

NCR CORP  
Form 10-Q  
November 05, 2013  
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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

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FORM 10-Q

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QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF  
x 1934

For the quarterly period ended September 30, 2013  
Commission File Number 001-00395

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NCR CORPORATION  
(Exact name of registrant as specified in its charter)

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Maryland 31-0387920  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification No.)  
3097 Satellite Boulevard  
Duluth, GA 30096  
(Address of principal executive offices) (Zip Code)  
Registrant's telephone number, including area code: (937) 445-5000

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

|                         |                                     |                           |                          |
|-------------------------|-------------------------------------|---------------------------|--------------------------|
| Large accelerated filer | <input checked="" type="checkbox"/> | Accelerated filer         | <input type="checkbox"/> |
| Non-accelerated filer   | <input type="checkbox"/>            | Smaller reporting company | <input type="checkbox"/> |

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  
Yes o No x

As of October 15, 2013, there were approximately 166.4 million shares of common stock issued and outstanding.

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## Part I. Financial Information

## Item 1. FINANCIAL STATEMENTS

## NCR Corporation

## Condensed Consolidated Statements of Operations (Unaudited)

| In millions, except per share amounts                     | Three months ended |        | Nine months ended |         |
|---|--------------------|--------|-------------------|---------|
|   | September 30       |        | September 30      |         |
|   | 2013               | 2012   | 2013              | 2012    |
| Product revenue   | \$701              | \$712  | \$2,111           | \$1,988 |
| Service revenue   | 807                | 723    | 2,342             | 2,100   |
| Total revenue   | 1,508              | 1,435  | 4,453             | 4,088   |
| Cost of products  | 524                | 534    | 1,577             | 1,511   |
| Cost of services  | 569                | 519    | 1,666             | 1,506   |
| Selling, general and administrative expenses              | 217                | 206    | 678               | 592     |
| Research and development expenses                         | 53                 | 47     | 163               | 142     |
| Total operating expenses                                  | 1,363              | 1,306  | 4,084             | 3,751   |
| Income from operations                                    | 145                | 129    | 369               | 337     |
| Interest expense  | (23                | ) (7   | ) (70             | ) (24   |
| Other (expense), net                                      | (3                 | ) —    | (4                | ) (7    |
| Income from continuing operations before income taxes     | 119                | 122    | 295               | 306     |
| Income tax expense  | 19                 | 33     | 44                | 68      |
| Income from continuing operations                         | 100                | 89     | 251               | 238     |
| (Loss) income from discontinued operations, net of tax    | —                  | (1)    | (1                | ) 3     |
| Net income  | 100                | 88     | 250               | 241     |
| Net income attributable to noncontrolling interests       | 2                  | 1      | 5                 | 2       |
| Net income attributable to NCR                            | \$98               | \$87   | \$245             | \$239   |
| Amounts attributable to NCR common stockholders:          |                    |        |                   |         |
| Income from continuing operations                         | \$98               | \$88   | \$246             | \$236   |
| (Loss) income from discontinued operations, net of tax    | —                  | (1)    | (1                | ) 3     |
| Net income  | \$98               | \$87   | \$245             | \$239   |
| Income per share attributable to NCR common stockholders: |                    |        |                   |         |
| Income per common share from continuing operations        |                    |        |                   |         |
| Basic   | \$0.59             | \$0.55 | \$1.49            | \$1.49  |
| Diluted   | \$0.58             | \$0.53 | \$1.46            | \$1.44  |
| Net income per common share                               |                    |        |                   |         |
| Basic   | \$0.59             | \$0.55 | \$1.48            | \$1.50  |
| Diluted   | \$0.58             | \$0.53 | \$1.45            | \$1.46  |
| Weighted average common shares outstanding                |                    |        |                   |         |
| Basic   | 166.2              | 159.6  | 165.1             | 158.9   |
| Diluted   | 170.0              | 164.8  | 168.8             | 164.0   |

See Notes to Condensed Consolidated Financial Statements.

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Condensed Consolidated Statements of Comprehensive Income (Unaudited)

| In millions   | Three months ended |      | Nine months ended |       |   |
|---|--------------------|------|-------------------|-------|---|
|   | September 30       |      | September 30      |       |   |
|   | 2013               | 2012 | 2013              | 2012  |   |
| Net income  | \$100              | \$88 | \$250             | \$241 |   |
| Other comprehensive income (loss):                                  |                    |      |                   |       |   |
| Currency translation adjustments                                    |                    |      |                   |       |   |
| Currency translation adjustments                                    | 7                  | 18   | (49               | ) 4   |   |
| Derivatives   |                    |      |                   |       |   |
| Unrealized (loss) gain on derivatives                               | (3                 | ) (8 | ) 3               | (14   | ) |
| Losses on derivatives arising during the period                     | 1                  | —    | 4                 | —     |   |
| Less income tax benefit (expense)                                   | —                  | 2    | (3                | ) 4   |   |
| Securities  |                    |      |                   |       |   |
| Unrealized gain on securities                                       | —                  | —    | 3                 | —     |   |
| Less income tax expense   | (1                 | ) —  | (1                | ) —   |   |
| Employee benefit plans  |                    |      |                   |       |   |
| New prior service cost  | (3                 | ) —  | (3                | ) —   |   |
| Amortization of prior service benefit                               | (5                 | ) (2 | ) (27             | ) (12 | ) |
| Net new actuarial (loss) gain                                       | (12                | ) (6 | ) 36              | (6    | ) |
| Actuarial loss included in benefits expense                         | 3                  | 2    | 6                 | 10    |   |
| Less income tax benefit (expense)                                   | 1                  | 1    | (9                | ) 3   |   |
| Other comprehensive (loss) income                                   | (12                | ) 7  | (40               | ) (11 | ) |
| Total comprehensive income  | 88                 | 95   | 210               | 230   |   |
| Less comprehensive income attributable to noncontrolling interests: |                    |      |                   |       |   |
| Net income  | 2                  | 1    | 5                 | 2     |   |
| Currency translation adjustments                                    | (1                 | ) —  | (4                | ) (1  | ) |
| Amounts attributable to noncontrolling interests                    | 1                  | 1    | 1                 | 1     |   |
| Comprehensive income attributable to NCR common stockholders        | \$87               | \$94 | \$209             | \$229 |   |

See Notes to Condensed Consolidated Financial Statements.

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## NCR Corporation

## Condensed Consolidated Balance Sheets (Unaudited)

| In millions, except per share amounts   | September<br>30, 2013 | December<br>31, 2012 |
|---|-----------------------|----------------------|
| Assets  |                       |                      |
| Current assets  |                       |                      |
| Cash and cash equivalents   | \$460                 | \$1,069              |
| Accounts receivable, net  | 1,349                 | 1,086                |
| Inventories, net  | 842                   | 797                  |
| Other current assets  | 591                   | 454                  |
| Total current assets  | 3,242                 | 3,406                |
| Property, plant and equipment, net  | 338                   | 308                  |
| Goodwill  | 1,472                 | 1,003                |
| Intangibles, net  | 474                   | 304                  |
| Prepaid pension cost  | 424                   | 368                  |
| Deferred income taxes   | 492                   | 532                  |
| Other assets  | 436                   | 448                  |
| Total assets  | \$6,878               | \$6,369              |
| Liabilities and stockholders' equity  |                       |                      |
| Current liabilities   |                       |                      |
| Short-term borrowings   | \$15                  | \$72                 |
| Accounts payable  | 584                   | 611                  |
| Payroll and benefits liabilities  | 209                   | 186                  |
| Deferred service revenue and customer deposits  | 508                   | 455                  |
| Other current liabilities   | 437                   | 418                  |
| Total current liabilities   | 1,753                 | 1,742                |
| Long-term debt  | 2,212                 | 1,891                |
| Pension and indemnity plan liabilities  | 740                   | 805                  |
| Postretirement and postemployment benefits liabilities  | 202                   | 246                  |
| Income tax accruals   | 143                   | 138                  |
| Environmental liabilities   | 118                   | 171                  |
| Other liabilities   | 118                   | 79                   |
| Total liabilities   | 5,286                 | 5,072                |
| Commitments and Contingencies (Note 10)   |                       |                      |
| Redeemable noncontrolling interest  | 17                    | 15                   |
| Stockholders' equity  |                       |                      |
| NCR stockholders' equity  |                       |                      |
| Preferred stock: par value \$0.01 per share, 100.0 shares authorized, no shares issued and outstanding as of September 30, 2013 and December 31, 2012                         | —                     | —                    |
| Common stock: par value \$0.01 per share, 500.0 shares authorized, 166.3 and 162.8 shares issued and outstanding as of September 30, 2013 and December 31, 2012, respectively | 2                     | 2                    |
| Paid-in capital   | 434                   | 358                  |
| Retained earnings   | 1,174                 | 929                  |
| Accumulated other comprehensive loss  | (73)                  | (37)                 |
| Total NCR stockholders' equity  | 1,537                 | 1,252                |
| Noncontrolling interests in subsidiaries  | 38                    | 30                   |
| Total stockholders' equity  | 1,575                 | 1,282                |

|   |         |         |
|---|---------|---------|
| Total liabilities and stockholders' equity                | \$6,878 | \$6,369 |
| See Notes to Condensed Consolidated Financial Statements. |         |         |

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Condensed Consolidated Statements of Cash Flows (Unaudited)

| In millions  | Nine months ended September |        |
|--|-----------------------------|--------|
|  | 30<br>2013                  | 2012   |
| Operating activities   |                             |        |
| Net income   | \$250                       | \$241  |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities:    |                             |        |
| Loss (income) from discontinued operations   | 1                           | (3 )   |
| Depreciation and amortization  | 149                         | 123    |
| Stock-based compensation expense   | 34                          | 36     |
| Deferred income taxes  | (8 )                        | 27     |
| Gain on sale of property, plant and equipment and other assets                                 | (14 )                       | (8 )   |
| Impairment of long-lived and other assets  | —                           | 7      |
| Changes in operating assets and liabilities (net of effects of acquisitions and divestitures): |                             |        |
| Receivables  | (152 )                      | (94 )  |
| Inventories  | (41 )                       | (74 )  |
| Current payables and accrued expenses  | (24 )                       | 64     |
| Deferred service revenue and customer deposits   | 21                          | 56     |
| Employee severance and pension   | (152 )                      | (587 ) |
| Other assets and liabilities   | (48 )                       | (68 )  |
| Net cash provided by (used in) operating activities  | 16                          | (280 ) |
| Investing activities   |                             |        |
| Expenditures for property, plant and equipment   | (80 )                       | (53 )  |
| Proceeds from sales of property, plant and equipment   | 10                          | 8      |
| Additions to capitalized software  | (75 )                       | (58 )  |
| Business acquisitions, net   | (696 )                      | (58 )  |
| Other investing activities, net  | 5                           | 4      |
| Net cash used in investing activities  | (836 )                      | (157 ) |
| Financing activities   |                             |        |
| Tax withholding payments on behalf of employees  | (28 )                       | (12 )  |
| Short term borrowings, net   | (1 )                        | —      |
| Payments on term credit facility   | (35 )                       | —      |
| Borrowings on term credit facility   | 300                         | 150    |
| Payments on revolving credit facility  | (845 )                      | (860 ) |
| Borrowings on revolving credit facility  | 845                         | 720    |
| Proceeds from bond offering  | —                           | 600    |
| Debt issuance costs  | (12 )                       | (11 )  |
| Proceeds from employee stock plans   | 52                          | 23     |
| Dividend distribution to minority shareholder  | —                           | (1 )   |
| Net cash provided by financing activities  | 276                         | 609    |
| Cash flows from discontinued operations  |                             |        |
| Net cash used in operating activities  | (51 )                       | (85 )  |
| Net cash provided by investing activities  | —                           | 98     |
| Net cash (used in) provided by discontinued operations   | (51 )                       | 13     |
| Effect of exchange rate changes on cash and cash equivalents                                   | (14 )                       | (2 )   |

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|  |       |   |       |
|--|-------|---|-------|
| Decrease in cash and cash equivalents            | (609  | ) | 183   |
| Cash and cash equivalents at beginning of period | 1,069 |   | 398   |
| Cash and cash equivalents at end of period       | \$460 |   | \$581 |

See Notes to Condensed Consolidated Financial Statements.

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)

1. BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accompanying Condensed Consolidated Financial Statements have been prepared by NCR Corporation (NCR, the Company, we or us) without audit pursuant to the rules and regulations of the U.S. Securities and Exchange Commission (SEC) and, in the opinion of management, include all adjustments (consisting of normal, recurring adjustments, unless otherwise disclosed) necessary for a fair statement of the consolidated results of operations, financial position, and cash flows for each period presented. The consolidated results for the interim periods are not necessarily indicative of results to be expected for the full year. The 2012 year-end Condensed Consolidated Balance Sheet was derived from audited financial statements, but does not include all disclosures required by accounting principles generally accepted in the United States (GAAP). These financial statements should be read in conjunction with NCR's Form 10-K for the year ended December 31, 2012.

On February 6, 2013, the Company completed the acquisition of Retalix Ltd. (Retalix). As a result of the acquisition, the results of Retalix are included for the period from February 6, 2013 to September 30, 2013. See Note 4, "Acquisitions," for additional information.

**Use of Estimates** The preparation of financial statements in accordance with GAAP requires management to make estimates and judgments that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements, and revenues and expenses during the period reported. Actual results could differ from those estimates.

**Evaluation of Subsequent Events** The Company evaluated subsequent events through the date that our Condensed Consolidated Financial Statements were issued. Except as described below, no matters were identified that required adjustment of the Condensed Consolidated Financial Statements or additional disclosure.

**Employee Benefit Plans** On October 1, 2013, the Company made a \$100 million discretionary contribution to the U.S. qualified pension plan.

**Reclassifications** Certain prior-period amounts have been reclassified in the accompanying Condensed Consolidated Financial Statements and Notes thereto in order to conform to the current period presentation.

**Related Party Transactions** In 2011, concurrent with the sale of a noncontrolling interest in our subsidiary, NCR Brasil - Indústria de Equipamentos para Automação S.A., to Scopus Tecnologia Ltda. (Scopus), we entered into a Master Purchase Agreement (MPA) with Banco Bradesco SA (Bradesco), the parent of Scopus. Through the MPA, Bradesco agreed to purchase up to 30,000 ATMs from us over the 5-year term of the agreement. Pricing of the ATMs will adjust over the term of the MPA using certain formulas which are based on prevailing market pricing. We recognized revenue related to Bradesco totaling \$24 million and \$101 million during the three and nine months ended September 30, 2013, respectively, as compared to \$40 million and \$95 million during the three and nine months ended September 30, 2012, respectively. As of September 30, 2013 and December 31, 2012, we had \$17 million and \$9 million, respectively, in receivables outstanding from Bradesco.

**Recent Accounting Pronouncements**

Adopted

In February 2013, the Financial Accounting Standards Board (FASB) issued an accounting standards update requiring new disclosures about reclassifications from accumulated other comprehensive loss to net income. These disclosures may be presented on the face of the consolidated financial statements or in the notes thereto. The standards update is effective for fiscal years beginning after December 15, 2012. We adopted this standards update and included the additional disclosure, as required, in the first quarter of 2013. See Note 16, "Accumulated Other Comprehensive Income (Loss)," for additional information.

#### Issued

In February 2013, the FASB issued changes to the accounting for obligations resulting from joint and several liability arrangements. These changes require an entity to measure those joint and several liability arrangements for which the total amount of the obligation is fixed at the reporting date. The total amount of the obligation is determined as the sum of (i) the amount the reporting entity agreed to pay on the basis of its arrangement with its co-obligors, and (ii) any additional amount the reporting entity expects to pay on behalf of its co-obligors. The guidance also requires an entity to disclose the nature and amount of the obligation as well

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

as other information about the obligation. Examples of obligations subject to these requirements include debt arrangements, settled litigation and judicial rulings. The amendments are effective for fiscal years, and interim periods within those years, beginning after December 15, 2013, with early adoption permitted. The implementation of the amended accounting guidance on January 1, 2014 is not expected to have a material impact on our consolidated financial statements.

In March 2013, the FASB issued amendments to address the accounting for the cumulative translation adjustment when a parent either sells a part or all of its investment in a foreign entity or no longer holds a controlling financial interest in a subsidiary or group of assets that is a nonprofit activity or a business within a foreign entity. The amendments are effective prospectively for fiscal years, and interim reporting periods within those years, beginning after December 15, 2013, with early adoption permitted. The initial adoption on January 1, 2014 is not expected to have a material impact on our consolidated financial statements.

## 2. PENSION BENEFIT PLAN ACCOUNTING METHODOLOGY CHANGES

Effective in the first quarter of 2013, we elected to change our accounting methodology for recognizing costs for all of our company-sponsored U.S. and international pension benefit plans. Previously, net actuarial gains or losses (except those differences not yet reflected in the market-related value) were only amortized to the extent that they exceeded 10% of the higher of the market-related value or the projected benefit obligation of each respective plan. Beginning in 2012, the losses associated with the U.S. qualified pension plan and our largest UK pension plan were amortized over the expected remaining lifetime of plan participants instead of the expected service period of active plan participants, because almost all of the participants were inactive. For our other U.S. and international plans, the gains or losses were amortized over the expected service period of the active plan participants. Further, the expected return on plan assets component of pension expense for our U.S. pension plan was previously determined using the expected rate of return and a calculated value of assets, referred to as the “market-related value.” Differences between the assumed and actual returns were reflected in market-related value on a straight-line basis over a 5-year period. Differences in excess of 10% of the market value were recognized immediately. Similar approaches were employed in determining expense for NCR's international plans.

Under our new accounting methods, we will recognize changes in the fair value of plan assets and net actuarial gains or losses upon remeasurement, which is at least annually in the fourth quarter of each year. These new accounting methods will result in changes in the fair value of plan assets and net actuarial gains and losses being recognized in expense faster than under our previous amortization method. The remaining components of pension expense, primarily net service cost, interest cost, and the expected return on plan assets, will be recorded on a quarterly basis as ongoing pension expense. While our previous policy of recognizing pension expense was acceptable, we believe that these new policies are preferable as they accelerate the recognition in our operating results of changes in the fair value of plan assets and actuarial gains and losses.

These changes have been reported through retrospective application of the new policies to all periods presented.

In its Quarterly Reports on Form 10-Q for the quarters ended March 31 and June 30, 2013, the Company reported that it recorded a cumulative reduction of retained earnings as of December 31, 2012 (the most recent measurement date prior to the change) of \$1,050 million related to these changes in accounting methodology. However, during the third quarter of 2013, the Company determined that there was an error in the calculation of the cumulative reduction of retained earnings as of December 31, 2012 under the new method of accounting that did not affect total stockholders' equity but required an adjustment between retained earnings and accumulated other comprehensive loss. As a result,

the previously reported cumulative reduction in retained earnings as of December 31, 2012 should instead have been \$1,205 million. The December 31, 2012 retained earnings and accumulated other comprehensive income balances set forth in this Quarterly Report on Form 10-Q reflect the correction of this error as well as an adjustment to the retained earnings balance to reflect a change in the value of plan assets. These adjustments also impact the Company's previously reported retained earnings and accumulated other comprehensive income balances for the first and second quarter of 2013. The impact of the these adjustments on the Company's previously reported retained earnings and comprehensive income balances for and March 31, and June 30, 2013 is as follows:

| Condensed Consolidated Balance Sheets<br>(Unaudited): | June 30, 2013          |         | March 31, 2013         |         |
|---|------------------------|---------|------------------------|---------|
|   | Previously<br>Reported | Revised | Previously<br>Reported | Revised |
| Retained earnings                                     | 1,231                  | 1,076   | 1,145                  | 990     |
| Accumulated other comprehensive loss                  | (222                   | ) (62   | ) (192                 | ) (32   |

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

The revised adjustment does not impact the Company's Condensed Statement of Operations, of Comprehensive Income or of Cash Flows for the first or second quarter of 2013, or for the nine months ended September 30, 2013. The Company has determined that the impact of the adjustments was not material to its previously reported interim 2013 financial statements.

