks associated with each portfolio, as well as portfolio growth of outstanding balances, offset by improvements in certain asset quality measures. Net charge-offs for the year ended December 31, 2012 totaled \$14.5 million, an increase of \$5.0 million from the prior year. The increase in net charge-offs was largely impacted by a customer fraud situation, which resulted in a net charge-off of \$4.8 million.

Although the national economic environment remains challenging, regional and local general economic conditions continued to show improvement during 2012, as measured in terms of employment levels, statewide economic activity, and other regional economic indicators. Local residential real estate market fundamentals were improved during 2012 characterized by a higher level of home sales, lower inventory levels, and stabilized prices compared to the same period in 2011. Additionally, completed foreclosure activity declined during 2012. Regional commercial real estate market conditions were mixed, with some areas experiencing a continued recovery, and others still exhibiting higher vacancy rates and negative absorption. Leading economic indicators signal continued economic improvement through the first part of 2013; however, uncertainty persists and economic growth is expected to be slow.

Management's periodic evaluation of the adequacy of the allowance for loan losses considers past loan loss experience, known and inherent risks in the loan portfolio, adverse situations which may affect the borrowers' ability to repay, the estimated value of the underlying collateral, if any, and current economic conditions. Substantial portions of the Bank's loans are secured by real estate in Massachusetts and Rhode Island. Accordingly, the ultimate collectability of a substantial portion of the Bank's loan portfolio is susceptible to changes in property values within those states.

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Noninterest Income The following table sets forth information regarding noninterest income for the periods shown:  
Table 25 — Noninterest Income

|   | Years Ended December 31 |           |                  |         |
|---|-------------------------|-----------|------------------|---------|
|   | 2012                    | 2011      | Change<br>Amount | %       |
|   | (Dollars in thousands)  |           |                  |         |
| Service charges on deposit accounts                         | \$ 15,930               | \$ 16,628 | \$(698)          | (4.2)%  |
| Interchange and ATM fees                                    | 9,783                   | 7,733     | 2,050            | 26.5%   |
| Investment management                                       | 14,779                  | 13,532    | 1,247            | 9.2%    |
| Mortgage banking income                                     | 6,500                   | 4,197     | 2,303            | 54.9%   |
| Increase in cash surrender value of life insurance policies | 3,114                   | 3,170     | (56)             | (1.8)%  |
| Gains realized on life insurance policies                   | 1,307                   | —         | 1,307            | 100.0%  |
| Loan level derivative income                                | 3,457                   | 2,093     | 1,364            | 65.2%   |
| Net gain on sales of securities                             | 5                       | 723       | (718)            | (99.3)% |
| Net impairment losses recognized in earnings on securities  | (76)                    | (243)     | 167              | (68.7)% |
| Other noninterest income                                    | 7,217                   | 4,867     | 2,350            | 48.3%   |
| Total   | \$62,016                | \$52,700  | \$9,316          | 17.7%   |

Noninterest income, which is generated by deposit account service charges, interchange and ATM fees, investment management services, mortgage banking activities, cash surrender value of life insurance, and miscellaneous other sources, amounted to \$62.0 million in 2012, a \$9.3 million, or 17.7%, increase from the prior year. The primary reasons for the variances in the noninterest income category shown in the preceding table are noted below:

Service charges on deposit accounts, which represented 25.7% of total noninterest income, decreased from \$16.6 million in 2011 to \$15.9 million in 2012, mainly due to a decrease in customer utilization of overdraft privileges on checking accounts.

Interchange and ATM fees increased \$2.1 million, or 26.5%, due to increased debit card usage by the Bank's customers, driven by increased promotion, marketing campaigns, and sales activity.

Investment management revenue increased by \$1.2 million, or 9.2%, for the year ended December 31, 2012, as compared to the same period in 2011. The increase is attributable to strong sales results and general market appreciation, as well as an increase in assets under administration, which had risen to \$2.2 billion at December 31, 2012 representing a 31.0% increase from the prior year.

Mortgage banking revenue of \$6.5 million in 2012, increased by 54.9% from the \$4.2 million recorded in 2011, reflective of strong mortgage originations and refinancing activity due to the low rate environment.

The Company received proceeds on life insurance policies in the amount of \$2.7 million during the third quarter, resulting in a gain of \$1.3 million. The gain represented tax-exempt income to the Company. There were no such proceeds received in the prior year.

The loan level derivative income increased \$1.4 million, or 65.2%, driven by increased activity by the Company's commercial customers. This service is used to offer customers a longer term fixed rate cash flow on loans while allowing the Bank to manage interest rate risk.

Other noninterest income increased by \$2.4 million, or 48.3%, for the year ended December 31, 2012, as compared to the same period in 2011, driven by \$798,000 associated with the purchase of tax credits, \$431,000 attributable to the change in the fair value of the Company's trading securities from the prior year, as well as increases in various other categories, including merchant processing income and asset-based lending fee income.

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Noninterest Expense The following table sets forth information regarding noninterest expense for the periods shown:

Table 26 — Noninterest Expense

|   | Years Ended December 31 |           | Change   |        |   |
|---|-------------------------|-----------|----------|--------|---|
|   | 2012                    | 2011      | Amount   | %      |   |
|   | (Dollars in thousands)  |           |          |        |   |
| Salaries and employee benefits            | \$84,014                | \$81,275  | \$2,739  | 3.4    | % |
| Occupancy and equipment expenses          | 17,307                  | 16,916    | 391      | 2.3    | % |
| Data processing and facilities management | 4,644                   | 4,891     | (247)    | -5.1   | % |
| Advertising                               | 3,949                   | 3,876     | 73       | 1.9    | % |
| FDIC assessment                           | 3,232                   | 3,496     | (264)    | -7.6   | % |
| Consulting                                | 2,801                   | 2,660     | 141      | 5.3    | % |
| Legal fees                                | 2,223                   | 2,262     | (39)     | -1.7   | % |
| Merger & acquisitions expenses            | 6,741                   | —         | 6,741    | 100.0  | % |
| Goodwill impairment                       | 2,227                   | —         | 2,227    | 100.0  | % |
| Telecommunications                        | 2,324                   | 2,092     | 232      | 11.1   | % |
| Prepayment fees on borrowings             | 7                       | 757       | (750)    | (99.1) | % |
| Other noninterest expense                 | 29,990                  | 27,488    | 2,502    | 9.1    | % |
| Total                                     | \$159,459               | \$145,713 | \$13,746 | 9.4    | % |

Inclusive of merger and integration costs, noninterest expense increased by \$13.7 million, or 9.4%, during the year ended December 31, 2012 as compared to the same period in 2011. Excluding merger and acquisition, goodwill impairment and other noncore items, noninterest expenses were well contained increasing only 3.8% over the prior year. The primary reasons for the variances in the noninterest expense category shown in the preceding table are noted below:

Salaries and employee benefits increased by \$2.7 million, or 3.4%, for the year ended December 31, 2012, as compared to the same period in 2011, mainly attributable to an increase in commissions earned, benefit plan expenses, as well as the inclusion of Central's employee base in the fourth quarter of 2012.

Occupancy and equipment expenses increased by \$391,000, or 2.3% due partly to acquired Central facilities offset by decreases in costs related to snow removal.

Merger and acquisition expenses associated with the Central Acquisition were \$6.7 million for the year ended 2012. During 2012 the Company recorded a \$2.2 million goodwill impairment charge, which represented the total amount of goodwill relating to Compass Exchange Advisors, LLC which was acquired in January 2007. There were no other goodwill impairment charges recognized during the year ended 2012 or in the prior year.

Total other noninterest expense increased by \$2.5 million, or 9.1%, for the year ended December 31, 2012, as compared to the same period in 2011. The increase is primarily attributable to the increases in the following: contract labor increased \$640,000 driven by the outsourcing of various mortgage banking functions, internet banking increased by \$453,000 due to implementation of to a new on-line banking vendor, debit card expense increased \$387,000 due to increased customer usage, and appraisal costs increased by \$327,000 due to loan growth experienced during the year.

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**Income Taxes** The tax effect of all income and expense transactions is recognized by the Company in each year's consolidated statements of income, regardless of the year in which the transactions are reported for income tax purposes. The following table sets forth information regarding the Company's tax provision and applicable tax rates for the periods indicated:

Table 27 — Tax Provision and Applicable Tax Rates

|  | December 31            |          |          |   |
|--|------------------------|----------|----------|---|
|  | 2012                   | 2011     | 2010     |   |
|  | (Dollars in thousands) |          |          |   |
| Combined federal and state income tax provisions | \$14,673               | \$17,148 | \$12,227 |   |
| Effective income tax rates                       | 25.6                   | % 27.4   | % 23.3   | % |
| Blended federal and state statutory tax rate     | 40.9                   | % 41.2   | % 41.5   | % |

Effective July 1, 2008 Massachusetts state legislation was passed which enacted corporate tax reform. As a result of that legislation, the state tax rate was reduced by 1.5% over a three year period which began on January 1, 2010 and has resulted in a blended statutory rate of 40.9% in 2012. The Company's effective rate, which is lower than the statutory rate, is attributable to certain tax preference assets such as the non-taxable increase in cash surrender value of life insurance and tax exempt bonds as well as federal tax credits recognized, primarily in connection with the New Markets Tax Credit ("NMTC") program. The decrease in the Company's effective tax rate in 2012 was primarily attributable to additional New Markets Tax Credits awarded in 2012 as well as an increase in tax exempt income. As of December 31, 2012, the Company has been awarded a total of \$191.0 million in tax credit allocation authority under the Federal New Markets Tax Credit Program. Tax credits are eligible to be recognized over a seven year period totaling 39.0% of the total award, as capital is invested into a subsidiary which will lend to qualifying businesses in low income communities. Accordingly, the Company has received and continues to receive eligible aggregated tax credits totaling \$74.5 million. The following table details the tax credit recognition by year associated with this program:

Table 28 — New Markets Tax Credit Recognition Schedule

| Investment |         | Prior Years            | 2012    | 2013    | 2014    | 2015    | 2016    | Thereafter | Total Credits |
|------------|---------|------------------------|---------|---------|---------|---------|---------|------------|---------------|
|            |         | (Dollars in thousands) |         |         |         |         |         |            |               |
| 2004       | \$15.0  | M \$5,850              | \$—     | \$—     | \$—     | \$—     | \$—     | \$—        | \$5,850       |
| 2005       | 15.0    | M 5,850                | —       | —       | —       | —       | —       | —          | 5,850         |
| 2007       | 38.2    | M 10,314               | 2,292   | 2,292   | —       | —       | —       | —          | 14,898        |
| 2008       | 6.8     | M 1,428                | 408     | 408     | 408     | —       | —       | —          | 2,652         |
| 2009       | 10.0    | M 1,500                | 600     | 600     | 600     | 600     | —       | —          | 3,900         |
| 2010       | 40.0    | M 4,000                | 2,000   | 2,400   | 2,400   | 2,400   | 2,400   | —          | 15,600        |
| 2012       | 21.4    | M —                    | 1,071   | 1,071   | 1,071   | 1,285   | 1,285   | 2,570      | 8,353         |
| 2013*      | 44.6    | M —                    | —       | 2,229   | 2,229   | 2,229   | 2,675   | 8,025      | 17,387        |
| Total      | \$191.0 | M \$28,942             | \$6,371 | \$9,000 | \$6,708 | \$6,514 | \$6,360 | \$10,595   | \$74,490      |

\* Amount anticipated to be invested.

Deferred tax assets generally represent items that can be used as a tax deduction or credit in future income tax returns, for which a financial statement tax benefit has already been recognized. The realization of the net deferred tax asset generally depends upon future levels of taxable income and the existence of prior years' taxable income to which carry-back refund claims could be made. If current available information makes it more likely than not that a deferred tax asset will be fully realized, a valuation allowance is established. Deferred tax assets are measured using enacted tax rates expected to apply to taxable income in the years in which the temporary differences are expected to be recovered or settled. The effect of a change in enacted tax rates on the deferred tax assets is recognized in income in the period that includes the enactment date. The deferred tax asset was \$25.3 million and \$16.1 million at December 31, 2012 and 2011, respectively. The Company had no recorded deferred tax valuation allowance as of December 31,

2012 and 2011.

**Dividends** The Company declared cash dividends of \$0.84 per common share in 2012 and \$0.76 in 2011. The 2012 and 2011 ratio of dividends paid to earnings was 52.77% and 35.88%, respectively. The increase in the payout ratio for 2012 is due

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to the acceleration of the payment of the Company's fourth quarter dividend, which was paid on December 31, 2012, and would have been typically paid during the second week of the following month.

Since substantially all of the funds available for the payment of dividends are derived from the Bank, future dividends of the Company will depend on the earnings of the Bank, its financial condition, its need for funds, applicable governmental policies and regulations, and other such matters as the Board of Directors deem appropriate.

**Comparison of 2011 vs. 2010** The Company's total assets were \$5.0 billion, which represents an increase of \$274.5 million, or 5.8%, at December 31, 2011 compared to December 31, 2010. Total average assets were \$4.7 billion and \$4.6 billion in 2011 and 2010, respectively. Total securities of \$518.5 million, at December 31, 2011, decreased \$69.3 million compared to the \$587.8 million reported on December 31, 2010. Total loans of \$3.8 billion, at December 31, 2011 increased \$238.7 million compared to the prior year ended December 31, 2010. Total deposits of \$3.9 billion at December 31, 2011 reflected an increase of \$249.0 million, or 6.9%, compared to December 31, 2010. Borrowings decreased by \$27.7 million, or 4.9%, during the year ended December 31, 2011. Stockholders' equity increased by \$32.6 million in 2011.

Net income for 2011 was \$45.4 million, or \$2.12 per diluted share, compared to \$40.2 million, or \$1.90 per diluted share, in 2010. Return on average assets and return on average common equity were 0.96% and 9.93%, respectively, for 2011 and 0.88% and 9.46%, respectively, for 2010.

On a fully tax-equivalent basis, net interest income was \$168.4 million in 2011, a 2.0% increase from 2010 net interest income of \$165.1 million. The increase in net interest income was driven mainly by reductions in the Company's overall cost of funding, stemming from the Company's strategy to create a funding mix that focuses on core deposits. Although average loan balances increased, a reduction in loan yields, as well as a decline in the size of and yield on the securities portfolio, reduced overall growth in interest income.

Interest expense for the year ended December 31, 2011 decreased to \$28.7 million from the \$38.8 million recorded in 2010, a decrease of \$10.1 million, or 26.0%. The total cost of funds decreased 26 basis points to 0.68% for 2011 as compared to 0.94% for 2010. Average interest-bearing deposits increased \$3.4 million, or 0.1%, over the prior year while the cost of these deposits decreased from 0.74% in 2010 to 0.49% in 2011 primarily attributable to the active management of the Company's deposit costs.

Average borrowings decreased in 2011 by \$25.1 million, or 4.2%, from the 2010 average balance, with the average cost of borrowings decreasing to 2.69% from 3.11%.

The provision for loan losses totaled \$11.5 million in 2011, compared with \$18.7 million in 2010, a decrease of \$7.2 million. The Company's allowance for loan losses, as a percentage of total loans, was 1.27%, as compared to 1.30% at December 31, 2010. For the year ended December 31, 2011, net loan charge-offs totaled \$9.5 million, a decrease of \$5.3 million from the prior year.

The decrease in the amount of the provision for loan losses is the result of improvements in certain asset quality measures, offset by shifts in the composition of loan portfolio mix, as certain portfolios require different levels of allowance allocation based upon the risks associated with each portfolio, as well as portfolio growth of outstanding balances. While the total loan portfolio increased by 6.7% for the year ended December 31, 2011, growth among the commercial components of 8.3% continued to outpace the consumer lending components which increased 3.3%.

These lending categories each exhibit different credit risk characteristics.

Noninterest income, which is generated by deposit account service charges, interchange and ATM fees, investment management services, mortgage banking activities, an increase in cash surrender value of life insurance, and miscellaneous other sources, amounted to \$52.7 million in 2011, a \$5.8 million, or 12.4%, increase from the prior year.

Service charges on deposit accounts, which represented 31.6% of total noninterest income in 2011, increased from \$13.6 million in 2010 to \$16.6 million in 2011, mainly due to increased customer utilization of overdraft privileges on checking accounts.

Interchange and ATM fees increased \$2.6 million, or 52.1%, the increase was partially due to a reclassification of interchange income that was previously recorded as a net expense in other noninterest expense amounting to \$1.5 million, as well as increased debit card usage by the Bank's customers. Debit card usage had increased due to marketing promotions related to a debit card point program.

Investment management revenue increased by \$1.8 million, or 15.4%, for the year ended December 31, 2011, as compared to the same period in 2010. Assets under administration at December 31, 2011 were \$1.7 billion, an increase of \$79.9 million, or 5.1%, as compared to December 31, 2010. This increase is largely due to strong sales results and general market appreciation.

Mortgage banking revenue of \$4.2 million in 2011, decreased by 16.7% from the \$5.0 million recorded in 2010, reflective of a lower volume of mortgage originations due to a decline in refinancing activity experienced in 2011 as compared to prior year.

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A \$723,000 net gain on the sale of securities was recorded for the year ended December 31, 2011 as compared to a \$458,000 net gain on the sale of securities for the year ended December 31, 2010.

The Company recorded total credit related impairment charges on certain pooled trust preferred securities and one private mortgage-backed security of \$234,000 and \$334,000, for the years ended December 31, 2011 and December 31, 2010, respectively.

Other noninterest income decreased by \$1.2 million, or 14.3%, for the year ended December 31, 2011, as compared to the same period in 2010, largely attributable to decreases in income from the Company's loan level derivatives program and the change in the fair value of the Company's trading securities.

Noninterest expense increased by \$6.0 million, or 4.3%, during the year ended December 31, 2011 as compared to the same period in 2010. The primary reasons for the increase in noninterest expense by category are noted below:

Salaries and employee benefits increased by \$4.3 million, or 5.6%, for the year ended December 31, 2011, as compared to the same period in 2010, attributable to incremental hiring, expansion of the commercial banking business to support growth initiatives, higher levels of performance based incentive compensation and other benefit expenses.

Occupancy and equipment expenses increased by \$905,000, or 5.7% due to increased rent of leased property, snow removal and impairment on fixed assets associated with branch closings.

Advertising increased by \$1.7 million, or 78.5%, due to an increase in marketing efforts to promote the Bank's growth, largely in the consumer categories of loans and deposits.

FDIC assessment decreased by \$1.8 million, or 33.4% due to a lower assessment rate that was effective starting in the second quarter of 2011.

During the fourth quarter of 2011, the Company prepaid \$28.0 million of borrowings, resulting in a prepayment penalty of \$757,000.

Total other noninterest expense increased by \$1.8 million, or 7.1%, for the year ended December 31, 2011, as compared to the same period in 2010. The increase is primarily attributable to the increases in other real estate owned valuation write-offs of \$1.2 million and increases in foreclosure expenses of \$800,000.

## Risk Management

The Company's Board of Directors and Executive Management have identified significant risk categories which affect the Company. The risk categories include: credit risk, operations risk, compliance risk, reputation risk, strategic risk, market risk and liquidity risk. The Board of Directors has approved a Risk Management Policy that addresses each category of risk. The Chief Executive Officer, Chief Financial Officer, Chief Technology and Operations Officer, Executive Vice President of Commercial Lending and other members of management provide regular reports to the Board of Directors, identifying key risk issues and plans to address these issues. The Board of Directors will ensure the level of risk is within limits established by both the Risk Management Policy and other previously approved policies.

**Credit Risk** Credit risk represents the possibility that customers may not repay loans or other contractual obligations according to their terms due to a decline in their credit quality. In some cases, the collateral securing the payment of the loans may be sufficient to assure repayment, but in other cases the Company may experience significant credit losses which could have an adverse effect on its operating results. The Company makes various assumptions and judgments about the collectability of its loan portfolio, including the creditworthiness of borrowers and the value of the real estate and other assets serving as collateral for the repayment of loans. For further discussion regarding the credit risk and the credit quality of the Company's loan portfolio, see Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

**Operations Risk** Operations risk is the risk of loss due to human behavior, inadequate or failed internal systems and controls, and external influences such as market conditions, fraudulent activities, disasters and security risks. The Company continuously strives to strengthen its system of internal controls, operating processes and employee awareness. The Bank has an Operations Risk Management Committee that meets monthly and reports to the Board quarterly or more frequently if events occur that warrant reporting to the Board more frequently. The committee is



chaired by the Chief Technology and Operations Officer and members of the Committee include representatives from Audit, Finance, Technology, Compliance, Information Security and periodic attendance from business units throughout the organization. An operations risk management dashboard is updated quarterly and reviewed with the Board.

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**Compliance Risk** Compliance risk represents the risk of regulatory sanctions or financial loss resulting from the Company's failure to comply with rules and regulations issued by the various banking agencies, the U.S. Securities and Exchange Commission, and the NASDAQ Stock Market, and standards of good banking practice. Activities which may expose the Company to compliance risk include, but are not limited to, those dealing with the prevention of money laundering, privacy and data protection, adherence to all applicable laws and regulations, community reinvestment initiatives and employment and tax matters. Compliance risk is mitigated through the use of written policies and procedures, training of staff, and monitoring of activities for adherence to those procedures.

**Strategic and Reputation Risk** Strategic and reputation risk represent the risk of loss due to impairment of reputation, failure to fully develop and execute business plans, and failure to assess current and new opportunities in business, markets and products. Mitigation of strategic and/or reputational risk is achieved through robust annual strategic planning and frequent executive strategic reviews, ongoing competitive and technological observation, rigorous assessment processes of new product, new branch, and new business initiatives, adherence to ethical standards and a philosophy of customer advocacy, a structured process of customer complaint resolution, and ongoing reputational monitoring and management tools.

**Market Risk** Market risk is the sensitivity of income to changes in interest rates, foreign exchange rates, commodity prices and other market-driven rates or prices. Interest rate sensitivity is the most significant market risk to which the Company is exposed.

Interest rate risk is the sensitivity of income to changes in interest rates. Changes in interest rates, as well as fluctuations in the level and duration of assets and liabilities, affect net interest income, the Company's primary source of revenue. Interest rate risk arises directly from the Company's core banking activities. In addition to directly impacting net interest income, changes in the level of interest rates can also affect the amount of loans originated, the timing of cash flows on loans and securities, and the fair value of securities and derivatives, as well as other effects.

The primary goal of interest rate risk management is to control this risk within limits approved by the Board of Directors. These limits reflect the Company's tolerance for interest rate risk over both short-term and long-term horizons. The Company attempts to control interest rate risk by identifying, quantifying, and where appropriate, hedging its exposure. If assets and liabilities do not re-price simultaneously and in equal volume, the potential for interest rate exposure exists. It is management's objective to maintain stability in the growth of net interest income through the maintenance of an appropriate mix of interest-earning assets and interest-bearing liabilities and, when necessary, within prudent limits, through the use of off-balance sheet hedging instruments such as interest rate swaps, floors and caps.

The Company quantifies its interest rate exposures using net interest income simulation models, as well as simpler gap analysis, and Economic Value of Equity analysis. Key assumptions in these simulation analyses relate to behavior of interest rates and behavior of the Company's deposit and loan customers. The most material assumptions relate to the prepayment of mortgage assets (including mortgage loans and mortgage-backed securities) and the life and sensitivity of nonmaturity deposits (e.g. DDA, NOW, savings and money market). In the case of prepayment of mortgage assets, assumptions are derived from published dealer median prepayment estimates for comparable mortgage loans. The risk of prepayment tends to increase when interest rates fall. Since future prepayment behavior of loan customers is uncertain, the resultant interest rate sensitivity of loans cannot be determined exactly.

The Company's policy on interest-rate risk simulation specifies that for all "core" interest rate scenarios, estimated net interest income for the subsequent one-year period, should not decline by more than 10%. The Company's core scenarios for December 31, 2012, included five instantaneous parallel shifts ("shock") to market interest rates, and four gradual (12 to 24 months) shifts in interest rates:

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Table 29 — Interest Rate Sensitivity

|                                     | Years Ended December 31 |         |
|-------------------------------------|-------------------------|---------|
|                                     | 2012                    | 2011    |
| Parallel rate shocks (basis points) |                         |         |
| -100                                | (0.50)%                 | n/a     |
| +100                                | 4.20%                   | n/a     |
| +200                                | 8.10%                   | n/a     |
| +300                                | 12.00%                  | 9.90%   |
| +400                                | 15.70%                  | n/a     |
| Gradual rate shifts (basis points)  |                         |         |
| +100 over 12 months                 | 0.30%                   | (0.10)% |
| +200 over 12 months                 | 3.50%                   | 2.60%   |
| +400 over 24 months                 | 3.60%                   | 2.70%   |
| Flat +500 over 12 months            | 4.40%                   | 3.20%   |

The Company's policy on interest rate risk simulation also specifies that estimated net interest income for the second year of all "core scenarios" should decline by less than 15.0%. The Company was well within policy limits at December 31, 2012 and 2011. It should be emphasized, however, that the results are dependent on material assumptions such as those discussed above. For instance, asymmetrical rate behavior can have a material impact on the simulation results. If competition for deposits forced the Company to raise rates on those liabilities quicker than is assumed in the simulation analysis without a corresponding increase in asset yields, net interest income may be negatively impacted. Alternatively, if the Company is able to lag increases in deposit rates as loans re-price upward, net interest income would be positively impacted.

The most significant factors affecting market risk exposure of the Company's net interest income during 2012 were (i) the shape of the U.S. Government securities and interest rate swap yield curve, (ii) the level of U.S. prime interest rate and LIBOR rates, and (iii) the level of interest rates being offered on long-term fixed rate loans.

The Company manages the interest rate risk inherent in both its loan and borrowing portfolios by utilizing interest rate swap agreements and interest rate caps and floors. An interest rate swap is an agreement whereby one party agrees to pay a floating rate of interest on a notional principal amount in exchange for receiving a fixed rate of interest on the same notional amount for a predetermined period of time from a second party. Interest rate caps and floors are agreements whereby one party agrees to pay a floating rate of interest on a notional principal amount for a predetermined period of time to a second party if certain market interest rate thresholds are realized. The amounts relating to the notional principal amount are not actually exchanged. See Note 11, "Derivatives and Hedging Activities" within Notes to Consolidated Financial Statements included in Item 8 hereof for additional information regarding the Company's Derivative Financial Instruments.

The Company manages the interest rate risk inherent in its mortgage banking operations by entering into forward sales contracts. An increase in market interest rates between the time the Company commits to terms on a loan and the time the Company ultimately sells the loan in the secondary market will have the effect of reducing the gain (or increasing the loss) the Company records on the sale. The Company attempts to mitigate this risk by entering into forward sales commitments in amounts sufficient to cover all closed loans and interest rate-locked loan commitments.

The Company's earnings are not directly or materially impacted by movements in foreign currency rates or commodity prices. Movements in equity prices may have a modest impact on earnings by affecting the volume of activity or the amount of fees from investment-related business lines, as well as changes in the fair value of trading securities, if any. (See Note 3, "Securities" within the Notes to the Consolidated Financial Statements included in Item 8 hereof).

**Liquidity Risk** Liquidity risk is the risk that the Company will not have the ability to generate adequate amounts of cash in the most economical way for the institution to meet its ongoing obligations to pay deposit withdrawals, service

borrowings, and to fund loan commitments. The Company's primary sources of funds are deposits, borrowings, and the amortization, prepayment and maturities of loans and securities. The Bank utilizes its extensive branch network to access retail customers who provide a stable base of in-market core deposits. These funds are principally comprised of demand deposits, interest checking accounts, savings accounts, and money market accounts. Deposit levels are greatly influenced by interest rates, economic conditions, and competitive factors.

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The Company actively manages its liquidity position under the direction of the Asset/ Liability Committee (ALCO). The Company's primary measure of short-term liquidity is the Basic Surplus/Deficit as a percentage of assets. This ratio, which is an analysis of the relationship between liquid assets and short-term liabilities relative to total assets, was well within policy limits at December 31, 2012. The Basic Surplus measure is affected primarily by changes in deposits, securities and short-term investments, loans and borrowings. An increase in deposits, without a corresponding increase in nonliquid assets, will improve the Basic Surplus measure, whereas, an increase in loans, with no increase in deposits, will decrease the measure. Other factors affecting the Basic Surplus measure include collateral requirements at the FHLB, changes in the securities portfolio, and the mix of deposits.

The Bank is careful to increase deposits without adversely impacting the weighted average cost of those funds. As part of a prudent liquidity risk management practice, the Company maintains various liquidity sources, some of which are only accessed on a contingency basis. Accordingly, management has implemented funding strategies that include FHLB advances, Federal Reserve Bank borrowing capacity and repurchase agreement lines. These nondeposit funds are also viewed as a contingent source of liquidity and, when profitable lending and investment opportunities exist, access to such funds provides a means to grow the balance sheet.

