

CBIZ, Inc.
Form 10-Q
November 01, 2016

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2016

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number 1-32961

CBIZ, INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of incorporation

or organization)

6050 Oak Tree Boulevard, South, Suite 500, Cleveland, Ohio
(Address of principal executive offices)

22-2769024
(I.R.S. Employer

Identification No.)

44131
(Zip Code)

(Registrant's telephone number, including area code) 216-447-9000

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(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

| Class of Common Stock | Outstanding at October 31, 2016 |
|--|---------------------------------|
| Common Stock, par value \$0.01 per share | 53,633,292 |

CBIZ, INC. AND SUBSIDIARIES

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PART I – FINANCIAL INFORMATION

Item 1. Financial Statements

CBIZ, INC. AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEETS (Unaudited)

(In thousands)

| | September 30, 2016 | December 31, 2015 |
|--|-----------------------|----------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 514 | \$ 850 |
| Restricted cash | 33,015 | 24,860 |
| Accounts receivable, net | 194,419 | 153,608 |
| Income taxes refundable | — | 966 |
| Deferred income taxes, net | — | 4,796 |
| Other current assets | 21,705 | 15,903 |
| Current assets before funds held for clients | 249,653 | 200,983 |
| Funds held for clients | 133,679 | 171,497 |
| Total current assets | 383,332 | 372,480 |
| Non-current assets: | | |
| Property and equipment, net | 19,360 | 20,162 |
| Goodwill and other intangible assets, net | 575,851 | 535,653 |
| Assets of deferred compensation plan | 70,768 | 64,245 |
| Notes receivable | 1,765 | 1,760 |
| Other non-current assets | 1,869 | 2,031 |
| Total non-current assets | 669,613 | 623,851 |
| Total assets | \$ 1,052,945 | \$ 996,331 |
| LIABILITIES | | |
| Current liabilities: | | |
| Accounts payable | \$ 42,526 | \$ 35,555 |
| Income taxes payable | 8,175 | — |
| Accrued personnel costs | 39,471 | 39,611 |
| Notes payable | 636 | — |
| Contingent purchase price liability | 16,166 | 12,855 |
| Other current liabilities | 11,352 | 11,714 |
| Current liabilities before client fund obligations | 118,326 | 99,735 |
| Client fund obligations | 133,057 | 171,318 |
| Total current liabilities | 251,383 | 271,053 |
| Non-current liabilities: | | |
| Convertible notes, net | — | 750 |
| Bank debt (1) | 219,600 | 205,800 |
| Debt issuance costs (1) | (1,482) | (1,869) |
| Total long-term debt | 218,118 | 204,681 |

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| | | |
|--|--------------|------------|
| Notes payable | 1,318 | — |
| Income taxes payable | 4,331 | 4,084 |
| Deferred income taxes, net (1) | 1,830 | 4,902 |
| Deferred compensation plan obligations | 70,768 | 64,245 |
| Contingent purchase price liability | 17,748 | 11,962 |
| Other non-current liabilities | 12,763 | 7,456 |
| Total non-current liabilities | 326,876 | 297,330 |
| Total liabilities | 578,259 | 568,383 |
| STOCKHOLDERS' EQUITY | | |
| Common stock | 1,276 | 1,262 |
| Additional paid in capital | 648,847 | 634,626 |
| Retained earnings | 295,611 | 254,860 |
| Treasury stock | (470,124) | (462,167) |
| Accumulated other comprehensive loss | (924) | (633) |
| Total stockholders' equity | 474,686 | 427,948 |
| Total liabilities and stockholders' equity | \$ 1,052,945 | \$ 996,331 |

(1) See Note 15 to accompanying consolidated financial statements for discussion of our adoption of ASU 2015-03, ASU 2015-15 and ASU 2015-17 (as defined in Note 15).

See the accompanying notes to the consolidated financial statements

CBIZ, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (Unaudited)

(In thousands, except per share data)

| | Three Months Ended | | Nine Months Ended | |
|---|-----------------------|-----------|-----------------------|-----------|
| | September 30, 2016 | 2015 | September 30, 2016 | 2015 |
| Revenue | \$199,794 | \$187,102 | \$621,047 | \$586,010 |
| Operating expenses | 174,069 | 158,496 | 526,182 | 492,477 |
| Gross margin | 25,725 | 28,606 | 94,865 | 93,533 |
| Corporate general and administrative expenses | 8,679 | 8,028 | 27,270 | 24,508 |
| Operating income | 17,046 | 20,578 | 67,595 | 69,025 |
| Other income (expense): | | | | |
| Interest expense | (1,760) | (1,840) | (5,019) | (7,665) |
| Gain on sale of operations, net | 329 | 5 | 480 | 106 |
| Other income (expense), net | 2,632 | (2,367) | 5,482 | (634) |
| Total other income (expense), net | 1,201 | (4,202) | 943 | (8,193) |
| Income from continuing operations before income tax | | | | |
| expense | 18,247 | 16,376 | 68,538 | 60,832 |
| Income tax expense | 7,260 | 6,787 | 27,366 | 25,055 |
| Income from continuing operations | 10,987 | 9,589 | 41,172 | 35,777 |
| Loss from discontinued operations, net of tax | (133) | (561) | (421) | (1,226) |
| Gain on disposal of discontinued operations, net of tax | — | 1,172 | — | 1,462 |
| Net income | \$10,854 | \$10,200 | \$40,751 | \$36,013 |
| Earnings (loss) per share: | | | | |
| Basic: | | | | |
| Continuing operations | \$0.21 | \$0.19 | \$0.79 | \$0.72 |
| Discontinued operations | — | 0.01 | (0.01) | — |
| Net income | \$0.21 | \$0.20 | \$0.78 | \$0.72 |
| Diluted: | | | | |
| Continuing operations | \$0.20 | \$0.18 | \$0.77 | \$0.68 |
| Discontinued operations | — | 0.01 | (0.01) | 0.01 |
| Net income | \$0.20 | \$0.19 | \$0.76 | \$0.69 |
| Basic weighted average shares outstanding | 52,648 | 51,736 | 52,086 | 49,812 |
| Diluted weighted average shares outstanding | 53,846 | 54,445 | 53,320 | 52,285 |
| Comprehensive Income: | | | | |
| Net income | \$10,854 | \$10,200 | \$40,751 | \$36,013 |
| Other comprehensive income (loss), net of tax | 150 | 16 | (291) | 62 |
| Comprehensive income | \$11,004 | \$10,216 | \$40,460 | \$36,075 |

See the accompanying notes to the consolidated financial statements

CBIZ, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (Unaudited)

(In thousands)

| | Issued Common Shares | Treasury Shares | Common Stock | Additional Paid-In Capital | Retained Earnings | Treasury Stock | Accumulated Other Comprehensive Loss | Totals |
|-----------------------|----------------------------|--------------------|-----------------|----------------------------------|----------------------|-------------------|---|------------|
| December 31, 2015 | 126,182 | 73,228 | \$ 1,262 | \$ 634,626 | \$ 254,860 | \$(462,167) | \$ (633) | \$ 427,948 |
| Net income | — | — | — | — | 40,751 | — | — | 40,751 |
| Other comprehensive | | | | | | | | |
| loss | — | — | — | — | — | — | (291) | (291) |
| Share repurchases | — | 811 | — | — | — | (7,957) | — | (7,957) |
| Restricted stock | 301 | — | 4 | (4) | — | — | — | — |
| Stock options | | | | | | | | |
| exercised | 749 | — | 6 | 5,252 | — | — | — | 5,258 |
| Share-based | | | | | | | | |
| compensation | — | — | — | 4,332 | — | — | — | 4,332 |
| Tax benefit from | | | | | | | | |
| employee share | | | | | | | | |
| plans | — | — | — | 830 | — | — | — | 830 |
| Business acquisitions | 372 | — | 4 | 3,811 | — | — | — | 3,815 |
| September 30, 2016 | 127,604 | 74,039 | \$ 1,276 | \$ 648,847 | \$ 295,611 | \$(470,124) | \$ (924) | \$ 474,686 |