The impact of all adjustments made to the financial statements presented resulting of the change in accounting methodology is summarized below (amounts in millions, except per share data):

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

| In millions, except per share amounts                                  | Three months ended September 30 |             |                     |          | Nine months ended September 30 |             |                     |          |   |
|--|---------------------------------|-------------|---------------------|----------|--------------------------------|-------------|---------------------|----------|---|
|  | 2013                            | 2012        |                     | 2012     |                                | 2013        | 2012                |          |   |
|  | Previous Accounting Method      | As Reported | Previously Reported | Adjusted | Previous Accounting Method     | As Reported | Previously Reported | Adjusted |   |
| Condensed Consolidated Statements of Operations (Unaudited):           |                                 |             |                     |          |                                |             |                     |          |   |
| Cost of products   | \$525                           | \$524       | \$536               | \$534    | \$1,583                        | \$1,577     | \$1,515             | \$1,511  |   |
| Cost of services   | 587                             | 569         | 541                 | 519      | 1,740                          | 1,666       | 1,560               | 1,506    |   |
| Selling, general and administrative expenses                           | 226                             | 217         | 217                 | 206      | 715                            | 678         | 619                 | 592      |   |
| Research and development expenses                                      | 56                              | 53          | 52                  | 47       | 176                            | 163         | 155                 | 142      |   |
| Total operating expenses   | 1,394                           | 1,363       | 1,346               | 1,306    | 4,214                          | 4,084       | 3,849               | 3,751    |   |
| Income from operations   | 114                             | 145         | 89                  | 129      | 239                            | 369         | 239                 | 337      |   |
| Income from continuing operations before income taxes                  | 88                              | 119         | 82                  | 122      | 165                            | 295         | 208                 | 306      |   |
| Income tax expense   | 9                               | 19          | 23                  | 33       | 9                              | 44          | 43                  | 68       |   |
| Income from continuing operations                                      | 79                              | 100         | 59                  | 89       | 156                            | 251         | 165                 | 238      |   |
| Net income   | 79                              | 100         | 58                  | 88       | 155                            | 250         | 168                 | 241      |   |
| Net income attributable to NCR   | \$77                            | \$98        | \$57                | \$87     | \$150                          | \$245       | \$166               | \$239    |   |
| Amounts attributable to NCR common stockholders:                       |                                 |             |                     |          |                                |             |                     |          |   |
| Income from continuing operations                                      | 77                              | 98          | 58                  | 88       | 151                            | 246         | 163                 | 236      |   |
| Income per share attributable to NCR common stockholders:              |                                 |             |                     |          |                                |             |                     |          |   |
| Income per common share from continuing operations                     |                                 |             |                     |          |                                |             |                     |          |   |
| Basic  | \$0.46                          | \$0.59      | \$0.36              | \$0.55   | \$0.91                         | \$1.49      | \$1.03              | \$1.49   |   |
| Diluted  | \$0.45                          | \$0.58      | \$0.35              | \$0.53   | \$0.89                         | \$1.46      | \$0.99              | \$1.44   |   |
| Net income per common share  |                                 |             |                     |          |                                |             |                     |          |   |
| Basic  | \$0.46                          | \$0.59      | \$0.36              | \$0.55   | \$0.91                         | \$1.48      | \$1.04              | \$1.50   |   |
| Diluted  | \$0.45                          | \$0.58      | \$0.35              | \$0.53   | \$0.89                         | \$1.45      | \$1.01              | \$1.46   |   |
| Condensed Consolidated Statements of Comprehensive Income (Unaudited): |                                 |             |                     |          |                                |             |                     |          |   |
| Net income   | \$79                            | \$100       | \$58                | \$88     | \$155                          | \$250       | \$168               | \$241    |   |
| Employee benefit plans   |                                 |             |                     |          |                                |             |                     |          |   |
| Net (loss) gain arising during the year                                | (12                             | ) (12       | ) (98               | ) (6     | ) 68                           | 36          | (98                 | ) (6     | ) |
|  | 32                              | 3           | 35                  | 2        | 96                             | 6           | 98                  | 10       |   |

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|  |      |      |       |      |       |       |       |       |
|--|------|------|-------|------|-------|-------|-------|-------|
| Actuarial loss included in benefits expense                  |      |      |       |      |       |       |       |       |
| Less income tax effect                                       | (9   | ) 1  | 14    | 1    | (45   | ) (9  | ) 2   | 3     |
| Other comprehensive income (loss)                            | 7    | (12  | ) (39 | ) 7  | 47    | (40   | ) (15 | ) (11 |
| Total comprehensive income                                   | 86   | 88   | 19    | 95   | 202   | 210   | 153   | 230   |
| Comprehensive income attributable to NCR common stockholders | \$85 | \$87 | \$18  | \$94 | \$201 | \$209 | \$151 | \$229 |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

| Condensed Consolidated Balance Sheets (Unaudited): | September 30, 2013         |             |
|--|----------------------------|-------------|
|  | Previous Accounting Method | As Reported |
| Prepaid pension cost                               | 420                        | 424         |
| Total assets                                       | 6,874                      | 6,878       |
| Other current liabilities                          | 445                        | 437         |
| Total current liabilities                          | 1,761                      | 1,753       |
| Total liabilities                                  | 5,294                      | 5,286       |
| Retained earnings                                  | 2,281                      | 1,174       |
| Accumulated other comprehensive loss               | (1,192                     | ) (73       |
| Total NCR stockholders' equity                     | 1,525                      | 1,537       |
| Total stockholders' equity                         | 1,563                      | 1,575       |
| Total liabilities and stockholders' equity         | 6,874                      | 6,878       |

| Condensed Consolidated Balance Sheets (Unaudited): | December 31, 2012   |         |
|--|---------------------|---------|
|  | Previously Reported | Revised |
| Retained earnings                                  | 2,134               | 929     |
| Accumulated other comprehensive loss               | (1,247              | ) (37   |

| Condensed Consolidated Statements of Cash Flows (Unaudited): | Nine months ended September 30 |             |                     |          |
|--|--------------------------------|-------------|---------------------|----------|
|  | 2013                           | 2012        | 2013                | 2012     |
|  | Previous Accounting Method     | As Reported | Previously Reported | Adjusted |
| Net income   | 155                            | 250         | 168                 | 241      |
| Deferred income taxes  | (43                            | ) (8        | ) 2                 | 27       |
| Employee severance and pension                               | (22                            | ) (152      | ) (489              | ) (587   |

## 3. SUPPLEMENTAL FINANCIAL INFORMATION

The components of accounts receivable are summarized as follows:

| In millions                           | September 30, 2013 | December 31, 2012 |
|---------------------------------------|--------------------|-------------------|
| Accounts receivable                   |                    |                   |
| Trade                                 | \$1,328            | \$1,056           |
| Other                                 | 41                 | 46                |
| Accounts receivable, gross            | 1,369              | 1,102             |
| Less: allowance for doubtful accounts | (20)               | (16)              |
| Total accounts receivable, net        | \$1,349            | \$1,086           |



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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

The components of inventory are summarized as follows:

| In millions                       | September 30,<br>2013 | December 31,<br>2012 |
|-----------------------------------|-----------------------|----------------------|
| Inventories, net                  |                       |                      |
| Work in process and raw materials | \$168                 | \$187                |
| Finished goods                    | 216                   | 167                  |
| Service parts                     | 458                   | 443                  |
| Total inventories, net            | \$842                 | \$797                |

The components of other current assets are summarized as follows:

| In millions                 | September 30,<br>2013 | December 31,<br>2012 |
|-----------------------------|-----------------------|----------------------|
| Other current assets        |                       |                      |
| Current deferred tax assets | \$270                 | \$223                |
| Other                       | 321                   | 231                  |
| Total other current assets  | \$591                 | \$454                |

#### 4. ACQUISITIONS

Acquisition of Retalix Ltd. On February 6, 2013, NCR completed its acquisition of Retalix, for which it paid an aggregate cash purchase price of \$791 million which includes \$3 million to be recognized as compensation expense within selling, general and administrative expenses over a period of approximately three years from the acquisition date. The purchase price was paid from the net proceeds of the December 2012 offer and sale of NCR's 4.625% senior unsecured notes and borrowing under NCR's senior secured credit facility. As a result of the acquisition, Retalix became an indirect wholly owned subsidiary of NCR.

Retalix is a leading global provider of innovative retail software and services that transact billions of dollars in annual retail sales across its platform. The acquisition is consistent with NCR's continued transformation to a hardware-enabled, software-driven business. Retalix's strength with blue-chip retailers is highly complementary and provides additional sales opportunities across the combined installed base.

##### Recording of Assets Acquired and Liabilities Assumed

The fair value of consideration transferred to acquire Retalix was allocated to the identifiable assets acquired and liabilities assumed based upon their estimated fair market values as of the date of the acquisition as set forth below. The Company's purchase price allocation for Retalix is preliminary and subject to revision as additional information about fair value of the assets and liabilities becomes available. Additional information that existed as of the acquisition date but at that time was unknown to the Company, may become known to the Company during the remainder of the measurement period, a period not to exceed 12 months from the acquisition date. Adjustments in the purchase price allocation may require a recasting of the amounts allocated to goodwill retroactive to the period in which the acquisition occurred.

The adjusted preliminary allocation of the purchase price for Retalix is as follows:

| In millions               | Fair Value |
|---------------------------|------------|
| Cash and cash equivalents | \$127      |
| Accounts receivable       | 107        |

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|  |       |   |
|--|-------|---|
| Other tangible assets                          | 60    |   |
| Acquired goodwill                              | 452   |   |
| Acquired intangible assets other than goodwill | 205   |   |
| Deferred tax liabilities                       | (43   | ) |
| Liabilities assumed                            | (120  | ) |
| Total purchase consideration                   | \$788 |   |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Goodwill represents the future economic benefits arising from other assets acquired that could not be individually identified and separately recognized. The goodwill arising from the acquisition consists of the margin and cost synergies expected from combining the operations of NCR and Retailix. It is expected that approximately \$35 million of the goodwill recognized in connection with the acquisition will be deductible for tax purposes. The goodwill arising from the acquisition has been allocated to the Retail Solutions segment. Refer to Note 5, "Goodwill and Purchased Intangible Assets" for the carrying amounts of goodwill by segment as of September 30, 2013.

The intangible assets acquired in the acquisition include the following:

|                                  | Estimated<br>Fair Value<br>(In millions) | Weighted Average Amortization Period <sup>(1)</sup><br>(years) |
|----------------------------------|--|--|
| Direct customer relationships    | \$121                                    | 20   |
| Technology - Software            | 74                                       | 5  |
| Trademarks                       | 10                                       | 6  |
| Total acquired intangible assets | \$205                                    | 14   |

Determination of the weighted average amortization period of the individual categories of intangible assets was based on the nature of the applicable intangible asset and the expected future cash flows to be derived from the intangible asset. Amortization of intangible assets with definite lives is recognized over the period of time the assets are expected to contribute to future cash flows.

The Company has incurred a total of \$9 million of transaction expenses to date relating to the acquisition, of which \$6 million are included in selling, general and administrative expenses in the Company's Condensed Consolidated Statement of Operations for the nine months ended September 30, 2013.

## Unaudited Pro forma Information

The following unaudited pro forma information presents the consolidated results of NCR and Retailix for the three and nine months ended September 30, 2013 and 2012. The unaudited pro forma information is presented for illustrative purposes only. It is not necessarily indicative of the results of operations of future periods, or the results of operations that actually would have been realized had the entities been a single company during the periods presented or the results that the combined company will experience after the acquisition. The unaudited pro forma information does not give effect to the potential impact of current financial conditions, regulatory matters or any anticipated synergies, operating efficiencies or cost savings that may be associated with the acquisition. The unaudited pro forma information also does not include any integration costs or remaining future transaction costs that the companies may incur related to the acquisition as part of combining the operations of the companies.

The unaudited pro forma consolidated results of operations, assuming the acquisition had occurred on January 1, 2012, are as follows:

| In millions                    | Three months ended September 30 |         | Nine months ended September 30 |         |
|--------------------------------|---------------------------------|---------|--------------------------------|---------|
|                                | 2013                            | 2012    | 2013                           | 2012    |
| Revenue                        | \$1,511                         | \$1,502 | \$4,484                        | \$4,279 |
| Net income attributable to NCR | \$99                            | \$79    | \$248                          | \$210   |

The unaudited pro forma results for the three and nine months ended September 30, 2013 include:

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\$3 million and \$11 million, respectively, in additional revenue associated with deferred revenue acquired, assuming the deferred revenue was acquired on January 1, 2012,

\$2 million, net of tax, in additional amortization expense for acquired intangible assets in the nine months ended September 30, 2013, and

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

\$5 million, net of tax, in eliminated transaction costs for the nine months ended September 30, 2013 as if those costs had been recognized in the prior-year period.

The unaudited pro forma results for the three and nine months ended September 30, 2012 include:

\$3 million and \$14 million, respectively, in reduced revenue associated with deferred revenue acquired,

\$4 million and \$11 million, respectively, net of tax, in additional amortization expense for acquired intangible assets,

\$5 million and \$15 million, respectively, net of tax, in interest expense from the 4.625% senior unsecured notes and senior secured credit facility, and

\$5 million, net of tax, in transaction costs for the nine months ended September 30, 2012.

**Other Acquisitions** During the nine months ended September 30, 2013, the Company completed five additional acquisitions for aggregate cash consideration of approximately \$31 million, plus related acquisition costs. Goodwill recognized related to these acquisitions was \$23 million, of which it is expected that \$19 million will be deductible for tax purposes. The goodwill arising from these acquisitions has been allocated to the Hospitality segment.

Supplemental pro forma information and actual revenue and earnings since the acquisition dates have not been provided as these acquisitions did not have a material impact, individually or in the aggregate, on the Company's Condensed Consolidated Statements of Operations.

**5. GOODWILL AND PURCHASED INTANGIBLE ASSETS**

## Goodwill

The carrying amounts of goodwill by segment as of September 30, 2013 and December 31, 2012 are included in the table below. Foreign currency fluctuations are included within other adjustments.

| In millions         | December 31, 2012 |                   |         | September 30, 2013 |            |        | Goodwill | Accumulated       |         |
|---------------------|-------------------|-------------------|---------|--------------------|------------|--------|----------|-------------------|---------|
|                     | Goodwill          | Impairment Losses | Total   | Additions          | Impairment | Other  |          | Impairment Losses | Total   |
| Financial Services  | \$202             | \$—               | \$202   | \$—                | \$—        | \$(2 ) | \$200    | \$—               | \$200   |
| Retail Solutions    | 120               | (3 )              | 117     | 452                | —          | —      | 572      | (3 )              | 569     |
| Hospitality         | 659               | —                 | 659     | 23                 | —          | (4 )   | 678      | —                 | 678     |
| Entertainment       | 5                 | (5 )              | —       | —                  | —          | —      | 5        | (5 )              | —       |
| Emerging Industries | 25                | —                 | 25      | —                  | —          | —      | 25       | —                 | 25      |
| Total goodwill      | \$1,011           | \$(8 )            | \$1,003 | \$475              | \$—        | \$(6 ) | \$1,480  | \$(8 )            | \$1,472 |

## Purchased Intangible Assets

NCR's purchased intangible assets, reported in intangibles, net in the Condensed Consolidated Balance Sheets, were specifically identified when acquired, and are deemed to have finite lives. The gross carrying amount and accumulated amortization for NCR's identifiable intangible assets were as set forth in the table below. The increase in the gross carrying amount is primarily due to the acquisitions detailed in Note 4, "Acquisitions."



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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

| In millions                          | Amortization<br>Period<br>(in Years) | September 30, 2013          |                             | December 31, 2012           |                             |
|--------------------------------------|--------------------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|                                      |                                      | Gross<br>Carrying<br>Amount | Accumulated<br>Amortization | Gross<br>Carrying<br>Amount | Accumulated<br>Amortization |
| Identifiable intangible assets       |                                      |                             |                             |                             |                             |
| Reseller & customer relationships    | 1 - 20                               | \$312                       | \$(32 )                     | \$179                       | \$(17 )                     |
| Intellectual property                | 2 - 7                                | 256                         | (108 )                      | 180                         | (80 )                       |
| Tradenames                           | 4 - 9                                | 59                          | (13 )                       | 49                          | (8 )                        |
| Non-compete arrangements             | 2 - 5                                | 8                           | (8 )                        | 8                           | (7 )                        |
| Total identifiable intangible assets |                                      | \$635                       | \$(161 )                    | \$416                       | \$(112 )                    |

The aggregate amortization expense (actual and estimated) for identifiable intangible assets for the following periods is:

| In millions          | Three months ended<br>September 30, 2013 | Nine months ended<br>September 30, 2013 | Remainder of 2013<br>(estimated) |
|----------------------|--|---|----------------------------------|
| Amortization expense | \$17                                     | \$49                                    | \$17                             |

| In millions          | For the years ended December 31 (estimated) |      |      |      |      |
|----------------------|---|------|------|------|------|
|                      | 2014  | 2015 | 2016 | 2017 | 2018 |
| Amortization expense | \$68  | \$68 | \$63 | \$53 | \$37 |

## 6. DEBT OBLIGATIONS

As of September 30, 2013, the Company's total debt was \$2.23 billion, with \$15 million included in short-term borrowings and \$2.21 billion included in long-term debt, as follows:

| In millions                               | September 30,<br>2013 | December 31,<br>2012 |
|---|-----------------------|----------------------|
| Senior Secured Credit Facility:           |                       |                      |
| Term loan facility                        | \$1,115               | \$850                |
| Revolving credit facility                 | —                     | —                    |
| 5.00% Senior Notes due July 15, 2022      | 600                   | 600                  |
| 4.625% Senior Notes due February 15, 2021 | 500                   | 500                  |
| Other                                     | 12                    | 13                   |
| Total debt                                | \$2,227               | \$1,963              |

Senior Secured Credit Facility On July 25, 2013, the Company amended and restated its senior secured credit facility with and among the lenders party thereto and JPMorgan Chase Bank, N.A., as the administrative agent, and refinanced its term loan facility and revolving credit facility thereunder (Senior Secured Credit Facility). The Senior Secured Credit Facility now consists of a term loan facility in an aggregate principal amount of \$1.12 billion, and a revolving credit facility in an aggregate principal amount of \$850 million. The revolving credit facility also allows a portion of the availability to be used for outstanding letters of credit, and as of September 30, 2013, outstanding letters of credit totaled approximately \$17 million. The Company deferred approximately \$9 million in additional debt

issuance costs which are being amortized to interest expense over the life of the debt.

The outstanding principal balance of the term loan facility is required to be repaid in equal quarterly installments in annual amounts equal to 5.0% of the original amount of the term loans beginning September 30, 2014, 7.5% of the original amount of the term loans beginning September 30, 2015, and 10.0% of the original amount of the term loans beginning September 30, 2016, with the balance being due at maturity on July 25, 2018. Borrowings under the revolving portion of the credit facility are due July 25, 2018.

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Amounts outstanding under the Senior Secured Credit Facility bear interest, at the Company's option, at a base rate equal to the highest of (i) the federal funds rate plus 0.50%, (ii) the administrative agent's "prime rate" and (iii) the one-month LIBOR rate plus 1.00% (the Base Rate) or LIBOR, plus a margin ranging from 0.25% to 1.25% for Base Rate-based loans that are either term loans or revolving loans and ranging from 1.25% to 2.25% for LIBOR-based loans that are either term loans or revolving loans, depending on the Company's consolidated leverage ratio. The terms of the Senior Secured Credit Facility also require certain other fees and payments to be made by the Company, including a commitment fee on the undrawn portion of the revolving credit facility.

The Company's obligations under the Senior Secured Credit Facility are guaranteed by certain of its wholly-owned domestic subsidiaries. The Senior Secured Credit Facility and these guarantees are secured by a first priority lien and security interest in certain equity interests owned by the Company and the guarantor subsidiaries in certain of their respective domestic and foreign subsidiaries. These security interests would be released if the Company achieves an "investment grade" rating, and will remain released so long as the Company maintains that rating.

The Senior Secured Credit Facility includes affirmative and negative covenants that restrict or limit the ability of the Company and its subsidiaries to, among other things, incur indebtedness; create liens on assets; engage in certain fundamental corporate changes or changes to the Company's business activities; make investments; sell or otherwise dispose of assets; engage in sale-leaseback or hedging transactions; repurchase stock, pay dividends or make similar distributions; repay other indebtedness; engage in certain affiliate transactions; or enter into agreements that restrict the Company's ability to create liens, pay dividends or make loan repayments. The Senior Secured Credit Facility also includes financial covenants that require us to maintain:

a consolidated leverage ratio on the last day of any fiscal quarter, not to exceed (i) in the case of any fiscal quarter ending on or prior to December 31, 2014, (a) the sum of (x) 4.25 and (y) an amount (not to exceed 0.50) to reflect new debt used to reduce NCR's unfunded pension liabilities, to (b) 1.00, (ii) in the case of any fiscal quarter ending after December 31, 2014 and on or prior to December 31, 2016, (a) the sum of (x) 4.00 and (y) an amount (not to exceed 0.75) to reflect new debt used to reduce NCR's unfunded pension liabilities, to (b) 1.00, (iii) in the case of any fiscal quarter ending after December 31, 2016 and prior to December 31, 2017, 4.00 to 1.00 and (iv) in the case of any fiscal quarter ending on or after December 31, 2017, 3.75 to 1.00; and

an interest coverage ratio of at least 3.50 to 1.00.

At September 30, 2013, the maximum consolidated leverage ratio under the Senior Secured Credit Facility was 4.35 to 1.00.

The Senior Secured Credit Facility also contains events of default, which are customary for similar financings. Upon the occurrence of an event of default, the lenders may, among other things, terminate the loan commitments, accelerate all loans and require cash collateral deposits in respect of outstanding letters of credit.

The Company may request, at any time and from time to time, but the lenders are not obligated to fund, the establishment of one or more incremental term loans and/or revolving credit facilities (subject to the agreement of existing lenders or additional financial institutions to provide such term loan and/or revolving credit facilities) with commitments in an aggregate amount not to exceed the greater of (i) \$150 million, and (ii) such amount as would not (a) prior to the date that the Company obtains an investment grade rating cause the leverage ratio under the Senior Secured Credit Facility, calculated on a pro forma basis including the incremental facility and assuming that it and the revolver are fully drawn, to exceed 2.50 to 1.00, and (b) on and after the date that the Company obtains an investment grade rating cause the leverage ratio under the Senior Secured Credit Facility, calculated on a pro forma basis including the incremental facility and assuming that it and the revolver are fully drawn, to exceed a ratio that is 0.50 less than the leverage ratio then applicable under the financial covenants of the Senior Secured Credit Facility, the proceeds of which can be used for working capital requirements and other general corporate purposes.

Senior Unsecured Notes On September 17, 2012, the Company issued \$600 million aggregate principal amount of 5.00% senior unsecured notes due in 2022 (the 5.00% Notes). The 5.00% Notes were sold at 100% of the principal

amount and will mature on July 15, 2022. On December 18, 2012, the Company issued \$500 million aggregate principal amount of 4.625% senior unsecured notes due in 2021 (the 4.625% Notes). The 4.625% Notes were sold at 100% of the principal amount and will mature on February 15, 2021. The 5.00% and 4.625% Notes are unsecured senior obligations of the Company and are guaranteed, fully and unconditionally, on a joint and several basis, by our subsidiaries, NCR International, Inc. and Radiant Systems, Inc., which also guarantee our obligations under the Senior Secured Credit Facility.

We have the option to redeem the 5.00% Notes, in whole or in part, at any time on or after July 15, 2017, at a redemption price of 102.5%, 101.667%, 100.833% and 100% during the 12-month periods commencing on July 15, 2017, 2018, 2019 and 2020 and thereafter, respectively, plus accrued and unpaid interest to the redemption date. Prior to July 15, 2017, we may redeem the 5.00% Notes, in whole or in part, at a redemption price equal to 100% of the principal amount plus a make-whole premium and accrued

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

and unpaid interest to the redemption date. Prior to July 15, 2015, we may redeem the 5.00% Notes in an aggregate principal amount not to exceed 35% of the aggregate principal amount of the notes originally issued at a redemption price of 105% plus accrued and unpaid interest to the redemption date, with the net cash proceeds from one or more qualified equity offerings under certain further requirements.

We have the option to redeem the 4.625% Notes, in whole or in part, at any time on or after February 15, 2017, at a redemption price of 102.313%, 101.156% and 100% during the 12-month periods commencing on February 15, 2017, 2018 and 2019 and thereafter, respectively, plus accrued and unpaid interest to the redemption date. Prior to February 15, 2017, we may redeem the 4.625% Notes, in whole or in part, at a redemption price equal to 100% of the principal amount plus a make-whole premium and accrued and unpaid interest to the redemption date. Prior to February 15, 2016, we may redeem the 4.625% Notes in an aggregate principal amount not to exceed 35% of the aggregate principal amount of the notes originally issued at a redemption price of 104.625% plus accrued and unpaid interest to the redemption date, with the net cash proceeds from one or more qualified equity offerings under certain further requirements.

The terms of the indentures for these notes, among other things, limit the ability of the Company and certain of its subsidiaries to incur additional debt or issue redeemable preferred stock; pay dividends or make certain other restricted payments or investments; incur liens; sell assets; incur restrictions on the ability of our subsidiaries to pay dividends to us; enter into affiliate transactions; engage in sale and leaseback transactions; and consolidate, merge, sell or otherwise dispose of all or substantially all of our assets. These covenants are subject to significant exceptions and qualifications. For example, if these notes are assigned an investment grade rating by Moody's or S&P and no default has occurred or is continuing, certain covenants will be terminated.

Additionally, in connection with the 5.00% Notes and the 4.625% Notes, the Company deferred approximately \$11 million and \$7 million of debt issuance costs, respectively, which are being amortized to interest expense over the life of the debt.

**Fair Value of Debt** The fair value of debt is based on a discounted cash flow model that incorporates a market yield curve based on the Company's credit rating with adjustments for duration. As of September 30, 2013 and December 31, 2012, the fair value of debt was \$2.16 billion and \$1.97 billion, respectively, and has been measured using significant other observable inputs (Level 2).