Borrowing capacity at the FHLB and the Federal Reserve is impacted by the amount and type of assets available to be pledged. For example, a prime, one-to-four family, residential loan, may provide 75 cents of borrowing capacity for every \$1.00 pledged, whereas, a commercial loan may provide a lower amount. As a result, the Company's strategic lending decisions can also affect its liquidity position.

The Company can raise additional liquidity through the issuance of equity or unsecured debt privately or publicly. Additionally, the Company is able to enter into additional repurchase agreements or acquire brokered deposits at its discretion. The availability and cost of equity or debt on an unsecured basis is dependent on many factors. Some factors that will impact this source of liquidity are the Company's financial position, the market environment, and the Company's credit rating. As such, the Company is careful to monitor the various factors that could impact its ability to raise liquidity through these channels.

The table below shows outstanding borrowing balances and the remaining unused liquidity capacity from various sources as of the periods indicated:

Table 30 — Sources of Liquidity

|                                  | December 31<br>2012    |                                  | 2011        |                                  |
|----------------------------------|------------------------|----------------------------------|-------------|----------------------------------|
|                                  | Outstanding            | Additional<br>Borrowing Capacity | Outstanding | Additional<br>Borrowing Capacity |
|                                  | (Dollars in thousands) |                                  |             |                                  |
| Federal Home Loan Bank of Boston | \$271,569              | \$ 661,922                       | \$229,701   | \$ 526,556                       |
| Federal Reserve Bank of Boston   | —                      | 766,195                          | —           | 618,787                          |
| Unpledged securities             | —                      | 114,953                          | —           | 83,791                           |
| Wholesale repurchase agreements  | 50,000                 | —                                | (1) 50,000  | —                                |
| Customer repurchase agreements   | 153,359                | —                                | (1) 166,128 | —                                |
| Junior subordinated debentures   | 74,127                 | —                                | (1) 61,857  | —                                |
| Subordinated debt                | 30,000                 | —                                | (1) 30,000  | —                                |
| Parent Company line of credit    | 12,000                 | 8,000                            | —           | —                                |
| Brokered deposits(2)             | 96,033                 | —                                | (1) 78,965  | —                                |
|                                  | \$687,088              | \$ 1,551,070                     | \$616,651   | \$ 1,229,134                     |

(1) The additional borrowing capacity has not been assessed for these categories.

(2)

Inclusive of \$72.2 million and \$55.2 million of brokered deposits acquired through participation in the CDARS program as of December 31, 2012 and 2011, respectively.

In addition to policies used for managing operational liquidity, the Board of Directors and the Asset/Liability Committee of the Bank recognize the need to establish reasonable guidelines for managing through an environment of heightened liquidity risk. Catalysts for elevated liquidity risk can be Bank-specific issues and/or systemic industry-wide events. It is, therefore, the responsibility of the Board and ALCO to institute systems and controls to provide advanced detection of potentially significant funding shortages, establish methods for assessing and monitoring risk levels, and institute prompt responses that may alleviate/circumvent a potential liquidity crisis. As such, the Board of Directors and the ALCO have put a Liquidity Contingency Plan in

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place. The overall goal of this plan is to provide a framework for the Bank to help detect liquidity problems promptly and appropriately address potential liquidity problems in a timely manner. In a period of perceived heightened liquidity risk, the Liquidity Contingency Plan provides for the establishment of a Liquidity Crisis Task Force. The Liquidity Crisis Task Force is responsible for monitoring the potential for a liquidity crisis and for establishing and executing an appropriate response.

## Contractual Obligations, Commitments, Contingencies, and Off-Balance Sheet Financial Instruments

The Company has entered into contractual obligations, commitments, and off-balance sheet financial instruments. The following tables summarize the Company's contractual obligations, other commitments, contingencies, and off-balance sheet financial instruments at December 31, 2012:

Table 31 — Contractual Obligations, Commitments, Contingencies, and Off-Balance Sheet Financial Instruments by Maturity

| Contractual Obligations, Commitments and Contingencies | Payments Due — By Period                  |                    |                    |                    |                  |
|--|---|--------------------|--------------------|--------------------|------------------|
|  | Total                                     | Less than One Year | One to Three Years | Four to Five Years | After Five Years |
|  | (Dollars in thousands)                    |                    |                    |                    |                  |
| FHLB advances(1)                                       | \$261,134                                 | \$163,134          | \$18,000           | \$75,000           | \$5,000          |
| Junior subordinated debentures(1)                      | 73,198                                    | —                  | —                  | —                  | 73,198           |
| Subordinated debt                                      | 30,000                                    | —                  | —                  | —                  | 30,000           |
| Time certificates of deposits                          | 753,125                                   | 518,957            | 165,637            | 68,477             | 54               |
| All other deposits with no maturity                    | 3,793,552                                 | 3,793,552          | —                  | —                  | —                |
| Lease obligations                                      | 55,571                                    | 7,540              | 14,614             | 13,040             | 20,377           |
| Data processing and core systems                       | 20,287                                    | 5,312              | 9,632              | 4,212              | 1,131            |
| Other vendor contracts                                 | 5,839                                     | 2,147              | 2,444              | 1,248              | —                |
| Retirement benefit obligations(2)                      | 30,896                                    | 333                | 711                | 887                | 28,965           |
| Other  |   |                    |                    |                    |                  |
| Wholesale repurchase agreements                        | 50,000                                    | —                  | 50,000             | —                  | —                |
| Customer repurchase agreements                         | 153,359                                   | 153,359            | —                  | —                  | —                |
| Other borrowings                                       | 12,000                                    | 12,000             | —                  | —                  | —                |
| Total Contractual Obligations                          | \$5,238,961                               | \$4,656,334        | \$261,038          | \$162,864          | \$158,725        |
|  | Amount of Commitment Expiring — By Period |                    |                    |                    |                  |
| Off-Balance Sheet Financial Instruments                | Total                                     | Less than One Year | One to Three Years | Four to Five Years | After Five Years |
| Lines of credit  | \$595,028                                 | \$132,120          | \$74               | \$—                | \$462,834        |
| Standby letters of credit                              | 25,468                                    | 25,366             | 102                | —                  | —                |
| Other loan commitments                                 | 842,407                                   | 527,635            | 24,412             | 63,650             | 226,710          |
| Forward commitments to sell loans                      | 106,307                                   | 106,307            | —                  | —                  | —                |
| Interest rate swaps - notional value(3)                | 200,000                                   | 50,000             | 75,000             | 50,000             | 25,000           |
| Customer-related positions                             |   |                    |                    |                    |                  |
| Foreign exchange contracts - notional value(4)         | 42,516                                    | 42,516             | —                  | —                  | —                |
| Loan level interest rate swaps - notional value(5)     | 502,248                                   | 16,766             | 171,283            | 88,656             | 225,543          |
| Total Commitments                                      | \$2,313,974                               | \$900,710          | \$270,871          | \$202,306          | \$940,087        |

The Company has hedged certain short-term borrowings and variable rate junior subordinated debentures, (1)effectively converting the borrowings to a fixed rate. Amounts maturing represent contractual amounts due and exclude any amortization of fair value marks associated with acquired borrowings.

(2)

Retirement benefit obligations include expected contributions to the Company's frozen pension plan, post retirement plan, and supplemental executive retirement plans. Expected contributions for the pension plan have been included only through plan year July 1, 2012 — June 30, 2013. Contributions beyond this plan year cannot be quantified as they will be determined based upon the return on the investments in the plan and the discount rate used to quantify the liability. Expected contributions for the post retirement plan and supplemental executive retirement plans include obligations that are payable over the life of the participants.



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- (3) Interest rate swaps on borrowings and junior subordinated debentures (Bank pays fixed, receives variable). Amounts relating to the notional principal amounts are not actually exchanged.
- (4) Offsetting positions to interest rate foreign exchange contracts offered to commercial borrowers through the Company's derivative Program. Amounts relating to the notional principal amounts are not actually exchanged.
- (5) Offsetting positions to Interest rate swaps offered to commercial borrowers through the Company's loan-level derivative program. Amounts relating to the notional principal amounts are not actually exchanged.

### Impact of Inflation and Changing Prices

The consolidated financial statements and related notes thereto presented elsewhere herein have been prepared in accordance with accounting principles generally accepted in the United States of America which require the measurement of financial position and operating results in terms of historical dollars without considering changes in the relative purchasing power of money over time due to inflation.

The financial nature of the Company's consolidated financial statements is more clearly affected by changes in interest rates than by inflation. Interest rates do not necessarily fluctuate in the same direction or in the same magnitude as the prices of goods and services. However, inflation does affect the Company because, as prices increase, the money supply grows and interest rates are affected by inflationary expectations. The impact on the Company is a noted increase in the size of loan requests with resulting growth in total assets. In addition, operating expenses may increase without a corresponding increase in productivity. There is no precise method, however, to measure the effects of inflation on the Company's consolidated financial statements. Accordingly, any examination or analysis of the financial statements should take into consideration the possible effects of inflation.

### Critical Accounting Policies and Estimates

Critical accounting policies are defined as those that are reflective of significant judgments and uncertainties, and could potentially result in materially different results under different assumptions and conditions. Management believes that the Company's most critical accounting policies upon which the Company's financial condition depends, and which involve the most complex or subjective decisions or assessments, are as follows:

**Allowance for Loan Losses** The Company's allowance for loan losses provides for probable losses based upon evaluations of known and inherent risks in the loan portfolio. Arriving at an appropriate amount of allowance for loan losses involves a high degree of judgment.

The Company makes use of two types of allowances for loan losses: specific and general. A specific allowance may be assigned to a loan that is considered to be impaired. Certain loans are evaluated individually for impairment and are judged to be impaired when management believes it is probable that the Bank will not collect all of the contractual interest and principal payments as scheduled in the loan agreement. Judgment is required with respect to designating a loan as impaired and determining the amount of the required specific allowance. Management's judgment is based upon its assessment of probability of default, loss given default, and exposure at default. Changes in these estimates could be due to a number of circumstances which may have a direct impact on the provision for loan losses and may result in changes to the amount of allowance.

The general allowance is determined based upon the application of the Company's methodology for assessing the adequacy of the allowance for loan losses, which considers historical and expected loss factors, loan portfolio composition and other relevant indicators. This methodology involves management's judgment regarding the application and use of such factors, including the effects of changes to the prevailing economic environment in its estimate of the required amounts of general allowance.

The allowance is increased by provisions for loan losses and by recoveries of loans previously charged-off and is reduced by loans charged-off. For additional discussion of the Company's methodology of assessing the adequacy of the allowance for loan losses, see Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

**Income Taxes** The Company accounts for income taxes using two components of income tax expense, current and deferred. Accrued taxes represent the net estimated amount due to or to be received from taxing authorities in the current year. In estimating accrued taxes, management assesses the relative merits and risks of the appropriate tax

treatment of transactions taking into account statutory, judicial, and regulatory guidance in the context of the Company's tax position. Deferred tax assets and liabilities represent the future effects on income taxes that result from temporary differences between the tax basis of assets and liabilities and their reported amounts in the financial statements, and carry-forwards that exist at the end of a period. Deferred tax assets and liabilities are measured using enacted tax rates and provisions of the enacted tax law and are not discounted to reflect the time-value of money. The effect of any change in enacted tax rates on deferred tax assets and liabilities is recognized in income in the period that includes the enactment date. Deferred tax assets are assessed for recoverability. The Company would record a

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valuation allowance if it believes based on available evidence that it is more likely than not that the deferred tax assets recognized will not be realized before their expiration. The amount of the deferred tax asset recognized and considered realizable could be reduced if projected income is not achieved due to various factors such as unfavorable business conditions. If projected income is not expected to be achieved, the Company would record a valuation allowance to reduce its deferred tax assets to the amount that it believes can be realized in its future tax returns. The Company had no recorded deferred tax valuation allowance as of December 31, 2012. Additionally, deferred tax assets and liabilities are calculated based on tax rates expected to be in effect in future periods. Previously recorded tax assets and liabilities need to be adjusted when the expected date of the future event is revised based upon current information. The Company may also record an unrecognized tax benefit related to uncertain tax positions taken by the Company on its tax returns for which there is less than a 50% likelihood of being recognized upon a tax examination. All movements in unrecognized tax benefits are recognized through the provision for income taxes. Taxes are discussed in more detail in Note 12, "Income Taxes" within Notes to the Consolidated Financial Statements included in Item 8 hereof.

**Valuation of Goodwill/Intangible Assets and Analysis for Impairment** The Company has increased its market share through the acquisition of entire financial institutions accounted for under the acquisition method of accounting, as well as from the acquisition of branches (not the entire institution) and other nonbanking entities. For all acquisitions, the Company is required to record assets acquired and liabilities assumed at their fair value, which is an estimate determined by the use of internal or other valuation techniques. Goodwill is evaluated for impairment at least annually, or more often if warranted, using a combined qualitative and quantitative impairment approach. The initial qualitative approach assesses whether the existence of events or circumstances led to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events and circumstances, the Company determines it is more likely than not that the fair value is less than carrying value the two step quantitative impairment test is performed. Step one of the quantitative impairment testing compares book value to the fair value of the reporting unit. If test one is failed, a more detailed analysis is performed, which involves measuring the excess of the fair value of the reporting unit, as determined in step one, over the aggregate fair value of the individual assets, liabilities, and identifiable intangibles as if the reporting unit was being acquired in a business combination. Goodwill impairment charges totaling \$2.2 million dollars, associated with the asset purchase of Compass on January 1, 2007, were recorded during 2012. Compass' business model success is closely correlated to the volume of U.S. commercial real estate transactions and the interest rate spread that can be obtained on short-term funds among other factors. A sharpened reduction in real estate transactions and the projected continuation of low interest rates resulted in the impairment being recognized. Step 1 of the impairment testing was passed for all other reporting units during 2012. The remainder of the Company's goodwill relates to acquisitions that are fully integrated into the retail banking operations, which management does not consider to be at risk of failing Step 1 in the near future. The Company's intangible assets are subject to amortization and are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. If applicable, the Company tests each of the intangibles by comparing the carrying value of the intangible to the sum of the undiscounted cash flows expected to result from the use and eventual disposition of the asset.

**Valuation of Securities and Analysis for Impairment** Securities that the Company has the ability and intent to hold until maturity are classified as securities held-to-maturity and are accounted for using historical cost, adjusted for amortization of premium and accretion of discount. Trading securities are carried at fair value, with unrealized gains and losses recorded in other noninterest income. All other securities are classified as securities available-for-sale and are carried at fair market value. The fair values of securities are based on either quoted market price or third party pricing services. In general, the third-party pricing services employ various methodologies, including but not limited to, broker quotes and proprietary models. Management does not typically adjust the prices received from third-party pricing services. Depending upon the type of security, management employs various techniques to analyze the pricing it receives from third-parties, such as reviewing model inputs, reviewing comparable trades, analyzing changes in market yields and, in certain instances, reviewing the underlying collateral of the security. Management reviews changes in fair values from period to period and performs testing to ensure that the prices received from the third parties are consistent with their expectation of the market.

Management determines if the market for a security is active primarily based upon the frequency of which the security, or similar securities, are traded. For securities which are determined to have an inactive market, fair value models are calibrated and to the extent possible, significant inputs are back tested on a quarterly basis. The third-party service provider performs calibration and testing of the models by comparing anticipated inputs to actual results, on a quarterly basis. Unrealized gains and losses on securities available-for-sale are reported, on an after-tax basis, as a separate component of stockholders' equity in accumulated other comprehensive income.

On a quarterly basis, the Company makes an assessment to determine whether there have been any events or circumstances to indicate that a security for which there is an unrealized loss is impaired on an other-than-temporary basis. The Company considers many factors, including the severity and duration of the impairment; the Company's intent to sell the security, or whether it is more likely than not that the Company will be required to sell the debt security before its anticipated recovery, recent events specific to the issuer or industry; and for debt securities, external credit ratings and recent downgrades. The term other-than-temporary is not intended to indicate that the decline is permanent. It indicates that the prospects for near-term recovery are not

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necessarily favorable or that there is a lack of evidence to support fair values greater than or equal to the carrying value of the investment. Estimates of the expected cash flows for investment securities that potentially may be deemed to have OTTI begin with the contractual cash flows of the security. This amount is then reduced by an estimate of probable credit losses associated with the security. When estimating the extent of probable losses on the securities, management considers the strength of the underlying issuers of the securities. Indicators of diminished credit quality of the issuers include defaults, interest deferrals, or “payments in kind.” Numerous factors are considered when estimating the ultimate realizability of the cash flow for each individual security. The resulting estimate of cash flows after considering credit is then subject to a present value computation using a discount rate equal to the current yield used to accrete the beneficial interest or, the effective interest rate implicit in the security at the date of acquisition. If the present value of the estimated cash flows is less than the current amortized cost basis, an OTTI is considered to have occurred and the security is written down to the fair value indicated by the cash flows analysis. Any portion of decline in fair value considered to be an OTTI charge that is not due to the reduction in cash flows due to credit is considered a decline due to other factors such as liquidity or interest rates and accordingly is recorded in other comprehensive income. Any portion of the decline which is related to credit is recorded in earnings.

Recent Accounting Developments

See Note 1, “Summary of Significant Accounting Policies” within Notes to Consolidated Financial Statements included in Item 8 hereof.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Risk Management” in Item 7 hereof.



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ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders of  
Independent Bank Corp.:

We have audited the accompanying consolidated balance sheets of Independent Bank Corp. and subsidiaries as of December 31, 2012 and 2011, and the related consolidated statements of income and comprehensive income, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2012. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Independent Bank Corp. and subsidiaries at December 31, 2012 and 2011, and the consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2012, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of December 31, 2012, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission, and our report dated March 12, 2013 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP  
Boston, Massachusetts  
March 12, 2013

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## Consolidated Balance Sheets

|  | December 31            |             |
|--|------------------------|-------------|
|  | 2012                   | 2011        |
|  | (Dollars in thousands) |             |
| Assets   |                        |             |
| Cash and due from banks  | \$98,144               | \$58,301    |
| Interest earning deposits with banks                             | 117,330                | 179,203     |
| Securities   |                        |             |
| Trading securities   | —                      | 8,240       |
| Securities available for sale                                    | 329,286                | 305,332     |
| Securities held to maturity (fair value \$185,824 and \$211,494) | 178,318                | 204,956     |
| Total securities   | 507,604                | 518,528     |
| Loans held for sale (at fair value)                              | 48,187                 | 20,500      |
| Loans  |                        |             |
| Commercial and industrial  | 687,511                | 575,716     |
| Commercial real estate   | 2,122,153              | 1,847,654   |
| Commercial construction  | 188,768                | 128,904     |
| Small business   | 78,594                 | 78,509      |
| Residential real estate  | 604,668                | 416,570     |
| Residential construction   | 8,213                  | 9,631       |
| Home equity - 1st position                                       | 487,246                | 381,784     |
| Home equity - 2nd position                                       | 314,903                | 314,279     |
| Consumer - other   | 26,955                 | 41,343      |
| Total loans  | 4,519,011              | 3,794,390   |
| Less: allowance for loan losses                                  | (51,834)               | (48,260)    |
| Net loans  | 4,467,177              | 3,746,130   |
| Federal home loan bank stock                                     | 41,767                 | 35,854      |
| Bank premises and equipment, net                                 | 55,227                 | 48,252      |
| Goodwill   | 150,391                | 130,074     |
| Identifiable intangible assets                                   | 11,753                 | 10,648      |
| Cash surrender value of life insurance policies                  | 97,261                 | 86,137      |
| Other real estate owned & other foreclosed assets                | 12,150                 | 6,924       |
| Other assets   | 149,994                | 129,689     |
| Total assets   | \$5,756,985            | \$4,970,240 |
| Liabilities and Stockholders' Equity                             |                        |             |
| Deposits   |                        |             |
| Demand deposits  | \$1,248,394            | \$992,418   |
| Savings and interest checking accounts                           | 1,691,187              | 1,473,812   |
| Money market   | 853,971                | 780,437     |
| Time certificates of deposit over \$100,000                      | 317,438                | 225,099     |
| Other time certificates of deposits                              | 435,687                | 405,063     |
| Total deposits   | 4,546,677              | 3,876,829   |
| Borrowings   |                        |             |
| Federal home loan bank and other borrowings                      | 283,569                | 229,701     |
| Wholesale repurchase agreements                                  | 50,000                 | 50,000      |
| Customer repurchase agreements                                   | 153,359                | 166,128     |
| Junior subordinated debentures                                   | 74,127                 | 61,857      |
| Subordinated debentures  | 30,000                 | 30,000      |
| Total borrowings   | 591,055                | 537,686     |



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|   |             |             |
|---|-------------|-------------|
| Other liabilities   | 89,933      | 86,668      |
| Total liabilities   | 5,227,665   | 4,501,183   |
| Commitments and contingencies   |             |             |
| Stockholders' Equity  |             |             |
| Preferred stock, \$.01 par value. authorized: 1,000,000 shares outstanding: none  | —           | —           |
| Common stock, \$.01 par value. authorized: 75,000,000<br>issued and outstanding : 22,774,009 shares in 2012 and 21,499,768 shares in 2011<br>(includes 264,124 and 235,540 shares of unvested participating restricted stock<br>awards, respectively) | 225         | 213         |
| Shares held in rabbi trust at cost 179,814 shares in 2012 and 180,058 shares in 2011  | (3,179      | ) (2,980    |
| Deferred compensation obligation  | 3,179       | 2,980       |
| Additional paid in capital  | 269,950     | 233,878     |
| Retained earnings   | 263,671     | 239,452     |
| Accumulated other comprehensive loss, net of tax  | (4,526      | ) (4,486    |
| Total stockholders' equity  | 529,320     | 469,057     |
| Total liabilities and stockholders' equity  | \$5,756,985 | \$4,970,240 |

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The accompanying notes are an integral part of these consolidated financial statements.

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## Consolidated Statements of Income

|   | Years Ended December 31                       |            |            |
|---|---|------------|------------|
|   | 2012  | 2011       | 2010       |
|   | (Dollars in thousands, except per share data) |            |            |
| Interest income   |   |            |            |
| Interest on loans   | \$ 178,309                                    | \$ 174,450 | \$ 177,064 |
| Taxable interest and dividends on securities                | 16,681  | 20,326     | 23,984     |
| Nontaxable interest and dividends on securities             | 82  | 331        | 673        |
| Interest on loans held for sale                             | 988   | 482        | 666        |
| Interest on federal funds sold                              | 132   | 162        | 337        |
| Total interest and dividend income                          | 196,192                                       | 195,751    | 202,724    |
| Interest expense  |   |            |            |
| Interest on deposits  | 10,703  | 13,355     | 20,254     |
| Interest on borrowings                                      | 12,690  | 15,317     | 18,509     |
| Total interest expense                                      | 23,393  | 28,672     | 38,763     |
| Net interest income   | 172,799                                       | 167,079    | 163,961    |
| Provision for loan losses                                   | 18,056  | 11,482     | 18,655     |
| Net interest income after provision for loan losses         | 154,743                                       | 155,597    | 145,306    |
| Noninterest income  |   |            |            |
| Service charges on deposit accounts                         | 15,930  | 16,628     | 13,624     |
| Investment management                                       | 14,779  | 13,532     | 11,723     |
| Interchange and ATM fees                                    | 9,783   | 7,733      | 5,084      |
| Mortgage banking income                                     | 6,500   | 4,197      | 5,041      |
| Loan level derivative income                                | 3,457   | 2,093      | 1,364      |
| Increase in cash surrender value of life insurance policies | 3,114   | 3,170      | 3,192      |
| Gains realized on life insurance policies                   | 1,307   | —          | —          |
| Net gain on sales of securities                             | 5   | 723        | 458        |
| Gross change on OTTI securities                             | 678   | 53         | 497        |
| Less: portion of OTTI losses recognized in OCI              | (754)   | ) (296)    | ) (831)    |
| Net impairment losses recognized in earnings on securities  | (76)  | ) (243)    | ) (334)    |
| Other noninterest income                                    | 7,217   | 4,867      | 6,754      |
| Total noninterest income                                    | 62,016  | 52,700     | 46,906     |
| Noninterest expenses  |   |            |            |
| Salaries and employee benefits                              | 84,014  | 81,275     | 76,983     |
| Occupancy and equipment expenses                            | 17,307  | 16,916     | 16,011     |
| Merger and acquisition expenses                             | 6,741   | —          | —          |
| Data processing & facilities management                     | 4,644   | 4,891      | 5,773      |
| Advertising expense   | 3,949   | 3,876      | 2,171      |
| FDIC assessment   | 3,232   | 3,496      | 5,247      |
| Consulting expense  | 2,801   | 2,660      | 2,523      |
| Telecommunications  | 2,324   | 2,092      | 2,101      |
| Goodwill impairment   | 2,227   | —          | —          |
| Legal fees  | 2,223   | 2,262      | 3,277      |
| Prepayment fee on borrowings                                | 7   | 757        | —          |
| Other noninterest expenses                                  | 29,990  | 27,488     | 25,659     |
| Total noninterest expenses                                  | 159,459                                       | 145,713    | 139,745    |
| Income before income taxes                                  | 57,300  | 62,584     | 52,467     |
| Provision for income taxes                                  | 14,673  | 17,148     | 12,227     |

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|  |            |            |            |
|--|------------|------------|------------|
| Net income                               | \$42,627   | \$45,436   | \$40,240   |
| Basic earnings per share                 | \$1.96     | \$2.12     | \$1.90     |
| Diluted earnings per share               | \$1.95     | \$2.12     | \$1.90     |
| Weighted average common shares (basic)   | 21,782,499 | 21,422,757 | 21,178,117 |
| Common share equivalents                 | 29,817     | 28,830     | 25,798     |
| Weighted average common shares (diluted) | 21,812,316 | 21,451,587 | 21,203,915 |
| Cash dividends declared per common share | \$0.84     | \$0.76     | \$0.72     |

The accompanying notes are an integral part of these consolidated financial statements.