See the accompanying notes to the consolidated financial statements

CBIZ, INC. AND SUBSIDIARIES

CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

(In thousands)

| | Nine Months Ended September 30, | |
|---|------------------------------------|-----------|
| | 2016 | 2015 |
| Cash flows from operating activities: | | |
| Net income | \$40,751 | \$36,013 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Loss (gain) from discontinued operations, net of tax | 421 | (236) |
| Gain on sale of operations, net | (480) | (106) |
| Loss on early extinguishment of convertible debt | — | 833 |
| Depreciation and amortization expense | 16,359 | 15,168 |
| Amortization of discount on notes and deferred financing costs | 393 | 2,140 |
| Amortization of discount on contingent earnout liability | 223 | 115 |
| Bad debt expense, net of recoveries | 3,291 | 4,625 |
| Adjustment to contingent earnout liability | (936) | (3,075) |
| Deferred income taxes | 1,830 | (1,144) |
| Employee stock awards | 4,332 | 4,319 |
| Excess tax benefits from share based payment arrangements | (859) | (560) |
| Changes in assets and liabilities, net of acquisitions and divestitures: | | |
| Restricted cash | (8,154) | 2,687 |
| Accounts receivable, net | (38,666) | (37,699) |
| Other assets | (6,339) | 1,409 |
| Accounts payable | 6,971 | (1,716) |
| Income taxes payable | 10,250 | 7,568 |
| Accrued personnel costs | (175) | (3,350) |
| Other liabilities | 5,178 | (798) |
| Operating cash flows provided by continuing operations | 34,390 | 26,193 |
| Operating cash flows provided by (used in) discontinued operations | 507 | (417) |
| Net cash provided by operating activities | 34,897 | 25,776 |
| Cash flows from investing activities: | | |
| Business acquisitions and purchases of client lists, net of cash acquired | (38,238) | (9,560) |
| Purchases of client fund investments | (7,300) | (12,494) |
| Proceeds from the sales and maturities of client fund investments | 7,132 | 8,865 |
| Proceeds from sales of divested operations | 425 | 106 |
| Decrease in funds held for clients | 75,632 | 76,492 |
| Additions to property and equipment, net | (2,843) | (6,186) |
| Collection of notes receivable | 356 | 304 |
| Investing cash flows provided by continuing operations | 35,164 | 57,527 |
| Investing cash flows provided by discontinued operations | — | 2,694 |
| Net cash provided by investing activities | 35,164 | 60,221 |
| Cash flows from financing activities: | | |
| Proceeds from bank debt | 355,200 | 272,300 |

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| | | |
|--|-----------|-----------|
| Payment of bank debt | (341,400) | (228,700) |
| Payment on early extinguishment of convertible debt | (760) | (17,172) |
| Payment for acquisition of treasury stock | (7,957) | (36,482) |
| Decrease in client funds obligations | (75,540) | (74,400) |
| Proceeds from exercise of stock options | 5,258 | 6,564 |
| Payment of contingent consideration of acquisitions | (5,807) | (7,806) |
| Excess tax benefit from exercise of stock awards | 859 | 560 |
| Payment of notes payable | (244) | — |
| Deferred financing costs | (6) | — |
| Net cash used in financing activities | (70,397) | (85,136) |
| Net (decrease) increase in cash and cash equivalents | (336) | 861 |
| Cash and cash equivalents at beginning of year | 850 | 979 |
| Cash and cash equivalents at end of period | \$514 | \$1,840 |

See the accompanying notes to the consolidated financial statements

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

1. Basis of Presentation

The accompanying unaudited condensed consolidated financial statements of CBIZ, Inc. and its subsidiaries (“CBIZ,” the “Company,” “we,” “us,” or “our”) have been prepared in accordance with the instructions to Form 10-Q and do not include all of the information and notes required by the accounting principles generally accepted in the United States (“GAAP”) for complete financial statements.

All intercompany accounts and transactions have been eliminated in consolidation. The accompanying unaudited consolidated financial statements do not reflect the operations or accounts of variable interest entities as the impact is not material to the financial condition, results of operations or cash flows of CBIZ.

These interim unaudited condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2015. In the opinion of management, all adjustments of a normal recurring nature considered necessary for a fair presentation have been included. Operating results for the three and nine months ended September 30, 2016 are not necessarily indicative of the results that may be expected for the full year ending December 31, 2016.

The preparation of the consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Management’s estimates and assumptions include, but are not limited to, estimates of collectability of accounts receivable and unbilled revenue, the realizability of goodwill and other intangible assets, the fair value of certain assets, the valuation of stock options in determining compensation expense, estimates of accrued liabilities (such as incentive compensation, self-funded health insurance accruals, legal reserves, income tax uncertainties and contingent purchase price obligations), the provision for income taxes, the realizability of deferred tax assets, and other factors. Management’s estimates and assumptions are derived from and are continually evaluated based upon available information, judgment and experience. Changes in circumstances could cause actual results to differ materially from those estimates.

A description of revenue recognition policies is included in the Annual Report on Form 10-K for the year ended December 31, 2015.

2. Accounts Receivable, Net

Accounts receivable, net balances at September 30, 2016 and December 31, 2015 were as follows (in thousands):

September 30, December 31,

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| | 2016 | 2015 |
|---------------------------------|------------|------------|
| Trade accounts receivable | \$ 129,371 | \$ 118,916 |
| Unbilled revenue | 78,964 | 47,351 |
| Total accounts receivable | 208,335 | 166,267 |
| Allowance for doubtful accounts | (13,916) | (12,659) |
| Accounts receivable, net | \$ 194,419 | \$ 153,608 |

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

3. Goodwill and Other Intangible Assets, Net

The components of goodwill and other intangible assets, net at September 30, 2016 and December 31, 2015 were as follows (in thousands):

| | September 30, 2016 | December 31, 2015 |
|---|-----------------------|----------------------|
| Goodwill | \$ 478,551 | \$ 447,685 |
| Intangible assets: | | |
| Client lists | 168,471 | 147,706 |
| Other intangible assets | 7,865 | 6,977 |
| Total intangible assets | 176,336 | 154,683 |
| Total goodwill and intangibles assets | 654,887 | 602,368 |
| Accumulated amortization: | | |
| Client lists | (76,497) | (65,037) |
| Other intangible assets | (2,539) | (1,678) |
| Total accumulated amortization | (79,036) | (66,715) |
| Goodwill and other intangible assets, net | \$ 575,851 | \$ 535,653 |

4. Depreciation and Amortization

Depreciation and amortization expense for property and equipment and intangible assets for the three and nine months ended September 30, 2016 and 2015 was as follows (in thousands):

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|---|--|---------|---|----------|
| Operating expenses | \$5,569 | \$5,000 | \$16,021 | \$14,847 |
| Corporate general and administrative expenses | 108 | 117 | 338 | 321 |
| Total depreciation and amortization expense | \$5,677 | \$5,117 | \$16,359 | \$15,168 |

5. Debt and Financing Arrangements

At September 30, 2016, CBIZ's primary financing arrangement was the \$400.0 million unsecured credit facility discussed below, which provides the Company with the capital necessary to meet its working capital needs as well as the flexibility to continue with its strategic initiatives, including business acquisitions and share repurchases. In addition to the discussion below, refer to the Annual Report on Form 10-K for the year ended December 31, 2015 for

additional details of CBIZ's debt and financing arrangements.

Bank Debt

CBIZ has a \$400.0 million unsecured credit facility with Bank of America as agent for a group of eight participating banks that matures in July 2019. The balance outstanding under the credit facility was \$219.6 million and \$205.8 million at September 30, 2016 and December 31, 2015, respectively.

Rates for the nine months ended September 30, 2016 and 2015 were as follows:

| | Nine Months Ended September 30, | |
|--------------------------|------------------------------------|---------------|
| | 2016 | 2015 |
| Weighted average rates | 2.43% | 2.04% |
| Range of effective rates | 1.82% - 3.50% | 1.50% - 3.25% |

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

CBIZ had approximately \$99.0 million of available funds under the credit facility at September 30, 2016, net of outstanding letters of credit and performance guarantees of \$2.3 million. The credit facility provides CBIZ with operating flexibility and funding to support seasonal working capital needs and other strategic initiatives such as acquisitions and share repurchases. As of September 30, 2016, CBIZ was in compliance with its debt covenants.

3.125% Convertible Senior Subordinated Notes (the “2006 Notes”)

During the second quarter of 2016, CBIZ redeemed the remaining 2006 Notes for \$750 thousand in cash plus accrued interest under an optional early redemption provision.

Interest Expense

During the three and nine months ended September 30, 2016 and 2015, CBIZ recognized interest expense as follows (in thousands):

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|------------------------|--|---------|---|---------|
| Credit facility (1) | \$1,760 | \$872 | \$5,011 | \$3,088 |
| 2010 Notes (2) | — | 962 | — | 4,559 |
| 2006 Notes | — | 6 | 8 | 18 |
| Total interest expense | \$1,760 | \$1,840 | \$5,019 | \$7,665 |

(1) Components of interest expense related to the credit facility include amortization of deferred financing costs, commitment fees and line of credit fees.

(2) Components of interest expense related to the 4.875% Convertible Senior Subordinated Notes (the “2010 Notes”) include the contractual coupon interest, amortization of discount and amortization of deferred financing costs. The 2010 Notes matured on October 1, 2015. As previously disclosed, holders received \$1,000 in cash for each \$1,000 principal amount of 2010 Notes along with a premium of the conversion value over par value. The \$71.8 million conversion value of the 2010 Notes was determined by a cash averaging period that began on October 5, 2015 and ended on October 30, 2015. Cash payments were settled on November 4, 2015 with funds available under the credit facility.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

6. Commitments and Contingencies

Letters of Credit and Guarantees

CBIZ provides letters of credit to landlords (lessors) of its leased premises in lieu of cash security deposits, which totaled \$2.3 million at both September 30, 2016 and December 31, 2015. In addition, CBIZ provides license bonds to various state agencies to meet certain licensing requirements. The amount of license bonds outstanding was \$2.4 million and \$2.3 million at September 30, 2016 and December 31, 2015, respectively.