## 7. INCOME TAXES

Income tax provisions for interim (quarterly) periods are based on estimated annual income taxes calculated separately from the effect of significant, infrequent or unusual items. Income tax expense was \$19 million for the three months ended September 30, 2013 compared to \$33 million for the three months ended September 30, 2012. The decrease in income tax expense was driven by tax on a favorable mix of earnings and the release of a \$10 million valuation allowance due to the implementation of a tax planning strategy which enabled the Company to access certain deferred tax assets.

Income tax expense was \$44 million for the nine months ended September 30, 2013 compared to \$68 million for the nine months ended September 30, 2012. The change in income tax is primarily driven by tax on a favorable mix of earnings, favorable tax legislation, and the release of a valuation allowance offset by a less favorable change in uncertain tax positions. The nine months ended September 30, 2013 included a one-time benefit of approximately \$16 million in connection with the American Taxpayer Relief Act of 2012 that was signed into law in January 2013 and the related retroactive tax relief for certain law provisions that expired in 2012. The nine months ended September 30, 2013 also included the release of a \$10 million valuation allowance due to the implementation of a tax planning strategy which enabled the Company to access certain deferred tax assets. The nine months ended September 30, 2012 included a \$13 million favorable settlement with Japan for the 2001 through 2006 tax years and a \$14 million

favorable settlement with the Canada Revenue Agency for the 2003 tax year.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

**8. STOCK COMPENSATION PLANS**

As of September 30, 2013, the Company's primary types of stock-based compensation were restricted stock and stock options. Stock-based compensation expense for the following periods was:

| In millions                                 | Three months ended September 30 |      | Nine months ended September 30 |      |
|---|---------------------------------|------|--------------------------------|------|
|   | 2013                            | 2012 | 2013                           | 2012 |
| Restricted stock                            | \$12                            | \$13 | \$33                           | \$33 |
| Stock options                               | —                               | 1    | 1                              | 3    |
| Total stock-based compensation (pre-tax)    | 12                              | 14   | 34                             | 36   |
| Tax benefit                                 | (4)                             | (4)  | (11)                           | (11) |
| Total stock-based compensation (net of tax) | \$8                             | \$10 | \$23                           | \$25 |

Stock-based compensation expense is recognized in the financial statements based upon fair value. During the three and nine months ended September 30, 2013, the Company did not grant any stock options. During the three and nine months ended September 30, 2012, the Company granted stock options and the weighted average fair value of option grants was estimated based on the below weighted average assumptions, which was \$8.24 for the nine months ended September 30, 2012.

|                                 | For the three months ended<br>September 30, 2012 | For the nine months ended<br>September 30, 2012 |
|---------------------------------|--|---|
| Dividend yield                  | —  | —   |
| Risk-free interest rate         | 0.64%  | 0.78%   |
| Expected volatility             | 40.6%  | 40.1%   |
| Expected holding period (years) | 5.0  | 5.0   |

Expected volatility incorporates a blend of both historical volatility of the Company's stock over a period equal to the expected term of the options and implied volatility from traded options on the Company's stock, as management believes this is more representative of prospective trends. The Company uses historical data to estimate option exercise and employee terminations within the valuation model. The expected holding period represents the period of time that options are expected to be outstanding. The risk-free interest rate for periods within the contractual life of the option is based on the five-year U.S. Treasury yield curve in effect at the time of grant.

As of September 30, 2013, the total unrecognized compensation cost of \$62 million related to unvested restricted stock grants is expected to be recognized over a weighted average period of approximately 1.6 years. As of September 30, 2013, the total unrecognized compensation cost of \$1 million related to unvested stock option grants is expected to be recognized over a weighted average period of approximately 0.6 years.

**9. EMPLOYEE BENEFIT PLANS**

Components of net periodic benefit cost for the three months ended September 30 were as follows:

| In millions                        | U.S. Pension Benefits |      | International Pension Benefits |      | Total Pension Benefits |      |
|------------------------------------|-----------------------|------|--------------------------------|------|------------------------|------|
|                                    | 2013                  | 2012 | 2013                           | 2012 | 2013                   | 2012 |
| Net service cost                   | \$—                   | \$—  | \$3                            | \$3  | \$3                    | \$3  |
| Interest cost                      | 31                    | 41   | 20                             | 23   | 51                     | 64   |
| Expected return on plan assets     | (27)                  | (33) | (24)                           | (28) | (51)                   | (61) |
| Amortization of prior service cost | —                     | —    | 2                              | 4    | 2                      | 4    |

|                  |     |     |     |     |     |      |
|------------------|-----|-----|-----|-----|-----|------|
| Net benefit cost | \$4 | \$8 | \$1 | \$2 | \$5 | \$10 |
|------------------|-----|-----|-----|-----|-----|------|

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Components of net periodic benefit cost for the nine months ended September 30 were as follows:

| In millions                        | U.S. Pension Benefits |      | International Pension Benefits |      | Total Pension Benefits |       |
|------------------------------------|-----------------------|------|--------------------------------|------|------------------------|-------|
|                                    | 2013                  | 2012 | 2013                           | 2012 | 2013                   | 2012  |
| Net service cost                   | \$—                   | \$—  | \$10                           | \$10 | \$10                   | \$10  |
| Interest cost                      | 93                    | 119  | 59                             | 62   | 152                    | 181   |
| Expected return on plan assets     | (81)                  | (95) | (73)                           | (72) | (154)                  | (167) |
| Amortization of prior service cost | —                     | —    | 4                              | 6    | 4                      | 6     |
| Actuarial gain                     | (15)                  | —    | —                              | —    | (15)                   | —     |
| Special termination benefit cost   | 24                    | —    | —                              | —    | 24                     | —     |
| Net benefit cost                   | \$21                  | \$24 | \$—                            | \$6  | \$21                   | \$30  |

During the first quarter of 2013, a select group of U.S. employees were offered the option to participate in a voluntary early retirement opportunity, which included incremental benefits for each employee who elected to participate. During the nine months ended September 30, 2013, special termination benefit costs of \$24 million were recognized for those employees who irrevocably accepted the offer during the period. Additionally, during the nine months ended September 30, 2013, an actuarial gain of \$15 million was recognized associated with the termination of NCR's U.S. non-qualified pension plans.

The benefit from the postretirement plan for the three and nine months ended September 30 was:

| In millions                | Three months ended September 30 |       | Nine months ended September 30 |        |
|----------------------------|---------------------------------|-------|--------------------------------|--------|
|                            | 2013                            | 2012  | 2013                           | 2012   |
| Interest cost              | \$1                             | \$—   | \$1                            | \$1    |
| Amortization of:           |                                 |       |                                |        |
| Prior service benefit      | (5)                             | (4)   | (14)                           | (13)   |
| Actuarial loss             | —                               | —     | 2                              | 2      |
| Net postretirement benefit | \$(4)                           | \$(4) | \$(11)                         | \$(10) |

The cost of the postemployment plan for the three and nine months ended September 30 was:

| In millions             | Three months ended September 30 |      | Nine months ended September 30 |      |
|-------------------------|---------------------------------|------|--------------------------------|------|
|                         | 2013                            | 2012 | 2013                           | 2012 |
| Net service cost        | \$3                             | \$5  | \$15                           | \$15 |
| Interest cost           | 3                               | 3    | 7                              | 8    |
| Amortization of:        |                                 |      |                                |      |
| Prior service benefit   | (2)                             | (2)  | (4)                            | (5)  |
| Actuarial loss          | 3                               | 2    | 4                              | 8    |
| Curtailement gain       | —                               | —    | (13)                           | —    |
| Net postemployment cost | \$7                             | \$8  | \$9                            | \$26 |

During the first quarter of 2013, NCR amended its U.S. separation plan to eliminate the accumulation of postemployment benefits, resulting in a \$48 million reduction of the postemployment liability and a curtailment benefit of \$13 million.

## Employer Contributions

Pension For the three months ended September 30, 2013, NCR contributed approximately \$20 million to its international pension plans. For the nine months ended September 30, 2013, NCR contributed approximately \$56 million to its international pension plans and \$86 million to its executive pension plan. In 2013, NCR anticipates contributing an additional \$24 million to its international pension plans for a total of \$80 million; and an additional \$1 million to its executive pension plan for a total of \$87 million. In addition to the \$100 million discretionary contribution to its U.S. qualified plan, completed on October 1, 2013, NCR may, in connection with the previously announced third phase of its pension strategy, make one or more additional discretionary contributions to the U.S. qualified plan over the next two years but no such additional contributions are scheduled.



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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

**Postretirement** For the three and nine months ended September 30, 2013, NCR contributed \$1 million and \$3 million, respectively, to its U.S. postretirement plan. NCR anticipates contributing an additional \$2 million to its U.S. postretirement plan for a total of \$5 million in 2013.

**Postemployment** For the three and nine months ended September 30, 2013, NCR contributed approximately \$7 million and \$26 million, respectively, to its postemployment plans. NCR anticipates contributing an additional \$22 million to its postemployment plans for a total of \$48 million in 2013.

## 10. COMMITMENTS AND CONTINGENCIES

In the normal course of business, NCR is subject to various proceedings, lawsuits, claims and other matters, including, for example, those that relate to the environment and health and safety, labor and employment, employee benefits, import/export compliance, intellectual property, data privacy and security, product liability, commercial disputes and regulatory compliance, among others. Additionally, NCR is subject to diverse and complex laws and regulations, including those relating to corporate governance, public disclosure and reporting, environmental safety and the discharge of materials into the environment, product safety, import and export compliance, data privacy and security, antitrust and competition, government contracting, anti-corruption, and labor and employment, which are rapidly changing and subject to many possible changes in the future. Compliance with these laws and regulations, including changes in accounting standards, taxation requirements, and federal securities laws among others, may create a substantial burden on, and substantially increase costs to NCR or could have an impact on NCR's future operating results. NCR believes the amounts provided in its Condensed Consolidated Financial Statements, as prescribed by GAAP, are currently adequate in light of the probable and estimable liabilities with respect to such matters, but there can be no assurances that the amounts required to satisfy alleged liabilities from such matters will not impact future operating results. Other than as stated below, the Company does not currently expect to incur material capital expenditures related to such matters. However, there can be no assurances that the actual amounts required to satisfy alleged liabilities from various lawsuits, claims, legal proceedings and other matters, including but not limited to the Fox River and Kalamazoo River environmental matters and other matters discussed below, and to comply with applicable laws and regulations, will not exceed the amounts reflected in NCR's Condensed Consolidated Financial Statements or will not have a material adverse effect on its consolidated results of operations, capital expenditures, competitive position, financial condition or cash flows. Any costs that may be incurred in excess of those amounts provided as of September 30, 2013 cannot currently be reasonably determined, or are not currently considered probable.

In 2012, NCR received anonymous allegations from a purported whistleblower regarding certain aspects of the Company's business practices in China, the Middle East and Africa. The principal allegations received in 2012 relate to the Company's compliance with the Foreign Corrupt Practices Act (FCPA) and federal regulations that prohibit U.S. persons from engaging in certain activities in Syria. NCR promptly retained experienced outside counsel and began an internal investigation of those allegations that was completed in January 2013. On August 31, 2012, the Board of Directors received a demand letter from an individual shareholder demanding that the Board investigate and take action in connection with certain of the whistleblower allegations. The Board formed a Special Committee to investigate those matters, and that Special Committee also separately retained experienced outside counsel, and completed an investigation in January 2013. On January 23, 2013, upon the recommendation of the Special Committee following its review, the Board of Directors adopted a resolution rejecting the shareholder demand. As part of its resolution, the Board determined, among other things, that the officers and directors named in the demand had not breached their fiduciary duties and that the Company will not commence litigation against the named officers and directors. The Board further resolved to review measures proposed and implemented by management to

strengthen the Company's compliance with trade embargos, export control laws and anti-bribery laws. In March 2013, the shareholder who sent the demand filed a derivative action in a Georgia state court, naming as defendants three Company officers, five members of the Board of Directors, and the Company as a nominal defendant. The Company and the officers and directors removed the case to federal court in Georgia. In July 2013, the Board of Directors received a demand letter from another shareholder with respect to allegations similar to those contained in the prior demand letter. In September 2013, the Board of Directors rejected the demand contained in that letter.

With respect to Syria, in 2012 NCR voluntarily notified the U.S. Treasury Department, Office of Foreign Assets Control (OFAC) of potential violations and ceased operations in Syria, which were commercially insignificant. The notification related to confusion stemming from the Company's failure to register in Syria the transfer of the Company's Syrian branch to a foreign subsidiary and to deregister the Company's legacy Syrian branch, which was a branch of NCR Corporation. The Company received a license from OFAC on January 3, 2013, and subsequent licenses on April 29, 2013 and July 12, 2013, that permit the Company to take measures required to wind down its past operations in Syria. The Company also submitted a detailed report to OFAC regarding this matter, including a description of the Company's comprehensive export control program and related remedial measures.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

With respect to the FCPA, the Company made a presentation in 2012 to the staff of the Securities and Exchange Commission (SEC) and the U.S. Department of Justice (DOJ) providing the facts known to the Company related to the whistleblower's FCPA allegations, and advising the government that many of these allegations were unsubstantiated. The Company is responding to subpoenas of the SEC and requests of the DOJ for documents and information related to the FCPA, including matters related to the whistleblower's FCPA allegations. The Company's investigations of the whistleblower's FCPA allegations identified a few opportunities to strengthen the Company's comprehensive FCPA compliance program, and remediation measures were proposed and are being implemented. The Company is fully cooperating with the authorities with respect to all of these matters. There can be no assurance that the Company will not be subject to fines or other remedial measures as a result of OFAC's, the SEC's or the DOJ's investigations.

In relation to a patent infringement case filed by a company known as Automated Transactions LLC (ATL) the Company agreed to defend and indemnify its customers, 7-Eleven and Cardtronics. On behalf of those customers, the Company won summary judgment in the case in March 2011. ATL's appeal of that ruling was decided in favor of 7-Eleven and Cardtronics in 2012, and its petition for review by the United States Supreme Court was denied in January 2013. (There are further proceedings to occur in the trial court on the indemnified companies' counterclaims against ATL, such that the case is not fully resolved, although ATL's claims of infringement in that case have now been fully adjudicated.) ATL contends that Vcom terminals sold by the Company to 7-Eleven (Cardtronics ultimately purchased the business from 7-Eleven) infringed certain ATL patents that purport to relate to the combination of an ATM with an Internet kiosk, in which a retail transaction can be realized over an Internet connection provided by the kiosk. Independent of the litigation, the U.S. Patent and Trademark Office (USPTO) rejected the parent patent as invalid in view of certain prior art, although related continuation patents were not reexamined by the USPTO. ATL filed a second suit against the same companies with respect to a broader range of ATMs, based on the same patents plus a more recently issued patent; that suit has been consolidated with the first case.

Environmental Matters NCR's facilities and operations are subject to a wide range of environmental protection laws, and NCR has investigatory and remedial activities underway at a number of facilities that it currently owns or operates, or formerly owned or operated, to comply, or to determine compliance, with such laws. Also, NCR has been identified, either by a government agency or by a private party seeking contribution to site clean-up costs, as a potentially responsible party (PRP) at a number of sites pursuant to various state and federal laws, including the Federal Water Pollution Control Act, the Comprehensive Environmental Response, Compensation and Liability Act (CERCLA) and comparable state statutes. Other than the Fox River matter and the Kalamazoo River matter detailed below, we currently do not anticipate material expenses and liabilities from these environmental matters.

Fox River NCR is one of eight entities that were formally notified by governmental and other entities, such as local Native American tribes, that they are PRPs for environmental claims (under CERCLA and other statutes) arising out of the presence of polychlorinated biphenyls (PCBs) in sediments in the lower Fox River and in the Bay of Green Bay in Wisconsin. The other Fox River PRPs that received notices are Appleton Papers Inc. (API; now known as Appvion, Inc.), P.H. Glatfelter Company, Georgia-Pacific Consumer Products LP (GP, successor to Fort James Operating Company), WTM I Co. (formerly Wisconsin Tissue Mills, now owned by Canal Corporation, formerly known as Chesapeake Corporation), CBC Corporation (formerly Riverside Paper Corporation), U.S. Paper Mills Corp. (owned by Sonoco Products Company), and Menasha Corporation. NCR was identified as a PRP because of alleged PCB discharges from two carbonless copy paper manufacturing facilities it previously owned, which were located along the Fox River. NCR sold its facilities in 1978 to API. Some parties contend that NCR is also responsible for PCB discharges from paper mills owned by other companies because NCR carbonless copy paper "broke" was allegedly purchased by those other mills as a raw material.

The United States Environmental Protection Agency (USEPA) and Wisconsin Department of Natural Resources (together, the Governments) developed clean-up plans for the upper and lower parts of the Fox River and for portions of the Bay of Green Bay. On November 13, 2007, the Governments issued a unilateral administrative order (the 2007 Order) under CERCLA to the eight original PRPs, requiring them to perform remedial work under the Governments' clean-up plan. In April 2009, NCR and API formed a limited liability company (the LLC), which entered into an agreement with an environmental remediation contractor to perform the work at the Fox River site. In-water dredging and remediation under the clean-up plan commenced shortly thereafter.

NCR and API, along with B.A.T Industries p.l.c. (BAT), share a portion of the cost of the Fox River clean-up and natural resource damages (NRD) based upon a 1998 agreement (the Cost Sharing Agreement) and a 2005 arbitration award (subsequently confirmed as a judgment). The Cost Sharing Agreement and the arbitration resolved disputes that arose out of agreements relating to the Company's 1978 sale of its Fox River facilities to API. The agreement and award result in a 45% share for NCR of the first \$75 million of such costs (a threshold that was reached in 2008), and a 40% share for amounts in excess of \$75 million. The non-NCR balance is shared on a joint and several basis by API and BAT.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Various litigation proceedings concerning the Fox River are pending. In a contribution action filed in 2008 seeking to determine allocable responsibility of several companies and governmental entities, a federal court in Wisconsin ruled that NCR and API did not have a right to obtain contribution from the other parties, but that those parties could obtain contribution from NCR and API with respect to certain moneys they had spent. Decisions in that action were issued in 2009, 2011, 2012 and 2013, with a final judgment entered in 2013. The final judgment held the Company liable in the approximate amount of \$76 million; the Company prevailed on claims seeking to hold it liable under an “arranger” theory for the most upriver portion of the site, where claimed damages were approximately \$95 million. The Company has secured a bond to stay execution on the judgment and has commenced an appeal from the aspects of the judgment that were not favorable to the Company. Other companies are also appealing from the judgment, including from those aspects that are favorable to the Company.

In August 2013, GP filed a breach of contract action against the Company in a Wisconsin state court, seeking reimbursement of expenses incurred under Fox River-related agreements entered into by certain PRPs in the 1990s; the Wisconsin federal court had ruled the expenses could not be recovered in the context of the contribution action. Any liability arising under those agreements would be subject to the cost-sharing obligations described herein pertaining to API, BAT, AT&T and Alcatel-Lucent.

In 2010, the Governments filed a lawsuit (the Government enforcement action) in Wisconsin federal court against the companies named in the 2007 Order. After a 2012 trial, in May 2013 the court held, among other things, that harm at the site is not divisible, and it entered a declaratory judgment against seven defendants (including NCR), finding them jointly and severally liable to comply with the applicable provisions of the 2007 Order. The court also issued an injunction against four companies (including NCR), ordering them to comply with the applicable provisions of the 2007 Order. Several parties, including NCR, have appealed from the judgment.

In April 2012, the court ruled in the Government enforcement action that API did not have direct CERCLA liability to the Governments, without disturbing API’s continuing obligation to pay under the Cost Sharing Agreement, arbitration award and judgment. Following the court’s decision and API’s subsequent and disputed withdrawal from the LLC, API has refused to pay for remediation costs and the Company has funded the full cost of remediation activity ordered by the court. NCR has sought payment from API under the Cost Sharing Agreement, and NCR’s payment demands made upon API as of September 30, 2013 total to approximately \$70 million. The Company believes that the court’s decision dismissing the Governments’ claims against API has no effect on API’s independent contractual and judgment-based obligations to NCR. The Company and API are engaged in arbitration proceedings over API’s failure to pay; API has counterclaimed against NCR. In connection with the dispute, in public filings in August 2013 API states that the Wisconsin federal court’s rulings “do not affect [API’s] rights or obligations to share defense and liability costs with NCR in accordance with the terms of a 1998 agreement [the Cost Sharing Agreement] and a 2005 arbitration determination . . .” Appleton also reports in the same filing that “[t]he current carrying amount of [API’s] liability under the [a]rbitration is \$61.7 million, which represents [API’s] best estimate of amounts to be paid for 2012 and 2013.”

The extent of NCR’s potential Fox River liability remains subject to many uncertainties. NCR’s eventual remediation liability, which is expected to be paid out over a period extending through approximately 2017, followed by long-term monitoring, will depend on a number of factors. In general, the most significant factors include: (1) the total clean-up costs, which are estimated at \$827 million (there can be no assurances that this estimate will not be significantly higher as work progresses); (2) total NRD for the site, which may range from zero to \$246 million (the government in one court filing in 2009 indicated claims could be as high as \$382 million; in a September 2011 ruling the Wisconsin federal court ruled that the defendants in the contribution litigation could seek recovery against NCR for overpayments of NRD, although NRD recovery, if any, is a disputed issue that is not expected to be determined before

2014); (3) the share of future clean-up costs and NRD that NCR will bear, which under the current rulings by the federal court is assumed to be the full extent of clean-up activities other than for the most upriver portion of the site; (4) NCR's transaction and litigation costs to defend itself in this matter; and (5) the share of NCR's payments that API or BAT will bear, which is established by the Cost Sharing Agreement, arbitration award and judgment. With respect to the last point, as a result of certain corporate transactions unrelated to NCR, API is itself indemnified by Windward Prospects Limited, which has funded and managed much of API's liability to date. NCR's analysis of this factor assumes that API and Windward Prospects are financially viable and pay their percentage share. This analysis also assumes that BAT would be financially viable and willing to pay the joint and several obligation if API does not.

Calculation of the Company's Fox River reserve is subject to several complexities, and it is possible there could be additional changes to some elements of the reserve over upcoming periods, although the Company is unable to predict or estimate such changes at this time. There can be no assurance that the clean-up and related expenditures will not have a material effect on NCR's capital expenditures, earnings, financial condition, cash flows, or competitive position. As of September 30, 2013, the net reserve for the Fox River matter was approximately \$101 million, compared to \$115 million as of December 31, 2012. The decrease in the reserve is due to payments for clean-up activities and litigation costs. NCR contributes to the LLC in order to fund remediation activities and generally, by contract, funds three months' worth of remediation activities in advance. As of September 30, 2013

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and December 31, 2012, approximately \$5 million and \$3 million, respectively, remained from this funding and was recorded in other current assets in the Condensed Consolidated Balance Sheets. NCR's reserve for the Fox River matter is reduced as the LLC makes payments to the remediation contractor and other vendors with respect to remediation activities.