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## CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

|   | Years Ended December 31 |          |          |
|---|-------------------------|----------|----------|
|   | 2012                    | 2011     | 2010     |
|   | (Dollars in thousands)  |          |          |
| Net income  | \$42,627                | \$45,436 | \$40,240 |
| Other comprehensive loss, net of tax                                    |                         |          |          |
| Unrealized (losses) gains on securities                                 |                         |          |          |
| Change in fair value of securities available for sale                   | (1,141                  | ) 181    | 2,007    |
| Less: net security losses (gains) reclassified into earnings            | 45                      | 88       | (95      |
| Net change in fair value of securities available for sale               | (1,096                  | ) 269    | 1,912    |
| Unrealized gains (losses) on cash flow hedges                           |                         |          |          |
| Change in fair value of cash flow hedges                                | (2,122                  | ) (7,021 | ) (7,894 |
| Less: net cash flow hedge losses reclassified into earnings             | 3,204                   | 3,198    | 2,345    |
| Net change in fair value of cash flow hedges                            | 1,082                   | (3,823   | ) (5,549 |
| Amortization of certain costs included in net periodic retirement costs | (26                     | ) (166   | ) 118    |
| Total other comprehensive loss  | (40                     | ) (3,720 | ) (3,519 |
| Total comprehensive income  | \$42,587                | \$41,716 | \$36,721 |

The accompanying notes are an integral part of these consolidated financial statements



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## CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

|   | Common<br>Stock<br>Outstanding | Common<br>Stock | Value of<br>Shares<br>Held in<br>Rabbi<br>Trust at<br>Cost | Deferred<br>Compensation<br>Obligation | Additional<br>Paid in<br>Capital | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Income<br>(Loss) | Total     |
|---|--------------------------------|-----------------|--|--|----------------------------------|----------------------|---|-----------|
| (Dollars in thousands, except per share data)                     |                                |                 |  |  |                                  |                      |   |           |
| Balance December 31, 2009   | 21,072,196                     | \$ 209          | \$(2,482 )   | \$ 2,482                               | \$225,088                        | \$ 184,599           | \$ 2,753  | \$412,649 |
| Net income  | —                              | —               | —  | —                                      | —                                | 40,240               | —   | 40,240    |
| Other comprehensive loss  | —                              | —               | —  | —                                      | —                                | —                    | (3,519 )  | (3,519 )  |
| Common dividend declared (\$0.72 per share)                       | —                              | —               | —  | —                                      | —                                | (15,261 )            | —   | (15,261 ) |
| Proceeds from exercise of stock options                           | 44,930                         | 1               | —  | —                                      | —                                | 742                  | —   | 743       |
| Tax benefit related to equity award activity                      | —                              | —               | —  | —                                      | 68                               | —                    | —   | 68        |
| Stock based compensation  | —                              | —               | —  | —                                      | 1,666                            | —                    | —   | 1,666     |
| Restricted stock awards issued, net of 103,675 awards surrendered | —                              | —               | —  | —                                      | (114 )                           | —                    | —   | (114 )    |
| Deferred compensation obligation                                  | —                              | —               | (256 )   | 256                                    | —                                | —                    | —   | —         |
| Balance December 31, 2010   | 21,220,801                     | \$ 210          | \$(2,738 )   | \$ 2,738                               | \$226,708                        | \$ 210,320           | \$ (766 )   | \$436,472 |
| Net income  | —                              | —               | —  | —                                      | —                                | 45,436               | —   | 45,436    |
| Other comprehensive loss  | —                              | —               | —  | —                                      | —                                | —                    | (3,720 )  | (3,720 )  |
| Common dividend declared (\$0.76 per share)                       | —                              | —               | —  | —                                      | —                                | (16,304 )            | —   | (16,304 ) |
| Proceeds from exercise of stock options                           | 186,518                        | 2               | —  | —                                      | 4,125                            | —                    | —   | 4,127     |
| Tax benefit related to equity award activity                      | —                              | —               | —  | —                                      | 20                               | —                    | —   | 20        |
| Stock based compensation  | —                              | —               | —  | —                                      | 2,483                            | —                    | —   | 2,483     |
| Restricted stock awards issued, net of 60,495 awards surrendered  | —                              | —               | —  | —                                      | (361 )                           | —                    | —   | (361 )    |
| Shares issued under direct stock purchase                         | 31,954                         | 1               | —  | —                                      | 823                              | —                    | —   | 824       |

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|  |            |        |            |          |            |           |            |   |           |
|--|------------|--------|------------|----------|------------|-----------|------------|---|-----------|
| plan   |            |        |            |          |            |           |            |   |           |
| Deferred compensation obligation                                 | —          | —      | (242 )     | 242      | —          | —         | —          | — | —         |
| Tax benefit related to deferred compensation distributions       | —          | —      | —          | —        | 80         | —         | —          | — | 80        |
| Balance December 31, 2011  | 21,499,768 | \$ 213 | \$(2,980 ) | \$ 2,980 | -\$233,878 | \$239,452 | \$(4,486 ) |   | \$469,057 |
| Net income   | —          | —      | —          | —        | —          | 42,627    | —          |   | 42,627    |
| Other comprehensive loss   | —          | —      | —          | —        | —          | —         | (40 )      |   | (40 )     |
| Common dividend declared (\$0.84 per share)                      | —          | —      | —          | —        | —          | (18,408 ) | —          |   | (18,408 ) |
| Common stock issued for acquisition                              | 1,068,514  | 11     | —          | —        | 30,378     | —         | —          |   | 30,389    |
| Proceeds from exercise of stock options, net of cash paid        | 61,326     | 1      | —          | —        | 1,107      | —         | —          |   | 1,108     |
| Tax benefit related to equity award activity                     | —          | —      | —          | —        | 426        | —         | —          |   | 426       |
| Stock based compensation   | —          | —      | —          | —        | 2,845      | —         | —          |   | 2,845     |
| Restricted stock awards issued, net of 86,254 awards surrendered | —          | —      | —          | —        | (467 )     | —         | —          |   | (467 )    |
| Shares issued under direct stock purchase plan                   | 58,147     | —      | —          | —        | 1,691      | —         | —          |   | 1,691     |
| Deferred compensation obligation                                 | —          | —      | (199 )     | 199      | —          | —         | —          |   | —         |
| Tax benefit related to deferred compensation distributions       | —          | —      | —          | —        | 92         | —         | —          |   | 92        |
| Balance December 31, 2012  | 22,774,009 | \$ 225 | \$(3,179 ) | \$ 3,179 | \$269,950  | \$263,671 | \$(4,526 ) |   | \$529,320 |

The accompanying notes are an integral part of these consolidated financial statements.



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## CONSOLIDATED STATEMENTS OF CASH FLOWS

|  | Years Ended December 31 |             |             |
|--|-------------------------|-------------|-------------|
|  | 2012                    | 2011        | 2010        |
|  | (Dollars in thousands)  |             |             |
| Cash flow from operating activities  |                         |             |             |
| Net income   | \$42,627                | \$45,436    | \$40,240    |
| Adjustments to reconcile net income to cash provided by operating activities       |                         |             |             |
| Depreciation and amortization  | 10,212                  | 9,634       | 9,880       |
| Provision for loan losses  | 18,056                  | 11,482      | 18,655      |
| Deferred income tax expense (benefit)  | (1,919)                 | ) 91        | (2,494)     |
| Net gain on sale of investments  | (5)                     | ) (723)     | ) (458)     |
| Loss on write-down of investments in securities available for sale                 | 76                      | 243         | 334         |
| (Gain) loss on sale of fixed assets  | (30)                    | ) 353       | 280         |
| Impairment of goodwill   | 2,227                   | —           | —           |
| Gain resulting from early termination of a hedging relationship                    | (22)                    | ) —         | —           |
| Loss on sale of other real estate owned and foreclosed assets                      | 996                     | 1,562       | 367         |
| Realized gain on sale leaseback transaction  | (1,034)                 | ) (1,034)   | ) (1,034)   |
| Stock based compensation   | 2,845                   | 2,483       | 1,666       |
| Increase in cash surrender value of life insurance policies                        | (3,114)                 | ) (3,159)   | ) (3,192)   |
| Gains realized on life insurance policies  | (1,307)                 | ) —         | —           |
| Change in fair value on loans held for sale  | 141                     | (856)       | ) 593       |
| Net change in  |                         |             |             |
| Trading assets   | (265)                   | ) (643)     | ) (1,426)   |
| Loans held for sale  | (27,828)                | ) 8,273     | (15,044)    |
| Other assets   | (4,380)                 | ) (32,482)  | ) (15,608)  |
| Other liabilities  | 4,408                   | 14,871      | 13,894      |
| Total adjustments  | (943)                   | ) 10,095    | 6,413       |
| Net cash provided by operating activities  | 41,684                  | 55,531      | 46,653      |
| Cash flows used in investing activities  |                         |             |             |
| Proceeds from sales of securities available for sale                               | 2,101                   | 14,639      | 6,423       |
| Proceeds from maturities and principal repayments of securities available for sale | 101,808                 | 108,312     | 173,608     |
| Purchases of securities available for sale   | (93,647)                | ) (50,975)  | ) (46,349)  |
| Proceeds from maturities and principal repayments of securities held to maturity   | 59,887                  | 44,090      | 22,570      |
| Purchases of securities held to maturity   | (34,239)                | ) (47,343)  | ) (132,331) |
| Redemption of Federal Home Loan Bank stock   | 2,290                   | —           | —           |
| Proceeds from life insurance policies  | 3,280                   | —           | —           |
| Purchases of life insurance policies   | (267)                   | ) (267)     | ) (267)     |
| Net increase in loans  | (297,394)               | ) (256,282) | ) (187,374) |
| Cash used in business combinations, net of cash acquired                           | (8,965)                 | ) (457)     | ) (269)     |
| Purchase of bank premises and equipment  | (6,263)                 | ) (8,317)   | ) (7,022)   |
| Proceeds from the sale of bank premises and equipment                              | 67                      | 496         | 37          |
| Proceeds resulting from early termination of a hedging relationship                | 22                      | —           | —           |
| Proceeds from the sale of other real estate owned and foreclosed assets            | 5,649                   | 6,276       | 7,190       |
| Net cash used in investing activities  | (265,671)               | ) (189,828) | ) (163,784) |
| Cash flows provided by financing activities  |                         |             |             |
| Net decrease in time deposits  | (21,074)                | ) (63,014)  | ) (224,605) |

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|  |           |           |           |
|--|-----------|-----------|-----------|
| Net increase in other deposits   | 333,488   | 312,060   | 477,094   |
| Net (decrease) increase in federal funds purchased and assets sold under repurchase agreements | (12,769 ) | 48,009    | (22,333 ) |
| Net decrease in short term Federal Home Loan Bank advances and other borrowings                | (53,053 ) | (5,000 )  | (10,000 ) |
| Net decrease in long term Federal Home Loan Bank advances                                      | (24,991 ) | (67,144 ) | (50,000 ) |
| Net (decrease) increase in treasury tax & loan notes   | —         | (3,044 )  | 892       |
| Proceeds from exercise of stock options, net of cash paid                                      | 1,108     | 4,127     | 743       |

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|  |           |           |           |   |
|--|-----------|-----------|-----------|---|
| Restricted shares surrendered  | (467      | ) (361    | ) (114    | ) |
| Tax benefit from equity award activity and deferred compensation   | 518       | 100       | 68        |   |
| Proceeds from shares issued under direct stock purchase plan   | 1,691     | 824       | —         |   |
| Common dividends paid  | (22,494   | ) (16,038 | ) (15,237 | ) |
| Net cash provided by financing activities  | 201,957   | 210,519   | 156,508   |   |
| Net (decrease) increase in cash and cash equivalents   | (22,030   | ) 76,222  | 39,377    |   |
| Cash and cash equivalents at beginning of year   | 237,504   | 161,282   | 121,905   |   |
| Cash and cash equivalents at end of year   | \$215,474 | \$237,504 | \$161,282 |   |
| Cash paid during the year for  |           |           |           |   |
| Interest on deposits and borrowings  | \$23,205  | \$29,659  | \$38,528  |   |
| Income taxes   | 11,059    | 18,962    | 12,627    |   |
| Supplemental schedule of noncash investing and financing activities  |           |           |           |   |
| Transfer of loans to foreclosed assets   | \$7,061   | \$6,285   | \$10,836  |   |
| In conjunction with the purchase acquisition detailed in note 2 to the consolidated financial statements, assets were acquired and liabilities were assumed as follows |           |           |           |   |
| Common stock issued for acquisition  | \$30,389  | \$—       | \$—       |   |
| Fair value of assets acquired, net of cash acquired  | 547,219   | —         | —         |   |
| Fair value of liabilities assumed  | 507,865   | —         | —         |   |
| The accompanying notes are an integral part of these consolidated financial statements.  |           |           |           |   |

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(1) SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Independent Bank Corp. (“the Company”) is a bank holding company whose principal subsidiary is Rockland Trust Company (“Rockland Trust” or the “Bank”). Rockland Trust is a state-chartered commercial bank, which operates 74 full service and three limited service retail branches, ten commercial banking centers, four investment management offices and three mortgage lending centers, all of which are located in Eastern Massachusetts, including Cape Cod, with the exception of an investment management group/commercial lending office located in Rhode Island. Rockland Trust deposits are insured by the Federal Deposit Insurance Corporation, subject to regulatory limits. The Company’s primary source of income is from providing loans to individuals and small-to-medium sized businesses in its market area.

PRINCIPLES OF CONSOLIDATION

The consolidated financial statements include the accounts of the Company, the Bank and other wholly-owned subsidiaries, except subsidiaries that are not deemed necessary to be consolidated. All significant intercompany balances and transactions have been eliminated in consolidation. The Company consolidates subsidiaries in which it holds, directly or indirectly, more than 50% of the voting rights and where it exercises control. Entities where the Company holds 20% to 50% of the voting rights, or has the ability to exercise significant influence or both, are accounted for under the equity method. The Company would consolidate entities deemed to be variable interest entities (VIEs) when it is determined to be the primary beneficiary, which is the party involved with the VIE that will absorb a majority of the expected losses, receive a majority of the expected residual returns or both. A legal entity is referred to as a VIE if any of the following conditions exist: (1) the total equity investment at risk is insufficient to permit the legal entity to finance its activities without additional subordinated financial support from other parties, or (2) the entity has equity investors that cannot make significant decisions about the entity’s operations or that do not absorb their proportionate share of the expected losses or receive the expected returns of the entity.

RECLASSIFICATION

Certain previously reported amounts have been reclassified to conform to the current year’s presentation.

USE OF ESTIMATES

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting periods. Actual results could vary from these estimates.

Material estimates that are particularly susceptible to significant changes in the near-term relate to the determination of the allowance for loan losses, income taxes, valuation and potential impairment of investment securities, other-than-temporary impairment (“OTTI”) of certain investment securities, as well as valuation of goodwill and other intangibles and their respective analysis of impairment.

SIGNIFICANT CONCENTRATIONS OF CREDIT RISK

The vast majority of the Bank’s lending activities are conducted in the Commonwealth of Massachusetts and Rhode Island. The Bank originates commercial and industrial loans, commercial and residential real estate loans, including construction loans, small business loans, home equity loans, and other consumer loans for its portfolio. The Bank considers a concentration of credit to a particular industry to exist when the aggregate credit exposure which includes direct, indirect or contingent obligations to a borrower, an affiliated group of borrowers or a nonaffiliated group of borrowers engaged in one industry, exceeds 10% of the Bank’s loan portfolio.

Loans originated by the Bank to lessors of nonresidential buildings represented 14.3% and 14.7% of the total loan portfolio as of December 31, 2012 and 2011, respectively. Within this concentration category the Company is well diversified among collateral property types and tenant industries.

CASH AND CASH EQUIVALENTS, DUE FROM BANKS, AND INTEREST EARNING DEPOSITS

For purposes of reporting cash flows, cash and cash equivalents include cash on hand, amounts due from banks, federal funds sold and assets purchased under resale agreements. Generally, federal funds are sold for up to two week periods. Included in cash and due from banks are interest bearing deposits held at the Federal Reserve Bank and

Federal Home Loan Bank.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## SECURITIES

Investment securities are classified at the time of purchase as “available for sale,” “held to maturity,” or “trading.” Classification is constantly re-evaluated for consistency with corporate goals and objectives. Trading securities are recorded at fair value with subsequent changes in fair value recorded in earnings. Debt securities that management has the positive intent and ability to hold to maturity are classified as “held to maturity” and recorded at amortized cost. Securities not classified as held to maturity or trading, including equity securities with readily determinable fair values, are classified as “available for sale” and recorded at fair value, with changes in fair value excluded from earnings and reported in other comprehensive income, net of related tax. Purchase premiums and discounts are recognized in interest income, using the interest method, to arrive at periodic interest income at a constant effective yield, thereby reflecting the securities market yield. Gains and losses on the sale of securities are recorded on the trade date and are determined using the specific identification method.

Declines in the fair value of held to maturity and available for sale securities below their amortized cost deemed to be OTTI are written down to fair value as determined by a cash flow analysis. To the extent the estimated cash flows do not support the amortized cost, the deficiency is considered to be due to credit loss and recognized in earnings and the remainder of the OTTI charge is considered to be due to other factors, such as liquidity or interest rates, and thus is not recognized in earnings, but rather through other comprehensive income, net of related tax. The Company evaluates individual securities that have fair values below cost for six months or longer, or for a shorter period of time if considered appropriate by management, to determine if the decline in fair value is other-than-temporary. Consideration is given to the obligor of the security, whether the security is guaranteed, whether there is a projected adverse change in cash flows, the liquidity of the security, the type of security, the capital position of security issuers, and payment history of the security, amongst other factors when evaluating these individual securities.

## LOANS HELD FOR SALE

The Bank primarily classifies new residential real estate mortgage loans as held for sale based on intent, which is determined when loans are underwritten. Residential real estate mortgage loans not designated as held for sale are retained based upon available liquidity, for interest rate risk management and other business purposes.

The Company has elected the fair value option to account for originated closed loans intended for sale. Accordingly, changes in fair value relating to loans intended for sale are recorded in earnings and are offset by changes in fair value relating to interest rate lock commitments and forward sales commitments. Gains and losses on residential loan sales (sales proceeds minus carrying amount) are recorded in Mortgage Banking Income. Direct loan origination costs and fees are deferred upon origination and are recognized on the date of sale.

## LOANS

Loans are carried at the principal amounts outstanding, or amortized acquired fair value in the case of acquired loans, adjusted by partial charge-offs and net of deferred loan costs or fees. Loan fees and certain direct origination costs are deferred and amortized into interest income over the expected term of the loan using the level-yield method. When a loan is paid off, the unamortized portion is recognized in interest income. Interest income on loans is accrued based upon the daily principal amount outstanding except for loans on nonaccrual status. For acquired loans which did not show signs of credit deterioration at acquisition, interest income is also accrued based upon the daily principal amount outstanding and is then further adjusted by the amortization of any discount or accretion of any premium associated with the loan.

Loans are generally placed on nonaccrual status if the payment of principal or interest is past due more than 90 days, or sooner if management considers such action to be prudent. As permitted by banking regulations, consumer loans past due 90 days or more may continue to accrue interest however, such loans are usually charged-off after 120 days of delinquency. As a general rule, a commercial or real estate loan more than 90 days past due with respect to principal or interest is classified as a nonaccrual loan. However, certain commercial and real estate loans that are more than 90 days past due may be kept on an accruing status if the loan is well secured and in the process of collection. Income accruals are suspended on all nonaccrual loans and all previously accrued and uncollected interest is reversed against current income. A loan remains on nonaccrual status until it becomes current with respect to principal and interest (and in certain instances remains current for up to six months), when management no longer has doubt about

the collection of principal and interest, when the loan is liquidated, or when the loan is determined to be uncollectible and is charged-off against the allowance for loan losses. When doubt exists as to the collectability of a loan, any payments received are applied to reduce the recorded investment in the asset to the extent necessary to eliminate such doubt.

In cases where a borrower experiences financial difficulties and the Company makes certain concessionary modifications to contractual terms, the loan is classified as a troubled debt restructuring (“TDR”). Modifications may include adjustments to interest rates, extensions of maturity, consumer loans where the borrower's obligations have been effectively discharged through Chapter 7 Bankruptcy and the borrower has not reaffirmed the debt to the Bank, and other actions intended to minimize economic

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

loss and avoid foreclosure or repossession of collateral. The recorded investment of loans classified as TDRs is adjusted to reflect the changes in value, if any, resulting from the granting of a concession. Nonaccrual loans that are restructured remain on nonaccrual for a period of six months to demonstrate that the borrower can meet the restructured terms. If the restructured loan is on accrual status prior to being modified, it is reviewed to determine if the modified loan should remain on accrual status. If the borrower's ability to meet the revised payment schedule is not reasonably assured, the loan is classified as a nonaccrual loan. Loans classified as TDRs remain classified as such, for the life of the loan, except in limited circumstances, when it is determined that the borrower is performing under the modified terms and the restructuring agreement specified an interest rate greater than or equal to an acceptable market rate for a comparable new loan at the time of the restructuring.

**ACQUIRED LOANS**

All acquired loans are recorded at fair value with no carryover of the allowance for loan losses. At acquisition, loans are also reviewed to determine if the loan has evidence of deterioration in credit quality since origination and for which it is probable, at acquisition, that all contractually required payments will not be collected. Such loans are deemed to be purchased credit impaired ("PCI") loans. Under the accounting model for PCI loans, the excess of cash flows expected to be collected over the carrying amount of the loans, referred to as the "accretable yield", is accreted into interest income over the life of the loans using the effective yield method. Accordingly, PCI loans are not subject to classification as nonaccrual in the same manner as originated loans. Rather, acquired loans are considered to be accruing loans because their interest income relates to the accretable yield recognized and not to contractual interest payments at the loan level. The difference between contractually required principal and interest payments and the cash flows expected to be collected, referred to as the "nonaccretable difference", includes estimates of both the impact of prepayments and future credit losses expected to be incurred over the life of the loans.

The estimate of cash flows expected to be collected is regularly re-assessed subsequent to acquisition. These re-assessments involve updates, as necessary, of the key assumptions and estimates used in the initial estimate of fair value. Generally speaking, expected cash flows are affected by:

Changes in the expected principal and interest payments over the estimated life - Changes in expected cash flows may be driven by the credit outlook and actions taken with borrowers. Changes in expected future cash flows resulting from loan modifications are included in the assessment of expected cash flows.

Change in prepayment assumptions - Prepayments affect the estimated life of the loans, which may change the amount of interest income expected to be collected.

Change in interest rate indices for variable rate loans - Expected future cash flows are based, as applicable, on the variable rates in effect at the time of the assessment of expected cash flows.

A decrease in expected cash flows in subsequent periods may indicate that the loan is impaired which would require the establishment of an allowance for loan losses by a charge to the provision for loan losses. An increase in expected cash flows in subsequent periods serves, first, to reduce any previously established allowance for loan losses by the increase in the present value of cash flows expected to be collected, and results in a recalculation of the amount of accretable yield for the loan. The adjustment of accretable yield due to an increase in expected cash flows is accounted for as a change in estimate. The additional cash flows expected to be collected are reclassified from the nonaccretable difference to the accretable yield, and the amount of periodic accretion is adjusted accordingly over the remaining life of the loans.

A PCI loan may be resolved either through receipt of payment (in full or in part) from the borrower, the sale of the loan to a third party, or foreclosure of the collateral. In the event of a sale of the loan, a gain or loss on sale would be recognized and reported within noninterest income based on the difference between the sales proceeds and the carrying amount of the loan. For PCI loans accounted for on an individual loan basis and resolved directly with the borrower, any amount received from resolution in excess of the carrying amount of the loan is recognized and reported within interest income.

A refinancing or modification of a PCI loan accounted for individually is assessed to determine whether the modification represents a TDR. If the loan is considered to be a TDR, it will be included in the total impaired loans reported by the Company. The loan will continue to recognize interest income based upon the excess of cash flows



expected to be collected over the carrying amount of the loan.

**ALLOWANCE FOR LOAN LOSSES**

The allowance for loan losses is established based upon the level of estimated probable losses in the current loan portfolio. Loan losses are charged against the allowance when management believes the collectability of a loan balance is doubtful. Subsequent recoveries, if any, are credited to the allowance.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The allowance for loan losses is allocated to loan types using both a formula-based approach applied to groups of loans and an analysis of certain individual loans for impairment. The formula-based approach emphasizes loss factors derived from actual historical portfolio loss rates, which are combined with an assessment of certain qualitative factors to determine the allowance amounts allocated to the various loan categories. Allowance amounts are determined based on an estimate of the historical average annual percentage rate of loan loss for each loan category, a temporal estimate of the incurred loss emergence and confirmation period for each loan category, and certain qualitative risk factors considered in the computation of the allowance for loan losses.

The qualitative risk factors impacting the inherent risk of loss within the portfolio include the following:

- National and local economic and business conditions
- Level and trend of delinquencies
- Level and trend of charge-offs and recoveries
- Trends in volume and terms of loans
- Risk selection, lending policy and underwriting standards
- Experience and depth of management
- Banking industry conditions and other external factors
- Concentration risk

The formula-based approach evaluates groups of loans with common characteristics, which consist of similar loan types with similar terms and conditions, to determine the appropriate allocation within each portfolio section. This approach incorporates qualitative adjustments based upon management's assessment of various market and portfolio specific risk factors into its formula-based estimate. Due to the imprecise nature of the loan loss estimation process and ever changing conditions, the qualitative risk attributes may not adequately capture amounts of incurred loss in the formula-based loan loss components used to determine allocations in the Bank's analysis of the adequacy of the allowance for loan losses.

The Bank evaluates certain loans within the commercial and industrial, commercial real estate, commercial construction and small business portfolios individually for specific impairment. A loan is considered impaired when, based on current information and events, it is probable that the Bank will be unable to collect the scheduled payments of principal or interest when due according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value, contractual interest rates and the probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant payment delays and payment shortfalls generally are not classified as impaired. Loans are selected for evaluation based upon a change in internal risk rating, occurrence of delinquency, loan classification, troubled debt restructuring or nonaccrual status. A specific allowance amount is allocated to an individual loan when such loan has been deemed impaired and when the amount of the probable loss is able to be estimated. Estimates of loss may be determined by the present value of anticipated future cash flows, the loan's observable fair market value, or the fair value of the collateral, if the loan is collateral dependent. However, for collateral dependent loans, the amount of the recorded investment in a loan that exceeds the fair value of the collateral is charged-off against the allowance for loan losses in lieu of an allocation of a specific allowance amount when such an amount has been identified definitively as uncollectible.

Large groups of small-balance homogeneous loans such as the residential real estate, residential construction, home equity and other consumer portfolios are collectively evaluated for impairment. As such, the Bank does not typically identify individual loans within these groupings as impaired loans or for impairment evaluation and disclosure. However, the Bank evaluates all TDRs for impairment on an individual loan basis regardless of loan type.

In the ordinary course of business, the Bank enters into commitments to extend credit, commercial letters of credit, and standby letters of credit. Such financial instruments are recorded in the financial statements when they become payable. The credit risk associated with these commitments is evaluated in a manner similar to the allowance for loan losses. The reserve for unfunded lending commitments is included in other liabilities in the balance sheet. At December 31, 2012 and 2011, the reserve for unfunded loan commitments was \$633,000 and \$538,000, respectively.

## LOAN SERVICING

Servicing assets are recognized as separate assets when rights are acquired through sale of loans with servicing rights retained. The valuation model incorporates assumptions that market participants would use in estimating future net servicing income, such as the cost to service, the discount rate, the custodial earnings rate, an inflation rate, ancillary income, prepayment speeds, default rates and losses. Impairment is determined by stratifying the rights based on predominant characteristics, such as interest rate, loan type and investor type. Impairment is recognized through a valuation allowance, to the extent that fair value is

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

less than the capitalized amount. Fair value is based on market prices for comparable mortgage servicing contracts, when available, or alternatively, is based on a valuation model that calculates the present value of estimated future net servicing income. If the Company later determines that all or a portion of the impairment no longer exists, a reduction of the allowance may be recorded as an increase to income. Servicing rights are recorded in other assets and are amortized in proportion to and over the period of estimated net servicing income. The servicing asset is assessed for impairment based on fair value at each reporting date.

Servicing fee income is recorded for fees earned for servicing loans for investors. The fees are based on a contractual percentage of the outstanding principal or a fixed amount per loan, and are recorded as income when earned. The amortization of mortgage servicing rights is recorded as a reduction of loan servicing fee income.

**FEDERAL HOME LOAN BANK STOCK**

The Company, as a member of the Federal Home Loan Bank (“FHLB”) of Boston, is required to maintain an investment in capital stock of the FHLB. Based on redemption provisions, the stock has no quoted market value and is carried at cost. The Company continually reviews its investment to determine if OTTI exists. The Company reviews recent public filings, rating agency analysis and other factors, when making its determination.

**BANK PREMISES AND EQUIPMENT**

Land is carried at cost. Bank premises and equipment are stated at cost less accumulated depreciation. Depreciation is computed using the straight-line convention method over the estimated useful lives of the assets. Leasehold improvements are amortized over the shorter of the lease terms or the estimated useful lives of the improvements. Expected terms include lease option periods to the extent that the exercise of such options is reasonably assured, not to exceed fifteen years.

**GOODWILL AND IDENTIFIABLE INTANGIBLE ASSETS**

Goodwill is the price paid which exceeds the net fair value of acquired businesses and is not amortized. Goodwill is evaluated for impairment at least annually, or more often if warranted, using a combined qualitative and quantitative impairment approach. The initial qualitative approach assesses whether the existence of events or circumstances led to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events and circumstances, the Company determines it is more likely than not that the fair value is less than carrying value the two step quantitative impairment test is performed. Step one of the quantitative impairment testing compares book value to the fair value of the reporting unit. If test one is failed, a more detailed analysis is performed, which involves measuring the excess of the fair value of the reporting unit, as determined in step one, over the aggregate fair value of the individual assets, liabilities, and identifiable intangibles as if the reporting unit was being acquired in a business combination.

Identifiable intangible assets subject to amortization consist of core deposit intangibles, noncompete agreements, customer lists, as well as a brand name, and are amortized over the estimated lives of the intangibles using a method that approximates the amount of economic benefits that are realized by the Company. Identifiable intangible assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of the assets may not be recoverable. The range of useful lives is as follows:

|                          |            |
|--------------------------|------------|
| Core Deposit Intangibles | 9-10 years |
| Noncompete Agreements    | 2-5 years  |
| Customer Lists           | 10 years   |
| Brand Name               | 5 years    |
| Leases                   | 2-29 years |

The determination of which intangible assets have finite lives is subjective, as is the determination of the amortization period for such intangible assets.