Legal Proceedings

In 2010, CBIZ, Inc. and its subsidiary, CBIZ MHM, LLC (fka CBIZ Accounting, Tax & Advisory Services, LLC) (the "CBIZ Parties"), were named as defendants in lawsuits filed in the U.S. District Court for the District of Arizona and the Superior Court for Maricopa County, Arizona. The federal court case is captioned Robert Facciola, et al v. Greenberg Traurig LLP, et al, and the state court cases are captioned Victims Recovery, LLC v. Greenberg Traurig LLP, et al, Roger Ashkenazi, et al v. Greenberg Traurig LLP, et al, Mary Marsh, et al v. Greenberg Traurig LLP, et al; and ML Liquidating Trust v. Mayer Hoffman McCann PC, et al. Prior to these suits CBIZ MHM, LLC was named as a defendant in Jeffrey C. Stone v. Greenberg Traurig LLP, et al.

These lawsuits arose out of the bankruptcy of Mortgages Ltd., a mortgage lender to developers in the Phoenix, Arizona area. Various other professional firms and individuals not related to the Company were also named defendants in these lawsuits. The lawsuits asserted claims for, among others things, violations of the Arizona Securities Act, common law fraud, and negligent misrepresentation, and sought to hold the CBIZ Parties vicariously liable for Mayer Hoffman's conduct as Mortgage Ltd.'s auditor, as either a statutory control person under the Arizona Securities Act or a joint venturer under Arizona common law.

With the exception of claims being pursued by two plaintiffs from the Ashkenazi lawsuit ("Baldino Group"), all other related matters have been dismissed or settled without payment by the CBIZ Parties. The Baldino Group's claims, which allege damages of approximately \$16.0 million, are currently stayed as to the CBIZ Parties and Mayer Hoffman, and no trial date has been set.

On September 16, 2016, CBIZ, Inc. and its subsidiary CBIZ Benefits & Insurance Services, Inc. ("CBIZ Benefits") were named as defendants in a lawsuit filed in the U.S. District Court for the Western District of Pennsylvania. The federal court case is brought by UPMC, d/b/a University of Pittsburgh Medical Center, and a health system it acquired, UPMC Altoona (formerly, Altoona Regional Health System). The lawsuit asserts professional negligence, breach of contract, and negligent misrepresentation claims against CBIZ, CBIZ Benefits and a former employee of CBIZ Benefits in connection with actuarial services provided by CBIZ Benefits to Altoona Regional Health System. The complaint seeks damages in an amount of no less than \$142.0 million.

The Company cannot predict the outcome of the above matters or estimate the possible loss or range of possible loss, if any. Although the proceedings are subject to uncertainties inherent in the litigation process and the ultimate disposition of these proceedings is not presently determinable, the Company intends to vigorously defend these cases.

In addition to those items disclosed above, the Company is, from time to time, subject to claims and suits arising in the ordinary course of business.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

7. Financial Instruments

Bonds

CBIZ held corporate and municipal bonds with par values totaling \$41.4 million and \$40.8 million at September 30, 2016 and December 31, 2015, respectively. All bonds are investment grade and are classified as available-for-sale. These bonds have maturity or callable dates ranging from October 2016 through October 2021, and are included in “Funds held for clients – current” in the accompanying Consolidated Balance Sheets based on the intent and ability of the Company to sell these investments at any time under favorable conditions. The following table summarizes CBIZ’s bond activity for the nine months ended September 30, 2016 and the twelve months ended December 31, 2015 (in thousands):

| | Nine Months Ended September 30, 2016 | Twelve Months Ended December 31, 2015 |
|-----------------------------------|---|---|
| Fair value at beginning of period | \$ 43,142 | \$ 38,399 |
| Purchases | 7,300 | 15,429 |
| Redemptions | (2,150) | (987) |
| Maturities | (4,982) | (9,677) |
| Change in bond premium | (299) | 172 |
| Fair market value adjustment | 416 | (194) |
| Fair value at end of period | \$ 43,427 | \$ 43,142 |

Interest Rate Swaps

CBIZ does not purchase or hold any derivative instruments for trading or speculative purposes. We utilize interest rate swaps to manage interest rate risk exposure associated with our floating-rate debt under the credit facility. Under these interest rate swap contracts, we receive cash flows from counterparties at variable rates based on LIBOR and pay the counterparties a fixed rate. See the Annual Report on Form 10-K for the year ended December 31, 2015 for further discussion on CBIZ’s interest rate swaps.

The following table summarizes CBIZ’s outstanding interest rate swaps and their classification in the accompanying Consolidated Balance Sheets at September 30, 2016 and December 31, 2015 (in thousands):

| | September 30, 2016 | | |
|-------------------------|--------------------|---------|-------------------------------|
| | Notional | Fair | |
| | Amount | Value | Balance Sheet Location |
| Interest rate swaps (2) | \$60,000 | \$(579) | Other non-current liabilities |

| | December 31, 2015 | | |
|---------------------|-------------------|-------|--------------------------|
| | Notional | Fair | |
| | Value | | |
| | Amount | (1) | Balance Sheet Location |
| Interest rate swaps | \$50,000 | \$240 | Other non-current assets |

(1) See additional disclosures regarding fair value measurements in Note 8.

(2) The notional value of each interest rate swap is \$10.0 million, \$15.0 million, \$25.0 million, and \$10.0 million with maturity tenors of 2, 3, 5 and 5 years, respectively. Under the terms of the interest rate swaps, CBIZ pays interest at a fixed rate of 0.885% (2-year), 1.155% (3-year), 1.300% (5-year) and 1.120% (5-year) plus applicable margin as stated in the agreement, and receives interest that varies with the one-month LIBOR.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The following table summarizes the effects of the interest rate swap on CBIZ's accompanying Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2016 and 2015 (in thousands):

| | Gain (Loss) Recognized | | Loss Reclassified | |
|--------------------|---------------------------|-----------------------|---------------------------|-----------------------|
| | in AOCL, Net of Tax | | from AOCL into Expense | |
| | Three Months Ended | September 30, 2016 | Three Months Ended | September 30, 2015 |
| Interest rate swap | \$ 247 | \$ | -\$ 103 | \$ — |

| | Nine Months Ended | September 30, 2016 | Nine Months Ended | September 30, 2015 |
|--------------------|----------------------|-----------------------|----------------------|-----------------------|
| Interest rate swap | \$ (516) | \$ 79 | \$ 318 | \$ 128 |

8. Fair Value Measurements

The following table summarizes CBIZ's assets and liabilities at September 30, 2016 and December 31, 2015 that are measured at fair value on a recurring basis subsequent to initial recognition and indicates the fair value hierarchy of the valuation techniques utilized by the Company to determine such fair value (in thousands):

| | | September 30, 2016 | December 31, 2015 |
|---------------------------------------|---------|-----------------------|----------------------|
| Deferred compensation plan assets | Level 1 | \$ 70,768 | \$ 64,245 |
| Corporate and municipal bonds | Level 1 | \$ 43,427 | \$ 43,142 |
| Interest rate swaps | Level 2 | \$ (579) | \$ 240 |
| Contingent purchase price liabilities | Level 3 | \$ (33,914) | \$ (24,817) |

During the nine months ended September 30, 2016 and 2015, there were no transfers between the valuation hierarchy Levels 1, 2 and 3. The following table summarizes the change in Level 3 fair values of the Company's contingent purchase price liabilities for the nine months ended September 30, 2016 and 2015 (pre-tax basis) (in thousands):

| | 2016 | 2015 |
|---|------------|------------|
| Beginning balance – January 1 | \$(24,817) | \$(33,368) |
| Additions from business acquisitions | (17,755) | (4,186) |
| Settlement of contingent purchase price liabilities | 7,945 | 9,816 |
| Change in fair value of contingencies | 936 | 3,075 |
| Change in net present value of contingencies | (223) | (115) |
| Ending balance – September 30 | \$(33,914) | \$(24,778) |

Contingent purchase price liabilities arise from business acquisitions and are classified as Level 3 due to the utilization of a probability weighted discounted cash flow approach to determine the fair value of the contingency. A contingent liability is established for each acquisition that has a contingent purchase price component extending over a term of two to six years. The significant unobservable input used in the fair value measurement of the contingent purchase price liabilities is the future performance of the acquired business. The future performance of the acquired business directly impacts the contingent purchase price that is paid to the seller; thus, performance that exceeds estimates would result in a higher payout, and a performance under estimates would result in a lower payout. Changes in the expected amount of potential payouts are recorded as adjustments to the initial contingent purchase price liability, with the same amount being recorded in the accompanying Consolidated Statements of Comprehensive Income. These liabilities are reviewed quarterly and adjusted if necessary. See Note 12 for further discussion of contingent purchase price liabilities.

The carrying amounts of CBIZ's cash and cash equivalents, accounts receivable and accounts payable approximate fair value because of the short maturity of these instruments, and the carrying value of bank debt approximates fair

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

value as the interest rate on the bank debt is variable and approximates current market rates. As a result, the fair value measurement of CBIZ's bank debt is considered to be Level 2.