Under a 1996 agreement, AT&T and Alcatel-Lucent are responsible severally (not jointly) for indemnifying NCR for certain portions of the amounts paid by NCR for the Fox River matter over a defined threshold and subject to certain offsets. (The agreement governs certain aspects of AT&T Corp.'s divestiture of NCR and of what was then known as Lucent Technologies.) NCR's estimate of what AT&T and Alcatel-Lucent will be obligated to pay under the indemnity totaled approximately \$62 million as of September 30, 2013 and \$84 million as of December 31, 2012, and is deducted in determining the net reserve discussed above.

In connection with the Fox River and other matters, through September 30, 2013, NCR has received a combined total of approximately \$162 million in settlements reached with its principal insurance carriers. Portions of most of these settlements are payable to a law firm that litigated the claims on the Company's behalf. Some of the settlements cover not only the Fox River but also other environmental sites. Of the total amount collected to date, \$9 million is subject to competing claims by API. As of September 30, 2013, NCR had reached settlement with all but one of the insurance companies against which it had advanced claims with respect to the Fox River.

Kalamazoo River In November 2010, USEPA issued a "general notice letter" to NCR with respect to the Allied Paper, Inc./Portage Creek/Kalamazoo River Superfund Site (Kalamazoo River site) in Michigan. Three other companies - International Paper, Mead Corporation, and Consumers Energy - also received general notice letters at or about the same time. The EPA asserts that the site is contaminated by various substances, primarily PCBs, as a result of discharges by various paper mills located along the river. The EPA does not claim that the Company made direct discharges into the Kalamazoo River, but indicated that "NCR may be liable under Section 107 of CERCLA ... as an arranger, who by contract or agreement, arranged for the disposal, treatment and/or transportation of hazardous substances at the Site." The EPA stated that it "may issue special notice letters to [NCR] and other PRPs for future RI/FS [remedial investigation / feasibility studies] and RD/RA [remedial design / remedial action] negotiations."

Also in connection with the Kalamazoo River site, in December 2010 the Company was sued in federal court by three companies in a contribution and cost recovery action for alleged pollution. The suit, pending in Michigan, asks that the Company pay a "fair portion" of these companies' costs, which are represented in the complaint as \$79 million to date; various removal and remedial actions remain to be performed at the Kalamazoo River site, the costs for which have not been determined. The suit alleges that the Company is liable as an "arranger" under CERCLA. The case was tried in a Michigan federal court in February 2013; on September 26, 2013 the court issued a decision that held NCR was liable as an "arranger," at least as of March 1969. PCB-containing carbonless copy paper was produced from approximately 1954 to April 1971. The Court did not determine NCR's share of the overall liability or how NCR's liability relates to the liability of other liable or potentially liable parties at the site. The amount of damages, if any, will be litigated in a subsequent phase of the case. If the Company is found liable for money damages with respect to the Kalamazoo River site, it would have claims against API and BAT under the Cost Sharing Agreement, arbitration award and judgment discussed above in connection with the Fox River matter and against AT&T and Alcatel-Lucent.

Environmental Remediation Estimates It is difficult to estimate the future financial impact of environmental laws, including potential liabilities. NCR records environmental provisions when it is probable that a liability has been incurred and the amount or range of the liability is reasonably estimable. Provisions for estimated losses from environmental restoration and remediation are, depending on the site, based generally on internal and third-party environmental studies, estimates as to the number and participation level of other PRPs, the extent of contamination,

estimated amounts for attorney and other fees, and the nature of required clean-up and restoration actions. Reserves are adjusted as further information develops or circumstances change. Management expects that the amounts reserved from time to time will be paid out over the period of investigation, negotiation, remediation and restoration for the applicable sites. The amounts provided for environmental matters in NCR's Condensed Consolidated Financial Statements are the estimated gross undiscounted amounts of such liabilities, without deductions for insurance, third-party indemnity claims or recoveries from the other PRPs, except as qualified in the following sentences. Except for the sharing agreement with API described above with respect to a particular insurance settlement, in those cases where insurance carriers or third-party indemnitors have agreed to pay any amounts and management believes that collectibility of such amounts is probable, the amounts are recorded in the Condensed Consolidated Financial Statements. For the Fox River site, as described above, assets relating to the AT&T and Alcatel-Lucent indemnity and to the API/BAT joint and several obligation are recorded as payment is supported by contractual agreements, public filings and/or payment history.

Guarantees and Product Warranties Guarantees associated with NCR's business activities are reviewed for appropriateness and impact to the Company's Condensed Consolidated Financial Statements. As of September 30, 2013 and December 31, 2012, NCR had no material obligations related to such guarantees, and therefore its Condensed Consolidated Financial Statements do not have any associated liability balance.



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NCR provides its customers a standard manufacturer's warranty and records, at the time of the sale, a corresponding estimated liability for potential warranty costs. Estimated future obligations due to warranty claims are based upon historical factors, such as labor rates, average repair time, travel time, number of service calls per machine and cost of replacement parts. When a sale is consummated, the total customer revenue is recognized, provided that all revenue recognition criteria are otherwise satisfied, and the associated warranty liability is recorded using pre-established warranty percentages for the respective product classes.

From time to time, product design or quality corrections are accomplished through modification programs. When identified, associated costs of labor and parts for such programs are estimated and accrued as part of the warranty reserve.

The Company recorded the activity related to the warranty reserve for the nine months ended September 30 as follows:

| In millions                       | 2013 | 2012 |
|-----------------------------------|------|------|
| Warranty reserve liability        |      |      |
| Beginning balance as of January 1 | \$26 | \$23 |
| Accruals for warranties issued    | 27   | 32   |
| Settlements (in cash or in kind)  | (31) | (31) |
| Ending balance as of September 30 | \$22 | \$24 |

In addition, NCR provides its customers with certain indemnification rights. In general, NCR agrees to indemnify the customer if a third party asserts patent or other infringement on the part of its customers for its use of the Company's products subject to certain conditions that are generally standard within the Company's industries. On limited occasions the Company will undertake additional indemnification obligations for business reasons. From time to time, NCR also enters into agreements in connection with its acquisition and divestiture activities that include indemnification obligations by the Company. The fair value of these indemnification obligations is not readily determinable due to the conditional nature of the Company's potential obligations and the specific facts and circumstances involved with each particular agreement. The Company has not recorded a liability in connection with these indemnifications, and no current indemnification instance is material to the Company's financial position. Historically, payments made by the Company under these types of agreements have not had a material effect on the Company's condensed consolidated financial condition, results of operations or cash flows.

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**11. EARNINGS PER SHARE AND SHARE REPURCHASES**

Basic earnings per share is calculated by dividing net income or loss attributable to NCR by the weighted average number of shares outstanding during the reported period. The calculation of diluted earnings per share is similar to basic earnings per share, except that the weighted average number of shares outstanding includes the dilution from potential shares added from unvested restricted stock awards and stock options. The holders of unvested restricted stock awards do not have nonforfeitable rights to dividends or dividend equivalents and therefore, such unvested awards do not qualify as participating securities.

The components of basic and diluted earnings per share are as follows:

| In millions, except per share amounts                          | Three months ended |        | Nine months ended |          |
|--|--------------------|--------|-------------------|----------|
|  | September 30       |        | September 30      |          |
|  | 2013               | 2012   | 2013              | 2012     |
| Amounts attributable to NCR common stockholders:               |                    |        |                   |          |
| Income from continuing operations                              | \$98               | \$88   | \$246             | \$236    |
| (Loss) income from discontinued operations, net of tax         | —                  | (1     | ) (1)             | 3        |
| Net income applicable to common shares                         | \$98               | \$87   | \$245             | \$239    |
| Weighted average outstanding shares of common stock            | 166.2              | 159.6  | 165.1             | 158.9    |
| Dilutive effect of restricted stock and employee stock options | 3.8                | 5.2    | 3.7               | 5.1      |
| Common stock and common stock equivalents                      | 170.0              | 164.8  | 168.8             | 164.0    |
| Earnings per share attributable to NCR common stockholders:    |                    |        |                   |          |
| Basic earnings per share:                                      |                    |        |                   |          |
| From continuing operations                                     | \$0.59             | \$0.55 | \$1.49            | \$1.49   |
| From discontinued operations                                   | \$—                | \$—    | \$(0.01           | ) \$0.01 |
| Net earnings per share (Basic)                                 | \$0.59             | \$0.55 | \$1.48            | \$1.50   |
| Diluted earnings per share:                                    |                    |        |                   |          |
| From continuing operations                                     | \$0.58             | \$0.53 | \$1.46            | \$1.44   |
| From discontinued operations                                   | \$—                | \$—    | \$(0.01           | ) \$0.02 |
| Net earnings per share (Diluted)                               | \$0.58             | \$0.53 | \$1.45            | \$1.46   |

For the three and nine months ended September 30, 2013, there were no anti-dilutive options. For the three and nine months ended September 30, 2012, outstanding options to purchase approximately 0.3 million and 1.2 million shares of common stock, respectively, were not included in the diluted share count because the options' exercise prices were greater than the average market price of the underlying common shares and, therefore, the effect would have been anti-dilutive.

For the three and nine months ended September 30, 2013 and 2012, the Company did not repurchase any shares of its common stock.

**12. DERIVATIVES AND HEDGING INSTRUMENTS**

NCR is exposed to risks associated with changes in foreign currency exchange rates and interest rates. NCR utilizes a variety of measures to monitor and manage these risks, including the use of derivative financial instruments. NCR has exposure to approximately 50 functional currencies. Since a substantial portion of our operations and revenues occur outside the United States (U.S.), and in currencies other than the U.S. Dollar, our results can be significantly impacted, both positively and negatively, by changes in foreign currency exchange rates.

## Foreign Currency Exchange Risk

The accounting guidance for derivatives and hedging requires companies to recognize all derivative instruments as either assets or liabilities at fair value in the Condensed Consolidated Balance Sheets. The Company designates foreign exchange contracts as cash flow hedges of forecasted transactions when they are determined to be highly effective at inception.

Our risk management strategy includes hedging, on behalf of certain subsidiaries, a portion of our forecasted, non-functional currency denominated cash flows for a period of up to 15 months. As a result, some of the impact of currency fluctuations on non-functional currency denominated transactions (and hence on subsidiary operating income, as stated in the functional currency), is

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mitigated in the near term. The amount we hedge and the duration of hedge contracts may vary significantly. In the longer term (greater than 15 months), the subsidiaries are still subject to the effect of translating the functional currency results to U.S. Dollars. To manage our exposures and mitigate the impact of currency fluctuations on the operations of our foreign subsidiaries, we hedge our main transactional exposures through the use of foreign exchange forward and option contracts. This is primarily done through the hedging of foreign currency denominated inter-company inventory purchases by NCR's marketing units and the foreign currency denominated inputs to our manufacturing units. The related foreign exchange contracts are designated as highly effective cash flow hedges. The gains or losses on these hedges are deferred in accumulated other comprehensive income (AOCI) and reclassified to income when the underlying hedged transaction is recorded in earnings. As of September 30, 2013, the balance in AOCI related to foreign exchange derivative transactions was zero. The gains or losses from derivative contracts related to inventory purchases are recorded in cost of products when the inventory is sold to an unrelated third party.

We also utilize foreign exchange contracts to hedge our exposure of assets and liabilities denominated in non-functional currencies. We recognize the gains and losses on these types of hedges in earnings as exchange rates change. We do not enter into hedges for speculative purposes.

Interest Rate Risk

The Company is party to an interest rate swap agreement that fixes the interest rate on a portion of the Company's LIBOR indexed floating rate borrowings under its Senior Secured Credit Facility through August 22, 2016. The notional amount of the interest rate swap at inception was \$560 million and amortizes to \$341 million over the term. The Company designates the interest rate swap as a cash flow hedge of forecasted quarterly interest payments made on three-month LIBOR indexed borrowings under the Senior Secured Credit Facility. The interest rate swap was determined to be highly effective at inception.

Our risk management strategy includes hedging a portion of our forecasted interest payments. These transactions are forecasted and the related interest rate swap agreement is designated as a highly effective cash flow hedge. The gains or losses on this hedge are deferred in AOCI and reclassified to income when the underlying hedged transaction is recorded in earnings. As of September 30, 2013, the balance in AOCI related to the interest rate swap agreement was a loss of \$6 million, net of tax.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

The following tables provide information on the location and amounts of derivative fair values in the Condensed Consolidated Balance Sheets:

| In millions   | Fair Values of Derivative Instruments<br>September 30, 2013 |                    |               |   |                    |               |
|---|---|--------------------|---------------|---|--------------------|---------------|
|   | Balance Sheet<br>Location                                   | Notional<br>Amount | Fair<br>Value | Balance Sheet<br>Location                         | Notional<br>Amount | Fair<br>Value |
| Derivatives designated as hedging instruments           |   |                    |               |   |                    |               |
| Interest rate swap                                      | Other current assets  | \$—                | \$—           | Other current liabilities and other liabilities * | \$532              | \$11          |
| Foreign exchange contracts                              | Other current assets  | 39                 | 1             | Other current liabilities                         | 23                 | 1             |
| Total derivatives designated as hedging instruments     |   |                    | \$1           |   |                    | \$12          |
| Derivatives not designated as hedging instruments       |   |                    |               |   |                    |               |
| Foreign exchange contracts                              | Other current assets  | \$276              | \$3           | Other current liabilities                         | \$289              | \$2           |
| Total derivatives not designated as hedging instruments |   |                    | 3             |   |                    | 2             |
| Total derivatives                                       |   |                    | \$4           |   |                    | \$14          |

| In millions   | Fair Values of Derivative Instruments<br>December 31, 2012 |                    |               |   |                    |               |
|---|--|--------------------|---------------|---|--------------------|---------------|
|   | Balance Sheet<br>Location                                  | Notional<br>Amount | Fair<br>Value | Balance Sheet<br>Location                         | Notional<br>Amount | Fair<br>Value |
| Derivatives designated as hedging instruments           |  |                    |               |   |                    |               |
| Interest rate swap                                      | Other current assets                                       | \$—                | \$—           | Other current liabilities and other liabilities * | \$560              | \$16          |
| Foreign exchange contracts                              | Other current assets                                       | 28                 | —             | Other current liabilities                         | 72                 | 1             |
| Total derivatives designated as hedging instruments     |  |                    | \$—           |   |                    | \$17          |
| Derivatives not designated as hedging instruments       |  |                    |               |   |                    |               |
| Foreign exchange contracts                              | Other current assets                                       | \$169              | \$1           | Other current liabilities                         | \$245              | \$3           |
| Total derivatives not designated as hedging instruments |  |                    | 1             |   |                    | 3             |
| Total derivatives                                       |  |                    | \$1           |   |                    | \$20          |

\* As of September 30, 2013, approximately \$4 million was recorded in other current liabilities and \$7 million was recorded in other liabilities related to the interest rate swap. As of December 31, 2012, approximately \$5 million was recorded in other current liabilities and \$11 million was recorded in other liabilities related to the interest rate swap.



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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

The effect of derivative instruments on the Condensed Consolidated Statement of Operations for the three and nine months ended September 30, 2013 and 2012 were as follows:

| In millions                                       | Amount of Gain (Loss)<br>Recognized in Other<br>Comprehensive Income<br>(OCI) on Derivative<br>(Effective Portion) |  | Location of Gain<br>(Loss)<br>Reclassified from AOCI into<br>the Condensed<br>Consolidated<br>Statement of<br>Operations<br>(Effective<br>Portion) | Amount of Gain (Loss)<br>Reclassified from AOCI<br>into the Condensed<br>Consolidated Statement<br>of Operations<br>(Effective Portion) |  | Location of Gain (Loss)<br>Recognized in the<br>Condensed Consolidated<br>Statement of Operations<br>(Ineffective Portion and<br>Amount Excluded from<br>Effectiveness Testing) | Amount<br>Recognized<br>in the<br>Condensed<br>Consolidated<br>Statement<br>of Operations<br>(Ineffective<br>Amount<br>Effectively<br>Recognized) |
|---|--|--|--|---|--|---|---|
|   | For the<br>three<br>months<br>ended<br>September<br>30, 2013   | For the<br>three<br>months<br>ended<br>September<br>30, 2012 |  | For the<br>three<br>months<br>ended<br>September<br>30, 2013  | For the<br>three<br>months<br>ended<br>September<br>30, 2012 |   |   |
| Derivatives in Cash Flow<br>Hedging Relationships |  |  |  |   |  |   |   |
| Interest rate swap                                | \$ (2)   | \$ (6)   | Interest expense   | \$ (2)  | \$ (2)   | Interest expense  | \$ —  |
| Foreign exchange<br>contracts                     | \$ (1)   | \$ (2)   | Cost of products   | \$ 1  | \$ 2   | Other (expense), net  | \$ —  |
|   |  |  |  |   |  |   |   |
| In millions                                       | Amount of Gain (Loss)<br>Recognized in Other<br>Comprehensive Income<br>(OCI) on Derivative<br>(Effective Portion) |  | Location of Gain<br>(Loss)<br>Reclassified from AOCI into<br>the Condensed<br>Consolidated<br>Statement of<br>Operations<br>(Effective<br>Portion) | Amount of Gain (Loss)<br>Reclassified from AOCI<br>into the Condensed<br>Consolidated Statement<br>of Operations<br>(Effective Portion) |  | Location of Gain (Loss)<br>Recognized in the<br>Condensed Consolidated<br>Statement of Operations<br>(Ineffective Portion and<br>Amount Excluded from<br>Effectiveness Testing) | Amount<br>Recognized<br>in the<br>Condensed<br>Consolidated<br>Statement<br>of Operations<br>(Ineffective<br>Amount<br>Effectively<br>Recognized) |
|   | For the<br>nine<br>months<br>ended<br>September<br>30, 2013  | For the<br>nine<br>months<br>ended<br>September<br>30, 2012  |  | For the<br>nine<br>months<br>ended<br>September<br>30, 2013   | For the<br>nine<br>months<br>ended<br>September<br>30, 2012  |   |   |
| Derivatives in Cash Flow<br>Hedging Relationships |  |  |  |   |  |   |   |
| Interest rate swap                                | \$ 1   | \$ (12)  | Interest expense   | \$ (5)  | \$ (4)   | Interest expense  | \$ —  |
| Foreign exchange<br>contracts                     | \$ 2   | \$ (2)   | Cost of Products   | \$ 1  | \$ 4   | Other (expense), net  | \$ —  |

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| In millions  | Location of Gain (Loss)<br>Recognized in the<br>Condensed Consolidated<br>Statement of Operations | Amount of Gain (Loss) Recognized in the<br>Condensed Consolidated Statement of Operations |  |  |   |
|--|---|---|--|--|---|
|  |   | For the three<br>months ended<br>September<br>30, 2013                                    | For the three<br>months ended<br>September 30,<br>2012 | For the nine<br>months<br>ended<br>September<br>30, 2013 | For the nine<br>months ended<br>September<br>30, 2012 |
| Derivatives not Designated<br>as Hedging Instruments |   |   |  |  |   |
| Foreign exchange contracts                           | Other (expense), net  | \$(2)   | \$(1)  | \$(9)  | \$(4)   |

Concentration of Credit Risk

NCR is potentially subject to concentrations of credit risk on accounts receivable and financial instruments such as hedging instruments and cash and cash equivalents. Credit risk includes the risk of nonperformance by counterparties. The maximum potential loss may exceed the amount recognized on the Condensed Consolidated Balance Sheets. Exposure to credit risk is managed through credit approvals, credit limits, selecting major international financial institutions (as counterparties to hedging transactions) and monitoring procedures. NCR's business often involves large transactions with customers, and if one or more of those customers were to default on its obligations under applicable contractual arrangements, the Company could be exposed to potentially significant losses. However, management believes that the reserves for potential losses are adequate. As of September 30, 2013, NCR did not have any major concentration of credit risk related to financial instruments.



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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## 13. FAIR VALUE OF ASSETS AND LIABILITIES

Assets and Liabilities Measured at Fair Value on a Recurring Basis

Assets and liabilities recorded at fair value on a recurring basis as of September 30, 2013 and December 31, 2012 are set forth as follows:

| In millions                          | September 30,<br>2013 | Fair Value Measurements at September 30, 2013 Using                     |   |   |
|--------------------------------------|-----------------------|---|---|---|
|                                      |                       | Quoted Prices in<br>Active Markets for<br>Identical Assets<br>(Level 1) | Significant Other<br>Observable Inputs<br>(Level 2) | Significant<br>Unobservable Inputs<br>(Level 3) |
| Assets:                              |                       |   |   |   |
| Deposits held in money market funds* | \$40                  | \$40  | \$—   | \$—   |
| Available for sale securities**      | 8                     | 8   | —   | —   |
| Foreign exchange contracts ***       | 4                     | —   | 4   | —   |
| Total                                | \$52                  | \$48  | \$4   | \$—   |
| Liabilities:                         |                       |   |   |   |
| Interest rate swap****               | \$11                  | \$—   | \$11  | \$—   |
| Foreign exchange contracts*****      | 3                     | —   | 3   | —   |
| Total                                | \$14                  | \$—   | \$14  | \$—   |
|                                      |                       |   |   |   |
| In millions                          | December 31,<br>2012  | Fair Value Measurements at December 31, 2012 Using                      |   |   |
|                                      |                       | Quoted Prices in<br>Active Markets for<br>Identical Assets<br>(Level 1) | Significant Other<br>Observable Inputs<br>(Level 2) | Significant<br>Unobservable Inputs<br>(Level 3) |
| Assets:                              |                       |   |   |   |
| Deposits held in money market funds* | \$527                 | \$527   | \$—   | \$—   |
| Available for sale securities**      | 11                    | 11  | —   | —   |
| Foreign exchange contracts ***       | 1                     | —   | 1   | —   |
| Total                                | \$539                 | \$538   | \$1   | \$—   |
| Liabilities:                         |                       |   |   |   |
| Interest rate swap****               | \$16                  | \$—   | \$16  | \$—   |
| Foreign exchange contracts*****      | 4                     | —   | 4   | —   |
| Total                                | \$20                  | \$—   | \$20  | \$—   |

\* Included in Cash and cash equivalents in the Condensed Consolidated Balance Sheet.

\*\* Included in Other assets in the Condensed Consolidated Balance Sheet.

\*\*\* Included in Other current assets in the Condensed Consolidated Balance Sheet.

\*\*\*\* Included in Other current liabilities and Other liabilities in the Condensed Consolidated Balance Sheet.

Deposits Held in Money Market Funds A portion of the Company's excess cash is held in money market funds which generate interest income based on prevailing market rates. Money market fund holdings are measured at fair value using quoted market prices and are classified within Level 1 of the valuation hierarchy.

**Available-For-Sale Securities** The Company has investments in mutual funds and equity securities that are valued using the market approach with quotations from the NASDAQ stock exchange and two stock exchanges in Japan. As a result, available-for-sale securities are classified within Level 1 of the valuation hierarchy.