**IMPAIRMENT OF LONG-LIVED ASSETS OTHER THAN GOODWILL**

The Company reviews long-lived assets, including premises and equipment, for impairment whenever events or changes in business circumstances indicate that the remaining useful life may warrant revision or that the carrying amount of the long-lived asset may not be fully recoverable. The Company performs undiscounted cash flow analysis

to determine if impairment exists. If impairment is determined to exist, any related impairment loss is calculated based on fair value. Impairment losses on assets to be disposed of, if any, are based on the estimated proceeds to be received, less costs of disposal.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

**CASH SURRENDER VALUE OF LIFE INSURANCE POLICIES**

Increases in the cash surrender value (“CSV”) of life insurance policies, as well as death benefits received net of any CSV, are recorded in other noninterest income, and are not subject to income taxes. The CSV of the policies not previously endorsed to participants are recorded as assets of the Bank. Any amounts owed to participants relating to these policies are recorded as liabilities of the Bank. The Company reviews the financial strength of the insurance carriers prior to the purchase of life insurance policies and no less than annually thereafter. A life insurance policy with any individual carrier is limited to 15% of tier one capital and the total CSV of life insurance policies is limited to 25% of tier one capital.

**OTHER REAL ESTATE OWNED AND OTHER FORECLOSED ASSETS**

Real estate properties and other assets, which have served as collateral to secure loans, are held for sale and are initially recorded at fair value less estimated costs to sell at the date control is established, resulting in a new cost basis. The amount by which the recorded investment in the loan exceeds the fair value (net of estimated costs to sell) of the foreclosed asset is charged to the allowance for loan losses. Subsequent declines in the fair value of the foreclosed asset below the new cost basis are recorded through the use of a valuation allowance. Subsequent increases in the fair value are recorded as reductions in the allowance, but not below zero. Upon a sale of a foreclosed asset, any excess of the carrying value over the sale proceeds is recognized as a loss on sale. Any excess of sale proceeds over the carrying value of the foreclosed asset is first applied as a recovery to the valuation allowance, if any, with the remainder being recognized as a gain on sale. Rental revenue received on foreclosed assets is included in other noninterest income, whereas operating expenses and changes in the valuation allowance relating to foreclosed assets are included in other noninterest expense.

**DERIVATIVES**

Derivative instruments are carried at fair value in the Company’s financial statements. The accounting for changes in the fair value of a derivative instrument is determined by whether it has been designated and qualifies as part of a hedging relationship, and further, by the type of hedging relationship. For those derivative instruments that are designated and qualify as hedging instruments, the Company designates the hedging instrument, based upon the exposure being hedged, as either a fair value hedge or a cash flow hedge. For derivative instruments that are designated and qualify as a cash flow hedge (i.e., hedging the exposure to variability in expected future cash flows that is attributable to a particular risk), the effective portion of the gain or loss on the derivative instrument is reported as a component of other comprehensive income, net of related tax, and reclassified into earnings in the same period or periods during which the hedged transactions affect earnings. The remaining gain or loss on the derivative instrument in excess of the cumulative change in the present value of future cash flows of the hedged item (i.e., the ineffective portion), if any, is recognized in current earnings during the period. For derivative instruments designated and qualifying as a fair value hedge (i.e., hedging the exposure to changes in the fair value of an asset or liability or an identified portion thereof that is attributable to the hedged risk), the gain or loss on the derivative instrument, as well as the offsetting gain or loss on the hedged item attributable to the hedged risk, are recognized in current earnings during the period of the change in fair values. For derivative instruments not designated as hedging instruments, the gain or loss is recognized in current earnings during the period of change. At the inception of a hedge, the Company documents certain items, including but not limited to the following: the relationship between hedging instruments and hedged items, Company risk management objectives, hedging strategies, and the evaluation of hedge transaction effectiveness. Documentation includes linking all derivatives designated as fair value or cash flow hedges to specific assets and liabilities on the balance sheet or to specific forecasted transactions.

Hedge accounting is discontinued prospectively when (1) a derivative is no longer highly effective in offsetting changes in the fair value or cash flow of a hedged item, (2) a derivative expires or is sold, (3) it is no longer likely that a forecasted transaction associated with the hedge will occur, or (4) it is determined that designation of a derivative as a hedge is no longer appropriate.

As part of its mortgage banking activities, the Company originates residential loan mortgages to be held for sale. In connection with these loans, the Company often offers interest rate lock commitments to prospective borrowers. The

Company manages this interest rate risk by entering into offsetting forward sale agreements with third party investors for certain funded loans and loan commitments. Both the interest rate lock commitments and forward sale agreements are off balance sheet commitments that are considered to be derivatives. The Company records unfunded commitments intended for sale and forward sales agreements at fair value with changes in fair value recorded as a component of Mortgage Banking Income.

#### TRANSFERS OF FINANCIAL ASSETS

Transfers of financial assets, are accounted for as sales when control over the assets has been surrendered. Control over transferred assets is deemed to be surrendered when (1) the assets have been isolated from the Company, (2) the transferee obtains

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

the right (free of conditions that constrain it from taking advantage of that right) to pledge or exchange the transferred assets, and (3) the Company does not maintain effective control over the transferred assets through an agreement to repurchase them before their maturity.

**RETIREMENT PLANS**

The Company has various retirement plans in place for current and former employees including postretirement benefit plans, supplemental executive retirement plans and a frozen multiemployer pension plan.

The postretirement benefit plans and the supplemental executive retirement plans are unfunded and therefore have no plan assets. The actuarial cost method used to compute the benefit liabilities and related expense is the projected unit credit method. The projected benefit obligation is principally determined based on the present value of the projected benefit distributions at an assumed discount rate. The discount rate which is utilized is based on the investment yield of high quality corporate bonds available in the market place with maturities approximately equal to projected cash flows of future benefit payments as of the measurement date. Periodic benefit expense (or income) includes service costs and interest costs based on the assumed discount rate, amortization of prior service costs due to plan amendments and amortization of actuarial gains and losses. The underfunded status of the plans is recorded as a liability on the balance sheet, with changes in that status recognized through other comprehensive income, net of related taxes.

The multiemployer pension plan assets are determined based on fair value, generally representing observable market prices. The actuarial cost method used to compute the pension liabilities and related expense is the unit credit method. The projected benefit obligation is principally determined based on the present value of the projected benefit distributions at an assumed discount rate. The discount rate which is utilized is based on the 24 month segment rate as published by the Internal Revenue Service. The pension expense is equal to the plan contribution requirement of the Company for the plan year.

**STOCK-BASED COMPENSATION**

The Company recognizes stock-based compensation based on the grant-date fair value of the award adjusted for forfeitures. The Company values share-based stock option awards granted using the Black-Scholes option-pricing model. The Company recognizes compensation expense for its awards on a straight-line basis over the requisite service period for the entire award (straight-line attribution method), ensuring that the amount of compensation cost recognized at any date at least equals the portion of the grant-date fair value of the award that is vested at that time.

**INCOME TAXES**

Deferred income tax assets and liabilities are determined using the asset and liability (or balance sheet) method of accounting for income taxes. Under this method, deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. If current available information raises doubt as to the realization of the deferred tax assets, a valuation allowance is established. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in enacted tax rates is recognized in income in the period that includes the enactment date. Income taxes are allocated to each entity in the consolidated group based on its share of taxable income. Management exercises significant judgment in evaluating the amount and timing of recognition of the resulting tax liabilities and assets, including projections of future taxable income. Additionally, a liability for unrecognized tax benefits is recorded for uncertain tax positions taken by the Company on its tax returns for which there is less than a 50% likelihood of being recognized upon a tax examination.

Tax credits generated from the New Markets Tax Credit program are reflected in earnings when realized for federal income tax purposes.

**ASSETS UNDER ADMINISTRATION**

Assets held in a fiduciary or agency capacity for customers are not included in the accompanying consolidated balance sheet, as such assets are not assets of the Company. Revenue from administrative and management activities associated with these assets is recorded on an accrual basis.

**EARNINGS PER SHARE**



Basic earnings per share is calculated using the two-class method. The two-class method is an earnings allocation formula under which earnings per share is calculated from common stock and participating securities according to dividends declared and participation rights in undistributed earnings. Under this method, all earnings distributed and undistributed, are allocated to

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

participating securities and common shares based on their respective rights to receive dividends. Unvested share-based payment awards that contain nonforfeitable rights to dividends are considered participating securities (i.e. unvested restricted stock), not subject to performance based measures. Basic earnings per share is calculated by dividing net income by the weighted average number of common shares outstanding (inclusive of participating securities). Diluted earnings per share have been calculated in a manner similar to that of basic earnings per share except that the weighted average number of common shares outstanding is increased to include the number of additional common shares that would have been outstanding if all potentially dilutive common shares (such as those resulting from the exercise of stock options or the attainment of performance measures) were issued during the period, computed using the treasury stock method.

**COMPREHENSIVE INCOME**

Comprehensive income consists of net income and other comprehensive income. Other comprehensive income includes unrealized gains and losses on securities available for sale, unrealized losses related to factors other than credit on debt securities, unrealized gains and losses on cash flow hedges, deferred gains on hedge accounting transactions, and changes in the funded status of the Company's postretirement and supplemental retirement plans.

**FAIR VALUE MEASUREMENTS**

In general, fair values of financial instruments are based upon quoted market prices, where available. If such quoted market prices are not available, fair value is based upon developed models that primarily use, as inputs, observable market-based parameters. Valuation adjustments may be made to ensure that financial statements are recorded at fair value. These adjustments may include amounts to reflect counterparty credit quality and the Company's creditworthiness, among other things, as well as unobservable parameters.

**RECENT ACCOUNTING STANDARDS**

FASB ASC Topic No. 220 "Comprehensive Income" Update No. 2013-03. Update No. 2013-02 was issued in February 2013, stating that the amendments do not change the current requirements for reporting net income or other comprehensive income in financial statements. However, the amendments require an entity to provide information about the amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present, either on the face or the statement where net income is presented or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required under U.S. GAAP to be reclassified to net income in its entirety in the same reporting period. For other amounts that are not required under U.S. GAAP to be reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures required under U.S. GAAP that provide additional detail about those amounts. The amendments are effective prospectively for reporting periods beginning after December 15, 2012. Early adoption is permitted. The adoption of this standard will not have an impact on the Company's consolidated financial position.

FASB ASC Topic No. 350 "Intangibles - Goodwill and Other" Update No. 2012-02. Update No. 2012-02 was issued in July 2012, stating that an entity has the option first to assess qualitative factors to determine whether the existence of events and circumstances indicates that it is more likely than not that the indefinite-lived intangible asset is impaired. If, after assessing the totality of events and circumstances, an entity concludes that it is not more likely than not that the indefinite-lived intangible asset is impaired, the entity is not required to take further action, however, if an entity concludes otherwise, then it is required to determine the fair value of the indefinite-lived intangible asset and perform the quantitative impairment test by comparing the fair value with the carrying amount in accordance with Subtopic 350-30. An entity also has the option to bypass the qualitative assessment for any indefinite-lived intangible asset in any period and proceed directly to performing the quantitative impairment test. An entity will be able to resume performing the qualitative assessment in any subsequent period. The amendments are effective for annual and interim impairment tests performed for fiscal years beginning after September 15, 2012. The adoption of this standard did not have an impact on the Company's consolidated financial position.

FASB ASC Topic No. 220 "Comprehensive Income" Update No. 2011-05 and Update no. 2011-12. Update No. 2011-05 was issued in June 2011, and provided amendments to Topic No. 220, "Comprehensive Income", stating

that an entity has the option to present total comprehensive income, the components of net income, and the components of other comprehensive income in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both choices, an entity is required to present each component of net income along with total net income, each component of other comprehensive income along with a total for other comprehensive income, and a total amount for comprehensive income. The entity is no longer permitted to present the components of other comprehensive income within the statement of stockholders' equity. Update 2011-12

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

deferred the component of Update 2011-05 which required entities to present separately on the income statement, reclassification adjustments between other comprehensive income and net income. The amendments in these updates should be applied retrospectively and are effective for fiscal years, and interim periods within those years, beginning after December 15, 2011. The adoption of this standard did not have an impact on the Company's consolidated financial position.

## (2) ACQUISITIONS

On November 9, 2012, the Company completed its acquisition of Central Bancorp, Inc. ("Central"), the parent of Central Co-operative Bank. The transaction qualified as a tax-free reorganization for federal income tax purposes and Central shareholders received either the right to receive \$32.00 in cash per share or 1.0533 shares of the Company's stock (valued at \$29.95 per share, based upon the highest trading value of the Company's stock on November 9, 2012 of \$28.44). The total deal consideration was \$52.0 million and was comprised of 40% cash and 60% stock consideration. The cash consideration was \$21.6 million in the aggregate, inclusive of cash paid in lieu of fractional shares. The total stock consideration was \$30.4 million and resulted in an increase to the Company's outstanding shares of 1,068,514 shares.

The Company accounted for the acquisition using the acquisition method pursuant to the Business Combinations Topic of the FASB ASC. Accordingly, the Company recorded merger and acquisition expenses of \$6.7 million during the year ended December 31, 2012. Additionally, the acquisition method requires the acquirer to recognize the assets acquired and the liabilities assumed at their fair values as of the acquisition date. The following table summarizes the estimated fair value of the assets acquired and liabilities assumed as of the date of the acquisition.

|                           | Net Assets Acquired<br>at Fair Value<br>(Dollars in thousands) |
|---------------------------|--|
| Assets                    |  |
| Cash                      | \$ 12,683  |
| Investments               | 28,268   |
| Loans                     | 450,671  |
| Premises and equipment    | 6,277  |
| Goodwill                  | 22,544   |
| Core deposit intangible   | 2,150  |
| Other assets              | 37,309   |
| Total assets acquired     | 559,902  |
| Liabilities               |  |
| Deposits                  | 357,434  |
| Borrowings                | 144,920  |
| Other liabilities         | 5,511  |
| Total liabilities assumed | 507,865  |
| Purchase price            | \$ 52,037  |

As noted above, the Company acquired loans at fair value of \$450.7 million. Subsequent to the acquisition, on November 9, 2012, the Company sold approximately \$42.2 million of performing jumbo residential mortgages acquired in the transaction and paid down \$25.0 million of acquired Federal Home Loan Bank Advances. In addition to increasing its loan and deposit base, the Company will be able to provide a deeper product set to new customers, as well as benefit from increased operating synergies, improving the long-term operating and financial results of the Company.

Fair value adjustments to assets acquired (other than PCI loans, see Note 1) and liabilities assumed are generally amortized using either an effective yield or straight-line basis over periods consistent with the average life, useful life and / or contractual term of the related assets and liabilities. The core deposit intangible will be amortized over a 9-year period using a straight-line amortization method reflective of the manner in which the related benefit attributable to the deposits will be recognized.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Fair values of the major categories of assets acquired and liabilities assumed were determined as follows:

**Cash and Cash Equivalents**

The fair values of cash and cash equivalents approximate the respective carrying amounts because the instruments are payable on demand or have short-term maturities.

**Securities**

The fair values of securities were based on quoted market prices for identical securities received from an independent, nationally-recognized, third-party pricing service. When quoted market prices for identical securities were unavailable, prices provided by the independent pricing service were based on recent trading activity and other observable information including, but not limited to, market interest rate curves, referenced credit spreads and estimated prepayment rates where applicable.

**Core Deposit Intangible**

The fair value of the core deposits intangible is derived by comparing the interest rate and servicing costs that the financial institution pays on the core deposit liability versus the current market rate for alternative sources of financing. The intangible asset represents the stable and relatively low cost source of funds that the deposits and accompanying relationships provide the Company, when compared to alternative funding sources.

**Loans**

The loans acquired were recorded at fair value without a carryover of the allowance for loan losses. Fair value of the loans is determined using market participant assumptions in estimating the amount and timing of both principal and interest cash flows expected to be collected, as adjusted for an estimate of future credit losses and prepayments, and then applying a market-based discount rate to those cash flows. The overall discount on the loans acquired in this transaction was due primarily to anticipated credit loss, as well as considerations for liquidity and market interest rates. For the year ended December 31, 2012 the Company recorded approximately \$3.1 million of interest income attributable to these acquired loans since the acquisition date.

A portion of the loans acquired showed evidence of deterioration of credit quality since origination and was deemed unlikely that the Bank will be able to collect all contractually required payments. As such, these loans were deemed to be PCI and the carrying value and prospective income recognition are predicated upon future cash flows expected to be collected. The following is a summary of these PCI loans associated with the acquisition:

|  | (Dollars in thousands) |   |
|--|------------------------|---|
| Contractually required principal and interest at acquisition | \$47,548               |   |
| Contractual cash flows not expected to be collected          | (8,733                 | ) |
| Expected cash flows at acquisition                           | 38,815                 |   |
| Interest component of expected cash flows                    | (3,095                 | ) |
| Basis in PCI loans at acquisition - estimated fair value     | \$35,720               |   |

**Deposits**

The fair value of acquired savings and transaction deposit accounts was assumed to approximate the carrying value as these accounts have no stated maturity and are payable on demand. The fair value of time deposits were determined based on the present value of the contractual cash flows over the remaining period to maturity using a market interest rate.

**Borrowings and Subordinated Debentures**

The fair values of FHLB advances were derived based upon present value of the principal and interest payments using a current market discount rate.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## Selected Pro Forma Results

The following summarizes the unaudited pro forma results of operations as if the Company acquired Central on January 1, 2012 (2011 amounts represent combined results for the Company and Central). The selected pro forma financial information is presented for illustrative purposes only and is not necessarily indicative of the financial results of the combined companies had the acquisition actually been completed at the beginning of the periods presented, nor does it indicate future results for any other interim or full-year period.

|   | Years Ended December 31 |           |
|---|-------------------------|-----------|
|   | 2012                    | 2011      |
|   | (Dollars in thousands)  |           |
| Net interest income after provision for loan losses | \$165,860               | \$170,514 |
| Net income  | 47,261                  | 46,477    |

Excluded from the pro forma results of operations for the year ended December 31, 2012 are merger costs, net of tax, of \$4.5 million, or \$0.20 per diluted share, respectively, primarily made up of contract terminations arising due to the change in control, the acceleration of certain compensation and benefit costs, and other merger expenses.

## (3) SECURITIES

During 2012 the Company transferred equity securities classified previously as trading to available for sale. The majority of these securities are held solely for the purpose of funding certain executive nonqualified retirement obligations (see Note 14 "Employee Benefit Plans"). The remainder of the portfolio is comprised of equity securities, which consists of a fund whose investment objective is to invest in geographically specific private placement debt securities designed to support underlining economic activities such as community development and affordable housing. The Company realized a gain on trading activities of \$285,000 in 2012, \$122,000 in 2011, and \$150,000 in 2010, which have been included in other income.

As of December 31, 2011 securities classified as trading at fair value, consisted of the following:

|                         | (Dollars in thousands) |
|-------------------------|------------------------|
| Cash equivalents        | \$93                   |
| Fixed income securities | 2,242                  |
| Marketable securities   | 5,905                  |
| Total                   | \$8,240                |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table presents a summary of the amortized cost, gross unrealized holding gains and losses, other-than-temporary impairment recorded in other comprehensive income and fair value of securities available for sale and securities held to maturity for the periods indicated:

|  | December 31, 2012      |                              |  |  |               | December 31, 2011 |                              |  |  |               |
|--|------------------------|------------------------------|--|--|---------------|-------------------|------------------------------|--|--|---------------|
|  | Amortized<br>Cost      | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses<br>Other | Other-Than-<br>Temporary<br>Impairment | Fair<br>Value | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses<br>Other | Other-Than-<br>Temporary<br>Impairment | Fair<br>Value |
|  | (Dollars in thousands) |                              |  |  |               |                   |                              |  |  |               |
| Available for sale securities                                  |                        |                              |  |  |               |                   |                              |  |  |               |
| U.S. government agency securities                              | \$20,053               | \$769                        | \$—                                    | \$—                                    | \$20,822      | \$—               | \$—                          | \$—                                    | \$—                                    | \$—           |
| Agency mortgage-backed securities                              | 209,381                | 12,158                       | (114)                                  | )—                                     | 221,425       | 222,349           | 16,042                       | —                                      | —                                      | 238,391       |
| Agency collateralized mortgage obligations                     | 67,412                 | 1,001                        | (37)                                   | )—                                     | 68,376        | 52,927            | 874                          | —                                      | —                                      | 53,801        |
| Private mortgage-backed securities                             | 3,227                  | —                            | —                                      | 305                                    | 3,532         | 6,215             | —                            | —                                      | (105)                                  | )6,110        |
| Single issuer trust preferred securities issued by banks       | 2,255                  | —                            | (15)                                   | )—                                     | 2,240         | 5,000             | —                            | (790)                                  | )—                                     | 4,210         |
| Pooled trust preferred securities issued by banks and insurers | 8,353                  | —                            | (2,415)                                | (2,957)                                | )2,981        | 8,505             | —                            | (2,518)                                | (3,167)                                | )2,820        |
| Marketable securities  | 9,875                  | 92                           | (57)                                   | )—                                     | 9,910         | —                 | —                            | —                                      | —                                      | —             |
| Total available for sale securities                            | \$320,556              | \$14,020                     | \$(2,638)                              | \$(2,652)                              | )\$329,286    | \$294,996         | \$16,916                     | \$(3,308)                              | \$(3,272)                              | )\$305,332    |
| Held to maturity securities                                    |                        |                              |  |  |               |                   |                              |  |  |               |
| U.S. treasury securities                                       | \$1,013                | \$121                        | \$—                                    | \$—                                    | \$1,134       | \$1,014           | \$103                        | \$—                                    | \$—                                    | \$1,117       |
| Agency mortgage-backed securities                              | 72,360                 | 4,233                        | —                                      | —                                      | 76,593        | 109,553           | 4,406                        | —                                      | —                                      | 113,959       |
| Agency collateralized mortgage obligations                     | 97,507                 | 2,875                        | (2)                                    | )—                                     | 100,380       | 77,804            | 2,494                        | —                                      | —                                      | 80,298        |
| State, county, and municipal                                   | 915                    | 11                           | —                                      | —                                      | 926           | 3,576             | 34                           | —                                      | —                                      | 3,610         |



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|                      |           |          |           |           |           |           |          |           |           |           |
|----------------------|-----------|----------|-----------|-----------|-----------|-----------|----------|-----------|-----------|-----------|
| securities           |           |          |           |           |           |           |          |           |           |           |
| Single issuer trust  |           |          |           |           |           |           |          |           |           |           |
| preferred securities | 1,516     | 10       | —         | —         | 1,526     | 8,000     | 15       | (669)     | )—        | 7,346     |
| issued by banks      |           |          |           |           |           |           |          |           |           |           |
| Corporate debt       |           |          |           |           |           |           |          |           |           |           |
| securities           | 5,007     | 258      | —         | —         | 5,265     | 5,009     | 155      | —         | —         | 5,164     |
| Total held to        |           |          |           |           |           |           |          |           |           |           |
| maturity securities  | \$178,318 | \$7,508  | \$(2      | )\$—      | \$185,824 | \$204,956 | \$7,207  | \$(669)   | )\$—      | \$211,494 |
| Total                | \$498,874 | \$21,528 | \$(2,640) | \$(2,652) | \$515,110 | \$499,952 | \$24,123 | \$(3,977) | \$(3,272) | \$516,826 |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

When securities are sold, the adjusted cost of the specific security sold is used to compute the gain or loss on the sale. The following table shows the gross realized gains and losses on available for sale securities for the periods indicated:

|   | Years Ended December 31 |          |       |
|---|-------------------------|----------|-------|
|   | 2012                    | 2011     | 2010  |
|   | (Dollars in thousands)  |          |       |
| Gross gains on available for sale securities  | \$116                   | (1)\$723 | \$458 |
| Gross losses on available for sale securities | —                       | —        | —     |
| Net gains on available for sale securities    | \$116                   | \$723    | \$458 |

(1) Amount includes \$111,000 of realized gains associated with the marketable securities classified as available for sale.

The actual maturities of certain securities may differ from the contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties. A schedule of the contractual maturities of securities available for sale and securities held to maturity as of December 31, 2012 is presented below:

|                                 | Available for Sale     |            | Held to Maturity |            |
|---------------------------------|------------------------|------------|------------------|------------|
|                                 | Amortized Cost         | Fair Value | Amortized Cost   | Fair Value |
|                                 | (Dollars in thousands) |            |                  |            |
| Due in one year or less         | \$224                  | \$235      | \$239            | \$241      |
| Due from one year to five years | 2,766                  | 2,901      | 6,469            | 6,795      |
| Due from five to ten years      | 75,574                 | 79,511     | 1,013            | 1,134      |
| Due after ten years             | 232,117                | 236,729    | 170,597          | 177,654    |
| Total debt securities           | \$310,681              | \$319,376  | \$178,318        | \$185,824  |
| Marketable securities           | \$9,875                | \$9,910    | \$—              | \$—        |
| Total                           | \$320,556              | \$329,286  | \$178,318        | \$185,824  |

Inclusive in the table above is \$7.7 million and \$13.0 million, of callable securities at December 31, 2012 and 2011, respectively.

At December 31, 2012 and 2011, investment securities carried at \$365.8 million and \$389.7 million, respectively, were pledged to secure public deposits, assets sold under repurchase agreements, letters of credit, and for other purposes.

At December 31, 2012 and 2011, the Company had no investments in obligations of individual states, counties, or municipalities, which exceeded 10% of stockholders' equity.

**Other-Than-Temporary Impairment**

The Company continually reviews investment securities for the existence of OTTI, taking into consideration current market conditions, the extent and nature of changes in fair value, issuer rating changes and trends, the credit worthiness of the obligor of the security, volatility of earnings, current analysts' evaluations, the Company's intent to sell the security, or whether it is more likely than not that the Company will be required to sell the debt security before its anticipated recovery, as well as other qualitative factors. The term "other-than-temporary" is not intended to indicate that the decline is permanent, but indicates that the prospects for a near-term recovery of value is not necessarily favorable, or that there is a lack of evidence to support a realizable value equal to or greater than the carrying value of the investment.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following tables show the gross unrealized losses and fair value of the Company's investments in an unrealized loss position, which the Company has not deemed to be OTTI, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position:

| Description of securities   | # of holdings | December 31, 2012              |                   |                                |                   | Total Fair Value | Unrealized Losses |
|---|---------------|--------------------------------|-------------------|--------------------------------|-------------------|------------------|-------------------|
|   |               | Less than 12 months Fair Value | Unrealized Losses | 12 months or longer Fair Value | Unrealized Losses |                  |                   |
| (Dollars In thousands)  |               |                                |                   |                                |                   |                  |                   |
| Agency mortgage-backed securities                                     | 17            | \$23,814                       | \$(114 )          | \$—                            | \$—               | \$23,814         | \$(114 )          |
| Agency collateralized mortgage obligations                            | 2             | 17,677                         | (39 )             | —                              | —                 | 17,677           | (39 )             |
| Single issuer trust preferred securities issued by banks and insurers | 2             | 2,240                          | (15 )             | —                              | —                 | 2,240            | (15 )             |
| Pooled trust preferred securities issued by banks and insurers        | 2             | —                              | —                 | 2,069                          | (2,415 )          | 2,069            | (2,415 )          |
| Marketable securities   | 15            | 6,613                          | (57 )             | —                              | —                 | 6,613            | (57 )             |
| Total temporarily impaired securities                                 | 38            | \$50,344                       | \$(225 )          | \$2,069                        | \$(2,415 )        | \$52,413         | \$(2,640 )        |

| Description of securities   | # of holdings | December 31, 2011              |                   |                                |                   | Total Fair Value | Unrealized Losses |
|---|---------------|--------------------------------|-------------------|--------------------------------|-------------------|------------------|-------------------|
|   |               | Less than 12 months Fair Value | Unrealized Losses | 12 months or longer Fair Value | Unrealized Losses |                  |                   |
| (Dollars In thousands)  |               |                                |                   |                                |                   |                  |                   |
| Single issuer trust preferred securities issued by banks and insurers | 2             | \$—                            | \$—               | \$8,617                        | \$(1,459 )        | \$8,617          | \$(1,459 )        |
| Pooled trust preferred securities issued by banks and insurers        | 2             | —                              | —                 | 2,117                          | (2,518 )          | 2,117            | (2,518 )          |
| Total temporarily impaired securities                                 | 4             | \$—                            | \$—               | \$10,734                       | \$(3,977 )        | \$10,734         | \$(3,977 )        |

The Company does not intend to sell these investments and has determined based upon available evidence that it is more likely than not that the Company will not be required to sell the security before the recovery of its amortized cost basis. As a result, the Company does not consider these investments to be OTTI. The Company made this determination by reviewing various qualitative and quantitative factors regarding each investment category, such as current market conditions, extent and nature of changes in fair value, issuer rating changes and trends, volatility of earnings, and current analysts' evaluations.

As a result of the Company's review of these qualitative and quantitative factors, the causes of the impairments listed in the table above by category are as follows at December 31, 2012:

**Agency Mortgage-Backed Securities and Collateralized Mortgage Obligations:** This portfolio has contractual terms that generally do not permit the issuer to settle the securities at a price less than the current par value of the investment. The decline in market value of these securities is attributable to changes in interest rates and not credit quality. Additionally, these securities are implicitly guaranteed by the U.S. Government or one of its agencies.