9. Other Comprehensive Income (Loss)

The following table is a summary of other comprehensive income (loss) and discloses the tax impact of each component of other comprehensive income (loss) for the three and nine months ended September 30, 2016 and 2015 (in thousands):

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|--|--|-------|---|-------|
| Net unrealized (loss) gain on available-for-sale | | | | |
| securities, net of income taxes (1) | \$ (94) | \$ 31 | \$ 249 | \$ 24 |
| Net unrealized gain (loss) on interest rate swaps, net | | | | |
| of income taxes (2) | 247 | — | (516) | 79 |
| Foreign currency translation | (3) | (15) | (24) | (41) |
| Total other comprehensive income (loss) | \$ 150 | \$ 16 | \$ (291) | \$ 62 |

(1) Net of income tax (benefit) expense of (\$63) and \$21 for the three months ended September 30, 2016 and 2015, respectively, and net of income tax expense of \$167 and \$16 for the nine months ended September 30, 2016 and 2015, respectively.

(2) Net of income tax expense of \$145 and \$0 for the three months ended September 30, 2016 and 2015, respectively, and net of income tax (benefit) expense of (\$303) and \$46 for the nine months ended September 30, 2016 and 2015, respectively.

Accumulated other comprehensive loss, net of tax, was approximately \$0.9 million and \$0.6 million at September 30, 2016 and December 31, 2015, respectively. Accumulated other comprehensive loss consisted of adjustments, net of tax, for unrealized gains and losses on available-for-sale securities and interest rate swaps, and foreign currency translation.

10. Employer Share Plans

Effective May 15, 2014, CBIZ shareholders approved a new plan, the CBIZ, Inc. 2014 Stock Incentive Plan (“2014 Plan”). Under the 2014 Plan, which expires in 2024, a maximum of 9.6 million stock options, shares of restricted stock or other stock-based compensation awards may be granted. Shares subject to award under the 2014 Plan may be either authorized but unissued shares of CBIZ common stock or treasury shares. Compensation expense for stock-based awards recognized during the three and nine months ended September 30, 2016 and 2015 was as follows (in thousands):

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|--|--|---------|---|---------|
| Stock options | \$574 | \$583 | \$1,717 | \$1,958 |
| Restricted stock awards | 916 | 825 | 2,615 | 2,361 |
| Total stock-based compensation expense | \$1,490 | \$1,408 | \$4,332 | \$4,319 |

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Stock award activity during the nine months ended September 30, 2016 was as follows (in thousands, except per share data):

| | Stock Options | | Restricted Stock Awards | |
|-----------------------------------|---------------|---------------------------------|-------------------------|-----------------------------|
| | Number of | Weighted Average Exercise Price | Number of | Weighted Average Grant-Date |
| | Options | Per Share | Shares | Fair Value (1) |
| Outstanding at beginning of year | 4,885 | \$ 7.50 | 962 | \$ 8.08 |
| Granted | 654 | \$ 10.35 | 305 | \$ 10.37 |
| Exercised | (749) | \$ 7.02 | (435) | \$ 7.66 |
| Expired or canceled | (35) | \$ 7.59 | (5) | \$ 7.68 |
| Outstanding at September 30, 2016 | 4,755 | \$ 7.97 | 827 | \$ 9.14 |
| Exercisable at September 30, 2016 | 2,594 | \$ 7.13 | | |

(1) Represents weighted average market value of the shares; awards are granted at no cost to the recipients. CBIZ utilized the Black-Scholes-Merton options-pricing model to determine the fair value of stock options on the date of grant. The fair value of stock options granted during the nine months ended September 30, 2016 was \$2.40. The following weighted average assumptions were utilized:

| | Nine Months Ended September 30, | |
|----------------------------------|---------------------------------|---|
| Expected volatility (1) | 24.88 | % |
| Expected option life (years) (2) | 4.62 | |
| Risk-free interest rate (3) | 1.12 | % |
| Expected dividend yield (4) | 0.00 | % |

- (1) The expected volatility assumption was determined based upon the historical volatility of CBIZ's stock price, using daily price intervals.
- (2) The expected option life was determined based upon CBIZ's historical data using a midpoint scenario, which assumes all options are exercised halfway between the expirations date and the weighted average time it takes the option to vest.
- (3) The risk-free interest rate assumption was based upon zero-coupon U.S. Treasury bonds with a term approximating the expected life of the respective options.
- (4) The expected dividend yield assumption was determined in view of CBIZ's historical and estimated dividend payouts. CBIZ does not expect to change its dividend payout policy in the foreseeable future.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

11. Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share from continuing operations for the three and nine months ended September 30, 2016 and 2015 (in thousands, except per share data).

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|---|--|---------|---|----------|
| Numerator: | | | | |
| Income from continuing operations | \$10,987 | \$9,589 | \$41,172 | \$35,777 |
| Denominator: | | | | |
| Basic | | | | |
| Weighted average common shares outstanding | 52,648 | 51,736 | 52,086 | 49,812 |
| Diluted | | | | |
| Stock options (1) | 868 | 905 | 842 | 860 |
| Restricted stock awards (1) | 189 | 204 | 251 | 260 |
| Contingent shares (2) | 141 | 34 | 141 | 34 |
| Convertible senior subordinated notes (3) | — | 1,566 | — | 1,319 |
| Diluted weighted average common shares outstanding | 53,846 | 54,445 | 53,320 | 52,285 |
| Basic earnings per share from continuing operations | \$0.21 | \$0.19 | \$0.79 | \$0.72 |
| Diluted earnings per share from continuing operations | \$0.20 | \$0.18 | \$0.77 | \$0.68 |

- (1) A total of 1.1 million and 1.3 million share based awards were excluded from the calculation of diluted earnings per share for the three and nine months ended September 30, 2016, respectively, and a total of 1.4 million and 5.0 million share based awards were excluded from the calculation of diluted earnings per share for the three and nine months ended September 30, 2015, respectively, as their effect would be anti-dilutive.
- (2) Contingent shares represent additional shares to be issued for purchase price earned by former owners of businesses acquired by CBIZ.
- (3) The dilutive impact of potential shares to be issued upon conversion of the 2010 Notes is not applicable to the three and nine months ended September 30, 2016 due to the maturation of the 2010 Notes in the fourth quarter of 2015.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

12. Acquisitions

The cost of an acquisition is measured at the fair value of the consideration transferred, including contingent consideration. Acquisition-related costs are recognized as an expense in the period in which they are incurred. The identifiable assets acquired, liabilities assumed and contingent consideration are measured at their fair values at the date of acquisition. Goodwill is measured as the excess of the aggregate of the consideration transferred over the net of the amounts of identifiable assets acquired and liabilities assumed. A significant portion of the goodwill is deductible for income tax purposes. The operating results of acquired businesses are included in the accompanying consolidated financial statements beginning on the date of acquisition.

During the nine months ended September 30, 2016, CBIZ acquired substantially all of the non-attest assets of four businesses:

First quarter 2016

Effective January 1, 2016, CBIZ acquired Millimaki Eggert, L.L.P., (“Millimaki”), located in San Diego, California. Millimaki provides professional tax, accounting, and financial services, with a specialty niche practice in the real estate sector, to closely held businesses, their owners, and mid-to-high net worth individuals. Annualized revenue attributable to Millimaki is estimated to be approximately \$2.4 million. Operating results attributable to Millimaki are reported in the Financial Services practice group.

Second quarter 2016

Effective April 1, 2016, CBIZ acquired The Savitz Organization, (“Savitz”), headquartered in Philadelphia, Pennsylvania with offices in Atlanta, Georgia, and Newton, Massachusetts. Savitz is an employee retirement and health and welfare benefits firm that provides actuarial, consulting and administration outsourcing services. Annualized revenue attributable to Savitz is estimated to be approximately \$20.0 million. Operating results attributable to Savitz are reported in the Employee Services practice group.

Effective June 1, 2016, CBIZ acquired Flex-Pay Business Services, Inc., (“Flex-Pay”), located in Winston-Salem, North Carolina. Flex-Pay provides payroll processing, Affordable Care Act fulfillment, and human resource solutions to more than 3,600 clients primarily in the Southeast. Annualized revenue attributable to Flex-Pay is estimated to be approximately \$10.0 million. Operating results attributable to Flex-Pay are reported in the Employee Services practice group.

Third quarter 2016

Effective July 1, 2016, CBIZ acquired Ed Jacobs & Associates, Inc. (“EJ&A”), located in Cleveland, Tennessee. EJ&A is an employee benefits consulting business with annualized revenue of approximately \$2.1 million. Operating results attributable to EJ&A are reported in the Employee Services practice group.

Pro forma results of operations for these acquisitions have not been presented because the effects of the acquisitions, individually or in the aggregate, were not significant to the Company’s results.

Aggregate consideration for these acquisitions consisted of approximately \$36.7 million in cash consideration, \$1.6 million in CBIZ common stock and \$17.8 million in contingent consideration.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The estimated fair values of the assets acquired and the liabilities assumed during the nine months ended September 30, 2016 are as follows (in thousands):

| | Nine Months Ended September 30, 2016 |
|--------------------------------|---|
| Cash | \$ 6 |
| Accounts receivable, net | 5,436 |
| Funds held for clients | 37,230 |
| Property and equipment, net | 379 |
| Other assets | 172 |
| Identifiable intangible assets | 19,557 |
| Current liabilities | (415) |
| Client fund obligations | (37,230) |
| Total identifiable net assets | \$ 25,135 |
| Goodwill | 30,927 |
| Aggregate purchase price | \$ 56,062 |

Under the terms of the acquisition agreements, a portion of the purchase price is contingent on future performance of the businesses acquired.