**Interest rate swap** As a result of our Senior Secured Credit Facility, we are exposed to risk from changes in LIBOR, which may adversely affect our financial condition. To manage our exposure and mitigate the impact of changes in LIBOR on our financial results, we hedge a portion of our forecasted interest payments through the use of an interest rate swap agreement. The interest rate swap is valued using the income approach inclusive of nonperformance and counterparty risk considerations and is classified within Level 2 of the valuation hierarchy.

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

**Foreign Exchange Contracts** As a result of our global operating activities, we are exposed to risks from changes in foreign currency exchange rates, which may adversely affect our financial condition. To manage our exposures and mitigate the impact of currency fluctuations on our financial results, we hedge our primary transactional exposures through the use of foreign exchange forward and option contracts. The foreign exchange contracts are valued using the market approach based on observable market transactions of forward rates and are classified within Level 2 of the valuation hierarchy.

**Assets Measured at Fair Value on a Non-recurring Basis**

Certain assets have been measured at fair value on a nonrecurring basis using significant unobservable inputs (Level 3). NCR reviews the carrying values of investments when events and circumstances warrant and considers all available evidence in evaluating when declines in fair value are other-than-temporary declines. No impairment charges or material non-recurring fair value adjustments were recorded during the three and nine months ended September 30, 2013.

During the nine months ended September 30, 2012, we measured the fair value of an investment utilizing the income approach based on the use of discounted cash flows. The discounted cash flows are based on unobservable inputs, including assumptions of projected revenues, expenses, earnings, capital spending, as well as a discount rate determined by management's estimates of risk associated with the investment. As a result, for the nine months ended September 30, 2012, we recorded an other-than-temporary impairment charge of \$7 million in other (expense), net in the Condensed Consolidated Statements of Operations based on Level 3 valuations.

**14. SEGMENT INFORMATION AND CONCENTRATIONS**

The Company manages and reports its businesses in the following four segments:

**Financial Services** - We offer solutions to enable customers in the financial services industry to reduce costs, generate new revenue streams and enhance customer loyalty. These solutions include a comprehensive line of ATM and payment processing hardware and software and cash management software, and related installation, maintenance, and managed and professional services. We also offer a complete line of printer consumables.

**Retail Solutions** - We offer solutions to customers in the retail industry designed to improve selling productivity and checkout processes as well as increase service levels. These solutions primarily include retail-oriented technologies, such as point of sale terminals and related software, bar-code scanners, as well as innovative self-service kiosks, such as self-checkout. We also offer installation, maintenance, managed and professional services and a complete line of printer consumables.

**Hospitality** - We offer technology solutions to customers in the hospitality industry, serving businesses that range from a single store or restaurant to global chains and sports and entertainment venues. Our solutions include point of sale hardware and software solutions, installation, maintenance, managed and professional services and a complete line of printer consumables.

**Emerging Industries** - We offer maintenance as well as managed and professional services for third-party computer hardware provided to select manufacturers, primarily in the telecommunications industry, who value and leverage our global service capability. Also included in our Emerging Industries segment are solutions designed to enhance the customer experience for the travel and gaming industries, including self-service kiosks, as well as related installation, maintenance, and managed and professional services.

These segments represent components of the Company for which separate financial information is available that is utilized on a regular basis by the chief operating decision maker in assessing segment performance and in allocating the Company's resources. Management evaluates the performance of the segments based on revenue and segment operating income. Assets are not allocated to segments, and thus are not included in the assessment of segment performance, and consequently, we do not disclose total assets by reportable segment.

The accounting policies used to determine the results of the operating segments are the same as those utilized for the consolidated financial statements as a whole. Intersegment sales and transfers are not material.

In recognition of the volatility of the effects of pension expense on our segment results, and to maintain operating focus on business performance, pension expense, as well as other significant, non-recurring items, are excluded from the segment operating results utilized by our chief operating decision maker in evaluating segment performance and are separately delineated to reconcile back to total reported income from operations.

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

The following table presents revenue and operating income by segment:

| In millions                         | Three months ended September 30 |       | Nine months ended September 30 |         |
|-------------------------------------|---------------------------------|-------|--------------------------------|---------|
|                                     | 2013                            | 2012  | 2013                           | 2012    |
| Revenue by segment                  |                                 |       |                                |         |
| Financial Services                  | \$767                           | \$799 | \$2,263                        | \$2,280 |
| Retail Solutions <sup>(2)</sup>     | 494                             | 421   | 1,498                          | 1,177   |
| Hospitality                         | 161                             | 129   | 450                            | 372     |
| Emerging Industries                 | 86                              | 86    | 242                            | 259     |
| Consolidated revenue                | 1,508                           | 1,435 | 4,453                          | 4,088   |
| Operating income by segment         |                                 |       |                                |         |
| Financial Services                  | 93                              | 84    | 245                            | 227     |
| Retail Solutions <sup>(2)</sup>     | 50                              | 28    | 140                            | 58      |
| Hospitality                         | 26                              | 23    | 74                             | 63      |
| Emerging Industries                 | 16                              | 18    | 37                             | 60      |
| Subtotal - segment operating income | 185                             | 153   | 496                            | 408     |
| Pension expense                     | 5                               | 10    | 21                             | 30      |
| Other adjustments <sup>(1)</sup>    | 35                              | 14    | 106                            | 41      |
| Income from operations              | \$145                           | \$129 | \$369                          | \$337   |

Other adjustments for the three months ended September 30, 2013 include \$14 million of acquisition-related costs, \$17 million of acquisition-related amortization of intangible assets, \$3 million of acquisition-related purchase price adjustments and \$1 million of legal costs related to previously disclosed OFAC and FCPA investigations and for the three months ended September 30, 2012 include \$4 million of acquisition-related costs and \$10 million of

<sup>(1)</sup> acquisition-related amortization of intangible assets. Other adjustments for the nine months ended September 30, 2013 include \$44 million of acquisition-related costs, \$48 million of acquisition-related amortization of intangible assets, \$12 million of acquisition-related purchase price adjustments and \$2 million of legal costs related to the previously disclosed OFAC and FCPA investigations and for the nine months ended September 30, 2012 include \$12 million of acquisition-related costs and \$29 million of acquisition-related amortization of intangible assets.

For the three months ended September 30, 2013 and from the acquisition date of February 6, 2013 through

<sup>(2)</sup> September 30, 2013, Retailix contributed \$80 million and \$212 million, respectively, in revenue and \$14 million and \$39 million, respectively, in segment operating income to the Retail Solutions segment.

The following table presents revenue from products and services for NCR:

| In millions                                    | Three months ended September 30 |       | Nine months ended September 30 |         |
|--|---------------------------------|-------|--------------------------------|---------|
|  | 2013                            | 2012  | 2013                           | 2012    |
| Product revenue                                | \$701                           | \$712 | \$2,111                        | \$1,988 |
| Professional and installation services revenue | 324                             | 240   | 900                            | 649     |
| Total solution revenue                         | 1,025                           | 952   | 3,011                          | 2,637   |
| Support services revenue                       | 483                             | 483   | 1,442                          | 1,451   |
| Total revenue                                  | 1,508                           | 1,435 | \$4,453                        | \$4,088 |



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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## 15. DISCONTINUED OPERATIONS

Income (loss) from discontinued operations, net of tax includes activity related to environmental matters, the divestiture of our Entertainment Business, and the spin-off of Teradata Data Warehousing (Teradata).

The loss from discontinued operations for the three months ended September 30 was:

| In millions                               | Three months ended September 30 |            |         |            |
|---|---------------------------------|------------|---------|------------|
|   | 2013                            |            | 2012    |            |
|   | Pre-Tax                         | Net of Tax | Pre-Tax | Net of Tax |
| Divestiture of the Entertainment Business | —                               | —          | (2)     | (1)        |
| Loss from discontinued operations         | \$—                             | \$—        | \$(2)   | \$(1)      |

The (loss) income from discontinued operations for the nine months ended September 30 was:

| In millions                                | Nine months ended September 30 |            |         |            |
|--|--------------------------------|------------|---------|------------|
|  | 2013                           |            | 2012    |            |
|  | Pre-Tax                        | Net of Tax | Pre-Tax | Net of Tax |
| Environmental matters                      | (2)                            | (1)        | 2       | 1          |
| Divestiture of the Entertainment Business  | —                              | —          | (9)     | (5)        |
| Spin-off of Teradata                       | —                              | —          | —       | 7          |
| (Loss) income from discontinued operations | \$(2)                          | \$(1)      | \$(7)   | \$3        |

**Environmental Matters** For the nine months ended September 30, 2013, loss from discontinued operations included an additional accrual for remediation costs related to an environmental matter. For the nine months ended September 30, 2012, income from discontinued operations included a scheduled payment from an insurer in connection with a settlement that had been agreed to in prior years related to the Fox River matter, offset by the accrual of legal fees related to the Kalamazoo River matter. Refer to Note 10, "Commitments and Contingencies," for additional information regarding the Fox River and Kalamazoo River environmental matters.

**Divestiture of the Entertainment Business** On June 22, 2012, we sold certain assets of our Entertainment Business. Beginning in the first quarter of 2012, we accounted for the Entertainment Business as a discontinued operation.

**Spin-off of Teradata** On September 30, 2007, NCR completed the spin-off of Teradata through the distribution of a tax-free stock dividend to its stockholders. The results of operations and cash flows of Teradata have been presented as a discontinued operation. There was no operating activity related to the spin-off of Teradata in 2013 and 2012. For the nine months ended September 30, 2012, income from discontinued operations, net of tax, related to favorable changes in uncertain tax benefits attributable to Teradata.

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## 16. ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

## Changes in Accumulated Other Comprehensive Income (Loss) (AOCI) by Component

| in millions   | Foreign Currency Translation Adjustments | Employee Benefit Plan Adjustments | Changes in Fair Value of Effective Cash Flow Hedges | Changes in Fair Value of Available for Sale Securities | Total   |
|---|--|-----------------------------------|---|--|---------|
| Balance at December 31, 2012  | \$(6                                     | )\$(22                            | )\$(10  | )\$1   | \$(37 ) |
| Other comprehensive (loss) income before reclassifications              | (45                                      | )16                               | 1   | 2  | (26 )   |
| Amounts reclassified from accumulated other comprehensive (loss) income | —  | (13                               | )3  | —  | (10 )   |
| Net current period other comprehensive (loss) income                    | (45                                      | )3                                | 4   | 2  | (36 )   |
| Balance at September 30, 2013   | \$(51                                    | )\$(19                            | )\$(6   | )\$3   | \$(73 ) |

## Reclassifications Out of Accumulated Other Comprehensive Income (Loss)

The reclassifications from AOCI are summarized as follows:

| in millions  | For the three months ended September 30, 2013 |                                       |                            |          |
|--|---|---------------------------------------|----------------------------|----------|
|  | Employee benefit plans                        |                                       |                            |          |
|  | Actuarial losses recognized                   | Amortization of prior service benefit | Effective Cash Flow Hedges | Total    |
| Affected line in Condensed Consolidated Statement of Operations: |   |                                       |                            |          |
| Cost of products   | \$—   | \$(1                                  | )\$(1                      | ) \$(2 ) |
| Cost of services   | —   | (1                                    | )—                         | (1 )     |
| Selling, general and administrative expenses                     | 2   | (2                                    | )—                         | —        |
| Research and development expenses                                | 1   | (1                                    | )—                         | —        |
| Interest expense   | —   | —                                     | 2                          | 2        |
| Total before tax   | \$3   | \$(5                                  | )\$1                       | \$(1 )   |
| Tax expense  |   |                                       |                            | 1        |
| Total reclassifications, net of tax                              |   |                                       |                            | \$—      |

| in millions  | For the nine months ended September 30, 2013 |                                       |                            |          |
|--|--|---------------------------------------|----------------------------|----------|
|  | Employee benefit plans                       |                                       |                            |          |
|  | Actuarial losses recognized                  | Amortization of prior service benefit | Effective Cash Flow Hedges | Total    |
| Affected line in Condensed Consolidated Statement of Operations: |  |                                       |                            |          |
| Cost of products   | \$—  | \$(2                                  | )\$(1                      | ) \$(3 ) |
| Cost of services   | 3  | (13                                   | )—                         | (10 )    |



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|  |     |       |      |       |   |
|--|-----|-------|------|-------|---|
| Selling, general and administrative expenses | 2   | (8    | )—   | (6    | ) |
| Research and development expenses            | 1   | (4    | )—   | (3    | ) |
| Interest expense                             | —   | —     | 5    | 5     |   |
| Total before tax                             | \$6 | \$(27 | )\$4 | \$(17 | ) |
| Tax expense                                  |     |       |      | 7     |   |
| Total reclassifications, net of tax          |     |       |      | \$(10 | ) |

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

17. CONDENSED CONSOLIDATING SUPPLEMENTAL GUARANTOR INFORMATION

The Company issued 5.00% senior unsecured notes due in 2022 and 4.625% senior unsecured notes due in 2021 (the Notes) during 2012. The Notes are guaranteed by the Company's subsidiaries, NCR International, Inc. and Radiant Systems, Inc. (the Guarantor Subsidiaries), which are both 100% owned by the Company and have guaranteed fully and unconditionally, on a joint and several basis, the obligations to pay principal and interest for the Notes. Refer to Note 6, "Debt Obligations" for additional disclosures related to the Notes.

Pursuant to the registration rights agreements entered into in connection with the offerings of the Notes, the Company completed registered offers to exchange the Notes on May 30, 2013. In connection with the filing of the registration statements for such exchange offers, the Company is required to comply with Rule 3-10 of SEC Regulation S-X (Rule 3-10), and has therefore included the accompanying Condensed Consolidating Financial Statements in accordance with Rule 3-10(f) of SEC Regulation S-X.

The following supplemental information sets forth, on a consolidating basis, the condensed statements of operations and comprehensive income (loss), the condensed balance sheets and the condensed statements of cash flows for the parent issuer of the Notes, for the Guarantor Subsidiaries and for the Company and all of its consolidated subsidiaries (amounts in millions):

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Condensed Consolidating Statements of Operations and Comprehensive Income  
For the three months ended September 30, 2013

| (in millions)  | Parent Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |   |
|--|---------------|---------------------------|-------------------------------|--------------|--------------|---|
| Product revenue  | \$218         | \$74                      | \$482                         | \$(73)       | ) \$701      |   |
| Service revenue  | 245           | 78                        | 484                           | —            | 807          |   |
| Total revenue  | 463           | 152                       | 966                           | (73)         | ) 1,508      |   |
| Cost of products   | 178           | 31                        | 388                           | (73)         | ) 524        |   |
| Cost of services   | 191           | 29                        | 349                           | —            | 569          |   |
| Selling, general and administrative<br>expenses                              | 90            | 26                        | 101                           | —            | 217          |   |
| Research and development expenses  | 22            | 6                         | 25                            | —            | 53           |   |
| Total operating expenses   | 481           | 92                        | 863                           | (73)         | ) 1,363      |   |
| Income (loss) from operations  | (18)          | ) 60                      | 103                           | —            | 145          |   |
| Interest expense   | (24)          | ) (2)                     | ) (1)                         | ) 4          | (23)         | ) |
| Other (expense) income, net  | (6)           | ) (4)                     | ) 11                          | (4)          | ) (3)        | ) |
| Income (loss) from continuing operations<br>before income taxes              | (48)          | ) 54                      | 113                           | —            | 119          |   |
| Income tax expense (benefit)   | (16)          | ) 22                      | 13                            | —            | 19           |   |
| Income (loss) from continuing operations<br>before earnings in subsidiaries  | (32)          | ) 32                      | 100                           | —            | 100          |   |
| Equity in earnings of consolidated<br>subsidiaries                           | 130           | 93                        | —                             | (223)        | ) —          |   |
| Income (loss) from continuing operations                                     | 98            | 125                       | 100                           | (223)        | ) 100        |   |
| Income (loss) from discontinued<br>operations, net of tax                    | —             | —                         | —                             | —            | —            |   |
| Net income (loss)  | \$98          | \$125                     | \$100                         | \$(223)      | ) \$100      |   |
| Net income (loss) attributable to<br>noncontrolling interests                | —             | —                         | 2                             | —            | 2            |   |
| Net income (loss) attributable to NCR  | \$98          | \$125                     | \$98                          | \$(223)      | ) \$98       |   |
| Total comprehensive income (loss)  | 87            | 75                        | 98                            | (172)        | ) 88         |   |
| Less comprehensive income (loss)<br>attributable to noncontrolling interests | —             | —                         | 1                             | —            | 1            |   |
| Comprehensive income (loss) attributable<br>to NCR common stockholders       | \$87          | \$75                      | \$97                          | \$(172)      | ) \$87       |   |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Statements of Operations and Comprehensive Income

For the three months ended September 30, 2012

| (in millions)  | Parent Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |
|--|---------------|---------------------------|-------------------------------|--------------|--------------|
| Product revenue  | \$243         | \$61                      | \$ 488                        | \$(80 )      | \$712        |
| Service revenue  | 255           | 58                        | 410                           | —            | 723          |
| Total revenue  | 498           | 119                       | 898                           | (80 )        | 1,435        |
| Cost of products   | 192           | 23                        | 399                           | (80 )        | 534          |
| Cost of services   | 209           | 24                        | 286                           | —            | 519          |
| Selling, general and administrative<br>expenses                              | 89            | 28                        | 89                            | —            | 206          |
| Research and development expenses  | 27            | 5                         | 15                            | —            | 47           |
| Total operating expenses   | 517           | 80                        | 789                           | (80 )        | 1,306        |
| Income (loss) from operations  | (19 )         | 39                        | 109                           | —            | 129          |
| Interest expense   | (8 )          | (4 )                      | (1 )                          | 6 )          | (7 )         |
| Other (expense) income, net  | (76 )         | (5 )                      | 87 )                          | (6 )         | —            |
| Income (loss) from continuing operations<br>before income taxes              | (103 )        | 30                        | 195                           | —            | 122          |
| Income tax expense (benefit)   | (22 )         | 17                        | 38                            | —            | 33           |
| Income (loss) from continuing operations<br>before earnings in subsidiaries  | (81 )         | 13                        | 157                           | —            | 89           |
| Equity in earnings of consolidated<br>subsidiaries                           | 169           | 99                        | —                             | (268 )       | —            |
| Income (loss) from continuing operations                                     | 88            | 112                       | 157                           | (268 )       | 89           |
| Income (loss) from discontinued<br>operations, net of tax                    | (1 )          | —                         | —                             | —            | (1 )         |
| Net income (loss)  | \$87          | \$112                     | \$ 157                        | \$(268 )     | \$88         |
| Net income (loss) attributable to<br>noncontrolling interests                | —             | —                         | 1                             | —            | 1            |
| Net income (loss) attributable to NCR  | \$87          | \$112                     | \$ 156                        | \$(268 )     | \$87         |
| Total comprehensive income (loss)  | 94            | 147                       | 172                           | (318 )       | 95           |
| Less comprehensive income (loss)<br>attributable to noncontrolling interests | —             | —                         | 1                             | —            | 1            |
| Comprehensive income (loss) attributable<br>to NCR common stockholders       | \$94          | \$147                     | \$ 171                        | \$(318 )     | \$94         |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Statements of Operations and Comprehensive Income

For the nine months ended September 30, 2013

| (in millions)   | Parent Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |   |
|---|---------------|---------------------------|-------------------------------|--------------|--------------|---|
| Product revenue   | \$667         | \$213                     | \$ 1,421                      | \$(190)      | ) \$2,111    |   |
| Service revenue   | 727           | 208                       | 1,407                         | —            | 2,342        |   |
| Total revenue   | 1,394         | 421                       | 2,828                         | (190)        | ) 4,453      |   |
| Cost of products  | 541           | 91                        | 1,135                         | (190)        | ) 1,577      |   |
| Cost of services  | 576           | 80                        | 1,010                         | —            | 1,666        |   |
| Selling, general and administrative expenses                              | 292           | 86                        | 300                           | —            | 678          |   |
| Research and development expenses   | 45            | 16                        | 102                           | —            | 163          |   |
| Total operating expenses  | 1,454         | 273                       | 2,547                         | (190)        | ) 4,084      |   |
| Income (loss) from operations   | (60)          | ) 148                     | 281                           | —            | 369          |   |
| Interest expense  | (71)          | ) (8)                     | ) (2)                         | ) 11         | (70)         | ) |
| Other (expense) income, net   | (4)           | ) (11)                    | ) 22                          | (11)         | ) (4)        | ) |
| Income (loss) from continuing operations before income taxes              | (135)         | ) 129                     | 301                           | —            | 295          |   |
| Income tax expense (benefit)  | (52)          | ) 44                      | 52                            | —            | 44           |   |
| Income (loss) from continuing operations before earnings in subsidiaries  | (83)          | ) 85                      | 249                           | —            | 251          |   |
| Equity in earnings of consolidated subsidiaries                           | 329           | 225                       | —                             | (554)        | ) —          |   |
| Income (loss) from continuing operations                                  | 246           | 310                       | 249                           | (554)        | ) 251        |   |
| Income (loss) from discontinued operations, net of tax                    | (1)           | ) —                       | —                             | —            | (1)          | ) |
| Net income (loss)   | \$245         | \$310                     | \$ 249                        | \$(554)      | ) \$250      |   |
| Net income (loss) attributable to noncontrolling interests                | —             | —                         | 5                             | —            | 5            |   |
| Net income (loss) attributable to NCR                                     | \$245         | \$310                     | \$ 244                        | \$(554)      | ) \$245      |   |
| Total comprehensive income (loss)   | 209           | 265                       | 180                           | (444)        | ) 210        |   |
| Less comprehensive income (loss) attributable to noncontrolling interests | —             | —                         | 1                             | —            | 1            |   |
| Comprehensive income (loss) attributable to NCR common stockholders       | \$209         | \$265                     | \$ 179                        | \$(444)      | ) \$209      |   |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Statements of Operations and Comprehensive Income

For the nine months ended September 30, 2012

| (in millions)   | Parent Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |
|---|---------------|---------------------------|-------------------------------|--------------|--------------|
| Product revenue   | \$718         | \$177                     | \$1,293                       | \$(200)      | ) \$1,988    |
| Service revenue   | 732           | 164                       | 1,204                         | —            | ) 2,100      |
| Total revenue   | 1,450         | 341                       | 2,497                         | (200)        | ) 4,088      |
| Cost of products  | 561           | 74                        | 1,076                         | (200)        | ) 1,511      |
| Cost of services  | 563           | 68                        | 875                           | —            | ) 1,506      |
| Selling, general and administrative expenses                              | 274           | 77                        | 241                           | —            | ) 592        |
| Research and development expenses   | 44            | 17                        | 81                            | —            | ) 142        |
| Total operating expenses  | 1,442         | 236                       | 2,273                         | (200)        | ) 3,751      |
| Income (loss) from operations   | 8             | 105                       | 224                           | —            | ) 337        |
| Interest expense  | (27)          | ) (13)                    | ) (3)                         | ) 19         | ) (24)       |
| Other (expense) income, net   | (78)          | ) (6)                     | ) 96                          | (19)         | ) (7)        |
| Income (loss) from continuing operations before income taxes              | (97)          | ) 86                      | 317                           | —            | ) 306        |
| Income tax expense (benefit)  | (30)          | ) 46                      | 52                            | —            | ) 68         |
| Income (loss) from continuing operations before earnings in subsidiaries  | (67)          | ) 40                      | 265                           | —            | ) 238        |
| Equity in earnings of consolidated subsidiaries                           | 305           | 207                       | —                             | (512)        | ) —          |
| Income (loss) from continuing operations                                  | 238           | 247                       | 265                           | (512)        | ) 238        |
| Income (loss) from discontinued operations, net of tax                    | 1             | —                         | 2                             | —            | ) 3          |
| Net income (loss)   | \$239         | \$247                     | \$267                         | \$(512)      | ) \$241      |
| Net income (loss) attributable to noncontrolling interests                | —             | —                         | 2                             | —            | ) 2          |
| Net income (loss) attributable to NCR                                     | \$239         | \$247                     | \$265                         | \$(512)      | ) \$239      |
| Total comprehensive income (loss)   | 229           | 287                       | 252                           | (538)        | ) 230        |
| Less comprehensive income (loss) attributable to noncontrolling interests | —             | —                         | 1                             | —            | ) 1          |
| Comprehensive income (loss) attributable to NCR common stockholders       | \$229         | \$287                     | \$251                         | \$(538)      | ) \$229      |