Single Issuer Trust Preferred Securities: This portfolio consist of two securities, both of which are below investment grade. The unrealized loss on these securities is attributable to the illiquid nature of the trust preferred market in the current economic environment. Management evaluates various financial metrics for each of the issuers, including regulatory capital ratios of issuers.

Pooled Trust Preferred Securities: This portfolio consists of two below investment grade securities of which one is performing while the other is deferring payments as contractually allowed. The unrealized loss on these securities is attributable to the illiquid nature of the trust preferred market and the significant risk premiums required in the current economic environment. Management evaluates collateral credit and instrument structure, including current

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

and expected deferral and default rates and timing. In addition, discount rates are determined by evaluating comparable spreads observed currently in the market for similar instruments.

**Marketable Securities:** This portfolio consists of mutual funds and other equity investments. During some periods, the mutual funds in the Company's investment portfolio may have unrealized losses resulting from market fluctuations as well as the risk premium associated with that particular asset class. For example, emerging market equities tend to trade at a higher risk premium than U.S. government bonds and thus, will fluctuate to a greater degree on both the upside and the downside. In the context of a well-diversified portfolio, however, the correlation amongst the various asset classes represented by the funds serves to minimize downside risk. The Company evaluates each mutual fund in the portfolio regularly and measures performance on both an absolute and relative basis. A reasonable recovery period for positions with an unrealized loss is based on management's assessment of general economic data, trends within a particular asset class, valuations, earnings forecasts and bond durations.

Management monitors the following issuances closely for impairment due to the history of OTTI losses recorded within these classes of securities. Management has determined that the securities possess characteristics which in the current economic environment could lead to further credit related OTTI charges. The following tables summarize pertinent information as of December 31, 2012, that was considered by management in determining if OTTI existed:

| Class                                    | Amortized Cost (1) | Gross Unrealized Gain/(Loss) | Non-Credit Related Than-Temporary Impairment | Other-Temporary Value | Total Cumulative Credit Related Other-Than-Temporary Impairment | Total Cumulative Other-Than-Temporary impairment to date |
|--|--------------------|------------------------------|--|-----------------------|---|--|
| (Dollars in thousands)                   |                    |                              |  |                       |   |  |
| Pooled trust preferred securities        |                    |                              |  |                       |   |  |
| Pooled trust preferred security A        | C1                 | \$1,283                      | \$—  | \$ (1,055 )           | \$228   | \$(3,676 ) \$(4,731 )                                    |
| Pooled trust preferred security B        | D                  | —                            | —  | —                     | —   | (3,481 ) (3,481 )  |
| Pooled trust preferred security C        | C1                 | 505                          | —  | (402 )                | 103   | (482 ) (884 )  |
| Pooled trust preferred security D        | D                  | —                            | —  | —                     | —   | (990 ) (990 )  |
| Pooled trust preferred security E        | C1                 | 2,081                        | —  | (1,500 )              | 581   | (1,368 ) (2,868 )  |
| Pooled trust preferred security F        | B                  | 1,893                        | (1,294 )                                     | —                     | 599   | — —  |
| Pooled trust preferred security G        | A1                 | 2,591                        | (1,121 )                                     | —                     | 1,470   | — —  |
| Total pooled trust preferred securities  |                    | \$8,353                      | \$(2,415 )                                   | \$ (2,957 )           | \$2,981   | \$(9,997 ) \$(12,954 )                                   |
| Private mortgage-backed securities       |                    |                              |  |                       |   |  |
| Private mortgage-backed securities — one | 2A1                | \$2,229                      | \$—  | \$ 207                | \$2,436   | \$(765 ) \$(558 )  |
|  | A19                | 998                          | —  | 98                    | 1,096   | (85 ) 13   |

Private mortgage-backed securities —two

|  |          |            |             |         |             |             |
|--|----------|------------|-------------|---------|-------------|-------------|
| Total private mortgage-backed securities | \$3,227  | \$—        | \$ 305      | \$3,532 | \$(850 )    | \$(545 )    |
| Total                                    | \$11,580 | \$(2,415 ) | \$( 2,652 ) | \$6,513 | \$(10,847 ) | \$(13,499 ) |

(1) The amortized cost reflects previously recorded credit related OTTI charges recognized in earnings for the applicable securities.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|  | Class | Number of Performing Banks and Insurance Cos. in Issuances (Unique) | Current Deferrals/ Defaults/ Losses (As a % of Original Collateral) | Total Projected Defaults/ Losses (as a % of Performing Collateral) | Excess Subordination (After Taking into Account Best Estimate of Future Deferrals/ Defaults/ Losses)(1) | Lowest credit Ratings to date(2) |
|--|-------|---|---|--|---|----------------------------------|
| Pooled trust preferred securities        |       |   |   |  |   |                                  |
| Pooled trust preferred security A        | C1    | 54  | 34.03   | % 21.59  | % —   | % C (Fitch & Moody's)            |
| Pooled trust preferred security B        | D     | 54  | 34.03   | % 21.59  | % —   | % C (Fitch)                      |
| Pooled trust preferred security C        | C1    | 48  | 31.00   | % 18.69  | % —   | % C (Fitch & Moody's)            |
| Pooled trust preferred security D        | D     | 48  | 31.00   | % 18.69  | % —   | % C (Fitch)                      |
| Pooled trust preferred security E        | C1    | 47  | 27.17   | % 16.04  | % 2.35  | % C (Fitch & Moody's)            |
| Pooled trust preferred security F        | B     | 32  | 26.61   | % 22.29  | % 29.33   | % CC (Fitch)                     |
| Pooled trust preferred security G        | A1    | 32  | 26.61   | % 22.29  | % 53.90   | % CCC+ (S&P)                     |
| Private mortgage-backed securities       |       |   |   |  |   |                                  |
| Private mortgage-backed securities — one | 2A1   | N/A   | 6.62  | % 12.19  | % —   | % D (Fitch)                      |
| Private mortgage-backed securities — two | A19   | N/A   | 3.74  | % 6.44   | % —   | % C (Fitch)                      |

(1) Excess subordination represents the additional default/losses in excess of both current and projected defaults/losses that the security can absorb before the security experiences any credit impairment.

(2) The Company reviewed credit ratings provided by S&P, Moody's and Fitch in its evaluation of issuers.

Per review of the factors outlined above, seven of the securities shown in the table above were deemed to be OTTI.

The remaining securities were not deemed to be OTTI as the Company does not intend to sell these investments and has determined, based upon available evidence, that it is more likely than not that the Company will not be required to sell the security before the recovery of its amortized cost basis.

The following table shows the total OTTI that the Company recorded for the periods indicated:

|  | Years Ended December 31 |          |          |
|--|-------------------------|----------|----------|
|  | 2012                    | 2011     | 2010     |
|  | (Dollars in thousands)  |          |          |
| Gross change in OTTI recorded on certain investments (gain/(losses)) | \$678                   | \$53     | \$497    |
| Portion of OTTI gains (losses) recognized in OCI                     | (754                    | ) (296   | ) (831   |
| Total credit related OTTI losses recognized in earnings              | \$(76                   | ) \$(243 | ) \$(334 |

The following table shows the cumulative credit related component of OTTI for the periods indicated:

|  | 2012                   | 2011        | 2010        |
|--|------------------------|-------------|-------------|
|  | (Dollars in thousands) |             |             |
| Balance at January 1                           | \$(10,771              | ) \$(10,528 | ) \$(10,194 |
| Add  |                        |             |             |
| Incurred on securities not previously impaired | —                      | —           | (85         |
| Incurred on securities previously impaired     | (76                    | ) (243      | ) (249      |

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|   |           |             |               |
|---|-----------|-------------|---------------|
| Less  |           |             |               |
| Realized gain/loss on sale of securities            | —         | —           | —             |
| Reclassification due to changes in Company's intent | —         | —           | —             |
| Increases in cash flow expected to be collected     | —         | —           | —             |
| Balance at December 31                              | \$(10,847 | ) \$(10,771 | ) \$(10,528 ) |

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|  |           |             |            |          |           |           |          |                 |
|--|-----------|-------------|------------|----------|-----------|-----------|----------|-----------------|
| Charge-offs  | (2,888 )  | (2,631 )    | (769 )     | (1,190 ) | (559 )    | (1,626 )  | (1,678 ) | (11,341 )       |
| Recoveries   | 420       | 97          | 500        | 160      | —         | 52        | 635      | 1,864           |
| Provision  | \$3,727   | \$4,109     | \$ 200     | \$(814 ) | \$757     | \$2,802   | \$701    | \$11,482        |
| Ending balance   | \$11,682  | \$23,514    | \$ 2,076   | \$1,896  | \$3,113   | \$4,597   | \$1,382  | \$48,260        |
| Ending balance:<br>individually<br>evaluated for<br>impairment | \$562     | \$457       | \$ —       | \$148    | \$1,245   | \$31      | \$239    | \$2,682         |
| Ending balance:<br>collectively<br>evaluated for<br>impairment | \$11,120  | \$23,057    | \$ 2,076   | \$1,748  | \$1,868   | \$4,566   | \$1,143  | \$45,578        |
| Financing<br>receivables                                       |           |             |            |          |           |           |          |                 |
| Ending balance:<br>total loans by<br>group                     | \$575,716 | \$1,847,654 | \$ 128,904 | \$78,509 | \$426,201 | \$696,063 | \$41,343 | \$3,794,390 (1) |
| Ending balance:<br>individually<br>evaluated for<br>impairment | \$5,608   | \$37,476    | \$ 843     | \$2,326  | \$12,984  | \$326     | \$2,138  | \$61,701        |
| Ending balance:<br>collectively<br>evaluated for<br>impairment | \$570,108 | \$1,810,178 | \$ 128,061 | \$76,183 | \$413,217 | \$695,737 | \$39,205 | \$3,732,689     |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|  | December 31, 2010               |                           |                            |                   |                               |                |                   |                 |
|--|---------------------------------|---------------------------|----------------------------|-------------------|-------------------------------|----------------|-------------------|-----------------|
|  | Commercial<br>and<br>Industrial | Commercial<br>Real Estate | Commercial<br>Construction | Small<br>Business | Residential<br>Real<br>Estate | Home<br>Equity | Consumer<br>Other | Total           |
| Allowance for<br>loan losses                                   |                                 |                           |                            |                   |                               |                |                   |                 |
| Beginning balance  | \$7,545                         | \$19,451                  | \$2,457                    | \$3,372           | \$2,840                       | \$3,945        | \$2,751           | \$42,361        |
| Charge-offs  | (5,170)                         | (3,448)                   | (1,716)                    | (2,279)           | (557)                         | (939)          | (2,078)           | (16,187)        |
| Recoveries   | 361                             | 1                         | —                          | 217               | 59                            | 131            | 657               | 1,426           |
| Provision  | 7,687                           | 5,935                     | 1,404                      | 2,430             | 573                           | 232            | 394               | 18,655          |
| Ending balance   | \$10,423                        | \$21,939                  | \$2,145                    | \$3,740           | \$2,915                       | \$3,369        | \$1,724           | \$46,255        |
| Ending balance:<br>individually<br>evaluated for<br>impairment | \$511                           | \$411                     | \$151                      | \$221             | \$991                         | \$17           | \$245             | \$2,547         |
| Ending balance:<br>collectively<br>evaluated for<br>impairment | \$9,912                         | \$21,528                  | \$1,994                    | \$3,519           | \$1,924                       | \$3,352        | \$1,479           | \$43,708        |
| Financing<br>receivables                                       |                                 |                           |                            |                   |                               |                |                   |                 |
| Ending balance:<br>total loans by<br>group                     | \$502,952                       | \$1,717,118               | \$129,421                  | \$80,026          | \$478,111                     | \$579,278      | \$68,773          | \$3,555,679 (1) |
| Ending balance:<br>individually<br>evaluated for<br>impairment | \$3,823                         | \$26,665                  | \$1,999                    | \$2,494           | \$9,963                       | \$428          | \$2,014           | \$47,386        |
| Ending balance:<br>collectively<br>evaluated for<br>impairment | \$499,129                       | \$1,690,453               | \$127,422                  | \$77,532          | \$468,148                     | \$578,850      | \$66,759          | \$3,508,293     |

(1) The amount of deferred fees included in the ending balance was \$3.1 million, \$2.9 million, and \$2.8 million at December 31, 2012, 2011, and 2010, respectively.

For the purpose of estimating the allowance for loan losses, management segregates the loan portfolio into the portfolio segments detailed in the above tables. Each of these loan categories possesses unique risk characteristics that are considered when determining the appropriate level of allowance for each segment. Some of the risk characteristics unique to each loan category include:

**Commercial Portfolio:**

**Commercial & Industrial** — Loans in this category consist of revolving and term loan obligations extended to business and corporate enterprises for the purpose of financing working capital and/or capital investment. Collateral generally consists of pledges of business assets including, but not limited to: accounts receivable, inventory, plant & equipment, or real estate, if applicable. Repayment sources consist of: primarily, operating cash flow, and secondarily, liquidation of assets.

**Commercial Real Estate** — Loans in this category consist of mortgage loans to finance investment in real property such as multi-family residential, commercial/retail, office, industrial, hotels, educational and healthcare facilities and other specific use properties. Loans are typically written with amortizing payment structures. Collateral values are determined based upon third party appraisals and evaluations. Loan to value ratios at origination are governed by

established policy and regulatory guidelines. Repayment sources consist of: primarily, cash flow from operating leases and rents, and secondarily, liquidation of assets.

**Commercial Construction** — Loans in this category consist of short-term construction loans, revolving and nonrevolving credit lines and construction/permanent loans to finance the acquisition, development and construction or rehabilitation of real property. Project types include: residential 1-4 family condominium and multi-family homes, commercial/retail, office, industrial, hotels, educational and healthcare facilities and other specific use properties. Loans may be written with nonamortizing or hybrid payment structures depending upon the type of project. Collateral values are determined based upon third party appraisals and evaluations. Loan to value ratios at origination are governed by established policy and regulatory guidelines. Repayment sources vary depending upon the type of project and may consist of: sale or lease of units, operating cash flows or liquidation of other assets.

**Small Business** — Loans in this category consist of revolving, term loan and mortgage obligations extended to sole proprietors and small businesses for purposes of financing working capital and/or capital investment. Collateral generally consists of pledges of business assets including, but not limited to: accounts receivable, inventory, plant & equipment, or real estate (if applicable). Repayment sources consist of: primarily, operating cash flows, and secondarily, liquidation of assets.

For the commercial portfolio it is the Bank's policy to obtain personal guarantees for payment from individuals holding material ownership interests of the borrowing entities.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## Consumer Portfolio:

Residential Real Estate — Residential mortgage loans held in the Bank's portfolio are made to borrowers who demonstrate the ability to make scheduled payments with full consideration to underwriting factors such as current and expected income, employment status, current assets, other financial resources, credit history and the value of the collateral. Collateral consists of mortgage liens on 1-4 family residential properties. The Company does not originate sub-prime loans.

Home Equity — Home equity loans and lines are made to qualified individuals for legitimate purposes secured by senior or junior mortgage liens on owner-occupied 1-4 family homes, condominiums or vacation homes or on nonowner occupied 1-4 family homes with more restrictive loan to value requirements. The home equity loan has a fixed rate and is billed equal payments comprised of principal and interest. The home equity line of credit has a variable rate and is billed interest only payments during the draw period. At the end of the draw period, the home equity line of credit is billed a percentage of the principal balance plus all accrued interest. Borrower qualifications include favorable credit history combined with supportive income requirements and combined loan to value ratios within established policy guidelines.

Consumer — Other — Other consumer loan products including personal lines of credit and amortizing loans made to qualified individuals for various purposes such as education, auto loans, debt consolidation, personal expenses or overdraft protection. Borrower qualifications include favorable credit history combined with supportive income and collateral requirements within established policy guidelines. Consumer - Other loans may be secured or unsecured.

## Credit Quality:

The Company continually monitors the asset quality of the loan portfolio using all available information. Based on this information, loans demonstrating certain payment issues or other weaknesses may be categorized as delinquent, impaired, nonperforming and/or put on nonaccrual status. Additionally, in the course of resolving such loans, the Company may choose to restructure the contractual terms of certain loans to match the borrower's ability to repay the loan based on their current financial condition. If a restructured loan meets certain criteria, it may be categorized as a troubled debt restructuring ("TDR").

The Company reviews numerous credit quality indicators when assessing the risk in its loan portfolio. For the commercial portfolio, the Company utilizes a 10-point commercial risk-rating system, which assigns a risk-grade to each borrower based on a number of quantitative and qualitative factors associated with a commercial loan transaction. Factors considered include industry and market conditions, position within the industry, earnings trends, operating cash flow, asset/liability values, debt capacity, guarantor strength, management and controls, financial reporting, collateral, and other considerations. The risk-ratings categories are defined as follows:

## 1- 6 Rating — Pass

Risk-rating grades "1" through "6" comprise those loans ranging from 'Substantially Risk Free' which indicates borrowers are of unquestioned credit standing and the pinnacle of credit quality, well established companies with a very strong financial condition, and loans fully secured by cash collateral, through 'Acceptable Risk', which indicates borrowers may exhibit declining earnings, strained cash flow, increasing leverage and/or weakening market fundamentals that indicate above average or below average asset quality, margins and market share. Collateral coverage is protective.

## 7 Rating — Potential Weakness

Borrowers exhibit potential credit weaknesses or downward trends deserving management's close attention. If not checked or corrected, these trends will weaken the Bank's asset and position. While potentially weak, currently these borrowers are marginally acceptable; no loss of principal or interest is envisioned.

## 8 Rating — Definite Weakness

Borrowers exhibit well defined weaknesses that jeopardize the orderly liquidation of debt. Loan may be inadequately protected by the current net worth and paying capacity of the obligor or by the collateral pledged, if any. Normal repayment from the borrower is in jeopardy, although no loss of principal is envisioned. However, there is a distinct possibility that a partial loss of interest and/or principal will occur if the deficiencies are not corrected. Collateral coverage may be inadequate to cover the principal obligation.

## 9 Rating — Partial Loss Probable

Borrowers exhibit well defined weaknesses that jeopardize the orderly liquidation of debt with the added provision that the weaknesses make collection of the debt in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable. Serious problems exist to the point where partial loss of principal is likely.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## 10 Rating — Definite Loss

Borrowers deemed incapable of repayment. Loans to such borrowers are considered uncollectible and of such little value that continuation as active assets of the Bank is not warranted.

The credit quality of the commercial loan portfolio is actively monitored and any changes in credit quality are reflected in risk-rating changes. Risk-ratings are assigned or reviewed for all new loans, when advancing significant additions to existing relationships (over \$50,000), at least quarterly for all actively managed loans, and any time a significant event occurs, including at renewal of the loan.

The Company utilizes a comprehensive strategy for monitoring commercial credit quality. Borrowers are required to provide updated financial information at least annually which is carefully evaluated for any changes in financial condition. Larger loan relationships are subject to a full annual credit review by an experienced credit analysis group. Additionally, the Company retains an independent loan review firm to evaluate the credit quality of the commercial loan portfolio. The independent loan review process achieves a significant review of the commercial loan portfolio exposure and reports the results of these reviews to the Audit Committee of the Board of Directors on a quarterly basis.

The following table details the internal risk-rating categories for the Company's commercial portfolio:

| Category               | Risk Rating | December 31, 2012         |                        |                         |                | Total       |
|------------------------|-------------|---------------------------|------------------------|-------------------------|----------------|-------------|
|                        |             | Commercial and Industrial | Commercial Real Estate | Commercial Construction | Small Business |             |
| (Dollars in thousands) |             |                           |                        |                         |                |             |
| Pass                   | 1 - 6       | \$647,984                 | \$1,928,148            | \$177,693               | \$71,231       | \$2,825,056 |
| Potential weakness     | 7           | 16,420                    | 92,651                 | 6,195                   | 3,213          | 118,479     |
| Definite weakness      | 8           | 21,979                    | 98,688                 | 4,880                   | 4,080          | 129,627     |
| Partial loss probable  | 9           | 1,128                     | 2,666                  | —                       | 70             | 3,864       |
| Definite loss          | 10          | —                         | —                      | —                       | —              | —           |
| Total                  |             | \$687,511                 | \$2,122,153            | \$188,768               | \$78,594       | \$3,077,026 |
| Category               | Risk Rating | December 31, 2011         |                        |                         |                | Total       |
|                        |             | Commercial and Industrial | Commercial Real Estate | Commercial Construction | Small Business |             |
| (Dollars in thousands) |             |                           |                        |                         |                |             |
| Pass                   | 1 - 6       | \$528,798                 | \$1,626,745            | \$114,633               | \$70,543       | \$2,340,719 |
| Potential weakness     | 7           | 33,313                    | 124,661                | 7,859                   | 4,041          | 169,874     |
| Definite weakness      | 8           | 12,683                    | 93,438                 | 6,412                   | 3,762          | 116,295     |
| Partial loss probable  | 9           | 922                       | 2,810                  | —                       | 163            | 3,895       |
| Definite loss          | 10          | —                         | —                      | —                       | —              | —           |
| Total                  |             | \$575,716                 | \$1,847,654            | \$128,904               | \$78,509       | \$2,630,783 |

For the Company's consumer portfolio, the quality of the loan is best indicated by the repayment performance of an individual borrower. However, the Company does supplement performance data with current Fair Isaac Corporation ("FICO") and Loan to Value ("LTV") estimates. Current FICO data is purchased and appended to all consumer loans on a quarterly basis. In addition, automated valuation services and broker opinions of value are used to supplement original value data for the residential and home equity portfolios, periodically. The following table shows the weighted average FICO scores and the weighted average combined LTV ratio, exclusive of loans acquired from Central, for the periods indicated below:





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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|                           | December 31 |        |   |
|---------------------------|-------------|--------|---|
|                           | 2012        | 2011   |   |
| Residential portfolio     |             |        |   |
| FICO score (re-scored)(1) | 727         | 731    |   |
| LTV (re-valued)(2)        | 67.0        | % 67.0 | % |
| Home equity portfolio     |             |        |   |
| FICO score (re-scored)(1) | 763         | 762    |   |
| LTV (re-valued)(2)        | 54.0        | % 55.0 | % |

(1) The average FICO scores above are based upon rescues available from November and actual score data for loans booked between December 1 and December 31, for the years indicated.

The LTV ratios are based upon updated automated valuations as of November 30, 2011 for the years indicated, if (2) applicable. For home equity loans and lines in a subordinate lien, the LTV data represents a combined LTV, taking into account the senior lien data for loans and lines.

The Bank's philosophy toward managing its loan portfolios is predicated upon careful monitoring, which stresses early detection and response to delinquent and default situations. Delinquent loans are managed by a team of seasoned collection specialists and the Bank seeks to make arrangements to resolve any delinquent or default situation over the shortest possible time frame. As a general rule, loans more than 90 days past due with respect to principal or interest are classified as nonaccrual loans. As permitted by banking regulations, certain consumer loans past due 90 days or more may continue to accrue interest. The Company also may use discretion regarding other loans over 90 days delinquent if the loan is well secured and in process of collection. Set forth is information regarding the Company's nonperforming loans at the period shown.

The following table shows nonaccrual loans at the dates indicated:

|                           | December 31            |           |
|---------------------------|------------------------|-----------|
|                           | 2012                   | 2011      |
|                           | (Dollars in thousands) |           |
| Commercial and industrial | \$2,666                | \$1,883   |
| Commercial real estate    | 6,574                  | 12,829    |
| Commercial construction   | —                      | 280       |
| Small business            | 570                    | 542       |
| Residential real estate   | 11,472                 | 9,867     |
| Home equity               | 7,311                  | (1) 3,130 |
| Consumer — other          | 121                    | 381       |
| Total nonaccrual loans(2) | \$28,714               | \$28,912  |

The increase in nonaccrual home equity loans was driven by regulatory guidance issued during 2012, pertaining to (1) income recognition practices on performing junior lien mortgages. While the loans are currently performing they are placed on nonaccrual as a result of delinquency with respect to the first position, which is held by another financial institution.

(2) Included in these amounts were \$6.6 million and \$9.2 million nonaccruing TDRs at December 31, 2012 and 2011, respectively.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table shows the age analysis of past due financing receivables as of the dates indicated:

|                           | December 31, 2012      |                   |                 |                   |                 |                   |                 |                   |              |                             | Recorded Investment >90 Days and Accruing |    |
|---------------------------|------------------------|-------------------|-----------------|-------------------|-----------------|-------------------|-----------------|-------------------|--------------|-----------------------------|---|----|
|                           | 30-59 days             |                   | 60-89 days      |                   | 90 days or more |                   | Total Past Due  |                   | Current      | Total Financing Receivables |   |    |
|                           | Number of Loans        | Principal Balance | Number of Loans | Principal Balance | Number of Loans | Principal Balance | Number of Loans | Principal Balance |              |                             |   |    |
|                           | (Dollars in thousands) |                   |                 |                   |                 |                   |                 |                   |              |                             |   |    |
| Commercial and industrial | 14                     | \$ 1,305          | 7               | \$ 336            | 23              | \$ 1,875          | 44              | \$ 3,516          | \$ 683,995   | \$ 687,511                  | \$ —                                      |    |
| Commercial real estate    | 19                     | 5,028             | 8               | 2,316             | 31              | 6,054             | 58              | 13,398            | 2,108,755    | 2,122,153                   | —   |    |
| Commercial construction   | —                      | —                 | —               | —                 | —               | —                 | —               | —                 | 188,768      | 188,768                     | —   |    |
| Small business            | 20                     | 750               | 8               | 94                | 10              | 320               | 38              | 1,164             | 77,430       | 78,594                      | —   |    |
| Residential real estate   | 17                     | 3,053             | 7               | 1,848             | 40              | 7,501             | 64              | 12,402            | 592,266      | 604,668                     | —   |    |
| Residential construction  | —                      | —                 | —               | —                 | —               | —                 | —               | —                 | 8,213        | 8,213                       | —   |    |
| Home equity               | 32                     | 2,756             | 10              | 632               | 17              | 1,392             | 59              | 4,780             | 797,369      | 802,149                     | —   |    |
| Consumer other            | —                      | 208               | 1,217           | 32                | 224             | 28                | 153             | 268               | 1,594        | 25,361                      | 26,955                                    | 52 |
| Total                     | 310                    | \$ 14,109         | 72              | \$ 5,450          | 149             | \$ 17,295         | 531             | \$ 36,854         | \$ 4,482,157 | \$ 4,519,011                | \$ 52                                     |    |
|                           | December 31, 2011      |                   |                 |                   |                 |                   |                 |                   |              |                             | Recorded Investment >90 Days and Accruing |    |
|                           | 30-59 days             |                   | 60-89 days      |                   | 90 days or more |                   | Total Past Due  |                   | Current      | Total Financing Receivables |   |    |
|                           | Number of Loans        | Principal Balance | Number of Loans | Principal Balance | Number of Loans | Principal Balance | Number of Loans | Principal Balance |              |                             |   |    |

Consumer —  
other

|       |     |          |     |         |     |          |     |          |             |             |       |
|-------|-----|----------|-----|---------|-----|----------|-----|----------|-------------|-------------|-------|
| Total | 349 | \$12,221 | 106 | \$9,902 | 172 | \$16,385 | 627 | \$38,508 | \$3,755,882 | \$3,794,390 | \$ 41 |
|-------|-----|----------|-----|---------|-----|----------|-----|----------|-------------|-------------|-------|

In the course of resolving nonperforming loans, the Bank may choose to restructure the contractual terms of certain loans. The Bank attempts to work-out an alternative payment schedule with the borrower in order to avoid foreclosure actions. Any loans that are modified are reviewed by the Bank to identify if a TDR has occurred, which is when, for economic or legal reasons related to a borrower's financial difficulties, the Bank grants a concession to the borrower that it would not otherwise consider. Terms may be modified to fit the ability of the borrower to repay in line with its current financial status and the restructuring of the loan may include the transfer of assets from the borrower to satisfy the debt, a modification of loan terms, or a combination of the two.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table shows the Company's total TDRs and other pertinent information as of the dates indicated:

|   | December 31            |          |
|---|------------------------|----------|
|   | 2012                   | 2011     |
|   | (Dollars in thousands) |          |
| TDRs on accrual status  | \$46,764               | \$37,151 |
| TDRs on nonaccrual status   | 6,554                  | 9,230    |
| Total TDR's   | \$53,318               | \$46,381 |
| Amount of specific reserves included in the allowance for loan loss associated with TDRs: |                        |          |
| Additional commitments to lend to a borrower who has been a party to a TDR:               | \$1,847                | \$693    |

The Bank's policy is to have any restructured loan which is on nonaccrual status prior to being modified remain on nonaccrual status for six months, subsequent to being modified, before management considers its return to accrual status. If the restructured loan is on accrual status prior to being modified, it is reviewed to determine if the modified loan should remain on accrual status. Additionally, loans classified as TDRs are adjusted to reflect the changes in value of the recorded investment in the loan, if any, resulting from the granting of a concession. For all residential loans modifications, the borrower must perform during a 90 day trial period before the modification is finalized. The following table shows the modifications which occurred during the periods indicated and the change in the recorded investment subsequent to the modifications occurring:

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|                         | Troubled Debt Restructurings |  |  |
|-------------------------|------------------------------|--|--|
|                         | Years Ended December 31      |  |  |
|                         | 2012                         |  |  |
|                         | Number<br>of Contracts       | Pre-Modification<br>Outstanding Recorded<br>Investment | Post-Modification<br>Outstanding Recorded<br>Investment(1) |
|                         | (Dollars in thousands)       |  |  |
| Commercial & industrial | 18                           | \$3,372  | \$3,372  |
| Commercial real estate  | 15                           | 7,121  | 7,121  |
| Small business          | 14                           | 621  | 621  |
| Residential real estate | 20                           | 3,495  | 3,499  |
| Home equity             | 20                           | 1,195  | 1,198  |
| Consumer — other        | 33                           | 328  | 329  |
| Total                   | 120                          | \$16,132   | \$16,140   |
|                         | 2011                         |  |  |
| Commercial & industrial | 11                           | \$1,165  | \$1,165  |
| Commercial real estate  | 17                           | 8,707  | 8,707  |
| Small business          | 37                           | 1,270  | 1,270  |
| Residential real estate | 16                           | 3,460  | 3,536  |
| Home equity             | 2                            | 101  | 101  |
| Consumer — other        | 89                           | 985  | 985  |
| Total                   | 172                          | \$15,688   | \$15,764   |
|                         | 2010                         |  |  |
| Commercial & industrial | 11                           | \$1,286  | \$1,286  |
| Commercial real estate  | 14                           | 12,491   | 12,491   |
| Small business          | 47                           | 1,514  | 1,514  |
| Residential real estate | 19                           | 5,797  | 5,938  |
| Home equity             | 4                            | 292  | 296  |
| Consumer — other        | 108                          | 1,405  | 1,405  |
| Total                   | 203                          | \$22,785   | \$22,930   |

(1) The post-modification balances represent the balance of the loan on the date of modification. These amounts may show an increase when modifications include a capitalization of interest.