Utilizing a probability weighted income approach, CBIZ determined that the fair value of the contingent consideration arrangements for the acquisitions occurring in the first nine months of 2016 was \$17.8 million, of which \$5.3 million was recorded in “Contingent purchase price liability – current” and \$12.5 million was recorded in “Contingent purchase price liability – non-current” in the accompanying Consolidated Balance Sheets at September 30, 2016.

The goodwill of \$30.9 million arising from the acquisitions in the first nine months of 2016 primarily results from expected future earnings and cash flows from the existing management team, as well as the synergies created by the integration of the new businesses within the CBIZ organization, including cross-selling opportunities expected with the Company’s Financial Services group and the Employee Services group, to help strengthen the Company’s existing service offerings and expand the Company’s market position.

The goodwill of \$30.9 million from acquisitions in the first nine months of 2016 is reported under the Employee Services operating segment (\$29.9 million) and the Financial Services operating segment (\$1.0 million).

Client lists

During the nine months ended September 30, 2016, CBIZ purchased six clients lists, five of which are reported in the Employee Services practice group and one in the Financial Services practice group. Total consideration for these client lists was \$0.8 million in cash consideration, \$1.2 million of guaranteed future consideration and \$0.7 million of contingent consideration.

Change in contingent purchase price liability for previous acquisitions

During the nine months ended September 30, 2016, CBIZ decreased the fair value of the contingent purchase price liability related to prior acquisitions by \$0.9 million due to lower than originally projected future results of the acquired businesses. This decrease is included in “Other income, net” in the accompanying Consolidated Statements of Comprehensive Income.

Contingent earnouts for previous acquisitions

CBIZ paid \$5.7 million in cash and issued approximately 220,000 shares of CBIZ common stock during the nine months ended September 30, 2016 for previous acquisitions.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

During the nine months ended September 30, 2015, CBIZ acquired substantially all of the assets of one business:

First quarter 2015

Effective March 1, 2015, CBIZ acquired Model Consulting, Inc. (“Model”), located in Trevese, Pennsylvania. Model provides employee benefit consulting services to mid-sized companies in the Philadelphia and Southern New Jersey markets. Operating results attributable to Model are reported in the Employee Services practice group.

Pro forma results of operations for these acquisitions have not been presented because the effects of the acquisitions, individually or in the aggregate, were not significant to the Company’s results.

Aggregate consideration for this acquisition consisted of approximately \$5.5 million in cash consideration and \$4.2 million in contingent consideration.

The estimated fair values of the assets acquired and the liabilities assumed during the nine months ended September 30, 2015 are as follows (in thousands):

| | Nine Months Ended September 30, 2015 |
|--------------------------------|---|
| Cash | \$ — |
| Accounts receivable, net | — |
| Work in process, net | — |
| Other assets | — |
| Identifiable intangible assets | 2,844 |
| Current liabilities | — |
| Total identifiable net assets | \$ 2,844 |
| Goodwill | 6,865 |
| Aggregate purchase price | \$ 9,709 |

Under the terms of the acquisition agreements, a portion of the purchase price is contingent on future performance of the businesses acquired.

Utilizing a probability weighted income approach, CBIZ determined that the fair value of the contingent consideration arrangements for the acquisitions occurring in the first nine months of 2015 was \$4.2 million, of which \$1.6 million was recorded in “Contingent purchase price liability – current” and \$2.6 million was recorded in “Contingent purchase price liability – non-current” in the accompanying Consolidated Balance Sheets at September 30, 2016.

The goodwill of \$6.9 million arising from the acquisition in the first nine months of 2016 consist largely of expected future earnings and cash flows from the existing management team, as well as the synergies created by the integration of the new businesses within the CBIZ organization, including cross-selling opportunities expected with the Company’s Financial Services group and the Employee Services group, to help strengthen the Company’s existing service offerings and expand the Company’s market position.

The goodwill of \$6.9 million arising from the acquisition in the first nine months of 2015 is reported under the Employee Services operating segment.

Client lists

During the first nine months of 2015, CBIZ purchased five client lists, all of which are reported in the Employee Services practice group. Total consideration for these client lists was \$0.3 million in cash consideration, \$0.8 million in guaranteed future consideration and \$3.0 million in future consideration.

Change in contingent purchase price liability for previous acquisitions

During the nine months ended September 30, 2015, CBIZ decreased the fair value of the contingent purchase price liability related to prior acquisitions by \$3.1 million due to lower than originally projected future results of the acquired

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

businesses. This decrease is included in “Other income, net” in the accompanying Consolidated Statements of Comprehensive Income.

Contingent earnouts for previous acquisitions

During the nine months ended September 30, 2015, CBIZ paid \$7.8 million in cash and issued approximately 215,000 shares of CBIZ common stock.

13. Discontinued Operations and Divestitures

CBIZ has divested, through sale or closure, business operations that do not contribute to the Company’s long-term objectives for growth or that are not complementary to its target service offerings and markets. Divestitures are classified as discontinued operations provided they meet the criteria as provided in Financial Accounting Standards Board (“FASB”) Accounting Standard Update (“ASU”) No. 2014-08, “Reporting Discontinued Operations and Disclosures of Disposals of an Entity (Topic 360)” which was effective January 1, 2015.

Discontinued Operations

Revenue and results from operations of discontinued operations are separately reported as “Loss from operations of discontinued operations, net of tax” in the accompanying Consolidated Statements of Comprehensive Income. During the first nine months of 2016, CBIZ did not discontinue the operations of any of its businesses. During the same period in 2015, the loss on operations of discontinued operations represents the results from the operations of two small businesses under the Financial Services segment that were discontinued in December 2014 and subsequently sold during the nine months ended September 30, 2015.

Revenue and results from operations of discontinued operations for the three and nine months ended September 30, 2016 and 2015 were as follows (in thousands):

| | Three Months Ended September 30, 2016 | | Nine Months Ended September 30, 2015 | |
|---|--|---------|---|-----------|
| Revenue | \$— | \$308 | \$— | \$6,216 |
| Loss from discontinued operations before income tax | \$(219) | \$(859) | \$(707) | \$(1,852) |
| Income tax benefit | (86) | (298) | (286) | (626) |
| Loss from discontinued operations, net of tax | \$(133) | \$(561) | \$(421) | \$(1,226) |

Gains from the sale of discontinued operations are recorded as “Gain on disposal of discontinued operations, net of tax,” in the accompanying Consolidated Statements of Comprehensive Income. In addition, proceeds that are contingent

upon a divested operation's actual future performance are recorded as "Gain on disposal of discontinued operations, net of tax" in the period they are earned.

During the three and nine months ended September 30, 2016, CBIZ did not dispose of any discontinued operations. During the three and nine months ended September 30, 2015, CBIZ sold two small businesses within the Financial Services segment that were discontinued in December 2014.

For the three and nine months ended September 30, 2016 and 2015, gain of the disposal of discontinued operations was as follows (in thousands):

| | Three Months Ended September 30, 2016 | 2015 | Nine Months Ended September 30, 2016 | 2015 |
|---|--|----------|---|----------|
| Gain on disposal of discontinued operations, before | | | | |
| income tax | \$ — | \$ 1,381 | \$ — | \$ 1,510 |
| Income tax expense | — | 209 | — | 48 |
| Gain on disposal of discontinued operations, net of tax | \$ — | \$ 1,172 | \$ — | \$ 1,462 |

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

14. Segment Disclosures

CBIZ's business units have been aggregated into three practice groups: Financial Services, Employee Services and National Practices. The business units have been aggregated based on the following factors: similarity of the products and services provided to clients; similarity of the regulatory environment in which they operate; and similarity of economic conditions affecting long-term performance. The business units are managed along these segment lines. A general description of services provided by each practice group is provided in the table below.

| Financial Services | Employee Services | National Practices |
|---|--|--|
| <ul style="list-style-type: none"> • Accounting | <ul style="list-style-type: none"> • Employee Benefits | <ul style="list-style-type: none"> • Managed Networking and Hardware Services |
| <ul style="list-style-type: none"> • Tax | <ul style="list-style-type: none"> • Property & Casualty | <ul style="list-style-type: none"> • Health Care Consulting |
| <ul style="list-style-type: none"> • Government Health Care Consulting | <ul style="list-style-type: none"> • Retirement Plan Services | |
| <ul style="list-style-type: none"> • Financial Advisory | <ul style="list-style-type: none"> • Payroll Services | |
| <ul style="list-style-type: none"> • Valuation | <ul style="list-style-type: none"> • Life Insurance | |
| <ul style="list-style-type: none"> • Litigation Support | <ul style="list-style-type: none"> • Human Capital Services | |
| <ul style="list-style-type: none"> • Risk Advisory Services | <ul style="list-style-type: none"> • Compensation Consulting | |
| <ul style="list-style-type: none"> • Real Estate Advisory | <ul style="list-style-type: none"> • Executive Recruiting | |
| | <ul style="list-style-type: none"> • Actuarial Services | |

Corporate and Other. Included in “Corporate and Other” are operating expenses that are not directly allocated to the individual business units. These expenses are primarily comprised of certain health care costs, gains or losses attributable to assets held in the Company’s deferred compensation plan, share-based compensation, consolidation and integration charges, certain professional fees, certain advertising costs and other various expenses.