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Balance Sheet

September 30, 2013

| (in millions)  | Parent<br>Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |
|--|------------------|---------------------------|-------------------------------|--------------|--------------|
| <b>Assets</b>  |                  |                           |                               |              |              |
| <b>Current assets</b>                                  |                  |                           |                               |              |              |
| Cash and cash equivalents                              | 28               | 38                        | 394                           | —            | 460          |
| Accounts receivable, net                               | 313              | 123                       | 913                           | —            | 1,349        |
| Inventories, net                                       | 288              | 54                        | 500                           | —            | 842          |
| Due from affiliates                                    | 1,051            | 801                       | 247                           | (2,099)      | —            |
| Other current assets                                   | 388              | 38                        | 219                           | (54)         | 591          |
| Total current assets                                   | 2,068            | 1,054                     | 2,273                         | (2,153)      | 3,242        |
| Property, plant and equipment, net                     | 130              | 11                        | 197                           | —            | 338          |
| Goodwill   | 274              | 586                       | 612                           | —            | 1,472        |
| Intangibles, net                                       | 14               | 230                       | 230                           | —            | 474          |
| Prepaid pension cost                                   | —                | —                         | 424                           | —            | 424          |
| Deferred income taxes                                  | 403              | 11                        | 80                            | (2)          | 492          |
| Investments in subsidiaries                            | 2,554            | 1,564                     | —                             | (4,118)      | —            |
| Due from affiliates                                    | 28               | 20                        | 242                           | (290)        | —            |
| Other assets   | 276              | 63                        | 97                            | —            | 436          |
| Total assets   | \$5,747          | \$3,539                   | \$4,155                       | \$(6,563)    | \$6,878      |
| <b>Liabilities and stockholders' equity</b>            |                  |                           |                               |              |              |
| <b>Current liabilities</b>                             |                  |                           |                               |              |              |
| Short-term borrowings                                  | 15               | —                         | —                             | —            | 15           |
| Accounts payable                                       | 189              | 26                        | 369                           | —            | 584          |
| Payroll and benefits liabilities                       | 74               | 14                        | 121                           | —            | 209          |
| Deferred service revenue and customer deposits         | 112              | 49                        | 347                           | —            | 508          |
| Due to affiliates                                      | 720              | 633                       | 746                           | (2,099)      | —            |
| Other current liabilities                              | 162              | 54                        | 275                           | (54)         | 437          |
| Total current liabilities                              | 1,272            | 776                       | 1,858                         | (2,153)      | 1,753        |
| Long-term debt   | 2,210            | —                         | 2                             | —            | 2,212        |
| Pension and indemnity plan liabilities                 | 367              | —                         | 373                           | —            | 740          |
| Postretirement and postemployment benefits liabilities | 32               | —                         | 170                           | —            | 202          |
| Income tax accruals                                    | 2                | 9                         | 132                           | —            | 143          |
| Environmental liabilities                              | 118              | —                         | —                             | —            | 118          |
| Due to affiliates                                      | 199              | 60                        | 31                            | (290)        | —            |
| Other liabilities                                      | 10               | 11                        | 99                            | (2)          | 118          |
| Total liabilities                                      | 4,210            | 856                       | 2,665                         | (2,445)      | 5,286        |
| Redeemable noncontrolling interest                     | —                | —                         | 17                            | —            | 17           |
| <b>Stockholders' equity</b>                            |                  |                           |                               |              |              |
| Total NCR stockholders' equity                         | 1,537            | 2,683                     | 1,435                         | (4,118)      | 1,537        |
| Noncontrolling interests in subsidiaries               | —                | —                         | 38                            | —            | 38           |
| Total stockholders' equity                             | 1,537            | 2,683                     | 1,473                         | (4,118)      | 1,575        |

|  |         |         |         |          |           |
|--|---------|---------|---------|----------|-----------|
| Total liabilities and stockholders' equity | \$5,747 | \$3,539 | \$4,155 | \$(6,563 | ) \$6,878 |
|--|---------|---------|---------|----------|-----------|

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Balance Sheet

December 31, 2012

| (in millions)  | Parent<br>Issuer | Guarantor<br>Subsidiaries | Non-Guarantor<br>Subsidiaries | Eliminations | Consolidated |
|--|------------------|---------------------------|-------------------------------|--------------|--------------|
| <b>Assets</b>  |                  |                           |                               |              |              |
| <b>Current assets</b>                                  |                  |                           |                               |              |              |
| Cash and cash equivalents                              | 555              | 22                        | 492                           | —            | 1,069        |
| Accounts receivable, net                               | 243              | 84                        | 759                           | —            | 1,086        |
| Inventories, net                                       | 273              | 40                        | 484                           | —            | 797          |
| Due from affiliates                                    | 623              | 693                       | 479                           | (1,795)      | ) —          |
| Other current assets                                   | 244              | 41                        | 204                           | (35)         | ) 454        |
| Total current assets                                   | 1,938            | 880                       | 2,418                         | (1,830)      | ) 3,406      |
| Property, plant and equipment, net                     | 145              | 4                         | 159                           | —            | 308          |
| Goodwill   | 273              | 568                       | 162                           | —            | 1,003        |
| Intangibles, net                                       | 17               | 245                       | 42                            | —            | 304          |
| Prepaid pension cost                                   | —                | —                         | 368                           | —            | 368          |
| Deferred income taxes                                  | 470              | —                         | 70                            | (8)          | ) 532        |
| Investments in subsidiaries                            | 2,185            | 640                       | —                             | (2,825)      | ) —          |
| Due from affiliates                                    | 26               | 20                        | 238                           | (284)        | ) —          |
| Other assets   | 313              | 48                        | 87                            | —            | 448          |
| Total assets   | \$5,367          | \$2,405                   | \$ 3,544                      | \$(4,947)    | ) \$6,369    |
| <b>Liabilities and stockholders' equity</b>            |                  |                           |                               |              |              |
| <b>Current liabilities</b>                             |                  |                           |                               |              |              |
| Short-term borrowings                                  | 71               | —                         | 1                             | —            | 72           |
| Accounts payable                                       | 204              | 22                        | 385                           | —            | 611          |
| Payroll and benefits liabilities                       | 93               | —                         | 93                            | —            | 186          |
| Deferred service revenue and customer deposits         | 104              | 30                        | 321                           | —            | 455          |
| Due to affiliates                                      | 687              | 578                       | 530                           | (1,795)      | ) —          |
| Other current liabilities                              | 169              | 28                        | 256                           | (35)         | ) 418        |
| Total current liabilities                              | 1,328            | 658                       | 1,586                         | (1,830)      | ) 1,742      |
| Long-term debt   | 1,889            | —                         | 2                             | —            | 1,891        |
| Pension and indemnity plan liabilities                 | 434              | 1                         | 370                           | —            | 805          |
| Postretirement and postemployment benefits liabilities | 79               | —                         | 167                           | —            | 246          |
| Income tax accruals                                    | 3                | 8                         | 127                           | —            | 138          |
| Environmental liabilities                              | 171              | —                         | —                             | —            | 171          |
| Due to affiliates                                      | 195              | 60                        | 29                            | (284)        | ) —          |
| Other liabilities                                      | 16               | 15                        | 56                            | (8)          | ) 79         |
| Total liabilities                                      | 4,115            | 742                       | 2,337                         | (2,122)      | ) 5,072      |
| Redeemable noncontrolling interest                     | —                | —                         | 15                            | —            | 15           |
| <b>Stockholders' equity</b>                            |                  |                           |                               |              |              |
| Total NCR stockholders' equity                         | 1,252            | 1,663                     | 1,162                         | (2,825)      | ) 1,252      |
| Noncontrolling interests in subsidiaries               | —                | —                         | 30                            | —            | 30           |
| Total stockholders' equity                             | 1,252            | 1,663                     | 1,192                         | (2,825)      | ) 1,282      |

Total liabilities and stockholders' equity    \$5,367        \$2,405        \$ 3,544        \$(4,947        ) \$6,369

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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Statement of Cash Flows

For the nine months ended September 30, 2013

| (in millions)  | Parent Issuer | Guarantor Subsidiaries | Non-Guarantor Subsidiaries | Eliminations | Consolidated |
|--|---------------|------------------------|----------------------------|--------------|--------------|
| Net cash provided by (used in) operating activities          | \$(326 )      | \$271                  | \$ 100                     | \$(29 )      | \$ 16        |
| Investing activities   |               |                        |                            |              |              |
| Expenditures for property, plant and equipment               | (18 )         | (8 )                   | (54 )                      | —            | (80 )        |
| Proceeds from sales of property, plant and equipment         | 2             | —                      | 8                          | —            | 10           |
| Additions to capitalized software                            | (35 )         | (23 )                  | (17 )                      | —            | (75 )        |
| Business acquisitions, net of cash acquired                  | —             | (24 )                  | (672 )                     | —            | (696 )       |
| Proceeds from (payments of) intercompany notes               | (104 )        | —                      | —                          | 104          | —            |
| Investments in equity affiliates                             | (277 )        | —                      | —                          | 277          | —            |
| Other investing activities, net                              | 5             | —                      | —                          | —            | 5            |
| Net cash used in investing activities                        | (427 )        | (55 )                  | (735 )                     | 381          | (836 )       |
| Financing activities   |               |                        |                            |              |              |
| Tax withholding payments on behalf of employees              | (28 )         | —                      | —                          | —            | (28 )        |
| Proceeds from employee stock plans                           | 52            | —                      | —                          | —            | 52           |
| Equity contribution  | —             | —                      | 277                        | (277 )       | —            |
| Short term borrowings, net                                   | —             | —                      | (1 )                       | —            | (1 )         |
| Borrowings on term credit facility                           | 300           | —                      | —                          | —            | 300          |
| Repayment of term credit facility                            | (35 )         | —                      | —                          | —            | (35 )        |
| Payments on revolving credit facility                        | (845 )        | —                      | —                          | —            | (845 )       |
| Borrowings on revolving credit facility                      | 845           | —                      | —                          | —            | 845          |
| Debt issuance cost   | (12 )         | —                      | —                          | —            | (12 )        |
| Borrowings (repayments) of intercompany notes                | —             | (198 )                 | 302                        | (104 )       | —            |
| Dividend distribution to consolidated subsidiaries           | —             | —                      | (29 )                      | 29           | —            |
| Net cash provided by (used in) financing activities          | 277           | (198 )                 | 549                        | (352 )       | 276          |
| Cash flows from discontinued operations                      |               |                        |                            |              |              |
| Net cash used in operating activities                        | (51 )         | —                      | —                          | —            | (51 )        |
| Net cash used in discontinued operations                     | (51 )         | —                      | —                          | —            | (51 )        |
| Effect of exchange rate changes on cash and cash equivalents | —             | (2 )                   | (12 )                      | —            | (14 )        |
| Increase (decrease) in cash and cash equivalents             | (527 )        | 16                     | (98 )                      | —            | (609 )       |
| Cash and cash equivalents at beginning of period             | 555           | 22                     | 492                        | —            | 1,069        |
| Cash and cash equivalents at end of period                   | \$28          | \$38                   | \$ 394                     | \$—          | \$460        |



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NCR Corporation

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

## Condensed Consolidating Statement of Cash Flows

For the nine months ended September 30, 2012

| (in millions)  | Parent Issuer | Guarantor Subsidiaries | Non-Guarantor Subsidiaries | Eliminations | Consolidated |
|--|---------------|------------------------|----------------------------|--------------|--------------|
| Net cash provided by (used in) operating activities          | \$(624 )      | \$233                  | \$ 116                     | \$(5 )       | \$(280 )     |
| Investing activities   |               |                        |                            |              |              |
| Expenditures for property, plant and equipment               | (24 )         | (6 )                   | (23 )                      | —            | (53 )        |
| Proceeds from sales of property, plant and equipment         | —             | —                      | 8                          | —            | 8            |
| Additions to capitalized software                            | (38 )         | (7 )                   | (13 )                      | —            | (58 )        |
| Business acquisitions, net of cash acquired                  | (9 )          | (11 )                  | (38 )                      | —            | (58 )        |
| Proceeds from (payments of) intercompany notes               | (13 )         | —                      | —                          | 13           | —            |
| Investments in equity affiliates                             | 90            | —                      | 11                         | (101 )       | —            |
| Other investing activities, net                              | (6 )          | 10                     | —                          | —            | 4            |
| Net cash used in investing activities                        | —             | (14 )                  | (55 )                      | (88 )        | (157 )       |
| Financing activities   |               |                        |                            |              |              |
| Tax withholding payments on behalf of employees              | (12 )         | —                      | —                          | —            | (12 )        |
| Proceeds from employee stock plans                           | 23            | —                      | —                          | —            | 23           |
| Equity contribution  | —             | —                      | 13                         | (13 )        | —            |
| Borrowings on term credit facility                           | 150           | —                      | —                          | —            | 150          |
| Payments on revolving credit facility                        | (860 )        | —                      | —                          | —            | (860 )       |
| Borrowings on revolving credit facility                      | 720           | —                      | —                          | —            | 720          |
| Proceeds from bond offering                                  | 600           | —                      | —                          | —            | 600          |
| Debt issuance costs  | (11 )         | —                      | —                          | —            | (11 )        |
| Dividend distribution to minority shareholder                | —             | —                      | (1 )                       | —            | (1 )         |
| Dividend distribution to consolidated subsidiaries           | —             | —                      | (5 )                       | 5            | —            |
| Borrowings (repayments) of intercompany notes                | (11 )         | (90 )                  | —                          | 101          | —            |
| Net cash provided by (used in) financing activities          | 599           | (90 )                  | 7                          | 93           | 609          |
| Cash flows from discontinued operations                      |               |                        |                            |              |              |
| Net cash used in operating activities                        | (85 )         | —                      | —                          | —            | (85 )        |
| Net cash provided by investing activities                    | 98            | —                      | —                          | —            | 98           |
| Net cash provided by discontinued operations                 | 13            | —                      | —                          | —            | 13           |
| Effect of exchange rate changes on cash and cash equivalents | —             | —                      | (2 )                       | —            | (2 )         |
| Increase (decrease) in cash and cash equivalents             | (12 )         | 129                    | 66                         | —            | 183          |

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|  |      |       |       |     |       |
|--|------|-------|-------|-----|-------|
| Cash and cash equivalents at beginning of period | 30   | 13    | 355   | —   | 398   |
| Cash and cash equivalents at end of period       | \$18 | \$142 | \$421 | \$— | \$581 |

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Item MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF  
2. OPERATIONS (MD&A)

Overview

The following were the significant events for the third quarter of 2013, each of which is discussed more fully in later sections of this MD&A:

Revenue increased approximately 5% from the prior year period; and

We continued to experience significant growth in software revenues (which we measure by combining software, software as a service (SaaS) and software maintenance revenues, but not professional services revenues associated with software delivery).

We have a focused and consistent business strategy targeted at revenue growth, gross margin expansion and improved customer loyalty. To execute this strategy, we identified three key imperatives that aligned with our financial objectives for 2013 and beyond: deliver disruptive innovation; focus on migrating to higher margin software and services revenue; and more fully enable our sales force with a consultative selling model that better leverages the innovation we are bringing to the market.

Our strategy, which we continued to pursue in the third quarter of 2013, is summarized in more detail below:

Gain profitable share - We seek to optimize our investments in demand creation to increase NCR's market share in areas with the greatest potential for profitable growth, which include opportunities in self-service technologies with our core financial services, retail, and hospitality customers as well as the shift of the business model to focus on growth of higher margin software and services. We focus on expanding our presence in our core industries, while seeking additional growth by:

penetrating market adjacencies in single and multi-channel self-service segments;

expanding and strengthening our geographic presence and sales coverage across customer tiers through use of the indirect channel; and

leveraging NCR Services and consumables solutions to grow our share of customer revenue, improve customer retention, and deliver increased value to our customers.

Expand into emerging growth industry segments - We are focused on broadening the scope of our self-service solutions from our existing customers to expand these solution offerings to customers in newer industry-vertical markets including telecommunications and technology as well as travel and gaming. We expect to grow our business in these industries through integrated service offerings in addition to targeted acquisitions and strategic partnerships.

Build the lowest cost structure in our industry - We strive to increase the efficiency and effectiveness of our core functions and the productivity of our employees through our continuous improvement initiatives.

Enhance our global service capability - We continue to identify and execute various initiatives to enhance our global service capability. We also focus on improving our service positioning, increasing customer service attach rates for our products and improving profitability in our services business. Our service capability can provide us a competitive advantage in winning customers, and it provides NCR with an attractive and stable revenue source.

Innovation of our people - We are committed to solution innovation across all customer industries. Our focus on innovation has been enabled by closer collaboration between NCR Services and our various lines of business, as well as a model to apply best practices across all industries through one centralized research and development organization and one business decision support function. Innovation is also driven through investments in training and developing our employees by taking advantage of our new world-class training centers. We expect that these steps and investments will accelerate the delivery of new innovative solutions focused on the needs of our customers and changes in consumer behavior.

Enhancing the customer experience - We are committed to providing a customer experience to drive loyalty, focusing on product and software solutions based on the needs of our customers, a sales force enabled with the consultative selling model to better leverage the innovative solutions we are bringing to market, and sales and support service teams focused on delivery and customer interactions. We continue to rely on the Customer Loyalty Survey, among other metrics, to measure our current state and set a course for our future state where we aim to continuously improve

with solution innovations as well as through the execution of our service delivery programs.

Pursue strategic acquisitions that promote growth and improve gross margin - We are continually exploring potential acquisition opportunities in the ordinary course of business to identify acquisitions that can accelerate the growth of our

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business and improve our gross margin mix, with a particular focus on software-oriented transactions. We may fund acquisitions through either equity or debt, including borrowings under our senior secured credit facility. We expect to continue with these initiatives for the remainder of 2013 and beyond, as we refine our business model and position the Company for growth and profitability.

## Results from Operations

## Three Months Ended September 30, 2013 Compared to Three Months Ended September 30, 2012

The following table shows our results for the three months ended September 30:

| In millions                                  | Three months ended September 30 |         |
|--|---------------------------------|---------|
|  | 2013                            | 2012    |
| Revenue                                      | \$1,508                         | \$1,435 |
| Gross margin                                 | \$415                           | \$382   |
| Gross margin as a percentage of revenue      | 27.5%                           | 26.6%   |
| Operating expenses                           |                                 |         |
| Selling, general and administrative expenses | \$217                           | \$206   |
| Research and development expenses            | 53                              | 47      |
| Income from operations                       | \$145                           | \$129   |

The following table shows our revenues and gross margins from products and services for the three months ended September 30:

| In millions                                      | Three months ended September 30 |       |
|--|---------------------------------|-------|
|  | 2013                            | 2012  |
| Product revenue                                  | \$701                           | \$712 |
| Cost of products                                 | 524                             | 534   |
| Product gross margin                             | \$177                           | \$178 |
| Product gross margin as a percentage of revenue  | 25.2%                           | 25.0% |
| Services revenue                                 | \$807                           | \$723 |
| Cost of services                                 | 569                             | 519   |
| Services gross margin                            | \$238                           | \$204 |
| Services gross margin as a percentage of revenue | 29.5%                           | 28.2% |

The following table shows our revenues by theater for the three months ended September 30:

| In millions                    | 2013    | % of Total | 2012    | % of Total | % Increase<br>(Decrease) | % Increase<br>(Decrease)<br>Constant<br>Currency |    |
|--------------------------------|---------|------------|---------|------------|--------------------------|--|----|
|                                |         |            |         |            |                          |  | %  |
| Americas                       | \$752   | 50%        | \$712   | 50%        | 6%                       | 7  | %  |
| Europe                         | 365     | 24%        | 371     | 26%        | (2)%                     | (4   | )% |
| Asia Middle East Africa (AMEA) | 391     | 26%        | 352     | 24%        | 11%                      | 19   | %  |
| Consolidated revenue           | \$1,508 | 100%       | \$1,435 | 100%       | 5%                       | 7  | %  |

## Revenue

For the three months ended September 30, 2013 compared to the three months ended September 30, 2012, revenue increased 5% due to higher services revenue in the Americas and AMEA theaters partially offset by declines in

product sales in the Europe theater. Retailix generated \$80 million of revenue in the three months ended September 30, 2013. Foreign currency fluctuations unfavorably impacted the year-over-year comparison by 2%. Our product revenue decreased 2% and our services revenue increased 12% year-over-year.

Revenue in the Americas theater increased primarily due to growth in product sales and services revenue in the Retail Solutions and Hospitality operating segments, partially offset by declines in product sales in the Financial Services operating segment and

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declines in services revenue in the Emerging Industries operating segment. Revenue in the Europe theater decreased due to declines in product sales in the Financial Services operating segment partially offset by growth in product sales and services revenue in the Retail Solutions and Hospitality operating segments and services revenue in the Financial Services operating segment. Revenue in the AMEA theater increased due to growth in product sales and services revenue in the Financial Services operating segment, growth in product sales in the Emerging Industries operating segment and growth in services revenue in the Retail Solutions operating segment, partially offset by a decline in product sales in the Retail Solutions operating segment.

## Gross Margin

Gross margin as a percentage of revenue in the third quarter of 2013 was 27.5% compared to 26.6% in the third quarter of 2012. Product gross margin in the third quarter of 2013 was 25.2% compared to 25.0% in the third quarter of 2012. Product gross margin in the third quarter of 2013 was negatively impacted by \$5 million in higher acquisition-related amortization of intangibles, or 0.7% as a percentage of product revenue. After considering the effect of this item, the increase in product gross margin was primarily due to a favorable sales mix with an increase in software revenue. Services gross margin in the third quarter of 2013 was 29.5% compared to 28.2% in the third quarter of 2012. The increase in services gross margin in the third quarter of 2013 was due to a favorable mix of revenues and lower service delivery costs.