The following table shows the Company's post-modification balance of TDRs listed by type of modification as of the periods indicated:

|                             | Years Ended December 31 |          |          |
|-----------------------------|-------------------------|----------|----------|
|                             | 2012                    | 2011     | 2010     |
|                             | (Dollars in thousands)  |          |          |
| Extended maturity           | \$5,867                 | \$5,216  | \$10,691 |
| Adjusted interest rate      | 2,182                   | 1,746    | 52       |
| Combination rate & maturity | 5,007                   | 8,802    | 12,187   |
| Court ordered concession    | 3,084                   | —        | —        |
| Total                       | \$16,140                | \$15,764 | \$22,930 |



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table shows the loans that have been modified during the past twelve months which have subsequently defaulted during the periods indicated. The Company considers a loan to have defaulted when it reaches 90 days past due.

|  | Years Ended December 31 |  |                        |                        |                        |                        |
|--|-------------------------|--|------------------------|------------------------|------------------------|------------------------|
|  | 2012                    |  | 2011                   |                        | 2010                   |                        |
|  | Number<br>of Contracts  | Recorded<br>Investment<br>(Dollars in thousands) | Number<br>of Contracts | Recorded<br>Investment | Number<br>of Contracts | Recorded<br>Investment |
| Troubled debt restructurings that subsequently defaulted |                         |  |                        |                        |                        |                        |
| Commercial & industrial                                  | 1                       | \$231  | —                      | \$—                    | —                      | \$—                    |
| Commercial real estate                                   | 3                       | 696  | —                      | —                      | 1                      | 263                    |
| Small business   | —                       | —  | 5                      | 75                     | —                      | —                      |
| Residential real estate                                  | 1                       | 238  | —                      | —                      | 2                      | 500                    |
| Home equity  | —                       | —  | —                      | —                      | —                      | —                      |
| Consumer — other   | —                       | —  | 1                      | 22                     | 2                      | 18                     |
| Subtotal   | 5                       | \$1,165  | 6                      | \$97                   | 5                      | \$781                  |

All TDR loans are considered impaired and therefore are subject to a specific review for impairment. The impairment analysis appropriately discounts the present value of the anticipated cash flows by the loan's contractual rate of interest in effect prior to the loan's modification. The amount of impairment, if any, is recorded as a specific loss allocation to each individual loan in the allowance for loan losses. Commercial loans (commercial and industrial, commercial construction, commercial real estate and small business loans), residential loans, and home equity loans that have been classified as TDRs and which subsequently default are reviewed to determine if the loan should be deemed collateral dependent. In such an instance, any shortfall between the value of the collateral and the book value of the loan is determined by measuring the recorded investment in the loan against the fair value of the collateral less estimated costs to sell. The Bank charges off the amount of any confirmed loan loss in the period when the loans, or portion of loans, are deemed uncollectible. Smaller balance consumer TDR loans are reviewed for performance to determine when a charge-off is appropriate.

A loan is considered impaired when, based on current information and events, it is probable that the Bank will be unable to collect the scheduled payments of principal or interest when due according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value, and the probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant payment delays and payment shortfalls generally are not classified as impaired. Management determines the significance of payment delays and payment shortfalls on a case-by-case basis, taking into consideration all of the circumstances surrounding the loan and the borrower, including the length of the delay, the reasons for the delay, the borrower's prior payment record, and the amount of the shortfall in relation to the principal and interest owed.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The table below sets forth information regarding the Company's impaired loans as of the dates indicated:

|                                    | Years Ended December 31 |                          |                   |                             |                            |
|------------------------------------|-------------------------|--------------------------|-------------------|-----------------------------|----------------------------|
|                                    | 2012                    |                          |                   |                             |                            |
|                                    | Recorded Investment     | Unpaid Principal Balance | Related Allowance | Average Recorded Investment | Interest Income Recognized |
|                                    | (Dollars in thousands)  |                          |                   |                             |                            |
| With no related allowance recorded |                         |                          |                   |                             |                            |
| Commercial & industrial            | \$5,849                 | \$7,343                  | \$—               | \$6,993                     | \$391                      |
| Commercial real estate             | 12,999                  | 13,698                   | —                 | 13,984                      | 952                        |
| Commercial construction            | —                       | —                        | —                 | —                           | —                          |
| Small business                     | 1,085                   | 1,147                    | —                 | 1,217                       | 80                         |
| Residential real estate            | 2,545                   | 2,630                    | —                 | 2,589                       | 118                        |
| Home equity                        | 4,119                   | 4,166                    | —                 | 4,190                       | 195                        |
| Consumer — other                   | 700                     | 705                      | —                 | 858                         | 72                         |
| Subtotal                           | 27,297                  | 29,689                   | —                 | 29,831                      | 1,808                      |
| With an allowance recorded         |                         |                          |                   |                             |                            |
| Commercial & industrial            | \$2,726                 | \$2,851                  | \$1,084           | \$2,883                     | \$143                      |
| Commercial real estate             | 20,869                  | 21,438                   | 516               | 21,678                      | 1,340                      |
| Commercial construction            | —                       | —                        | —                 | —                           | —                          |
| Small business                     | 1,194                   | 1,228                    | 353               | 1,255                       | 77                         |
| Residential real estate            | 12,828                  | 13,601                   | 1,302             | 13,014                      | 560                        |
| Home equity                        | 316                     | 389                      | 35                | 324                         | 23                         |
| Consumer — other                   | 1,429                   | 1,453                    | 130               | 1,610                       | 60                         |
| Subtotal                           | 39,362                  | 40,960                   | 3,420             | 40,764                      | 2,203                      |
| Total                              | \$66,659                | \$70,649                 | \$3,420           | \$70,595                    | \$4,011                    |
|                                    | 2011                    |                          |                   |                             |                            |
|                                    | Recorded Investment     | Unpaid Principal Balance | Related Allowance | Average Recorded Investment | Interest Income Recognized |
|                                    | (Dollars in thousands)  |                          |                   |                             |                            |
| With no related allowance recorded |                         |                          |                   |                             |                            |
| Commercial & industrial            | \$3,380                 | \$4,365                  | \$—               | \$4,672                     | \$300                      |
| Commercial real estate             | 19,433                  | 20,010                   | —                 | 19,760                      | 1,365                      |
| Commercial construction            | 843                     | 843                      | —                 | 839                         | 59                         |
| Small business                     | 1,131                   | 1,193                    | —                 | 1,199                       | 84                         |
| Residential real estate            | —                       | —                        | —                 | —                           | —                          |
| Home equity                        | 22                      | 22                       | —                 | 22                          | 1                          |
| Consumer — other                   | 31                      | 32                       | —                 | 35                          | 3                          |
| Subtotal                           | 24,840                  | 26,465                   | —                 | 26,527                      | 1,812                      |
| With an allowance recorded         |                         |                          |                   |                             |                            |
| Commercial & industrial            | \$2,228                 | \$2,280                  | \$562             | \$2,244                     | \$99                       |
| Commercial real estate             | 18,043                  | 19,344                   | 457               | 19,951                      | 1,173                      |
| Commercial construction            | —                       | —                        | —                 | —                           | —                          |
| Small business                     | 1,195                   | 1,218                    | 148               | 1,292                       | 73                         |
| Residential real estate            | 12,984                  | 13,651                   | 1,245             | 13,059                      | 512                        |



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|                  |          |          |         |          |         |
|------------------|----------|----------|---------|----------|---------|
| Home equity      | 304      | 349      | 31      | 316      | 19      |
| Consumer — other | 2,107    | 2,125    | 239     | 1,928    | 73      |
| Subtotal         | 36,861   | 38,967   | 2,682   | 38,790   | 1,949   |
| Total            | \$61,701 | \$65,432 | \$2,682 | \$65,317 | \$3,761 |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|                                    | 2010                   |                                |                      |                                   |                                  |
|------------------------------------|------------------------|--------------------------------|----------------------|-----------------------------------|----------------------------------|
|                                    | Recorded<br>Investment | Unpaid<br>Principal<br>Balance | Related<br>Allowance | Average<br>Recorded<br>Investment | Interest<br>Income<br>Recognized |
|                                    | (Dollars in thousands) |                                |                      |                                   |                                  |
| With no related allowance recorded |                        |                                |                      |                                   |                                  |
| Commercial & industrial            | \$2,451                | \$2,917                        | \$—                  | \$2,539                           | \$171                            |
| Commercial real estate             | 19,538                 | 20,280                         | —                    | 20,223                            | 1,394                            |
| Commercial construction            | 230                    | 230                            | —                    | 248                               | 13                               |
| Small business                     | 1,541                  | 1,656                          | —                    | 1,689                             | 122                              |
| Residential real estate            | 205                    | 205                            | —                    | 205                               | 10                               |
| Home equity                        | —                      | —                              | —                    | —                                 | —                                |
| Consumer — other                   | 10                     | 10                             | —                    | 7                                 | —                                |
| Subtotal                           | 23,975                 | 25,298                         | —                    | 24,911                            | 1,710                            |
| With an allowance recorded         |                        |                                |                      |                                   |                                  |
| Commercial & industrial            | \$1,372                | \$1,373                        | \$511                | \$1,384                           | \$94                             |
| Commercial real estate             | 7,127                  | 7,379                          | 411                  | 7,346                             | 438                              |
| Commercial construction            | 1,769                  | 1,769                          | 151                  | 1,762                             | 76                               |
| Small business                     | 953                    | 954                            | 221                  | 956                               | 63                               |
| Residential real estate            | 9,758                  | 10,146                         | 991                  | 9,836                             | 396                              |
| Home equity                        | 428                    | 435                            | 17                   | 432                               | 21                               |
| Consumer — other                   | 2,004                  | 2,035                          | 245                  | 1,364                             | 58                               |
| Subtotal                           | 23,411                 | 24,091                         | 2,547                | 23,080                            | 1,146                            |
| Total                              | \$47,386               | \$49,389                       | \$2,547              | \$47,991                          | \$2,856                          |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table displays certain information pertaining to purchased credit impaired loans at the dates indicated:

|   | At<br>Acquisition<br>November 9, 2012<br>(Dollars in thousands) |   |
|---|---|---|
| Contractually required principal and interest payments receivable | (1)   | \$47,548  |
| Less: expected cash flows   | (1)   | 38,815  |
| Initial nonaccretable difference                                  |   | \$8,733   |
| Expected cash flows   | (1)   | \$38,815  |
| Less: fair value (initial carrying amount)                        |   | 35,720  |
| Accretable Yield  |   | \$3,095   |
|   |   | November 9, 2012      December 31, 2012<br>(Dollars in thousands) |
| Outstanding balance   |   | \$40,799      \$36,278  |
| Carrying amount   |   | \$35,720      \$32,054  |

(1) Reflective of anticipated prepayments.

The following table summarizes activity in the accretable yield for the PCI loan portfolio:

|   | Year Ended December 31,<br>2012<br>(Dollars in thousands) |
|---|---|
| Balance at the beginning of the period  | \$—   |
| Acquisition   | 3,095   |
| Accretion   | (903)   |
| Reclassification from nonaccretable difference for loans with improved cash flows (1) | 272   |
| Balance at end of period  | \$2,464   |

(1) Results in increased interest income during the period in which the loan paid off.

#### Loans to Insiders

The Bank has granted loans to principal officers, directors (and their affiliates) and principal security holders. All such loans were made in the ordinary course of business on substantially the same terms, including interest rate and collateral, as those prevailing at the time for comparable transactions with other persons, and do not involve more than the normal risk of collectability or present other unfavorable features. Annual activity consists of the following at the periods indicated:

|   | 2012<br>(Dollars in thousands) | 2011     |
|---|--------------------------------|----------|
| Principal balance of loans outstanding as of January 1,   | \$41,184                       | \$29,986 |
| Loan advances   | 89,666                         | 68,512   |
| Loan payments/payoffs (1)                                 | (82,991)                       | (57,314) |
| Principal balance of loans outstanding as of December 31, | \$47,859                       | \$41,184 |

(1) Includes the removal of \$900,000 related to a director who retired during 2012, and no longer considered an insider. Amount does not reflect an actual payoff of a loan.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## (5) BANK PREMISES AND EQUIPMENT

Bank premises and equipment at December 31, were as follows:

|                                 | 2012                   | 2011      | Estimated<br>Useful Life<br>(In years) |
|---------------------------------|------------------------|-----------|--|
|                                 | (Dollars in thousands) |           |  |
| Cost:                           |                        |           |  |
| Land                            | \$ 14,514              | \$ 11,523 | n/a                                    |
| Bank premises                   | 24,160                 | 21,438    | 5-39                                   |
| Leasehold improvements          | 19,681                 | 18,744    | 1-15                                   |
| Furniture and equipment         | 43,763                 | 38,857    | 1-10                                   |
| Total cost                      | 102,118                | 90,562    |  |
| Accumulated depreciation        | (46,891                | ) (42,310 | )                                      |
| Net bank premises and equipment | \$ 55,227              | \$ 48,252 |  |

Depreciation expense related to bank premises and equipment was \$5.5 million in 2012, \$4.9 million in 2011, and \$5.2 million in 2010, which is included in occupancy and equipment expense and other noninterest expense.

## (6) GOODWILL AND IDENTIFIABLE INTANGIBLE ASSETS

The following table sets forth the carrying value of goodwill and other intangible assets, net of accumulated amortization, at December 31:

|  | 2012                   | 2011       |
|--|------------------------|------------|
|  | (Dollars in thousands) |            |
| Balances not subject to amortization:      |                        |            |
| Goodwill(1)                                | \$ 150,391             | \$ 130,074 |
| Balances subject to amortization:          |                        |            |
| Core deposit intangibles                   | 10,328                 | 9,660      |
| Other identifiable intangible assets       | 1,425                  | 988        |
| Total other intangible assets              | 11,753                 | 10,648     |
| Total goodwill and other intangible assets | \$ 162,144             | \$ 140,722 |

(1) Approximately \$38.3 million and \$39.5 million is expected to be deductible for tax purposes at December 31, 2012 and 2011, respectively.

The changes in the carrying value of goodwill for the periods indicated were as follows:

|   | 2012                   | 2011       | 2010       |
|---|------------------------|------------|------------|
|   | (Dollars in thousands) |            |            |
| Balance at beginning of year              | \$ 130,074             | \$ 129,617 | \$ 129,348 |
| Central acquisition                       | 22,544                 | —          | —          |
| Impairment (1)                            | (2,227                 | ) —        | —          |
| Earn out payments from prior acquisitions | —                      | 457        | 269        |
| Balance at end of year                    | \$ 150,391             | \$ 130,074 | \$ 129,617 |

(1) Amount represents the total amount of goodwill relating to Compass Exchange Advisors, LLC, which was acquired in January 2007.

The gross carrying amount and accumulated amortization of other intangible assets were as follows at the periods indicated:



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|                         | 2012                   |                          |                     | 2011                  |                          |                     |
|-------------------------|------------------------|--------------------------|---------------------|-----------------------|--------------------------|---------------------|
|                         | Gross Carrying Amount  | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
|                         | (Dollars in thousands) |                          |                     |                       |                          |                     |
| Core deposits           | \$17,537               | \$(7,209)                | \$10,328            | \$17,638              | \$(7,978)                | \$9,660             |
| Other intangible assets | 1,960                  | (535)                    | 1,425               | 1,330                 | (342)                    | 988                 |
| Total                   | \$19,497               | \$(7,744)                | \$11,753            | \$18,968              | \$(8,320)                | \$10,648            |

Amortization of intangible assets for 2012 and 2011, were \$1.7 million, for both periods and for 2010 was \$2.0 million, respectively.

The following table sets forth the estimated annual amortization expense of intangible assets for each of the next five years:

| Year | Amount<br>(Dollars in thousands) |
|------|----------------------------------|
| 2013 | \$ 2,109                         |
| 2014 | \$ 2,076                         |
| 2015 | \$ 1,914                         |
| 2016 | \$ 1,821                         |
| 2017 | \$ 1,800                         |

The original weighted average amortization period for intangible assets is 9.9 years.

**(7) DEPOSITS**

The following is a summary of the scheduled maturities of time deposits as of December 31:

|                         | 2012                   |        | 2011 |           |        |   |
|-------------------------|------------------------|--------|------|-----------|--------|---|
|                         | (Dollars in thousands) |        |      |           |        |   |
| 1 year or less          | \$518,957              | 68.90  | %    | \$476,318 | 75.59  | % |
| Over 1 year to 2 years  | 125,915                | 16.72  | %    | 69,523    | 11.03  | % |
| Over 2 years to 3 years | 39,722                 | 5.27   | %    | 33,475    | 5.31   | % |
| Over 3 years to 4 years | 52,012                 | 6.91   | %    | 11,160    | 1.77   | % |
| Over 4 years to 5 years | 16,466                 | 2.19   | %    | 39,634    | 6.29   | % |
| Over 5 years            | 53                     | 0.01   | %    | 52        | 0.01   | % |
| Total                   | \$753,125              | 100.00 | %    | \$630,162 | 100.00 | % |

The amount of overdraft deposits that were reclassified to the loan category at December 31, 2012 and 2011 was \$1.6 million and \$1.2 million, respectively.

**(8) BORROWINGS**

The Company's borrowings consist of both short-term and long-term borrowings and provide the Bank with one of its primary sources of funding. The borrowings also serve the Bank by providing a contingent source of liquidity. As of December 31, 2012 and 2011, the Bank had \$3.0 billion and \$2.6 billion, respectively, of assets pledged as collateral against borrowings to provide availability for current operations, and to serve as a contingent liquidity funding source for the Company. These assets are primarily pledged to the FHLB of Boston and the Federal Reserve Bank of Boston. Another primary source of funds for the Company is customer repurchase agreements.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The Company's short-term borrowings consisted of the following as of the periods indicated:

|   | December 31            |           |
|---|------------------------|-----------|
|   | 2012                   | 2011      |
|   | (Dollars in thousands) |           |
| Federal home loan bank and other borrowings (1) | \$175,245              | \$190,091 |
| Customer repurchase agreements                  | 153,359                | 166,128   |
| Total short-term borrowings                     | \$328,604              | \$356,219 |

(1) Includes a \$12.0 million Parent Company outstanding line of credit with a variable rate of LIBOR plus 1.60%.

The interest expense on short-term borrowings was \$984,000, \$2.3 million, and \$5.0 million as of December 31, 2012, 2011, and 2010, respectively.

The table below sets forth additional information on short-term borrowings as of and for the periods indicated:

|  | 2012                   |   | 2011   |   | 2010   |   |           |      |   |
|--|------------------------|---|--------|---|--------|---|-----------|------|---|
|  | Amount                 | Weighted<br>Average<br>Interest<br>Rate | Amount | Weighted<br>Average<br>Interest<br>Rate | Amount | Weighted<br>Average<br>Interest<br>Rate |           |      |   |
|  | (Dollars in thousands) |   |        |   |        |   |           |      |   |
| Balance outstanding at end of year           | \$328,604              | 0.30                                    | %      | \$356,219                               | 0.58   | %                                       | \$316,163 | 0.84 | % |
| Average daily balance outstanding            | 334,167                | 0.35                                    | %      | 357,168                                 | 0.66   | %                                       | 341,447   | 1.54 | % |
| Maximum balance outstanding at any month end | 358,461                | N/A                                     |        | 392,323                                 | N/A    |   | 361,060   | N/A  |   |

The Company's long-term borrowings consisted of the following as of the periods indicated:

|                                     | December 31            |           |
|-------------------------------------|------------------------|-----------|
|                                     | 2012                   | 2011      |
|                                     | (Dollars in thousands) |           |
| Federal home loan bank borrowings   | \$108,324              | \$39,610  |
| Wholesale repurchase agreements (1) | 50,000                 | 50,000    |
| Junior subordinated debentures      |                        |           |
| Capital trust V (2)                 | 51,547                 | 51,547    |
| Slades ferry trust I (3)            | 10,310                 | 10,310    |
| Central trust I (4)                 | 5,258                  | —         |
| Central trust II (5)                | 7,012                  | —         |
| Subordinated debentures (6)         | 30,000                 | 30,000    |
| Total long-term borrowings          | \$262,451              | \$181,467 |

(1) Assets sold under wholesale repurchase agreements were at a fixed rate of 2.29%.

The Capital Trust V Trust Preferred Securities were issued in connection with the issuance of variable rate (LIBOR plus 1.48%) capital securities due in 2037, which are callable quarterly until maturity. The interest rate has been (2) locked at a fixed rate of 6.52%, until December 28, 2016, through the use of an interest rate swap. The Company unconditionally guarantees all obligations under these trust preferred securities.

The Slades Ferry Trust I Preferred Securities were issued in connection with the issuance of variable rate (LIBOR (3) plus 2.79%) capital securities due in 2034, which are callable quarterly until maturity. The Company unconditionally guarantees all obligations under these trust preferred securities.

Central Bancorp Capital Trust I issued trust preferred securities in connection with the issuance of variable rate (4) (LIBOR plus 2.44%) capital securities due in 2034, which are callable quarterly until maturity. The Company unconditionally guarantees all obligations under these trust preferred securities.

Central Bancorp Statutory Trust II issued trust preferred securities in connection with the issuance of fixed rate (5) capital securities (7.015% until March 15, 2017). Subsequent to this date, the capital securities will be variable (LIBOR plus 1.65%) and are due in 2037, and will become callable quarterly until maturity. The Company unconditionally guarantees all obligations under these trust preferred securities.



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The subordinated debentures were issued to USB Capital Resources, Inc., a wholly-owned subsidiary of U.S. Bank National Association. The subordinated debt matures on October 1, 2019, however with regulatory approval, the Bank may redeem the subordinated debt without penalty at any time on or after October 1, 2014. The interest rate is fixed at 7.02% until August 27, 2013, at which time it will have a floating rate of LIBOR plus 3.00%.

The interest expense on long-term borrowings was \$11.7 million, \$13.0 million, and \$13.5 million as of December 31, 2012, 2011, and 2010, respectively.

The following table sets forth information relating to the Company's FHLB borrowings as of the periods indicated:

|  | Years Ended December 31 |                        |            |               | 2011         |           |             |          |  |
|--|-------------------------|------------------------|------------|---------------|--------------|-----------|-------------|----------|--|
|  | 2012                    |                        | 2011       |               | 2011         |           | 2011        |          |  |
|  | Weighted                | Amount                 | Amount     | Weighted      | Amount       | Amount    | Amount      | Amount   |  |
|  | Average                 | Outstanding            | Callable   | Average       | Outstanding  | Callable  | Outstanding | Callable |  |
|  | Interest Rate           |                        |            | Interest Rate |              |           |             |          |  |
|  |                         | (Dollars in thousands) |            |               |              |           |             |          |  |
| Due in one year or less                    | 0.34                    | % \$ 163,245           | \$ 2,000   | 0.84          | % \$ 190,091 | \$ 30,000 |             |          |  |
| Due in greater than one year to five years | 1.53                    | % 101,948              | 93,000     | 4.82          | % 8,507      | 8,000     |             |          |  |
| Due in greater than five years             | 0.62                    | % 6,376                | 5,000      | 3.94          | % 31,103     | 30,000    |             |          |  |
| Total                                      | 0.80                    | % \$ 271,569           | \$ 100,000 | 1.41          | % \$ 229,701 | \$ 68,000 |             |          |  |

The Company has entered into interest rate swaps to manage the interest rate risk of these borrowings, and has effectively hedged \$150.0 million of the short-term FHLB advances, which the Company intends to continue roll, to fixed interest rates. These swaps carry a weighted average interest rate of 2.66% and have various maturity dates ranging from December 2013 through December 2018.

Additionally, the Company's FHLB borrowings are collateralized by a blanket pledge agreement on the Bank's FHLB stock, certain qualified investment securities, deposits at the Federal Home Loan Bank, residential mortgages held in the Bank's portfolio, and certain commercial real estate loans. The Bank's unused remaining available borrowing capacity at the Federal Home Loan Bank was approximately \$661.9 million and \$526.6 million at December 31, 2012 and 2011, respectively, inclusive of a \$5.0 million line of credit. Also, as of December 31, 2012 and 2011 the Bank had an available borrowing capacity at the Federal Reserve Bank of Boston of \$766.2 million and \$618.8 million, respectively. At December 31, 2012 and 2011, the Bank had no outstanding borrowings with the Federal Reserve Bank of Boston.

The Bank has entered into repurchase agreements with both major brokerage firms (wholesale) and certain customers (retail). Both wholesale and retail repurchase agreements are collateralized by securities issued or guaranteed by government sponsored enterprises, however they are subject to different safekeeping provisions. All related securities, regardless of safekeeping arrangements, are included in the Company's security portfolio.

The following table sets forth information relating to the Company's repurchase agreements as of the periods indicated:

|                                    | December 31            |                     | 2011       |                     |
|------------------------------------|------------------------|---------------------|------------|---------------------|
|                                    | 2012                   |                     | 2011       |                     |
|                                    | Amount                 | Investments Pledged | Amount     | Investments Pledged |
|                                    | (Dollars in thousands) |                     |            |                     |
| Repurchase agreements with brokers | \$ 50,000              | \$ 49,693           | \$ 50,000  | \$ 51,574           |
| Customer repurchase agreements     | 153,356                | 172,403             | 166,128    | 166,323             |
| Total                              | \$ 203,356             | \$ 222,096          | \$ 216,128 | \$ 217,897          |



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table sets forth the contractual maturities of both short and long-term borrowings over the next 5 years:

|      | Amounts Maturing<br>(Dollars in thousands) | (1) |
|------|--|-----|
| 2013 | \$ 328,493                                 | (2) |
| 2014 | \$ 10,000                                  |     |
| 2015 | \$ 58,000                                  |     |
| 2016 | \$ —                                       |     |
| 2017 | \$ 75,000                                  |     |

(1) Amounts maturing represent contractual amounts due and exclude any amortization of fair value marks associated with acquired borrowings.

The Company has entered into interest rate swaps to effectively hedge \$150.0 million of the short-term FHLB (2) advances, which the Company intends to continue to roll, to fix the interest rates. These interest rate swaps have maturity dates ranging from December 2013 through December 2018.