Accounting policies of the practice groups are the same as those described in Note 1 to the Annual Report on Form 10-K for the year ended December 31, 2015. Upon consolidation, intercompany accounts and transactions are eliminated, thus inter-segment revenue is not included in the measure of profit or loss for the practice groups. Performance of the practice groups is evaluated on operating income excluding those costs listed above, which are reported in “Corporate and Other.”

Segment information for the three months ended September 30, 2016 and 2015 was as follows (in thousands):

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Three Months Ended September 30, 2016
Corporate

| | Financial | Employee | National | and | |
|---|------------|-----------|-----------|-------------|------------|
| | Services | Services | Practices | Other | Total |
| Revenue | \$ 123,049 | \$ 68,979 | \$ 7,766 | \$— | \$ 199,794 |
| Operating expenses | 105,615 | 57,627 | 6,895 | 3,932 | 174,069 |
| Gross margin | 17,434 | 11,352 | 871 | (3,932) | 25,725 |
| Corporate general & admin | — | — | — | 8,679 | 8,679 |
| Operating income (loss) | 17,434 | 11,352 | 871 | (12,611) | 17,046 |
| Other income (expense): | | | | | |
| Interest expense | — | (12) | — | (1,748) | (1,760) |
| Gain on sale of operations, net | — | — | — | 329 | 329 |
| Other income, net | 10 | 62 | 1 | 2,559 | 2,632 |
| Total other income | 10 | 50 | 1 | 1,140 | 1,201 |
| Income (loss) from continuing operations before | | | | | |
| income tax expense | \$ 17,444 | \$ 11,402 | \$ 872 | \$(11,471) | \$ 18,247 |

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CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Three Months Ended September 30, 2015
Corporate

| | Financial | Employee | National | and | |
|---|-----------|----------|-----------|------------|-----------|
| | Services | Services | Practices | Other | Total |
| Revenue | \$118,354 | \$61,293 | \$7,455 | \$— | \$187,102 |
| Operating expenses | 101,597 | 50,754 | 6,644 | (499) | 158,496 |
| Gross margin | 16,757 | 10,539 | 811 | 499 | 28,606 |
| Corporate general & admin | — | — | — | 8,028 | 8,028 |
| Operating income (loss) | 16,757 | 10,539 | 811 | (7,529) | 20,578 |
| Other income (expense): | | | | | |
| Interest expense | — | (9) | — | (1,831) | (1,840) |
| Gain on sale of operations, net | — | — | — | 5 | 5 |
| Other income (expense), net | 93 | 173 | 2 | (2,635) | (2,367) |
| Total other income (expense) | 93 | 164 | 2 | (4,461) | (4,202) |
| Income (loss) from continuing operations before | | | | | |
| income tax expense | \$16,850 | \$10,703 | \$813 | \$(11,990) | \$16,376 |

Segment information for the nine months ended September 30, 2016 and 2015 was as follows (in thousands):

Nine Months Ended September 30, 2016
Corporate

| | Financial | Employee | National | and | |
|---|-----------|-----------|-----------|------------|-----------|
| | Services | Services | Practices | Other | Total |
| Revenue | \$398,112 | \$199,790 | \$23,145 | \$— | \$621,047 |
| Operating expenses | 326,099 | 167,651 | 20,777 | 11,655 | 526,182 |
| Gross margin | 72,013 | 32,139 | 2,368 | (11,655) | 94,865 |
| Corporate general & admin | — | — | — | 27,270 | 27,270 |
| Operating income (loss) | 72,013 | 32,139 | 2,368 | (38,925) | 67,595 |
| Other income (expense): | | | | | |
| Interest expense | — | (32) | — | (4,987) | (5,019) |
| Gain on sale of operations, net | — | — | — | 480 | 480 |
| Other income, net | 237 | 220 | 2 | 5,023 | 5,482 |
| Total other income | 237 | 188 | 2 | 516 | 943 |
| Income (loss) from continuing operations before | | | | | |
| income tax expense | \$72,250 | \$32,327 | \$2,370 | \$(38,409) | \$68,538 |

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Nine Months Ended September 30, 2015

Corporate

| | Financial | Employee | National | and | |
|---|-----------|-----------|-----------|-------------|-----------|
| | Services | Services | Practices | Other | Total |
| Revenue | \$378,857 | \$184,968 | \$22,185 | \$— | \$586,010 |
| Operating expenses | 312,560 | 153,524 | 19,894 | 6,499 | 492,477 |
| Gross margin | 66,297 | 31,444 | 2,291 | (6,499) | 93,533 |
| Corporate general & admin | — | — | — | 24,508 | 24,508 |
| Operating income (loss) | 66,297 | 31,444 | 2,291 | (31,007) | 69,025 |
| Other income (expense): | | | | | |
| Interest expense | — | (28) | — | (7,637) | (7,665) |
| Gain on sale of operations, net | — | — | — | 106 | 106 |
| Other income (expense), net | 193 | 371 | 3 | (1,201) | (634) |
| Total other income (expense) | 193 | 343 | 3 | (8,732) | (8,193) |
| Income (loss) from continuing operations before | | | | | |
| income tax expense | \$66,490 | \$31,787 | \$2,294 | \$(39,739) | \$60,832 |

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

15. New Accounting Pronouncements
Accounting Standards Adopted in 2016

In November 2015, the FASB issued ASU 2015-17, "Income Taxes (Topic 740) – Balance Sheet Reclassification of Deferred Taxes" ("ASU 2015-17"). ASU 2015-17 requires that deferred tax assets and liabilities be classified as noncurrent on the balance sheet. The current requirement that deferred tax liabilities and assets of a tax-paying component of an entity be offset and presented as a single amount is not affected by the amendments in this update. Effective January 1, 2016, the Company early adopted ASU 2015-17 on a prospective basis. As such, prior periods were not retrospectively adjusted. If ASU 2015-17 were adopted retrospectively, \$4.7 million would have been reclassified from "Deferred income taxes – current, net" (current asset) to "Deferred income taxes – non-current" (non-current liability) resulting in a net non-current deferred income tax liability of \$0.1 million in the accompanying Consolidated Balance Sheet at December 31, 2015.

In April 2015, FASB issued ASU No. 2015-03, "Interest – Imputation of Interest (Subtopic 835-30) – Simplifying the Presentation of Debt Issuance Costs" ("ASU 2015-03"). ASU 2015-03 requires that all costs incurred to issue debt be presented in the balance sheet as a direct reduction in the carrying value of debt, consistent with debt discounts, instead of being presented in the balance sheet as a deferred charge (i.e., an asset). The recognition and measurement guidance for debt issuance costs is not affected by ASU 2015-03. In August 2015, the FASB issued ASU No. 2015-15, "Interest – Imputation of Interest (Subtopic 835-30) – Presentation and Subsequent Measurement of Debt Issuance Costs Associated with Line-of-Credit Arrangements" ("ASU 2015-15"). ASU 2015-15 addresses the presentation and subsequent measurement of debt issuance costs related to line-of-credit arrangements, which was not addressed in ASU 2015-03. The recognition and measurement guidance for debt issuance costs is not affected by ASU 2015-15. The Company retrospectively adopted ASU 2015-03 and ASU 2015-15 effective January 1, 2016, which resulted in a reclassification of \$1.9 million of debt issuance costs related to our credit facility from "Other non-current assets" to "Bank debt" in the accompanying Consolidated Balance Sheets as of December 31, 2015.

In February 2015, FASB issued ASU No. 2015-02, "Consolidation (Topic 810) – Amendments to the Consolidation Analysis" ("ASU 2015-02") which changes the analysis that a reporting entity must perform to determine whether it should consolidate certain types of legal entities. The amendments in the standard affect limited partnerships and similar legal entities, evaluating fees paid to a decision maker or a service provider as a variable interest, the effect of fee arrangements on the primary beneficiary determination, the effect of related parties on the primary beneficiary determination, and certain investment funds. Effective January 1, 2016, the Company adopted the provisions of ASU 2015-02, which had no effect on the Company's consolidated financial statements.

Accounting Standards Not Yet Adopted

In March 2016, FASB issued ASU No. 2016-09, "Compensation – Stock Compensation (Topic 718) – Improvements to Employee Share-Based Payment Accounting" ("ASU 2016-09"). The objective of this amendment applies to several aspects of the accounting for share-based payment transactions, including the income tax consequences, classification of awards as either equity or liabilities, and classification on the statement of cash flows. The effective date of the amendment is for fiscal years beginning after December 31, 2016 and interim periods within that reporting period. We expect to adopt ASU 2016-09 in the fourth quarter of 2016. We expect the adoption of ASU 2016-09 to have an immaterial impact on our number of diluted shares, to decrease our provision for income taxes, and to eliminate the presentation of excess tax benefits as a financing inflow on our Consolidated Statements of Cash Flows. Further, we expect to make an accounting policy election to account for forfeitures of share-based compensation awards as they

occur. We do not expect the adoption of ASU 2016-09 to have any other material impacts on the Company's consolidated financial statements.