## Effects of Pension, Postemployment, and Postretirement Benefit Plans

Gross margin and operating expenses for the three months ended September 30, 2013 and 2012 were impacted by certain employee benefit plans as shown below:

| In millions            | Three months ended September 30 |      |
|------------------------|---------------------------------|------|
|                        | 2013                            | 2012 |
| Pension expense        | \$5                             | \$10 |
| Postemployment expense | 7                               | 8    |
| Postretirement benefit | (4)                             | (4)  |
| Total expense          | \$8                             | \$14 |

## Selling, General and Administrative Expenses

Selling, general and administrative expenses were \$217 million in the third quarter of 2013 as compared to \$206 million in the third quarter of 2012. As a percentage of revenue, these expenses remained consistent at 14.4% in the third quarter of 2013 and 2012. Selling, general and administrative expenses in the third quarter of 2013 included \$14 million of acquisition-related costs, \$8 million of acquisition-related amortization of intangibles and \$1 million of OFAC and FCPA investigation related costs. Selling, general, and administrative expenses in the third quarter of 2012 included \$4 million of acquisition-related costs, \$6 million of acquisition-related amortization of intangibles and \$1 million of OFAC and FCPA investigation related costs. After considering these items, selling, general and administrative expenses decreased as a percentage of revenue due to focus on expense management initiatives as well as a \$7 million gain on the sale of an office property in the third quarter of 2013.

## Research and Development Expenses

Research and development expenses were \$53 million in the third quarter of 2013 as compared to \$47 million in the third quarter of 2012. As a percentage of revenue, these costs increased to 3.5% in the third quarter of 2013 as compared to 3.3% in the third quarter of 2012 due to continued investment.

Interest and Other Expense Items

Interest expense was \$23 million in the third quarter of 2013 compared to \$7 million in the third quarter of 2012. Interest expense increased in the third quarter of 2013 primarily as a result of interest payable on the Company's senior unsecured notes. Other expense, net was \$3 million in the third quarter of 2013 compared to other expense, net of zero in the third quarter of 2012. Other expense, net in the third quarter of 2013 included losses from foreign exchange contracts not designated as hedging instruments and foreign currency fluctuations.

Provision for Income Taxes

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Income tax provisions for interim (quarterly) periods are based on estimated annual income tax rates calculated separately from the effect of significant or unusual items. Income tax represented an expense of \$19 million for the three months ended September 30, 2013 compared to an expense of \$33 million for the three months ended September 30, 2012. The decrease in income tax expense was primarily driven by tax on a favorable mix of earnings and the release of a \$10 million valuation allowance due to the implementation of a tax planning strategy which enabled the Company to access certain deferred tax assets.

NCR is subject to numerous federal, state and foreign tax audits. While NCR believes that appropriate reserves exist for issues that might arise from these audits, should these audits be settled, the resulting tax effect could impact the tax provision and cash flows in future periods.

### Income from Discontinued Operations

During the third quarter of 2013, income from discontinued operations was zero. During the third quarter of 2012, loss from discontinued operations was \$1 million, net of tax, which related to the Company's former entertainment business.

### Revenue and Operating Income by Segment

The Company manages and reports its businesses in the following four segments:

**Financial Services** - We offer solutions to enable customers in the financial services industry to reduce costs, generate new revenue streams and enhance customer loyalty. These solutions include a comprehensive line of ATM and payment processing hardware and software and cash management software, and related installation, maintenance, and managed and professional services. We also offer a complete line of printer consumables.

**Retail Solutions** - We offer solutions to customers in the retail industry designed to improve selling productivity and checkout processes as well as increase service levels. These solutions primarily include retail-oriented technologies, such as point of sale terminals and related software, and bar-code scanners, as well as innovative self-service kiosks, such as self-checkout. We also offer installation, maintenance, managed and professional services and a complete line of printer consumables.

**Hospitality** - We offer technology solutions to customers in the hospitality industry, serving businesses that range from a single store or restaurant to global chains and sports and entertainment venues. Our solutions include point of sale hardware and software solutions, installation, maintenance, managed and professional services and a complete line of printer consumables.

**Emerging Industries** - We offer maintenance as well as managed and professional services for third-party computer hardware provided to select manufacturers, primarily in the telecommunications industry, who value and leverage our global service capability. Also included in the Emerging Industries segment are solutions designed to enhance the customer experience for the travel and gaming industries, including self-service kiosks, as well as related installation, maintenance, and managed and professional services.

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Each of these segments derives its revenues by selling products and services in the sales theaters in which NCR operates. Segments are measured for profitability by the Company's chief operating decision maker based on revenue and segment operating income. For purposes of discussing our operating results by segment, we exclude the impact of certain items (described below) from segment operating income, consistent with the manner by which management reviews each segment, evaluates performance, and reports our segment results under accounting principles generally accepted in the United States of America (otherwise known as GAAP). This format is useful to investors because it allows analysis and comparability of operating trends. It also includes the same information that is used by NCR management to make decisions regarding the segments and to assess our financial performance.

The effect of pension expense on segment operating income, which was \$5 million in the third quarter of 2013 and \$10 million in the third quarter of 2012, has been excluded from the operating income for each reporting segment presented below. Additionally, we have excluded other significant, non-recurring items from our segment operating results. Our segment results are reconciled to total Company results reported under GAAP in Note 14, "Segment Information and Concentrations" of the Notes to Condensed Consolidated Financial Statements.

In the segment discussions below, we have disclosed the impact of foreign currency fluctuations as it relates to our segment revenue due to its significance during the quarter.

## Financial Services Segment

The following table presents the Financial Services revenue and segment operating income for the three months ended September 30:

| In millions                                 | Three months ended September 30 |       |
|---|---------------------------------|-------|
|   | 2013                            | 2012  |
| Revenue                                     | \$767                           | \$799 |
| Operating income                            | \$93                            | \$84  |
| Operating income as a percentage of revenue | 12.1%                           | 10.5% |

Financial Services revenue decreased 4% during the third quarter of 2013 as compared to the third quarter of 2012. The decrease was driven by declines in product sales in the Americas and Europe theaters partially offset by growth in product sales and services revenue in the AMEA theater and growth in services revenue in the Europe theater. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 2%.

Operating income was \$93 million in the third quarter of 2013 as compared to \$84 million in the third quarter of 2012. The increase in operating income was driven by a favorable sales mix with an increase in software revenue and reduced expenses in the third quarter of 2013 as compared to the third quarter of 2012.

## Retail Solutions Segment

The following table presents the Retail Solutions revenue and segment operating income for the three months ended September 30:

| In millions                                 | Three months ended September 30 |       |
|---|---------------------------------|-------|
|   | 2013                            | 2012  |
| Revenue                                     | \$494                           | \$421 |
| Operating income                            | \$50                            | \$28  |
| Operating income as a percentage of revenue | 10.1%                           | 6.7%  |

The Company completed the acquisition of Retalix on February 6, 2013. As a result, the revenue and operating income results for the Retail Solutions segment include the impact of Retalix for the three months ended September 30, 2013. Retalix generated \$80 million of revenue and \$14 million of operating income in the three months ended September 30, 2013.

Retail Solutions revenue increased 17% during the third quarter of 2013 as compared to the third quarter of 2012. The increase in revenue was driven by higher product sales and services revenue in the Americas and Europe theaters and higher services revenue in the AMEA theater, which includes the impact of the Retalix business, partially offset by declines in product sales in the AMEA theater. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 3%.

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Operating income was \$50 million in the third quarter of 2013 as compared to \$28 million in the third quarter of 2012. The increase in the Retail Solutions operating income was primarily due to a higher mix of software as well as the contribution from the Retalix business.

## Hospitality Segment

The following table presents the Hospitality revenue and segment operating income for the three months ended September 30:

| In millions                                 | Three months ended September 30 |       |
|---|---------------------------------|-------|
|   | 2013                            | 2012  |
| Revenue                                     | \$161                           | \$129 |
| Operating income                            | \$26                            | \$23  |
| Operating income as a percentage of revenue | 16.1%                           | 17.8% |

The Hospitality segment revenue increased 25% during the third quarter of 2013 as compared to the third quarter of 2012. The increase was driven by higher product sales and services revenue in the Americas and Europe theaters. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 2%.

Operating income for Hospitality was \$26 million in the third quarter of 2013 as compared to \$23 million in the third quarter of 2012. The increase was driven by a favorable mix of revenues slightly offset by investment in sales and development resources.

## Emerging Industries Segment

The following table presents the Emerging Industries revenue and segment operating income for the three months ended September 30:

| In millions                                 | Three months ended September 30 |       |
|---|---------------------------------|-------|
|   | 2013                            | 2012  |
| Revenue                                     | \$86                            | \$86  |
| Operating income                            | \$16                            | \$18  |
| Operating income as a percentage of revenue | 18.6%                           | 20.9% |

Emerging Industries revenue remained consistent during the third quarter of 2013 as compared to the third quarter of 2012. The results in the third quarter of 2013 were driven by growth in product sales in the AMEA theater offset by declines in services revenue in the Americas theater. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 1%.

Operating income was \$16 million in the third quarter of 2013 and \$18 million in the third quarter of 2012. The decrease in operating income was due to an unfavorable mix of revenues.

## Nine Months Ended September 30, 2013 Compared to Nine Months Ended September 30, 2012

The following table shows our results for the nine months ended September 30:

Nine months ended September 30



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| In millions                                  | 2013    | 2012    |
|--|---------|---------|
| Revenue                                      | \$4,453 | \$4,088 |
| Gross margin                                 | \$1,210 | \$1,071 |
| Gross margin as a percentage of revenue      | 27.2%   | 26.2%   |
| Operating expenses                           |         |         |
| Selling, general and administrative expenses | \$678   | \$592   |
| Research and development expenses            | 163     | 142     |
| Income from operations                       | \$369   | \$337   |

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The following table shows our revenues and gross margins from products and services for the nine months ended September 30:

| In millions                                      | Nine months ended September 30 |         |
|--|--------------------------------|---------|
|  | 2013                           | 2012    |
| Product revenue                                  | \$2,111                        | \$1,988 |
| Cost of products                                 | 1,577                          | 1,511   |
| Product gross margin                             | \$534                          | \$477   |
| Product gross margin as a percentage of revenue  | 25.3%                          | 24.0%   |
| Services revenue                                 | 2,342                          | 2,100   |
| Cost of services                                 | 1,666                          | 1,506   |
| Services gross margin                            | \$676                          | \$594   |
| Services gross margin as a percentage of revenue | 28.9%                          | 28.3%   |

The following table shows our revenues by theater for the nine months ended September 30:

| In millions                    | 2013    | % of Total | 2012    | % of Total | % Increase<br>(Decrease) | % Increase<br>(Decrease)<br>Constant<br>Currency |
|--------------------------------|---------|------------|---------|------------|--------------------------|--|
|                                |         |            |         |            |                          |  |
| Americas                       | \$2,248 | 50%        | \$2,041 | 50%        | 10%                      | 11%  |
| Europe                         | 1,055   | 24%        | 1,037   | 25%        | 2%                       | 1%   |
| Asia Middle East Africa (AMEA) | 1,150   | 26%        | 1,010   | 25%        | 14%                      | 20%  |
| Consolidated revenue           | \$4,453 | 100%       | \$4,088 | 100%       | 9%                       | 11%  |

### Revenue

For the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012, revenue increased 9% due to higher product sales and services revenue in the Americas and AMEA theaters and higher services revenue in the Europe theater. Retailix generated revenue of \$212 million in the nine months ended September 30, 2013. Foreign currency fluctuations unfavorably impacted the year-over-year comparison by 2%. Our product revenue increased 6% and our services revenue increased 12% year-over-year.

Revenue in the Americas theater increased primarily due to growth in product sales and services revenue in the Retail Solutions and Hospitality operating segments, partially offset by declines in product sales in the Financial Services operating segment and declines in services revenue in the Emerging Industries operating segment. Revenue in the Europe theater increased due to growth in services revenue in the Financial Services operating segment and product sales and services revenue in the Retail Solutions and Hospitality operating segments, partially offset by declines in product sales in the Financial Services operating segment and declines in product sales and services revenue in the Emerging Industries operating segment. Revenue in the AMEA theater increased due to growth in product sales and services revenue in the Financial Services and Hospitality operating segments, growth in product sales in the Emerging Industries operating segment, and growth in services revenue in the Retail Solutions operating segment.

### Gross Margin

Gross margin as a percentage of revenue in the nine months ended September 30, 2013 was 27.2% compared to 26.2% in the nine months ended September 30, 2012. Product gross margin in the nine months ended September 30, 2013 was 25.3% compared to 24.0% in the nine months ended September 30, 2012. Product gross margin in the nine months ended September 30, 2013 was negatively impacted by \$12 million in higher acquisition-related amortization

of intangibles, or 0.6% as a percentage of product revenue. After considering the effect of this item, the increase in product gross margin was primarily due to a favorable sales mix with an increase in software revenue. Services gross margin in the nine months ended September 30, 2013 was 28.9% compared to 28.3% in the nine months ended September 30, 2012. The increase in services gross margin in the nine months ended September 30, 2013 was due to favorable mix of revenues and lower service delivery costs primarily due to a reimbursement from a supplier of some previously incurred costs in the second quarter of 2013.

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## Effects of Pension, Postemployment, and Postretirement Benefit Plans

Gross margin and operating expenses for the nine months ended September 30, 2013 and 2012 were impacted by certain employee benefit plans as shown below:

| In millions            | Nine months ended September 30 |      |
|------------------------|--------------------------------|------|
|                        | 2013                           | 2012 |
| Pension expense        | \$21                           | \$30 |
| Postemployment expense | 9                              | 26   |
| Postretirement benefit | (11)                           | (10) |
| Total expense          | \$19                           | \$46 |

During the nine months ended September 30, 2013, NCR incurred \$21 million of pension expense compared to \$30 million in the nine months ended September 30, 2012. During the nine months ended September 30, 2013, special termination benefit costs of \$24 million were recognized associated with an early retirement incentive offered to certain U.S. employees. Additionally, during the nine months ended September 30, 2013, an actuarial gain of \$15 million was recognized associated with the termination of NCR's U.S. non-qualified pension plans.

During the nine months ended September 30, 2013, NCR incurred \$9 million of postemployment expense compared to \$26 million of postemployment expense in the nine months ended September 30, 2012. During the first quarter of 2013, NCR amended its U.S. separation plan to eliminate the accumulation of postemployment benefits. This amendment resulted in a reduction of the postemployment liability by approximately \$48 million and a curtailment benefit of approximately \$13 million.

## Selling, General and Administrative Expenses

Selling, general and administrative expenses were \$678 million in the nine months ended September 30, 2013 as compared to \$592 million in the nine months ended September 30, 2012. As a percentage of revenue, these expenses were 15.2% in the nine months ended September 30, 2013 compared to 14.5% in the nine months ended September 30, 2012. Selling, general and administrative expenses in the nine months ended September 30, 2013 included \$44 million of acquisition-related costs, \$22 million of acquisition-related amortization of intangibles and \$2 million of OFAC and FCPA investigation related costs. Selling, general, and administrative expenses in the nine months ended September 30, 2012 included \$12 million of acquisition-related costs, \$15 million of acquisition-related amortization of intangibles and \$1 million of OFAC and FCPA investigation related costs. After considering these items, selling, general and administrative expenses remained consistent as a percentage of revenue due to a \$7 million gain on sale of an office property in the quarter ended September 30, 2013 offset by investment in sales resources over the nine months ended September 30, 2013.

## Research and Development Expenses

Research and development expenses were \$163 million in the nine months ended September 30, 2013 as compared to \$142 million in the nine months ended September 30, 2012. These costs increased as a percentage of revenue to 3.7% in the nine months ended September 30, 2013 as compared to 3.5% in the nine months ended September 30, 2012 due to continued investment.

## Interest and Other Expense Items

Interest expense was \$70 million in the nine months ended September 30, 2013 compared to \$24 million in the nine months ended September 30, 2012. Interest expense increased in the nine months ended September 30, 2013 primarily as a result of interest payable on the Company's senior unsecured notes. Other expense, net was \$4 million in the nine

months ended September 30, 2013 compared to other expense, net of \$7 million in the nine months ended September 30, 2012. Other expense, net in the nine months ended September 30, 2013 included losses from foreign exchange contracts not designated as hedging instruments and foreign currency fluctuations partially offset by a gain on the sale of an investment. Other expense, net in the nine months ended September 30, 2012 included an impairment charge of an investment.

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### Provision for Income Taxes

Income tax provisions for interim (quarterly) periods are based on estimated annual income tax rates calculated separately from the effect of significant or unusual items. Income tax represented an expense of \$44 million for the nine months ended September 30, 2013 compared to an expense of \$68 million for the nine months ended September 30, 2012. The decrease in income tax expense is primarily driven by tax on a favorable mix of earnings, favorable tax legislation, and a release of a valuation allowance offset by a less favorable change in uncertain tax positions. The nine months ended September 30, 2013 included a one-time benefit of approximately \$16 million in connection with the American Taxpayer Relief Act of 2012 that was signed into law in January 2013 and the related retroactive tax relief for certain law provisions that expired in 2012. The nine months ended September 30, 2013 also included the release of a \$10 million valuation allowance due to the implementation of a tax planning strategy which enabled the Company to access certain deferred tax assets. The nine months ended September 30, 2012 included a \$13 million favorable settlement with Japan for the 2001 through 2006 tax years and a \$14 million favorable settlement with the Canada Revenue Agency for the 2003 tax year.

NCR is subject to numerous federal, state and foreign tax audits. While NCR believes that appropriate reserves exist for issues that might arise from these audits, should these audits be settled, the resulting tax effect could impact the tax provision and cash flows in future periods.

### Income from Discontinued Operations

During the nine months ended September 30, 2013, loss from discontinued operations was \$1 million, net of tax, related to environmental matters.

Income from discontinued operations was \$3 million, net of tax, in the nine months ended September 30, 2012, which included a \$7 million benefit from favorable changes in uncertain tax benefits related to the Company's spin-off of Teradata and a \$1 million benefit from an insurance recovery from a previously agreed settlement related to the Fox River environmental matter, offset by a \$5 million loss from the Company's former entertainment business (which the loss included a \$21 million after tax gain on the sale of the entertainment business).

### Revenue and Operating Income by Segment

The descriptions of our operating segments and the exclusion of certain items from segment operating income are included in this MD&A under "Revenue and Operating Income by Segment" for the three months ended September 30, 2013 compared to the three months ended September 30, 2012.

The effect of pension expense on segment operating income, which was \$21 million in the nine months ended September 30, 2013 and \$30 million in the nine months ended September 30, 2012, has been excluded from the operating income for each reporting segment presented below. Additionally, we have excluded other significant, non-recurring items from our segment operating results. Our segment results are reconciled to total Company results reported under GAAP in Note 14, "Segment Information and Concentrations" of the Notes to Condensed Consolidated Financial Statements.

In the segment discussions below, we have disclosed the impact of foreign currency fluctuations as it relates to our segment revenue due to its significance during the quarter.

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## Financial Services Segment

The following table presents the Financial Services revenue and segment operating income for the nine months ended September 30:

| In millions                                 | Nine months ended September 30 |         |
|---|--------------------------------|---------|
|   | 2013                           | 2012    |
| Revenue                                     | \$2,263                        | \$2,280 |
| Operating income                            | 245                            | 227     |
| Operating income as a percentage of revenue | 10.8%                          | 10.0%   |

Financial Services revenue decreased 1% during the nine months ended September 30, 2013 as compared to the nine months ended September 30, 2012. The decrease was driven by declines in product sales in the Americas and Europe theaters, partially offset by growth in services revenue in the Europe theater and higher product sales and services revenue in the AMEA theater. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 2%.

Operating income was \$245 million in the nine months ended September 30, 2013 as compared to \$227 million in the nine months ended September 30, 2012. The increase in operating income was driven by a higher mix of software revenue, lower service delivery costs and reduced expenses in the nine months ended September 30, 2013 as compared to the nine months ended September 30, 2012. The lower service delivery costs were primarily due to a reimbursement from a supplier of certain previously incurred costs in the second quarter of 2013.

## Retail Solutions Segment

The following table presents the Retail Solutions revenue and segment operating income for the nine months ended September 30:

| In millions                                 | Nine months ended September 30 |         |
|---|--------------------------------|---------|
|   | 2013                           | 2012    |
| Revenue                                     | \$1,498                        | \$1,177 |
| Operating income                            | 140                            | 58      |
| Operating income as a percentage of revenue | 9.3%                           | 4.9%    |

The Company completed the acquisition of Retalix on February 6, 2013. As a result, the revenue and operating income results for the Retail Solutions segment include the impact of Retalix from February 6, 2013 through September 30, 2013. Retalix generated revenue of \$212 million and \$39 million of operating income in the nine months ended September 30, 2013.

Retail Solutions revenue increased 27% during the nine months ended September 30, 2013 as compared to the nine months ended September 30, 2012. The increase in revenue was primarily driven by higher product sales and services revenue in the Americas and Europe theaters and higher services revenue in the AMEA theater. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 2%.

Operating income was \$140 million in the nine months ended September 30, 2013 as compared to \$58 million in the nine months ended September 30, 2012. The increase in the Retail Solutions operating income was primarily due to increased revenues, a higher mix of software as well as the contribution from the Retalix business, as noted above.

## Hospitality Segment

The following table presents the Hospitality revenue and segment operating income for the nine months ended September 30:

| In millions                                 | Nine months ended September 30 |       |
|---|--------------------------------|-------|
|   | 2013                           | 2012  |
| Revenue                                     | \$450                          | \$372 |
| Operating income                            | 74                             | 63    |
| Operating income as a percentage of revenue | 16.4%                          | 16.9% |



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The Hospitality segment generated revenue of \$450 million during the nine months ended September 30, 2013 compared to \$372 million in the nine months ended September 30, 2012. The increase was driven by higher product sales and services revenue across all theaters. Foreign currency fluctuations had an unfavorable impact on the year-over-year revenue comparison by 1%.

Operating income for Hospitality was \$74 million in the nine months ended September 30, 2013 as compared to \$63 million in the nine months ended September 30, 2012. The increase was driven by a favorable mix of revenues slightly offset by investment in sales and development resources.

## Emerging Industries Segment

The following table presents the Emerging Industries revenue and segment operating income for the nine months ended September 30:

| In millions                                 | Nine months ended September 30 |       |
|---|--------------------------------|-------|
|   | 2013                           | 2012  |
| Revenue                                     | \$242                          | \$259 |
| Operating income                            | 37                             | 60    |
| Operating income as a percentage of revenue | 15.3%                          | 23.2% |

Emerging Industries revenue decreased 7% during the nine months ended September 30, 2013 as compared to the nine months ended September 30, 2012. The decrease was driven by declines in services revenue in the Americas theater and declines in product sales and services revenue in the Europe theater, partially offset by growth in product sales in the AMEA theater. Foreign currency fluctuation had an unfavorable impact on the year-over-year revenue comparison by 1%.

Operating income was \$37 million in the nine months ended September 30, 2013 as compared to \$60 million in the nine months ended September 30, 2012. The decrease in operating income was due to the decline in revenue and an unfavorable mix of revenues.