**(9) EARNINGS PER SHARE**

Earnings per share consisted of the following components for the years ended December 31:

|                               | 2012   | 2011     | 2010     |
|-------------------------------|--|----------|----------|
|                               | (Dollars in thousands)                           |          |          |
| Net income                    | \$42,627   | \$45,436 | \$40,240 |
|                               | Weighted Average Shares<br>(Shares in thousands) |          |          |
| Basic shares                  | 21,782   | 21,423   | 21,178   |
| Effect of dilutive securities | 30   | 29       | 26       |
| Diluted shares                | 21,812   | 21,452   | 21,204   |
| Net income per share          |  |          |          |
| Basic EPS                     | \$ 1.96  | \$ 2.12  | \$ 1.90  |
| Effect of dilutive securities | 0.01   | —        | —        |
| Diluted EPS                   | \$ 1.95  | \$ 2.12  | \$ 1.90  |

The following table illustrates the options to purchase common stock that were excluded from the calculation of diluted earnings per share because they were anti-dilutive:

|               | December 31 |         |         |
|---------------|-------------|---------|---------|
|               | 2012        | 2011    | 2010    |
| Stock options | 584,938     | 824,225 | 790,140 |

**(10) STOCK BASED COMPENSATION**

The Company has the following stock based plans, all of which have been approved by the Company's Board of Directors and shareholders:

- 1996 Nonemployee Directors' Stock Option Plan ("1996 Plan")
- 1997 Employee Stock Option Plan ("1997 Plan")
- 2005 Amended and Restated Employee Stock Plan ("2005 Plan")
- 2006 Nonemployee Director Stock Plan ("2006 Plan")
- 2010 Nonemployee Director Stock Plan ("2010 Plan")



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table presents the amount of cumulatively granted stock options and restricted stock awards, net of forfeitures, through December 31, 2012:

|               | Authorized<br>Stock<br>Option Awards | Authorized<br>Restricted<br>Stock Awards | Total     | Cumulative Granted, Net of<br>Forfeitures |                               |         | Authorized<br>but<br>Unissued |
|---------------|--------------------------------------|--|-----------|---|-------------------------------|---------|-------------------------------|
|               |                                      |  |           | Stock<br>Option<br>Awards                 | Restricted<br>Stock<br>Awards | Total   |                               |
| 1996 Plan     | 300,000                              | N/A                                      | 300,000   | 191,000                                   | N/A                           | 191,000 | (4)                           |
| 1997 Plan     | 1,100,000                            | N/A                                      | 1,100,000 | 972,771                                   | N/A                           | 972,771 | (4)                           |
| 2005 Plan (1) | (1)                                  | (1)                                      | 1,650,000 | 424,899                                   | 373,156                       | 798,055 | 851,945                       |
| 2006 Plan (2) | (2)                                  | (2)                                      | 35,400    | 15,000                                    | 20,400                        | 35,400  | (4)                           |
| 2010 Plan (3) | (3)                                  | (3)                                      | 314,600   | 22,000                                    | 41,600                        | 63,600  | 251,000                       |

(1) The Company may award up to a total of 1,650,000 shares as stock options or restricted stock awards.

(2) The Company may award up to a total of 50,000 shares as stock options or restricted stock awards. During 2010, the remaining 14,600 shares were transferred and available for issue under the 2010 Plan.

(3) The Company may award up to a total of 314,600 shares as stock options or restricted stock awards, inclusive of 14,600 shares which were transferred from the 2006 Plan.

There are no shares available for grant under the 1996 Plan or 1997 Plan due to their expirations. These Plans have (4) outstanding stock options exercisable despite the Plan expiration. Additionally, the 2006 Plan has outstanding stock options exercisable despite the transfer of remaining authorized shares to the 2010 Plan.

The Company issues shares for stock option exercises and restricted stock awards from its pool of authorized but unissued shares.

The following table presents the pre-tax expense associated with stock option and restricted stock awards and the related tax benefits recognized for the years presented:

|   | Years Ended December 31 |         |         |
|---|-------------------------|---------|---------|
|   | 2012                    | 2011    | 2010    |
|   | (Dollars in thousands)  |         |         |
| Stock based compensation expense            |                         |         |         |
| Stock options                               | \$526                   | \$662   | \$436   |
| Restricted stock awards(1)                  | 1,968                   | 1,502   | 1,018   |
| Directors' fee expense                      |                         |         |         |
| Stock options                               | 19                      | 65      | 63      |
| Restricted stock awards                     | 332                     | 254     | 149     |
| Total stock based award expense             | \$2,845                 | \$2,483 | \$1,666 |
| Related tax benefits recognized in earnings | \$932                   | \$1,014 | \$681   |

(1) Inclusive of compensation expense associated with time-vested and performance-based restricted stock awards. Amounts recognized related to awards issued to directors are recognized as directors' fees within other noninterest expense.

The Company has standard form agreements used for stock option and restricted stock awards. The standard form agreements used for the Chief Executive Officer and all other Executive Officers have previously been disclosed in Securities and Exchange Commission filings and generally provide that: (1) any unvested options or unvested restricted stock vest upon a Change of Control; and, that (2) any stock options which vest pursuant to a Change of Control, which is an event described in Section 280G of the Internal Revenue Code of 1986, will be cashed out at the difference between the acquisition price and the exercise price of the stock option.



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## Stock Options

There were no stock options granted in 2012. The following table provides vesting period and contractual term information for stock option awards issued for 2011 and 2010:

| Date of Grant     | Plan | Vesting Period From<br>Date of Grant | Contractual<br>Term |
|-------------------|------|--------------------------------------|---------------------|
| May 25, 2010      | 2010 | 20 months                            | 10 years            |
| February 10, 2011 | 2005 | 3 years                              | 10 years            |
| February 17, 2011 | 2005 | 3 years                              | 10 years            |
| May 24, 2011      | 2010 | 20 months                            | 10 years            |

Under all of the Company's stock based plans, the option exercise price is based upon the average of the high and low trading value of the stock on the date of grant. Stock option awards granted to date under all plans expire through 2021.

The fair value of each option grant is estimated on the date of the grant using the Black-Scholes option-pricing model with the following assumptions used for grants under the identified plans:

• Expected volatility is based on the standard deviation of the historical volatility of the weekly adjusted closing price of the Company's shares for a period equivalent to the expected life of the option.

• Expected life represents the period of time that the option is expected to be outstanding, taking into account the contractual term, historical exercise/forfeiture behavior, and the vesting period, if any.

• Expected dividend yield is an annualized rate calculated using the most recent dividend payment at time of grant and the Company's average trailing twelve-month daily closing stock price.

• The risk-free rate is based on the U.S. Treasury yield curve in effect at the time of grant for a period equivalent to the expected life of the option.

The stock based compensation expense recognized in earnings should be based on the amount of awards ultimately expected to vest, therefore a forfeiture assumption is estimated at the time of grant and revised, if necessary, in subsequent periods if actual forfeitures differ from those estimates. Stock based compensation expense recognized in 2012, 2011, and 2010 has been reduced for annualized estimated forfeitures of 3.5%, 5%, and 5%, respectively, based on historical experience.

During the year ended December 31, 2012, the Company did not issue stock options. During the years ended December 31, 2011 and 2010, the Company has made the following awards of nonqualified options to purchase shares of common stock:

|                         | Years Ended December 31 |           |           |           |
|-------------------------|-------------------------|-----------|-----------|-----------|
|                         | 2011                    | 2011      | 2011      | 2010      |
| Date of grant           | 2/10/2011               | 2/17/2011 | 5/24/2011 | 5/25/2010 |
| Plan                    | 2005                    | 2005      | 2010      | 2010      |
| Options granted         | 40,000                  | 54,000    | 7,000     | 15,000    |
| Vesting period (1)      | 3 years                 | 3 years   | 20 months | 3 years   |
| Expiration date         | 2/10/2021               | 2/17/2021 | 5/24/2021 | 5/25/2020 |
| Expected volatility     | 32%                     | 32%       | 33%       | 39%       |
| Expected life (years)   | 5.5                     | 5         | 5         | 5         |
| Expected dividend yield | 2.90%                   | 2.89%     | 2.87%     | 3.18%     |
| Risk free interest rate | 2.57%                   | 2.27%     | 1.81%     | 2.01%     |
| Fair value              | \$6.81                  | \$6.39    | \$6.72    | \$6.31    |

(1) Vesting periods begin on the grant date unless otherwise noted.





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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table presents relevant information relating to the Company's stock options for the periods indicated:

|  | Years Ended December 31 |         |        |
|--|-------------------------|---------|--------|
|  | 2012                    | 2011    | 2010   |
|  | (Dollars in thousands)  |         |        |
| Fair value of stock options vested based on grant date fair value                          | \$706                   | \$506   | \$460  |
| Intrinsic value of stock options exercised/forfeited                                       | \$627                   | \$943   | \$406  |
| Cash received from stock option exercises  | \$1,242                 | \$4,127 | \$743  |
| Tax benefit realized on stock option exercises/repurchase                                  | \$242                   | \$735   | \$91   |
| Weighted average grant date fair value of options granted (per share)                      | \$—                     | \$6.58  | \$6.31 |
| Cash paid to settle equity instruments granted under stock based compensation arrangements | \$134                   | \$—     | \$—    |

A summary of the status of the Company's Stock Option Grants for the year ended December 31, 2012 is presented in the table below:

|   | Outstanding                                   |                                 | Nonvested   |                               |                     |  |
|---|---|---------------------------------|---|-------------------------------|---------------------|--|
|   | Stock Option Awards                           | Weighted Average Exercise Price | Weighted Average Remaining Contractual Term (years) | Aggregate Intrinsic Value (1) | Stock Option Awards | Weighted Average Grant Date Fair Value |
|   | (Dollars in thousands, except per share data) |                                 |   |                               |                     |  |
| Balance at January 1, 2012                                    | 976,066                                       | \$29.18                         |   |                               | 203,220             | \$6.64                                 |
| Granted   | —   | \$—                             |   |                               | —                   | \$—                                    |
| Exercised/repurchased   | (251,425 )                                    | \$26.56                         |   |                               | n/a                 | n/a                                    |
| Vested  | n/a   | n/a                             |   |                               | (99,703 )           | \$7.09                                 |
| Forfeited   | (4,333 )                                      | \$24.08                         |   |                               | (4,333 )            | \$5.82                                 |
| Expired   | (36,067 )                                     | \$30.04                         |   |                               | —                   | \$—                                    |
| Balance at December 31, 2012                                  | 684,241                                       | (2) \$30.13                     | 4.00  | \$422                         | 99,184              | (4) \$6.23                             |
| Options outstanding and expected to vest at December 31, 2012 | 682,737                                       | (2) \$30.14                     | 3.99  | \$420                         |                     |  |
| Options exercisable at December 31, 2012                      | 585,057                                       | (3) \$30.52                     | 3.48  | \$329                         |                     |  |
| Unrecognized compensation cost, including forfeiture estimate |   |                                 |   |                               |                     | \$275                                  |
| Weighted average remaining recognition period (years)         |   |                                 |   |                               |                     | 0.97                                   |

The aggregate intrinsic value in the preceding tables represents the total pre-tax intrinsic value, based on the (1) average of the high price and low price at which the Company's common stock traded on December 31, 2012 of \$28.73 which would have been received by the option holders had they all exercised their options as of that date. (2) Inclusive of 58,000 stock options outstanding and expected to vest to Directors.

(3) Inclusive of 55,842 vested stock options outstanding to Directors.

(4) Inclusive of 2,158 nonvested stock options outstanding to Directors.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## Restricted Stock

The Company grants both time-vested restricted stock awards as well as performance-based restricted stock awards. During the years ended December 31, 2012, 2011, and 2010 the Company has made the following restricted stock award grants:

|                   | Shares Granted | Plan | Fair Value (1) | Vesting Period                           |
|-------------------|----------------|------|----------------|--|
| Time-vested       |                |      |                |  |
| 2012              |                |      |                |  |
| 2/16/2012         | 89,800         | 2005 | 27.81          | Ratably over 5 years from grant date     |
| 4/5/2012          | 1,000          | 2005 | 28.16          | Ratably over 5 years from grant date     |
| 5/22/2012         | 1,000          | 2010 | 27.63          | Immediate upon grant                     |
| 5/22/2012         | 13,000         | 2010 | 27.63          | At the end of 5 years from grant date(2) |
| 11/10/2012        | 1,000          | 2010 | 28.03          | At the end of 5 years from grant date(2) |
| 2011              |                |      |                |  |
| 2/10/2011         | 27,750         | 2005 | 27.58          | Ratably over 5 years from grant date     |
| 2/17/2011         | 33,000         | 2005 | 27.43          | Ratably over 5 years from grant date     |
| 5/3/2011          | 3,000          | 2005 | 29.00          | Ratably over 5 years from grant date     |
| 5/24/2011         | 9,800          | 2010 | 28.88          | At the end of 5 years from grant date(2) |
| 2010              |                |      |                |  |
| 2/11/2010         | 37,000         | 2005 | 23.39          | Ratably over 3 years from grant date     |
| 2/25/2010         | 54,500         | 2005 | 25.12          | Ratably over 3 years from grant date     |
| 5/25/2010         | 16,800         | 2010 | 23.07          | At the end of 3 years from grant date(2) |
| Performance-based |                |      |                |  |
| 2011              |                |      |                |  |
| 8/8/2011          | 3,637          | 2005 | 23.81          | On December 31, 2014                     |

The fair value of the restricted stock awards are based upon the average of the high and low price at which the Company's common stock traded on the date of grant. The holders of time-vested restricted stock awards participate fully in the rewards of stock ownership of the Company, including voting and dividend rights. The (1) holders of performance-based restricted stock awards do not participate in the rewards of stock ownership of the Company until vested. The holders of all restricted stock awards are not required to pay any consideration to the Company for the awards.

These restricted stock grants will vest at the end of a three or five year period, or earlier if the director ceases to be a director for any reason other than cause, such as, for example, by retirement. If a non-employee director is (2) removed from the Board for cause, the Company has ninety (90) days within which to exercise a right to repurchase any unvested portion of any restricted stock award from the non-employee director for the aggregate price of one dollar (\$1.00).

The following table presents the fair value of restricted stock awards vesting during the periods presented:

|   | Years Ended December 31 |         |       |
|---|-------------------------|---------|-------|
|   | 2012                    | 2011    | 2010  |
| Fair value of restricted stock awards upon vest | \$2,085                 | \$1,599 | \$623 |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

A summary of the status of the Company's Restricted Stock Award Grants for the year ended December 31, 2012 is presented in the table below:

|  | Outstanding<br>Restricted Stock<br>Awards     |     | Weighted Average<br>Grant Price (\$) |
|--|---|-----|--------------------------------------|
|  | (Dollars in thousands, except per share data) |     |                                      |
| Balance at January 1, 2012   | 239,177                                       |     | \$ 23.70                             |
| Granted  | 105,800                                       |     | 27.79                                |
| Vested/released  | (74,350                                       | )   | 23.54                                |
| Forfeited  | (2,866  | )   | 26.68                                |
| Expired  | —   |     | —                                    |
| Balance at December 31, 2012   | 267,761                                       | (1) | \$ 25.33                             |
| Unrecognized compensation cost (inclusive of directors' fees), including forfeiture estimate |   |     | \$4,385                              |
| Weighted average remaining recognition period (years)  |   |     | 3.23                                 |

(1) Inclusive of 62,000 restricted stock awards outstanding to Directors.

**(11) DERIVATIVES AND HEDGING ACTIVITIES**

The Company's derivative financial instruments are used to manage differences in the amount, timing, and duration of the Company's known or expected cash receipts and its known or expected cash payments principally to manage the Company's interest rate risk. Additionally, the Company enters into interest rate derivatives and foreign exchange contracts to accommodate the business requirements of its customers ("customer related positions"). The Company minimizes the market and liquidity risks of customer-related positions by entering into similar offsetting positions with broker-dealers. Derivative instruments are carried at fair value in the Company's financial statements. The accounting for changes in the fair value of a derivative instrument is dependent upon whether or not it qualifies as a hedge for accounting purposes, and further, by the type of hedging relationship.

The Company does not enter into proprietary trading positions for any derivatives.

**Interest Rate Positions**

The Company currently utilizes interest rate swap agreements as hedging instruments against interest rate risk associated with the Company's borrowings. An interest rate swap is an agreement whereby one party agrees to pay a floating rate of interest on a notional principal amount in exchange for receiving a fixed rate of interest on the same notional amount, for a predetermined period of time, from a second party. The amounts relating to the notional principal amount are not actually exchanged. The maximum length of time over which the Company is currently hedging its exposure to the variability in future cash flows for forecasted transactions related to the payment of variable interest on existing financial instruments is six years.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The following table reflects the Company's derivative positions for the periods indicated below for interest rate swaps which qualify as hedges for accounting purposes:

December 31, 2012

| Notional Amount        | Trade Date | Effective Date | Maturity Date | Receive (Variable) Index | Current Rate Received | Pay Fixed Swap Rate | Fair Value  |
|------------------------|------------|----------------|---------------|--------------------------|-----------------------|---------------------|-------------|
| (Dollars in thousands) |            |                |               |                          |                       |                     |             |
| \$25,000               | 16-Feb-06  | 28-Dec-06      | 28-Dec-16     | 3 Month LIBOR            | 0.31 %                | 5.04 %              | \$(4,416 )  |
| 25,000                 | 16-Feb-06  | 28-Dec-06      | 28-Dec-16     | 3 Month LIBOR            | 0.31 %                | 5.04 %              | (4,417 )    |
| 25,000                 | 8-Dec-08   | 10-Dec-08      | 10-Dec-13     | 3 Month LIBOR            | 0.31 %                | 2.65 %              | (553 )      |
| 25,000                 | 9-Dec-08   | 10-Dec-08      | 10-Dec-13     | 3 Month LIBOR            | 0.31 %                | 2.59 %              | (539 )      |
| 25,000                 | 9-Dec-08   | 10-Dec-08      | 10-Dec-18     | 3 Month LIBOR            | 0.31 %                | 2.94 %              | (2,819 )    |
| 50,000                 | 17-Nov-09  | 20-Dec-10      | 20-Dec-14     | 3 Month LIBOR            | 0.31 %                | 3.04 %              | (2,647 )    |
| 25,000                 | 5-May-11   | 10-Jun-11      | 10-Jun-15     | 3 Month LIBOR            | 0.31 %                | 1.71 %              | (798 )      |
| \$200,000              |            |                |               |                          |                       |                     | \$(16,189 ) |

December 31, 2011

| Notional Amount        | Trade Date | Effective Date | Maturity Date | Receive (Variable) Index | Current Rate Received | Pay Fixed Swap Rate | Fair Value  |
|------------------------|------------|----------------|---------------|--------------------------|-----------------------|---------------------|-------------|
| (Dollars in thousands) |            |                |               |                          |                       |                     |             |
| 25,000                 | 16-Feb-06  | 28-Dec-06      | 28-Dec-16     | 3 Month LIBOR            | 0.55 %                | 5.04 %              | (4,745 )    |
| 25,000                 | 16-Feb-06  | 28-Dec-06      | 28-Dec-16     | 3 Month LIBOR            | 0.55 %                | 5.04 %              | (4,745 )    |
| 25,000                 | 8-Dec-08   | 10-Dec-08      | 10-Dec-13     | 3 Month LIBOR            | 0.54 %                | 2.65 %              | (941 )      |
| 25,000                 | 9-Dec-08   | 10-Dec-08      | 10-Dec-13     | 3 Month LIBOR            | 0.54 %                | 2.59 %              | (913 )      |
| 25,000                 | 9-Dec-08   | 10-Dec-08      | 10-Dec-18     | 3 Month LIBOR            | 0.54 %                | 2.94 %              | (2,349 )    |
| 50,000                 | 17-Nov-09  | 20-Dec-10      | 20-Dec-14     | 3 Month LIBOR            | 0.56 %                | 3.04 %              | (3,316 )    |
| 25,000                 | 5-May-11   | 10-Jun-11      | 10-Jun-15     | 3 Month LIBOR            | 0.54 %                | 1.71 %              | (704 )      |
| 40,000                 | 18-Aug-11  | 2-Apr-12       | 10-Mar-19     | 3 Month LIBOR            | TBD                   | 1.89 %              | (550 )      |
| \$240,000              |            |                |               |                          |                       |                     | \$(18,263 ) |

During the first quarter of 2010, one of the Company's interest rate swap agreements, with a notional amount of \$25.0 million, failed to qualify for hedge accounting. The Company ceased hedge accounting on January 6, 2010, which was the last date the interest rate swap qualified for hedge accounting. As a result, the Company recognized a loss of \$238,000 directly in earnings as part of noninterest expense and reclassified \$107,000 from interest expense to noninterest expense within the first quarter of 2010. Additionally, a gain of \$191,000 which was previously deferred in OCI was immediately recognized in income during the first quarter, based on the Company's anticipation of the hedged forecasted transaction no longer being probable to occur. The Company terminated the swap in June 2010 as a result of management's decision to pay down the underlying borrowing and recognized \$792,000 in earnings through the date of termination.

During 2011, the Company had entered into a forward starting swap with a notional amount of \$40.0 million, with the intention of hedging a future federal home loan advance. Subsequently, during the quarter ending March 31, 2012, the Company exited the forward starting swap. At the time of exit, the derivative instrument had a fair value of \$22,000, which was received in cash and recognized in other income.

For derivative instruments that are designated and qualify as hedging instruments, the effective portion of the gains or losses is reported as a component of OCI, and is subsequently reclassified into earnings in the period that the hedged forecasted transaction affects earnings. The Company expects approximately \$5.6 million (pre-tax), to be reclassified to interest expense from OCI, related to the Company's cash flow hedges in the next twelve months. This

reclassification is due to anticipated payments that will be made and/or received on the swaps based upon the forward curve as of December 31, 2012.

The Company had no fair value hedges as of December 31, 2012 and 2011.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The table below presents the net amortization income recognized as an offset to interest expense related to previously terminated swaps for the periods indicated:

|                         | Years Ended December 31 |       |       |
|-------------------------|-------------------------|-------|-------|
|                         | 2012                    | 2011  | 2010  |
| Net amortization income | \$244                   | \$244 | \$222 |

## Customer Related Positions

Interest rate derivatives, primarily interest-rate swaps, offered to commercial borrowers through the Bank's loan level derivative program do not qualify as hedges for accounting purposes. The Bank believes that its exposure to commercial customer derivatives is limited because these contracts are simultaneously matched at inception with an offsetting dealer transaction. The commercial customer derivative program allows the Bank to retain variable-rate commercial loans while allowing the customer to synthetically fix the loan rate by entering into a variable-to-fixed interest rate swap.

Foreign exchange contracts offered to commercial borrowers through the Bank's derivative program do not qualify as hedges for accounting purposes. The Bank acts as a seller and buyer of foreign exchange contracts to accommodate its customers. To mitigate the market and liquidity risk associated with these derivatives, the Bank enters into similar offsetting positions.

The following table reflects the Company's customer related derivative positions for the periods indicated below for those derivatives not designated as hedging:

|   | Number of Positions (1) | Notional Amount Maturing |        |        |         |            | Total     | Fair Value |
|---|-------------------------|--------------------------|--------|--------|---------|------------|-----------|------------|
|   |                         | 2012                     | 2013   | 2014   | 2015    | Thereafter |           |            |
| December 31, 2012<br>(Dollars in thousands) |                         |                          |        |        |         |            |           |            |
| Loan level swaps                            |                         |                          |        |        |         |            |           |            |
| Receive fixed, pay variable                 | 143                     | \$—                      | 16,766 | 65,344 | 105,939 | 314,199    | \$502,248 | 28,678     |
| Pay fixed, receive variable                 | 137                     | \$—                      | 16,766 | 65,344 | 105,939 | 314,199    | \$502,248 | (28,663 )  |
| Foreign exchange contracts                  |                         |                          |        |        |         |            |           |            |
| Buys foreign exchange, sells U.S. currency  | 16                      | \$—                      | 42,516 | —      | —       | —          | \$42,516  | 1,748      |
| Buys U.S. currency, sells foreign exchange  | 16                      | \$—                      | 42,516 | —      | —       | —          | \$42,516  | (1,718 )   |
| December 31, 2011<br>(Dollars in thousands) |                         |                          |        |        |         |            |           |            |
| Loan level swaps                            |                         |                          |        |        |         |            |           |            |
| Receive fixed, pay variable                 | 101                     | \$—                      | 19,197 | 80,234 | 112,458 | 171,533    | \$383,422 | 24,478     |
| Pay fixed, receive variable                 | 101                     | \$—                      | 19,197 | 80,234 | 112,458 | 171,533    | \$383,422 | (24,535 )  |
| Foreign exchange contracts                  |                         |                          |        |        |         |            |           |            |
| Buys foreign exchange, sells U.S. currency  | 15                      | \$21,657                 | —      | —      | —       | —          | \$21,657  | (1,081 )   |
| Buys U.S. currency, sells foreign exchange  | 15                      | \$21,657                 | —      | —      | —       | —          | \$21,657  | 1,098      |

(1) The Company may enter into one swap agreement which offsets multiple reverse swap agreements. The positions will offset and the terms will be identical.





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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The table below presents the fair value of the Company's derivative financial instruments as well as their classification on the balance sheet at the periods indicated:

|                                      | Asset Derivatives      |                                 |                                 | Liability Derivatives  |                                 |                                 |
|--------------------------------------|------------------------|---------------------------------|---------------------------------|------------------------|---------------------------------|---------------------------------|
|                                      | Balance Sheet Location | Fair Value at December 31, 2012 | Fair Value at December 31, 2011 | Balance Sheet Location | Fair Value at December 31, 2012 | Fair Value at December 31, 2011 |
| (Dollars in thousands)               |                        |                                 |                                 |                        |                                 |                                 |
| Derivatives designated as hedges     |                        |                                 |                                 |                        |                                 |                                 |
| Interest rate swaps                  | Other assets           | \$ —                            | \$ —                            | Other liabilities      | \$ 16,189                       | \$ 18,263                       |
| Derivatives not designated as hedges |                        |                                 |                                 |                        |                                 |                                 |
| Customer related positions           |                        |                                 |                                 |                        |                                 |                                 |
| Loan level swaps                     | Other assets           | \$ 28,678                       | \$ 24,478                       | Other liabilities      | \$ 28,663                       | \$ 24,535                       |
| Foreign exchange contracts           | Other assets           | 1,748                           | 1,098                           | Other liabilities      | 1,718                           | 1,081                           |
| Total                                |                        | \$ 30,426                       | \$ 25,576                       |                        | \$ 30,381                       | \$ 25,616                       |

The table below presents the effect of the Company's derivative financial instruments included in OCI and current earnings for the periods indicated:

|   | Years Ended December 31 |             |             |
|---|-------------------------|-------------|-------------|
|   | 2012                    | 2011        | 2010        |
| (Dollars in thousands)  |                         |             |             |
| Derivatives designated as hedges  |                         |             |             |
| Loss in OCI on derivative (effective portion), net of tax   | \$ (2,122 )             | \$ (7,021 ) | \$ (7,894 ) |
| Net loss reclassified from OCI into income (effective portion)  | \$ (5,417 )             | \$ (5,472 ) | \$ (3,829 ) |
| Loss recognized in income on derivative (ineffective portion & amount excluded from effectiveness testing): |                         |             |             |
| Interest expense  | \$ —                    | \$ —        | \$ —        |
| Other expense   | —                       | —           | (154 )      |
| Total   | \$ —                    | \$ —        | \$ (154 )   |
| Derivatives not designated as hedges  |                         |             |             |
| Changes in fair value of customer related positions:  |                         |             |             |
| Other income  | \$ 134                  | \$ 164      | \$ 56       |
| Other expense   | (49 )                   | (56 )       | (341 )      |
| Total   | \$ 85                   | \$ 108      | \$ (285 )   |

By using derivatives, the Company is exposed to credit risk to the extent that counterparties to the derivative contracts do not perform as required. Should a counterparty fail to perform under the terms of a derivative contract, the Company's credit exposure on interest rate swaps is limited to the net positive fair value and accrued interest of all swaps with each counterparty. The Company seeks to minimize counterparty credit risk through credit approvals, limits, monitoring procedures, and obtaining collateral, where appropriate. Institutional counterparties must have an investment grade credit rating and be approved by the Company's Board of Directors. As such, management believes the risk of incurring credit losses on derivative contracts with those counterparties is remote and losses, if any, would be immaterial. The Company had no exposure relating to interest rate swaps with institutional counterparties at December 31, 2012 or 2011, as all such swaps were in a liability position. The Company's exposure relating to

customer related positions was approximately \$31.0 million and \$25.1 million at December 31, 2012 and 2011, respectively. Credit exposure may be reduced by the amount of collateral pledged by the counterparty.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The Company has agreements with certain of its derivative counterparties that contain a provision where if the Company fails to maintain its status as a well capitalized institution, then the Company could be required to terminate any outstanding derivatives with the counterparty. Certain instruments may also contain credit-risk related contingent features which require the Company to assign collateral for instruments in a liability position. The table below presents information relating to credit-risk contingent instruments as of the dates indicated:

|                      | December 31            |           |
|----------------------|------------------------|-----------|
|                      | 2012                   | 2011      |
|                      | (Dollars in thousands) |           |
| Notional amount      | \$702,248              | \$623,422 |
| Aggregate fair value | \$44,852               | \$42,798  |
| Collateral assigned  | \$50,957               | \$47,617  |

Collateral legally required to be maintained at dealer banks by the Company is monitored and adjusted as necessary. The Company determined that no additional collateral would have to be posted to immediately settle these instruments as of December 31, 2012.