In February 2016, FASB issued ASU No. 2016-02, "Leases (Topic 842) – Amendments to the Financial Accounting Standards Board Accounting Standards Codification" ("ASU 2016-02"). Under ASU 2016-02, lessees will need to recognize a right-to-use asset and a lease liability for virtually all of their leases (other than leases that meet the definition of a short-term lease). For income statements purposes, a dual model was retained, requiring leases to be classified as either operating or finance. Operating leases will result in straight-line expense (similar to current operating leases) while finance leases will result in a front-loaded expense pattern (similar to current capital leases). ASU 2016-02 is effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years. Early adoption is permitted. The Company is currently evaluating the impact the adoption of this ASU will have on its consolidated financial statements, which we expect will be material to the Consolidated Balance Sheets.

CBIZ, INC. AND SUBSIDIARIES

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

In August 2015, FASB issued ASU No. 2015-14, “Revenue from Contracts with Customers (Topic 606) – Deferral of the Effective Date” (“ASU 2015-14”). ASU 2015-14 defers the effective date of ASU No. 2014-09, “Revenue from Contracts with Customers (Topic 606)” which was issued in May 2014 and requires an entity to recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services, by one year for all entities. It will be effective for annual periods beginning after December 15, 2017 for public companies. Early adoption is permitted but not before annual periods beginning after December 15, 2016. Entities have the option of using either a full retrospective or modified approach to adopt ASU 2015-14. In March, April and May 2016, the FASB issued additional ASUs clarifying certain aspects of ASU 2014-09. The core principle of ASU 2014-09 was not changed by the additional guidance. Although we expect to adopt ASU 2015-14 in fiscal year 2018, we continue to evaluate the impact that adoption of this ASU will have on the Company’s consolidated financial statements and disclosures.

In August 2016, the FASB issued ASU 2016-15, “Statement of Cash Flows (Topic 230) – Classification of Certain Cash Receipts and Cash Payments” (“ASU 2016-15”). ASU 2016-15 provides guidance for eight specific cash flow issues with the objective of reducing the existing diversity in practice. ASU 2016-15 is effective retrospectively for annual reporting periods beginning after December 15, 2017, including interim periods within those annual reporting periods. Early adoption is permitted. We are currently evaluating the impact of this ASU on our consolidated financial statements.

16. Subsequent Events

Subsequent to September 30, 2016 up to the date of this filing, CBIZ repurchased approximately 50 thousand shares in the open market at a total cost of approximately \$0.5 million under the Company’s current Rule 10b5-1 trading plan, which allows CBIZ to repurchase shares below a predetermined price per share.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Unless the context otherwise requires, references in this Quarterly Report on Form 10-Q to "CBIZ" or the "Company" shall mean CBIZ, Inc., a Delaware corporation, and its operating subsidiaries.

The following discussion is intended to assist in the understanding of CBIZ's financial position at September 30, 2016 and December 31, 2015, results of operations for the three and nine months ended September 30, 2016 and 2015, and cash flows for the nine months ended September 30, 2016 and 2015, and should be read in conjunction with the consolidated financial statements and related notes included elsewhere in this Quarterly Report on Form 10-Q and with the Company's Annual Report on Form 10-K for the year ended December 31, 2015. This discussion and analysis contains forward-looking statements and should also be read in conjunction with the disclosures and information contained in "Forward-Looking Statements" included elsewhere in this Quarterly Report on Form 10-Q and in "Risk Factors" included in the Annual Report on Form 10-K for the year ended December 31, 2015.

Overview

CBIZ provides professional business services, products and solutions that help its clients grow and succeed by better managing their finances and employees. These services are provided to businesses of various sizes, as well as individuals, governmental entities and not-for-profit enterprises throughout the United States and parts of Canada. CBIZ delivers its integrated services through three practice groups: Financial Services, Employee Services, and National Practices. See Note 14 to the accompanying consolidated financial statements for a general description of services provided by each practice group.

See the Annual Report on Form 10-K for the year ended December 31, 2015 for further discussion of CBIZ's business and strategies, as well as the external relationships and regulatory factors that currently impact the Company's operations.

Executive Summary

Revenue

Revenue for the three months ended September 30, 2016 increased \$12.7 million, or 6.8%, to \$199.8 million from \$187.1 million for the same period in 2015. The increase in revenue was attributable to newly acquired operations, net of divestitures, of \$10.9 million, or 5.8%. Same-unit revenue contributed \$1.8 million, or 1.0%.

Revenue for the nine months ended September 30, 2016 increased \$35.0 million, or 6.0%, to \$621.0 million from \$586.0 million for the same period in 2015. Revenue from newly acquired operations, net of divestitures, contributed \$20.3 million, or 3.5%. Same-unit revenue contributed \$14.7 million, or 2.5%.

Income from Continuing Operations

Income from continuing operations increased \$1.4 million, or 14.6%, to \$11.0 million during the three months ended September 30, 2016 compared to \$9.6 million during the same period in 2015.

Income from continuing operations increased \$5.4 million, or 15.1%, to \$41.2 million during the nine months ended September 30, 2016 compared to \$35.8 million during the same period in 2015.

Earnings Per Diluted Share from Continuing Operations

Earnings per diluted share from continuing operations were \$0.20 and \$0.18 for the three months ended September 30, 2016 and 2015, respectively. The fully diluted weighted average share count decreased by approximately 0.6 million shares to 53.8 million shares for the three months ended September 30, 2016 from 54.4 million shares during the same period in 2015.

Earnings per diluted share from continuing operations were \$0.77 and \$0.68 for the nine months ended September 30, 2016 and 2015, respectively. The fully diluted weighted average share count increased by approximately 1.0 million shares to 53.3 million shares for the nine months ended September 30, 2016 from 52.3 million shares for the same period in 2015.

Recent Accomplishments and Other Events

CBIZ 20th Anniversary

On September 13, 2016, the CBIZ management team rang the New York Stock Exchange (“NYSE”) opening bell to commemorate the Company’s 20th anniversary. Afterwards, an Analyst and Investor Day was hosted at the NYSE to introduce the CBIZ management team and present the Company’s growth strategy and industry trends.

Steven L. Gerard - National Association of Corporate Directors Board Leadership Fellow

On August 15, 2016, the National Association of Corporate Directors (“NACD”) recognized Steven L. Gerard, non-executive Chairman of the Board of CBIZ, as an NACD Board Leadership Fellow. The NACD Fellow is the highest level of credentialing for corporate directors and corporate governance professionals.

Acquisitions

During the third quarter of 2016, CBIZ completed one acquisition. As of the date of the filing of this Quarterly Report on Form 10-Q, CBIZ has completed four acquisitions and purchased six client lists during 2016.

Effective July 1, 2016, CBIZ acquired employee benefits consulting firm Ed Jacobs & Associates (“EJ&A”). EJ&A, located in Cleveland, Tennessee has more than 150 clients. Annualized revenue is estimated to be approximately \$2.1 million and will be recorded in the Employee Services practice group. The acquisition of EJ&A is a continuation of CBIZ’s commitment to build its Employee Benefits practice, which now represents over \$100.0 million in annual revenue for the Company.

For further discussion regarding acquisitions, see Note 12 to the accompanying consolidated financial statements.

Share Repurchases

CBIZ believes that repurchasing shares of its common stock under the Company’s Share Repurchase Program (the “Share Repurchase Plan”) is a prudent use of the Company’s financial resources, and that investing in its shares is an attractive use of capital and an efficient means to provide value to CBIZ shareholders.

During the nine months ended September 30, 2016, CBIZ repurchased approximately 0.7 million shares of its common stock at a total cost of approximately \$6.6 million under a Rule 10b5-1 trading plan, which allows the company to repurchase shares below a predetermined price per share.