## Financial Condition, Liquidity, and Capital Resources

Cash provided by operating activities was \$16 million in the nine months ended September 30, 2013 and cash used in operating activities was \$280 million in the nine months ended September 30, 2012. The increase in cash provided by operating activities results primarily from a \$500 million discretionary contribution to the U.S. qualified pension plan in the nine months ended September 30, 2012, offset by changes in working capital in the nine months ended September 30, 2013.

NCR's management uses a non-GAAP measure called "free cash flow," which we define as net cash provided by (used in) operating activities and cash provided by (used in) discontinued operations, less capital expenditures for property, plant and equipment, and additions to capitalized software, to assess the financial performance of the Company. Free cash flow does not have a uniform definition under GAAP, and therefore NCR's definition may differ from other companies' definitions of this measure. The components used to calculate free cash flow are GAAP measures that are taken directly from the Condensed Consolidated Statements of Cash Flows. We believe free cash flow information is useful for investors because it relates the operating cash flows from the Company's continuing and discontinued operations to the capital that is spent to continue and improve business operations. In particular, free cash flow indicates the amount of cash available after capital expenditures for, among other things, investments in the

Company's existing businesses, strategic acquisitions, repurchase of NCR stock and repayment of debt obligations. Free cash flow does not represent the residual cash flow available for discretionary expenditures, since there may be other non-discretionary expenditures that are not deducted from the measure. This non-GAAP measure should not be considered a substitute for, or superior to, cash flows from operating activities under GAAP. The table below reconciles net cash provided by (used in) operating activities to NCR's non-GAAP measure of free cash flow for the nine months ended September 30:

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| In millions  | Nine months ended September 30 |         |
|--|--------------------------------|---------|
|  | 2013                           | 2012    |
| Net cash provided by (used in) operating activities  | \$16                           | \$(280) |
| Less: Expenditures for property, plant and equipment | (80)                           | (53)    |
| Less: Additions to capitalized software              | (75)                           | (58)    |
| Net cash used in discontinued operations             | (51)                           | (85)    |
| Free cash used (non-GAAP)                            | \$(190)                        | \$(476) |

The increase in expenditures for property, plant and equipment and capitalized software was due to continued investment in the business as well as research and development. The change in cash flows from discontinued operations was driven by Fox River remediation costs, and Fox River and Kalamazoo River transaction costs, offset by reimbursement from indemnification parties.

Financing activities and certain other investing activities are not included in our calculation of free cash flow. Other investing activities primarily include business acquisitions, divestitures and investments as well as proceeds from the sales of property, plant and equipment. During the nine months ended September 30, 2013 and 2012, we completed the acquisition of Retalix Ltd. for \$664 million, net of cash acquired and multiple additional acquisitions that totaled \$32 million, net of cash received. During the nine months ended September 30, 2012, we completed multiple acquisitions that totaled \$58 million, net of cash received. Additionally, during the nine months ended September 30, 2013, we received \$8 million related to the sale of an office property.

Our financing activities primarily include proceeds from employee stock plans, repurchase of NCR common stock and borrowings and repayments of credit facilities and notes. During the nine months ended September 30, 2013 and 2012, proceeds from employee stock plans were \$52 million and \$23 million, respectively. During the nine months ended September 30, 2013 and 2012, we paid \$28 million and \$12 million, respectively, of tax withholding payments on behalf of employees for stock based awards that vested.

On July 25, 2013, we amended and restated our Senior Secured Credit Facility and refinanced the term loan facility and revolving credit facility thereunder, increasing the principal balance by \$300 million. During the the nine months ended September 30, 2013, we made principal repayments on the term loan facility of \$35 million. As of September 30, 2013, the outstanding principal balance of our term loan facility was \$1.12 billion and the outstanding principal balance of the revolving credit facility was zero. As of September 30, 2013 and December 31, 2012, we had outstanding \$600 million in aggregate principal balance of 5.00% senior unsecured notes and \$500 million in aggregate principal balance of 4.625% senior unsecured notes. For additional information, refer to Note 6, "Debt Obligations" of the Notes to Condensed Consolidated Financial Statements.

We expect to make contributions to our employee benefit plans of approximately \$320 million in 2013 which includes \$100 million to the U.S. qualified plan, \$87 million to the executive pension plan, \$80 million to the international pension plans, \$48 million to the postemployment plan and \$5 million to the postretirement plan. On October 1, 2013, we made a \$100 million discretionary contribution to our U.S. qualified plan. In addition to this contribution, we may, in connection with the previously announced third phase of our pension strategy, make one or more additional discretionary contributions to the U.S. qualified plan over the next two years but no such additional contributions are scheduled. Refer to Note 9, "Employee Benefit Plans," of the Notes to the Condensed Consolidated Financial Statements for additional discussion.

In 2013, we expect to make approximately \$55 million, on a net basis, of remediation and other payments related to the Fox River environmental matter. The total amount of NCR's Fox River related payments will be affected by the amount and timing of payments by its co-obligors, insurers and indemnification parties. For additional information, refer to Note 10, "Commitments and Contingencies," of the Notes to Condensed Consolidated Financial Statements. Cash and cash equivalents held by the Company's foreign subsidiaries at September 30, 2013 and December 31, 2012, were \$419 million and \$509 million, respectively. Under current tax laws and regulations, if cash and cash equivalents

and short-term investments held outside the United States are distributed to the United States in the form of dividends or otherwise, we may be subject to additional U.S. income taxes (subject to an adjustment for foreign tax credits) and foreign withholding taxes.

As of September 30, 2013, our cash and cash equivalents totaled \$460 million and our total debt was \$2.23 billion. Our borrowing capacity under the revolving credit facility was approximately \$833 million at September 30, 2013. Our ability to generate positive cash flows from operations is dependent on general economic conditions, competitive pressures, and other business and risk factors described in Item 1A of Part I of the Company's 2012 Annual Report on Form 10-K and Item IA of Part II of this Quarterly Report on Form 10-Q. If we are unable to generate sufficient cash flows from operations, or otherwise comply with the terms of our credit facilities or senior unsecured notes, we may be required to seek additional financing alternatives.

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We believe that we have sufficient liquidity based on our current cash position, cash flows from operations and existing financing to meet our required pension, postemployment, and postretirement plan contributions, remediation payments related to the Fox River environmental matter, debt servicing obligations, and our operating requirements for the next twelve months.

## Contractual and Other Commercial Commitments

On July 25, 2013, we amended and restated our senior secured credit facility and refinanced the term loan facility and revolving credit facility thereunder. This transaction has significantly altered the contractual and other commercial commitments related to debt obligations and interest on debt obligations previously described in our Annual Report on Form 10-K for the year ended December 31, 2012. The following table outlines our future debt obligations and future interest on debt obligations as of September 30, 2013 with projected cash payments in the years shown:

| In millions                  | Total<br>Amounts | October 1, 2013<br>through<br>December 31, 2013 | 2014 -<br>2015 | 2016 -<br>2017 | 2018 &<br>Thereafter |
|------------------------------|------------------|---|----------------|----------------|----------------------|
| Debt obligations             | \$2,227          | \$—   | \$99           | \$210          | \$1,918              |
| Interest on debt obligations | 565              | 8   | 164            | 145            | 248                  |
|                              | \$2,792          | \$8   | \$263          | \$355          | \$2,166              |

For purposes of this table, we used interest rates as of September 30, 2013 to estimate the future interest on debt obligations and have assumed no voluntary prepayments of existing debt. See Note 6, "Debt Obligations" of the Notes to Condensed Consolidated Financial Statements for additional disclosure related to our debt obligations and the related interest rate terms. We have also incorporated the expected fixed payments based on our interest rate swap related to our term loan. See Note 12, "Derivatives and Hedging Instruments" of the Notes to Condensed Consolidated Financial Statements for additional disclosure related to our interest rate swap.

The Company's uncertain tax positions are not expected to have a significant impact on liquidity or sources and uses of capital resources. Our product warranties are discussed in Note 10, "Commitments and Contingencies," of the Notes to Condensed Consolidated Financial Statements.

Disclosure Pursuant to Section 13(r)(1)(D)(iii) of the Securities Exchange Act. Pursuant to Section 13(r)(1)(D)(iii) of the Securities Exchange Act of 1934, as amended, we note that, during the period from July 1, 2013 through September 30, 2013, we maintained a bank account and guarantees at the Commercial Bank of Syria ("CBS"), which was designated as a Specially Designated National pursuant to Executive Order 13382 ("EO 13382") on August 10, 2011. This bank account and the guarantees at CBS were maintained in the normal course of business prior to the listing of CBS pursuant to EO 13382. The bank account generated interest at a rate greater than or equal to 1 percent compounded semi-annually during the period covered by this report. We note that the last known account balance as of October 2013 was approximately \$6,212. The guarantees did not generate any revenue or profits for the Company. Pursuant to a license granted to the Company by the Office of Foreign Asset Controls ("OFAC") on January 3, 2013, and subsequent licenses granted on April 29, 2013 and July 12, 2013, the Company is winding down its past operations in Syria. In connection with these efforts, the Company has also received authorization from OFAC to close the CBS account and terminate any guarantees and is in the process of doing so. Following the closure of the account and termination of the guarantees, the Company does not intend to engage in any further business activities with CBS.

## Critical Accounting Policies and Estimates

Management has reassessed the critical accounting policies as disclosed in our 2012 Form 10-K and determined that changes to our critical accounting policies in the nine months ended September 30, 2013 were limited to the change in

our accounting methodology for recognizing costs for all of our company-sponsored U.S. and international pension benefit plans as described in Note 2, "Pension Benefit Plan Accounting Methodology Changes" of the Notes to Condensed Consolidated Financial Statements. There were no significant changes in our estimates associated with those policies.

New Accounting Pronouncements

See discussion in Note 1, "Basis of Presentation and Summary of Significant Accounting Policies" of the Notes to Condensed Consolidated Financial Statements for new accounting pronouncements.

Forward-Looking Statements

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This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements use words such as “seek,” “potential,” “expect,” “strive,” “continue,” “continuously,” “accelerate,” “anticipate,” “outlook,” “intend,” “plan,” “target,” “believe,” “estimate,” “forecast,” “pursue” and expressions or future or conditional verbs such as “will,” “should,” “would” and “could.” They include statements as to NCR’s anticipated or expected results and financial performance; projections of revenue, profit growth and other financial items; discussion of strategic initiatives and related actions; strategies and intentions regarding NCR’s pension plans; comments about future market or industry performance or behaviors; and beliefs, expectations, intentions, and strategies, among other things. Forward-looking statements are based on management’s current beliefs, expectations and assumptions and involve a number of known and unknown risks and uncertainties, many of which are outside of our control.

Forward-looking statements are not guarantees of future performance, and there are a number of factors, risks and uncertainties that could cause actual outcomes and results to differ materially from the results contemplated by such forward-looking statements. In addition to the factors discussed in this Quarterly Report on Form 10-Q, these other factors, risks and uncertainties include those relating to: domestic and global economic and credit conditions, including the ongoing sovereign debt conditions in Europe and the uneven global economic recovery; our indebtedness and the impact that it may have on our financial and operating activities and our ability to incur additional debt; the financial covenants in our senior secured credit facility and the indentures for our senior unsecured notes and their impact on our financial and business operations; the adequacy of our future cash flows to service our indebtedness; the variable interest rates borne by our indebtedness under our senior secured credit facility and the effects of changes in those rates; our ability to raise funds necessary to finance a required change in control purchase of our senior unsecured notes; the effect on our future borrowing costs and access to capital of a lowering or withdrawal of the ratings assigned to our debt securities; shifts in market demands, continued competitive factors and pricing pressures; shorter product cycles, rapidly changing technologies and maintaining a competitive leadership position with respect to our solution offerings; manufacturing disruptions affecting product quality or delivery times; the historical seasonality of our sales; the effect of currency translation; our ability to achieve targeted cost reductions; maintaining profitability of our professional services consulting engagements and appropriate utilization rates for our consultants; market volatility and the funded status of our pension plans; the success of our pension strategy, including “Phase III” of our pension strategy; tax rates; our ability to sell higher-margin software and services in addition to hardware; business and legal risks associated with multinational operations; availability and successful exploitation of new acquisition and alliance opportunities; expected benefits related to acquisitions and alliances not materializing; the timely development, production or acquisition and market acceptance of new and existing products and services; the ability of third party suppliers on which we rely being able to fulfill our needs; our ability to successfully develop and protect intellectual property that drives innovation; our ability to execute our business and reengineering plans; turnover of workforce and the ability to attract and retain skilled employees; compliance with requirements relating to data privacy and protection; continued efforts to establish and maintain best-in-class internal information technology and control systems; exposure to post-closing liabilities resulting from the sale of assets of our entertainment business; environmental exposures from our historical and ongoing manufacturing activities; changes in GAAP and the resulting impact, if any, on our accounting policies; uncertainties with regard to regulations, lawsuits, claims and other matters across various jurisdictions; and other factors detailed from time to time in NCR’s U.S. Securities and Exchange Commission reports and NCR’s annual reports to stockholders. NCR does not undertake any obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

## Information About NCR

NCR encourages investors to visit its web site (<http://www.ncr.com>) which is updated regularly with financial and other important information about NCR.





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Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market Risk

We are exposed to market risks primarily from changes in foreign currency exchange rates and interest rates. It is our policy to manage our foreign exchange exposure and debt structure in order to manage capital costs, control financial risks and maintain financial flexibility over the long term. In managing market risks, we employ derivatives according to documented policies and procedures, including foreign currency contracts and interest rate swaps. We do not use derivatives for trading or speculative purposes.

Foreign Exchange Risk

Since a substantial portion of our operations and revenue occur outside the United States, and in currencies other than the U.S. Dollar, our results can be significantly impacted by changes in foreign currency exchange rates. We have exposure to approximately 50 functional currencies and are exposed to foreign currency exchange risk with respect to our sales, profits and assets and liabilities denominated in currencies other than the U.S. Dollar. Although we use financial instruments to hedge certain foreign currency risks, we are not fully protected against foreign currency fluctuations and our reported results of operations could be affected by changes in foreign currency exchange rates. To manage our exposures and mitigate the impact of currency fluctuations on the operations of our foreign subsidiaries, we hedge our main transactional exposures through the use of foreign exchange forward and option contracts. These foreign exchange contracts are designated as highly effective cash flow hedges. This is primarily done through the hedging of foreign currency denominated inter-company inventory purchases by the marketing units. All of these transactions are forecasted. We also use derivatives not designated as hedging instruments consisting primarily of forward contracts to hedge foreign currency denominated balance sheet exposures. For these derivatives we recognize gains and losses in the same period as the remeasurement losses and gains of the related foreign currency-denominated exposures.

We utilize non-exchange traded financial instruments, such as foreign exchange forward and option contracts, that we purchase exclusively from highly rated financial institutions. We record these contracts on our balance sheet at fair market value based upon market price quotations from the financial institutions. We do not enter into non-exchange traded contracts that require the use of fair value estimation techniques, but if we did, they could have a material impact on our financial results.

For purposes of analyzing potential risk, we use sensitivity analysis to quantify potential impacts that market rate changes may have on the fair values of our hedge portfolio related to firmly committed or forecasted transactions. The sensitivity analysis represents the hypothetical changes in value of the hedge position and does not reflect the related gain or loss on the forecasted underlying transaction. A 10% appreciation or depreciation in the value of the U.S. Dollar against foreign currencies from the prevailing market rates would result in a corresponding increase or decrease of \$5 million as of September 30, 2013 in the fair value of the hedge portfolio. The Company expects that any increase or decrease in the fair value of the portfolio would be substantially offset by increases or decreases in the underlying exposures being hedged.

The U.S. Dollar was slightly stronger in the third quarter of 2013 compared to the third quarter of 2012 based on comparable weighted averages for our functional currencies. This had an unfavorable impact of 2% on third quarter 2013 revenue versus third quarter 2012 revenue. This excludes the effects of our hedging activities and, therefore, does not reflect the actual impact of fluctuations in exchange rates on our operating income.

Interest Rate Risk

We are subject to interest rate risk principally in relation to variable-rate debt. We use derivative financial instruments to manage exposure to fluctuations in interest rates in connection with our risk management policies. We have entered into an interest rate swap for a portion of our senior secured credit facility. The interest rate swap effectively converts the designated portion of the credit facility from a variable interest rate to a fixed interest rate instrument.

Approximately 48% of our borrowings under the credit facility were effectively on a fixed rate basis as of September 30, 2013. As of September 30, 2013, the net fair value of the interest rate swap was a liability of \$11 million.

The potential gain in fair value of the swap from a hypothetical 100 basis point increase in interest rates would be approximately \$12 million as of September 30, 2013. The increase in pre-tax interest expense for the nine months ended September 30, 2013 from a hypothetical 100 basis point increase in variable interest rates (including the impact of the interest rate swap) would be approximately \$4 million.

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Concentrations of Credit Risk

We are potentially subject to concentrations of credit risk on accounts receivable and financial instruments, such as hedging instruments and cash and cash equivalents. Credit risk includes the risk of nonperformance by counterparties. The maximum potential loss may exceed the amount recognized on the balance sheet. Exposure to credit risk is managed through credit approvals, credit limits, selecting major international financial institutions (as counterparties to hedging transactions) and monitoring procedures. Our business often involves large transactions with customers for which we do not require collateral. If one or more of those customers were to default in its obligations under applicable contractual arrangements, we could be exposed to potentially significant losses. Moreover, a prolonged downturn in the global economy could have an adverse impact on the ability of our customers to pay their obligations on a timely basis. We believe that the reserves for potential losses are adequate. As of September 30, 2013, we did not have any significant concentration of credit risk related to financial instruments.

Item 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

NCR has established disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934 (the Exchange Act)) to provide reasonable assurance that information required to be disclosed by NCR in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to provide reasonable assurance that information required to be disclosed by NCR in the reports that it files or submits under the Exchange Act is accumulated and communicated to NCR's management, including its Chief Executive and Chief Financial Officers, as appropriate to allow timely decisions regarding required disclosure. Based on their evaluation as of the end of the third quarter of 2013, conducted under their supervision and with the participation of management, the Company's Chief Executive and Chief Financial Officers have concluded that NCR's disclosure controls and procedures are effective to meet such objectives and that NCR's disclosure controls and procedures adequately alert them on a timely basis to material information relating to the Company (including its consolidated subsidiaries) required to be included in NCR's Exchange Act filings.

Changes in Internal Control over Financial Reporting

There have been no changes in our internal control over financial reporting that occurred during the three months ended September 30, 2013 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

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Part II. Other Information

Item 1. LEGAL PROCEEDINGS

The information required by this item is included in Note 10, "Commitments and Contingencies," of the Notes to Condensed Consolidated Financial Statements in this quarterly report and is incorporated herein by reference.

Item 1A. RISK FACTORS

There have been no material changes to the risk factors previously disclosed in Part I, Item IA ("Risk Factors") of the Company's 2012 Annual Report on Form 10-K.

Item 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

In October 1999, the Company's Board of Directors authorized a share repurchase program that provided for the repurchase of up to \$250 million of the Company's common stock, with no expiration from the date of authorization. On October 31, 2007 and July 28, 2010, the Board authorized the repurchase of an additional \$250 million and \$210 million, respectively, under this share repurchase program. In December 2000, the Board approved a systematic share repurchase program, with no expiration from the date of authorization, to be funded by the proceeds from the purchase of shares under the Company's Employee Stock Purchase Plan and the exercise of stock options, for the purpose of offsetting the dilutive effects of the employee stock purchase plan and outstanding options. As of September 30, 2013, approximately \$179 million and \$114 million remained available for further repurchases of the Company's common stock under the 1999 and 2000 Board of Directors share repurchase programs, respectively. The Company's ability to repurchase its common stock is restricted under the Company's senior secured credit facility and terms of the indentures for the Company's senior unsecured notes.

During the three months ended September 30, 2013, the Company did not repurchase any shares of its common stock. The Company occasionally purchases shares of vested restricted stock at the current market price to cover withholding taxes. For the three months ended September 30, 2013, 16,630 shares were purchased at an average price of \$35.51 per share.

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Item 6. EXHIBITS

- 2.1 Agreement and Plan of Merger by and among NCR Corporation, Ranger Acquisition Corporation and Radiant Systems, Inc., dated as of July 11, 2011 (incorporated by reference to Exhibit 2.1 from the NCR Corporation Current Report on Form 8-K filed July 12, 2011).
- 2.2 Asset Purchase Agreement, dated as of February 3, 2012, by and between Redbox Automated Retail, LLC and NCR Corporation (incorporated by reference to Exhibit 2.2 from the NCR Corporation Annual Report on Form 10-K for the year ended December 31, 2012).
- 2.3 First Amendment to Asset Purchase Agreement, dated as of June 22, 2012, by and between Redbox Automated Retail, LLC and NCR Corporation (incorporated by reference to Exhibit 2.3 from the NCR Corporation Quarterly Report on Form 10-Q for the period ended June 30, 2012).
- 2.4 Agreement and Plan of Merger, dated November 28, 2012, by and among NCR Corporation, Moon S.P.V. (Subsidiary) Ltd., and Retalix, Ltd. (incorporated by reference to Exhibit 2.1 from the NCR Corporation Current Report on Form 8-K filed February 6, 2013).
- 3.1 Articles of Amendment and Restatement of NCR Corporation as amended May 14, 1999 (incorporated by reference to Exhibit 3.1 from the NCR Corporation Form 10-Q for the period ended June 30, 1999).
- 3.2 Bylaws of NCR Corporation, as amended and restated on January 26, 2011 (incorporated by reference to Exhibit 3(ii) to the NCR Corporation Current Report on Form 8-K filed January 31, 2011).
- 4.1 Common Stock Certificate of NCR Corporation (incorporated by reference to Exhibit 4.1 from the NCR Corporation Annual Report on Form 10-K for the year ended December 31, 1999).
- 4.2 Indenture, dated September 17, 2012, among NCR Corporation, as issuer, NCR International, Inc. and Radiant Systems, Inc. as subsidiary guarantors, and U.S. Bank National Association, as trustee (incorporated by reference to Exhibit 4.01 from the NCR Corporation Current Report on Form 8-K filed September 18, 2012).
- 4.3 Indenture, dated December 18, 2012, among NCR Corporation, as issuer, NCR International Inc. and Radiant Systems Inc. as subsidiary guarantors and U.S. Bank National Association, as trustee (incorporated by reference to Exhibit 4.01 to the NCR Corporation Current Report on Form 8-K filed December 18, 2012).
- 10.1 Credit Agreement, dated as of August 22, 2011, as amended and restated as of July 25, 2013, by and among NCR Corporation, the Lenders party thereto and JPMorgan Chase Bank, N.A., as Administrative Agent.
- 10.2 Reaffirmation Agreement, dated as of July 25, 2013, by and among NCR Corporation, the subsidiaries of NCR Corporation identified therein, and JPMorgan Chase Bank, N.A., as Administrative Agent.
- 31.1 Certification pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934.

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- 31.2 Certification pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934.
- 32 Certification pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 101 Financials in XBRL Format.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NCR CORPORATION

Date: November 5, 2013

By: /s/ Robert Fishman  
Robert Fishman  
Senior Vice President and Chief Financial Officer