The Company does not offset fair value amounts recognized for derivative instruments. The Company does net the amount recognized for the right to reclaim cash collateral against the obligation to return cash collateral arising from derivative instruments executed with the same counterparty under a master netting arrangement.

Mortgage Derivatives

Forward sale contracts of residential mortgage loans, considered derivative instruments for accounting purposes, are utilized by the Company in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans intended for sale. Prior to closing and funding certain one-to-four family residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, the Company is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments are executed, under which the Company agrees to deliver whole mortgage loans to various investors. The interest rate lock commitments and forward sales commitments are recorded at fair value, with changes in fair value recorded in current period earnings as a component of mortgage banking income. The Company has elected the fair value option to carry these instruments at fair value. Changes in the fair value marks on loans held for sale offset changes in interest rate lock and forward sales commitments. The change in fair value of loans held for sale is recorded in current period earnings as a component of mortgage banking income.

The table below summarizes the fair value of residential mortgage loans commitments, forward sales agreements, and loans held for sale at the periods indicated:

|  | December 31            |          |
|--|------------------------|----------|
|  | 2012                   | 2011     |
|  | (Dollars in thousands) |          |
| Interest rate lock commitments             | \$102                  | \$265    |
| Forward sales agreements                   | \$(223                 | ) \$(528 |
| Loans held for sale fair value adjustments | \$121                  | \$262    |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The table below summarizes the changes in the fair value of residential mortgage loans commitments, forward sales agreements, and loans held for sale for the periods indicated:

|   | Years Ended December 31 |          |        |
|---|-------------------------|----------|--------|
|   | 2012                    | 2011     | 2010   |
|   | (Dollars in thousands)  |          |        |
| Interest rate lock commitments            | \$ (163                 | ) \$ 724 | \$ 64  |
| Forward sales agreements                  | 304                     | (1,580   | ) 285  |
| Loans held for sale fair value adjustment | (141                    | ) 856    | (593   |
| Total change in fair value                | \$—                     | \$—      | \$(244 |

## (12) INCOME TAXES

The provision for income taxes is comprised of the following components:

|                                  | Years Ended December 31 |           |           |
|----------------------------------|-------------------------|-----------|-----------|
|                                  | 2012                    | 2011      | 2010      |
|                                  | (Dollars in thousands)  |           |           |
| Current expense                  |                         |           |           |
| Federal                          | \$ 11,928               | \$ 11,830 | \$ 10,453 |
| State                            | 4,664                   | 5,227     | 4,268     |
| Total current expense            | 16,592                  | 17,057    | 14,721    |
| Deferred expense (benefit)       |                         |           |           |
| Federal                          | (1,183                  | ) 548     | (2,223    |
| State                            | (736                    | ) (457    | ) (271    |
| Total deferred expense (benefit) | (1,919                  | ) 91      | (2,494    |
| Total expense                    | \$ 14,673               | \$ 17,148 | \$ 12,227 |

The difference between the statutory federal income tax rate of 35% and the effective income tax rate reported for the last three years is detailed below:

|  | Years Ended December 31 |          |    |           |         |    |           |          |    |
|--|-------------------------|----------|----|-----------|---------|----|-----------|----------|----|
|  | 2012                    |          |    | 2011      |         |    | 2010      |          |    |
|  | (Dollars in thousands)  |          |    |           |         |    |           |          |    |
| Computed statutory federal income tax provision  | \$ 20,055               | 35.00    | %  | \$ 21,904 | 35.00   | %  | \$ 18,364 | 35.00    | %  |
| State taxes, net of federal tax benefit  | 2,553                   | 4.46     | %  | 3,101     | 4.95    | %  | 2,598     | 4.95     | %  |
| Nontaxable interest, net   | (542                    | ) (0.95  | )% | (661      | ) (1.06 | )% | (564      | ) (1.07  | )% |
| Tax credits  | (6,567                  | ) (11.46 | )% | (6,238    | ) (9.97 | )% | (6,932    | ) (13.21 | )% |
| Increase in cash surrender value of life insurance and tax exempt gain on death proceeds | (1,612                  | ) (2.81  | )% | (1,109    | ) (1.77 | )% | (1,117    | ) (2.13  | )% |
| Merger and other related costs (non-deductible)  | 404                     | 0.71     | %  | —         | —       | %  | —         | —        | %  |
| Other, net   | 382                     | 0.66     | %  | 151       | 0.25    | %  | (122      | ) (0.24  | )% |
| Total expense  | \$ 14,673               | 25.61    | %  | \$ 17,148 | 27.40   | %  | \$ 12,227 | 23.30    | %  |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The tax-effected components of the net deferred tax asset at December 31 were as follows:

|   | 2012                   | 2011     |
|---|------------------------|----------|
|   | (Dollars in thousands) |          |
| Deferred tax assets                                     |                        |          |
| Allowance for loan losses                               | \$21,252               | \$19,845 |
| Accrued expenses not deducted for tax purposes          | 7,739                  | 6,181    |
| Derivatives fair value adjustment                       | 6,020                  | 6,767    |
| Other-than-temporary impairment on securities           | 4,435                  | 4,403    |
| Federal Home Loan Bank borrowings fair value adjustment | 3,883                  | 318      |
| Deferred gain on sale leaseback transaction             | 3,541                  | 3,968    |
| Employee and director equity compensation               | 2,474                  | 2,159    |
| Net operating loss carry-forward                        | 2,440                  | —        |
| Loan basis difference fair value adjustment             | 1,402                  | —        |
| Other   | 1,768                  | 2,166    |
| Total   | \$54,954               | \$45,807 |
| Deferred tax liabilities                                |                        |          |
| Goodwill  | \$11,831               | \$11,499 |
| Fixed assets  | 7,286                  | 6,269    |
| Core deposit and other intangibles                      | 3,775                  | 3,499    |
| Net unrealized gain on securities available for sale    | 3,257                  | 3,762    |
| Deferred loan fees, net                                 | 3,104                  | 2,369    |
| Loan basis difference fair value adjustment             | —                      | 1,326    |
| Other   | 356                    | 942      |
| Total   | \$29,609               | \$29,666 |
| Total net deferred tax asset                            | \$25,345               | \$16,141 |

The Company has determined that a valuation allowance is not required for any of its deferred tax assets since it is more likely than not that these assets will be realized principally through the utilization of carry-back provisions to taxable income on prior years and future reversals of existing taxable temporary differences and by offsetting other future taxable income.

Uncertainty in Income Taxes

From time to time, the Internal Revenue Service (the "IRS") may review and/or challenge specific tax positions taken by the Company in its ordinary course of business. The Company believes the tax returns were filed based upon applicable statutes, regulations and case law in effect at the time of the transaction, however the IRS could disagree with the Company's interpretation. The Company accounts for uncertainties in income taxes by providing a tax reserve for certain positions. The following is a reconciliation of the beginning and ending amount of unrecognized tax benefits:

|  | (Dollars in thousands) |
|--|------------------------|
| Balance at December 31, 2010               | \$226                  |
| Reduction of tax positions for prior years | (115 )                 |
| Increase for current year tax positions    | —                      |
| Balance at December 31, 2011               | \$111                  |
| Reduction of tax positions for prior years | (34 )                  |
| Increase for prior year tax positions      | 5                      |
| Increase for current year tax positions    | 44                     |
| Balance at December 31, 2012               | \$126                  |



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Increases to the Company's unrealized tax positions occur as a result of accruing for the nonrecognition of new positions as well the accrual of interest and penalties related to prior year positions. Decreases in the Company's unrealized tax positions occur as a result of the statute of limitation lapsing on prior year positions and/or settlements relating to outstanding positions. All of the Company's unrecognized tax benefits, if recognized, would be recorded as a component of income tax expense therefore affecting the effective tax rate. The Company records interest and penalties related to uncertain tax positions in the provision for income taxes.

The Company and its subsidiaries file income tax returns in the U.S. federal jurisdiction as well as in various states. The Company is subject to U.S. federal, state and local income tax examinations by tax authorities for the 2009 through 2011 tax years including any related income tax filings from its recent Bank acquisitions. The Company is carrying forward a net operating loss acquired with the Central acquisition in addition to a capital loss carry forward relating to both the Central acquisition and Company operations. The net operating loss carry forward will expire in twenty years and the capital loss carry forward in five years if unused, however the Company anticipates utilizing the carry forwards within this time frame.

## (13) EMPLOYEE BENEFIT PLANS

## PENSION

The Company maintains a multiemployer defined benefit pension plan (the "Pension Plan") administered by Pentegra Retirement Services (the "Fund" or "Pentegra Defined Benefit Plan for Financial Institutions"). The Fund does not segregate the assets or liabilities of all participating employers and, accordingly, disclosure of plan assets, accumulated vested and nonvested benefits is not possible. Effective July 1, 2006, the Company froze the defined benefit plan by eliminating all future benefit accruals. Contributions to the Pension Plan are based on each individual employer's experience. The Company bears the market risk relating to the Pension Plan and will continue to fund the Pension Plan as required. The Pension Plan year is July 1<sup>st</sup> through June 30<sup>th</sup>.

The Company's participation in the Pension Plan for the annual period ended December 31, 2012, is outlined in the table below. The "EIN/Pension Plan Number" column provides the Employee Identification Number ("EIN") and the three-digit plan number. The funding status of the Pension Plan is determined on the basis of the financial statements provided by the Fund using total plan assets and accumulated benefit obligation. The "FIP/RP Status Pending/Implemented" column indicates plans for which a financial improvement plan ("FIP") or a rehabilitation plan ("RP") is either pending or has been implemented. The "Expiration Date of Collective-Bargaining Agreement" column lists the expiration date(s) of any collective-bargaining agreement(s) to which the Pension Plan is subject.

|  | EIN/Pension Plan Number | Funding Status of Pension Plan |                             | FIP/RP Status Pending/Implemented | Surcharge Imposed | Expiration Date of Collective-Bargaining Agreement | Minimum Contributions Required for Future Periods |
|--|-------------------------|--------------------------------|-----------------------------|-----------------------------------|-------------------|--|---|
|  |                         | 2012                           | 2011                        |                                   |                   |  |   |
| Pentegra defined benefit plan for financial institutions | 13-5645888/333          | 96.96%<br>as of<br>7/1/2012    | 81.44%<br>as of<br>7/1/2011 | No                                | No                | N/A  | \$ 840,838  |

Contributions to the Fund are based on each individual employer's experience. The Company's total contributions to the Pension Plan did not represent more than 5% of the total contributions to the Pension Plan as indicated in the Pension Plan's most recently available annual report dated June 30, 2012. The comparability of employer contributions is impacted by asset performance, discount rates and the reduction in the number of covered employees year over year.

The Company's contributions to the Pension Plan were as follows for the periods indicated:

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|      | Cash Payment           | Plan Year Allocation |           |           |           |
|------|------------------------|----------------------|-----------|-----------|-----------|
|      |                        | 2012-2013            | 2011-2012 | 2010-2011 | 2009-2010 |
|      | (Dollars in thousands) |                      |           |           |           |
| 2012 | \$234                  | \$234                | \$—       | \$—       | \$—       |
| 2011 | \$2,217                | \$—                  | \$2,217   | \$—       | \$—       |
| 2010 | \$1,794                | \$—                  | \$—       | \$1,657   | \$137     |

Subsequent to year-end, the Company made an additional contribution toward the 2012-2013 plan year in the amount of \$841,000.



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The Company's total defined benefit plan expense was \$1.6 million, \$1.9 million, and \$1.6 million, for the years ending December 31, 2012, 2011, and 2010, respectively.

Financial information for the Fund is made available through the public Form 5500 which is available by April 15<sup>th</sup> of the year following the plan year end.

**POSTRETIREMENT BENEFITS**

Employees retiring from the Bank after attaining age 65 who have rendered at least 10 years of continuous service are entitled to a fixed contribution toward the premium for postretirement health care benefits and a \$5,000 death benefit paid. The health care benefits are subject to deductibles, co-payment provisions and other limitations. The Bank may amend or change these benefits periodically. Additionally, the Company has acquired small postretirement plans in conjunction with various acquisitions, which are immaterial in nature and do not have a material impact on the amount of expense realized by the Company. Postretirement benefit expense was \$82,000, \$46,000, and \$281,000, for the years ending December 31, 2012, 2011, and 2010, respectively.

**SUPPLEMENTAL EXECUTIVE RETIREMENT PLANS**

The Bank maintains supplemental retirement plans ("SERP") for certain highly compensated employees designed to offset the impact of regulatory limits on benefits under qualified pension plans. The Bank has established and funded Rabbi Trusts to accumulate funds in order to satisfy the contractual liability of these supplemental retirement plan benefits. These agreements provide for the Bank to pay all benefits from its general assets, and the establishment of these trust funds does not reduce nor otherwise affect the Bank's continuing liability to pay benefits from such assets except that the Bank's liability shall be offset by actual benefit payments made from the trusts. The related trust assets, included in the Company's securities portfolio, totaled \$6.7 million and \$5.0 million at December 31, 2012 and 2011, respectively. At December 31, 2012 these trust assets were held as available for sale securities and at December 31, 2011 the trust assets were held in the trading portfolio.

The following table shows the supplemental retirement expense, and the contributions paid to the plan which were used only to pay the current year benefits as of the dates indicated:

|                    | 2012                   | 2011  | 2010  |
|--------------------|------------------------|-------|-------|
|                    | (Dollars in thousands) |       |       |
| Retirement expense | \$1,144                | \$794 | \$757 |
| Contributions paid | 253                    | 253   | 253   |

The Company's best estimate of contributions expected to be paid in 2013 is \$247,000. The following table shows the benefits expected to be paid in each of the next five years, in the aggregate for the next five fiscal years thereafter and in the aggregate after those 10 years:

|                | Supplemental Executive Retirement Plans Expected Benefit Payment (Dollars in thousands) |
|----------------|---|
| 2013           | \$ 247  |
| 2014           | \$ 247  |
| 2015           | \$ 282  |
| 2016           | \$ 351  |
| 2017           | \$ 345  |
| 2018-2022      | \$ 1,972  |
| 2023 and later | \$ 22,744   |

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The measurement date used to determine the supplemental executive retirement plans benefits is December 31st for each of the years reported. The following table illustrates the status of the supplemental executive retirement plans at December 31 for the years presented:

|  | Supplemental Executive Retirement Benefits |           |           |
|--|--|-----------|-----------|
|  | 2012                                       | 2011      | 2010      |
|  | (Dollars in thousands)                     |           |           |
| Change in accumulated benefit obligation   |  |           |           |
| Benefit obligation at beginning of year  | \$7,550                                    | \$5,953   | \$5,597   |
| Benefit obligation acquired  | —  | —         | —         |
| Accumulated service cost   | 627  | 351       | 335       |
| Interest cost  | 296  | 325       | 301       |
| Plan amendment   | —  | —         | —         |
| Actuarial loss/(gain)  | 494  | 1,179     | (27)      |
| Benefits paid  | (253)                                      | (258)     | (253)     |
| Accumulated benefit obligation at end of year  | \$8,714                                    | \$7,550   | \$5,953   |
| Change in plan assets  |  |           |           |
| Fair value of plan assets at beginning of year   | \$—  | \$—       | \$—       |
| Employer contribution  | 253  | 253       | 253       |
| Benefits paid  | (253)                                      | (253)     | (253)     |
| Fair value of plan assets at end of year   | \$—  | \$—       | \$—       |
| Funded status at end of year   | \$(8,714)                                  | \$(7,550) | \$(5,953) |
| Assets   | —  | —         | —         |
| Liabilities  | (8,714)                                    | (7,550)   | (5,953)   |
| Accrued benefit cost   | \$(8,714)                                  | \$(7,550) | \$(5,953) |
| Amounts recognized in accumulated other comprehensive income (“AOCI”), net of tax  |  |           |           |
| Net loss   | \$1,276                                    | \$1,056   | \$336     |
| Prior service cost   | 440  | 499       | 590       |
| Amounts recognized in AOCI, net of tax   | \$1,716                                    | \$1,555   | \$926     |
| Information for plans with an accumulated benefit obligation in excess of plan assets  |  |           |           |
| Projected benefit obligation   | \$8,714                                    | \$7,550   | \$5,953   |
| Accumulated benefit obligation   | \$8,714                                    | \$7,550   | \$5,953   |
| Net periodic benefit cost  |  |           |           |
| Service cost   | \$627                                      | \$351     | \$335     |
| Interest cost  | 296  | 325       | 301       |
| Amortization of prior service cost   | 113  | 112       | 113       |
| Recognized net actuarial gain  | 108  | 4         | 6         |
| Net periodic benefit cost  | \$1,144                                    | \$792     | \$755     |
| Amounts in accumulated other comprehensive income expected to be recognized in net periodic benefit cost over next fiscal year |  |           |           |
| Net actuarial (gain)/loss  | \$151                                      | \$103     | \$(1)     |
| Net prior service cost   | \$99                                       | \$112     | \$113     |
| Discount rate used for benefit obligation  | 4.05                                       | % 4.40    | % 5.54    |
| Discount rate used for net periodic benefit cost   | 4.40                                       | % 5.54    | % 5.49    |
| Rate of compensation increase  | n/a  | n/a       | n/a       |
| OTHER EMPLOYEE BENEFITS  |  |           |           |

The Bank from time to time creates an incentive compensation plan for senior management and other officers to participate in at varying levels. In addition, the Bank sometimes also pays a discretionary bonus to senior management, officers, and/or

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

nonofficers of the Bank. The expense for the incentive plans and the discretionary bonus amounted to \$7.8 million, in 2012 and 2011, and \$6.9 million in 2010, respectively.

The Bank has an Employee Savings Plan that qualifies as a deferred salary arrangement under Section 401(k) of the Internal Revenue Code. Under the Employee Savings Plan, participating employees may defer a portion of their pre-tax earnings, not to exceed the Internal Revenue Service annual contribution limits. The Bank matches 25% of each employee's contributions up to 6% of the employee's earnings. The 401K Plan incorporates an Employee Stock Ownership Plan for contributions invested in the Company's common stock. The Plan also provides nondiscretionary contributions in which employees, with one year of service, receive a 5% cash contribution of eligible pay up to the social security limit and a 10% cash contribution of eligible pay over the social security limit up to the maximum amount permitted by law. Benefits contributed to employees under this defined contribution plan vest immediately.

The defined contribution plan expense was \$3.6 million in 2012, \$3.4 million in 2011, and \$3.2 million in 2010. The Company also maintains a deferred compensation plan for the Company's Board of Directors. The Board of Directors is entitled to elect to defer their director's fees until retirement. If the Director elects to do so, their compensation is invested in the Company's stock and maintained within the Company's Investment Management Group. The amount of compensation deferred during 2012, 2011, and 2010 was \$88,000, \$136,000, and \$160,000, respectively. At December 31, 2012 and 2011 the Company had 179,814 and 180,058, of shares provided for the plan with a related liability of \$3.2 million and \$3.0 million established within shareholders' equity, respectively.

As a result of the acquisition of Ben Franklin, during 2009 the Company acquired an Employee Stock Ownership Plan ("ESOP"). After receiving approval from the Internal Revenue Service the Company began to terminate the plan during 2010. All final distributions to all vested participants were distributed as of December 31, 2011 and the plan was officially terminated. Additionally, during 2012, as a result of the Central acquisition, the Company acquired another ESOP, which is currently in the process of being terminated, pending approval from the Internal Revenue Service.

**(14) FAIR VALUE MEASUREMENTS**

Fair value is a market-based measure considered from the perspective of a market participant rather than an entity-specific measure. Therefore, even when market assumptions are not readily available, the Company's own assumptions are set to reflect those that market participants would use in pricing the asset or liability at the measurement date. If there has been a significant decrease in the volume and level of activity for the asset or liability, regardless of the valuation technique(s) used, the objective of a fair value measurement remains the same. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction (that is, not a forced liquidation or distressed sale) between market participants at the measurement date under current market conditions. The Company uses prices and inputs that are current as of the measurement date, including during periods of market dislocation. In periods of market dislocation, the observability of prices and inputs may be reduced for many instruments. This condition could cause an instrument to be reclassified from one level to another.

The Fair Value Measurements and Disclosures Topic of the FASB ASC defines fair value and establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (Level 1 measurements) and the lowest priority to unobservable inputs (Level 3 measurements). The three levels of the fair value hierarchy under the Fair Value Measurements and Disclosures Topic of the FASB ASC are described below:

Level 1 — Inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.

Level 2 — Valuations based on quoted prices in markets that are not active or for which all significant inputs are observable, either directly or indirectly.

Level 3 — Prices or valuations that require inputs that are both significant to the fair value measurement and unobservable.

To the extent that valuation is based on models or inputs that are less observable or unobservable in the market, the determination of fair value requires more judgment. Accordingly, the degree of judgment exercised by the Company in determining fair value is greatest for instruments categorized in Level 3. A financial instrument's level within the

fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement.

Valuation Techniques

There have been no changes in the valuation techniques used during the current period.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Securities:

Trading Securities

These equity and fixed income securities are valued based on market quoted prices. These securities are categorized in Level 1 as they are actively traded and no valuation adjustments have been applied.

U.S. Government Agency Securities

Fair value is estimated using either multi-dimensional spread tables or benchmarks. The inputs used include benchmark yields, reported trades, and broker/dealer quotes. These securities are classified as Level 2.

Agency Mortgage-Backed Securities

Fair value is estimated using either a matrix or benchmarks. The inputs used include benchmark yields, reported trades, broker/dealer quotes, and issuer spreads. These securities are categorized as Level 2.

Agency Collateralized Mortgage Obligations and Private Mortgage-Backed Securities

The valuation model for these securities is volatility-driven and ratings based, and uses multi-dimensional spread tables. The inputs used include benchmark yields, recent reported trades, new issue data, broker and dealer quotes, and collateral performance. If there is at least one significant model assumption or input that is not observable, these securities are categorized as Level 3 within the fair value hierarchy; otherwise, they are classified as Level 2.

Single and Pooled Issuer Trust Preferred Securities

The fair value of trust preferred securities, including pooled and single issuer preferred securities, is estimated using external pricing models, discounted cash flow methodologies or similar techniques. The inputs used in these valuations include benchmark yields, recent reported trades, new issue data, broker and dealer quotes and collateral performance. If there is at least one significant model assumption or input that is not observable, these securities are categorized as Level 3 within the fair value hierarchy; otherwise, they are classified as Level 2.

Marketable Securities

These equity and fixed income securities are valued based on market quoted prices. These securities are categorized in Level 1 as they are actively traded and no valuation adjustments have been applied.

Loans Held for Sale

The Company has elected the fair value option to account for originated closed loans intended for sale. Fair value is measured using quoted market prices when available. If quoted market prices are not available, comparable market values or discounted cash flow analysis may be utilized. These assets are typically categorized as Level 2.

Derivative Instruments:

Derivatives

The valuation of these instruments is determined using widely accepted valuation techniques including discounted cash flow analysis on the expected cash flows of each derivative. This analysis reflects the contractual terms of the derivatives, including the period to maturity, and uses observable market-based inputs, including interest rate curves and implied volatilities. The Company incorporates credit valuation adjustments to appropriately reflect nonperformance risk in the fair value measurements. In adjusting the fair value of its derivative contracts for the effect of nonperformance risk, the Company has considered the impact of netting and any applicable credit enhancements, such as collateral postings. Although the Company has determined that the majority of the inputs used to value its interest rate derivatives fall within Level 2 of the fair value hierarchy, the credit valuation adjustments associated with its derivatives utilize Level 3 inputs, such as estimates of current credit spreads to evaluate the likelihood of default by the Company and its counterparties. However, as of December 31, 2012 and December 31, 2011, the Company has assessed the significance of the impact of the credit valuation adjustments on the overall valuation of its derivative positions and has determined that the credit valuation adjustments are not significant to the overall valuation of its derivatives. Additionally, in conjunction with fair value measurement guidance, the Company has made an accounting policy election to measure the credit risk of its derivative financial instruments that are subject to master netting agreements on a net basis by counterparty portfolio. As a result, the Company has determined that its derivative valuations in their entirety are classified in Level 2.

Residential Mortgage Loan Commitments and Forward Sales Agreements



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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The fair value of the commitments and agreements are estimated using the anticipated market price based on pricing indications provided from syndicate banks. These commitments and agreements are categorized as Level 2.

**Impaired Loans**

Loans that are deemed to be impaired are valued based upon the lower of cost or fair value of the underlying collateral. The inputs used in the appraisals of the collateral are not always observable, and therefore the loans may be categorized as Level 3 within the fair value hierarchy; otherwise, they are classified as Level 2.

**Other Real Estate Owned**

The fair values are estimated based upon recent appraisal values of the property less estimated costs to sell the property. Certain inputs used in appraisals are not always observable, and therefore Other Real Estate Owned may be categorized as Level 3 within the fair value hierarchy. When inputs in appraisals are observable, they are classified as Level 2.

**Goodwill and Other Intangible Assets**

Goodwill and identified intangible assets are subject to impairment testing. The Company conducts an annual impairment test of goodwill in the third quarter of each year and more frequently, if necessary. To estimate the fair value of goodwill and other intangible assets the Company utilizes both a comparable analysis of relevant price multiples in recent market transactions and discounted cash flow analysis. Both valuation models require a significant degree of management judgment. In the event the fair value as determined by the valuation model is less than the carrying value, the intangibles may be impaired. If the impairment testing resulted in impairment, the Company would classify the impaired goodwill and other intangible assets subjected to nonrecurring fair value adjustments as Level 3. Assets and Liabilities Measured at Fair Value on a Recurring Basis at December 31 were as follows:

|   | Balance  | Fair Value Measurements at Reporting Date<br>Using<br>Quoted Prices |   |  | Total<br>Gains<br>(Losses) |
|---|----------|---|---|--|----------------------------|
|   |          | in<br>Active<br>Markets<br>for Identical<br>Assets<br>(Level 1)     | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |                            |
| (Dollars in thousands)  |          |   |   |  |                            |
| December 31, 2012   |          |   |   |  |                            |
| Recurring fair value measurements                                     |          |   |   |  |                            |
| Assets  |          |   |   |  |                            |
| Securities available for sale   |          |   |   |  |                            |
| U.S. Government agency securities                                     | \$20,822 | \$—   | \$20,822  | \$—  |                            |
| Agency mortgage-backed securities                                     | 221,425  | —   | 221,425   | —  |                            |
| Agency collateralized mortgage obligations                            | 68,376   | —   | 68,376  | —  |                            |
| Private mortgage-backed securities                                    | 3,532    | —   | —   | 3,532  |                            |
| Single issuer trust preferred securities issued by banks and insurers | 2,240    | —   | 2,240   | —  |                            |
| Pooled trust preferred securities issued by banks and insurers        | 2,981    | —   | —   | 2,981  |                            |
| Marketable securities   | 9,910    | 9,910   | —   | —  |                            |
| Loans held for sale   | 48,187   | —   | 48,187  | —  |                            |
| Derivative instruments  | 30,528   | —   | 30,528  | —  |                            |
| Liabilities   |          |   |   |  |                            |
| Derivative Instruments  | 46,793   | —   | 46,793  | —  |                            |



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|   |           |         |           |         |
|---|-----------|---------|-----------|---------|
| Total recurring fair value measurements | \$361,208 | \$9,910 | \$344,785 | \$6,513 |
|---|-----------|---------|-----------|---------|

Nonrecurring fair value measurements

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

Assets

|  |         |     |     |         |           |
|--|---------|-----|-----|---------|-----------|
| Collateral Dependent Impaired Loans        | \$7,817 | \$— | \$— | \$7,817 | \$(1,284) |
| Other Real Estate Owned                    | 11,974  | —   | —   | 11,974  | —         |
| Total nonrecurring fair value measurements |         |     |     |         |           |