Results of Operations – Continuing Operations

Revenue

The following tables summarize total revenue for the three and nine months ended September 30, 2016 and 2015 (in thousands except percentages).

| | Three Months Ended September 30, | | | | | |
|-------------------|----------------------------------|-------|------|-------|--------|--------|
| | % of | | % of | | \$ | % |
| | 2016 | Total | 2015 | Total | Change | Change |
| Same-unit revenue | | | | | | |

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| | | | | | | |
|-------------------------|-----------|--------|-----------|--------|----------|---------|
| Financial Services | \$122,465 | 61.3 % | \$117,962 | 63.0 % | \$4,503 | 3.8 % |
| Employee Services | 58,305 | 29.2 % | 61,293 | 32.8 % | (2,988) | (4.9)% |
| National Practices | 7,766 | 3.9 % | 7,455 | 3.9 % | 311 | 4.2 % |
| Total same-unit revenue | 188,536 | 94.4 % | 186,710 | 99.8 % | 1,826 | 1.0 % |
| Acquired businesses | 11,258 | 5.6 % | — | 0.0 % | 11,258 | |
| Divested operations | — | — | 392 | — | (392) | |
| Total revenue | \$199,794 | 100.0% | \$187,102 | 100.0% | \$12,692 | 6.8 % |

| | 2016 | | 2015 | | Change | Change |
|-------------------------|-----------|--------|-----------|--------|----------|--------|
| | Total | % of | Total | % of | | |
| Same-unit revenue | | | | | | |
| Financial Services | \$395,978 | 63.8 % | \$377,007 | 64.3 % | \$18,971 | 5.0 % |
| Employee Services | 179,739 | 28.9 % | 184,968 | 31.6 % | (5,229) | (2.8)% |
| National Practices | 23,145 | 3.7 % | 22,185 | 3.8 % | 960 | 4.3 % |
| Total same-unit revenue | 598,862 | 96.4 % | 584,160 | 99.7 % | 14,702 | 2.5 % |
| Acquired businesses | 22,188 | 3.6 % | — | 0.0 % | 22,188 | |
| Divested operations | (3) | — | 1,850 | 0.3 % | (1,853) | |
| Total revenue | \$621,047 | 100.0% | \$586,010 | 100.0% | \$35,037 | 6.0 % |

Same-unit revenue represents total revenue adjusted to reflect comparable periods of activity for acquisitions and divestitures. For example, for a business acquired on September 1, 2015, revenue for the month of September would be included in same-unit revenue for both years; revenue for the period January 1, 2016 through August 31, 2016 would be reported as revenue from acquired businesses. A detailed discussion of revenue by practice group is included under “Operating Practice Groups.”

Deferred Compensation Plan

CBIZ sponsors a deferred compensation plan, under which a CBIZ employee’s compensation deferral is held in a rabbi trust and invested accordingly as directed by the employee. Income and expenses related to the deferred compensation plan are included in “Operating expenses”, “Gross margin” and “Corporate general and administrative (“G&A”) expenses” and are directly offset by deferred compensation gains or losses in “Other income (expense), net” in the accompanying Consolidated Statements of Comprehensive Income. The deferred compensation plan has no impact on “Income from continuing operations before income tax expense.”

Operating Expenses

| | 2016 | | 2015 | | Change | Change |
|------------------------------------|-----------|--------|-----------|--------|----------|---------|
| | Total | % of | Total | % of | | |
| Three Months Ended September 30, | | | | | | |
| \$ % | | | | | | |
| (In thousands, except percentages) | | | | | | |
| Operating expenses | \$174,069 | 87.1 % | \$158,496 | 84.7 % | \$15,573 | 9.8 % |
| Operating expenses % of revenue | | | | | | 240 bps |
| Nine Months Ended September 30, | | | | | | |
| \$ % | | | | | | |
| (In thousands, except percentages) | | | | | | |
| Operating expenses | \$526,182 | 84.7 % | \$492,477 | 84.0 % | \$33,705 | 6.8 % |
| Operating expenses % of revenue | | | | | | 70 bps |

Three months ended September 30, 2016 compared to September 30, 2015. Operating expenses increased \$15.6 million, or 9.8%, in the third quarter of 2016 compared to the third quarter of 2015 primarily due to:

• Personnel costs increased \$8.4 million, or 6.7%, due to an increase in headcount including acquisitions and incentive-based compensation and merit increases. Acquisitions contributed approximately \$6.5 million to personnel costs. The increase in personnel costs is discussed in further detail under “Operating Practice Groups.”

• The deferred compensation plan contributed expense of \$2.1 million in the third quarter of 2016 compared to income of \$3.5 million during the same period in 2015 while occupancy costs contributed an increase of approximately \$1.0 million, or 10.5%, due to acquisitions.

• Operating expenses in the third quarter of 2016 include a reduction of \$0.8 million related to a state payroll tax incentive associated with an office relocation compared to a reduction of \$0.7 million for the same period in 2015. The \$0.7 million reduction was recorded in “Other income, net” during the third quarter of 2015, but was reclassified to “Operating expenses” to align the incentives with the expenses associated with the office relocation. The office relocation occurred in the third quarter of 2015.

• The remaining fluctuation consists of other operating expenses of which none are individually significant.

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Operating expenses, excluding the impact of the deferred compensation plan, would have been \$171.9 million and \$162.0 million, or 86.1% and 86.6% of revenue, for the third quarter of 2016 and 2015, respectively.

Nine months ended September 30, 2016 compared to September 30, 2015. Operating expenses increased \$33.7 million, or 6.8%, in the first nine months of 2016 compared to the same period in 2015 primarily due to:

• Personnel costs increased \$26.2 million, or 6.9%, and are attributable to the same factors as discussed above in the three month period. Acquisitions contributed approximately \$13.8 million to personnel costs.

• The deferred compensation plan contributed expense of \$3.7 million in the first nine months of 2016 compared to income of \$2.6 million while occupancy costs contributed an increase of approximately \$1.4 million, or 4.5%, due to acquisitions.

• Professional fees increased \$0.4 million, or 8.5%, due to legal fees incurred.

• Operating expenses include a reduction of \$2.4 million related to a state payroll tax incentive associated with an office relocation compared to a reduction of \$0.7 million for the same period in 2015, as discussed above in the three month period.

• The remaining fluctuation consists of other operating expenses of which none are individually significant.

Operating expenses, excluding the impact of the deferred compensation plan, would have been \$522.5 million and \$495.1 million, or 84.1% and 84.5% of revenue, for the first nine months of 2016 and 2015, respectively.

Gross Margin

| | Three Months Ended September 30, | | | |
|---------------------------|------------------------------------|----------|-----------|-----------|
| | \$ | | % | |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Gross margin | \$25,725 | \$28,606 | \$(2,881) | (10.1)% |
| Gross margin % of revenue | 12.9% | 15.3% | | (240) bps |

| | Nine Months Ended September 30, | | | |
|---------------------------|------------------------------------|----------|---------|---------|
| | \$ | | % | |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Gross margin | \$94,865 | \$93,533 | \$1,332 | 1.4% |
| Gross margin % of revenue | 15.3% | 16.0% | | 100 bps |

Three months ended September 30, 2016 compared to September 30, 2015. Gross margin decreased \$2.9 million, or 10.1%, in the third quarter of 2016 compared to the third quarter of 2015, but decreased as a percentage of revenue to 12.9% for the third quarter of 2016 compared to 15.3% for the same period in 2015. Gross margin in the third quarter of 2016 and 2015 includes income of \$0.8 million and \$0.7 million, respectively, related to a state payroll tax incentive associated with an office relocation as discussed above in "Operating expenses." The impact on gross margin by the individual practice groups is discussed in further detail under "Operating Practice Groups."

Gross margin, excluding the impact of the deferred compensation plan, would have been \$27.9 million and \$25.1 million, or 13.9% and 13.4% of revenue, for the third quarter of 2016 and 2015, respectively.

Nine months ended September 30, 2016 compared to September 30, 2015. Gross margin increased \$1.3 million, or 1.4%, in the first nine months of 2016 compared to the same period in 2015. Gross margin in the first nine months of 2016 and 2015 includes income of \$2.4 million and \$0.7 million, respectively, related to a state payroll tax incentive associated with an office relocation as discussed above in “Operating expenses.” The impact on gross margin by the individual practice groups is discussed in further detail under “Operating Practice Groups.”

Gross margin, excluding the impact of the deferred compensation plan, would have been \$98.5 million and \$90.9 million, or 15.9% and 15.5% of revenue, for the first nine months of 2016 and 2015, respectively.

Corporate G&A Expenses

| | Three Months Ended September 30, | | | |
|---------------------------|------------------------------------|---------|--------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| G&A expenses | \$8,679 | \$8,028 | \$ 651 | 8.1 % |
| G&A expenses % of revenue | 4.4 % | 4.3 % | | 10 bps |

| | Nine Months Ended September 30, | | | |
|---------------------------|------------------------------------|----------|----------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| G&A expenses | \$27,270 | \$24,508 | \$ 2,762 | 11.3 % |
| G&A expenses % of revenue | 4.4 % | 4.2 % | — | 30 bps |

Three months ended September 30, 2016 compared to September 30, 2015. G&A expenses increased \$0.7 million, or 8.1%, in the third quarter of 2016 compared to the third quarter of 2015 primarily due to:

- The deferred compensation plan contributed expense of \$0.3 million in the third quarter compared to income of \$0.4 million during the same period in 2015. Personnel costs remained flat at \$4.8 million in the third quarter of 2016 and 2015. The remaining fluctuation consists of other G&A expenses of which none are individually significant. G&A expenses, excluding the impact of the deferred compensation plan, would have been \$8.4 million and \$8.4 million, or 4.2% and 4.5% of revenue, for the third quarter of 2016 and 2015, respectively.

Nine months ended September 30, 2016 compared to September 30, 2015. G&A expenses increased \$2.8 million, or 11.3%, in the first nine months of 2016 compared to the same period in 2015 primarily due to:

- Personnel costs increased \$1.2 million, or 8.0%, due to incentive compensation and merit increases.
- The deferred compensation plan contributed expense of \$0.6 million in the first nine months of 2016 compared to income of \$0.4 million during the same period in 2015.
- Also contributing to the increase in G&A expense was an increase in professional fees of \$0.2 million, or 5.4%, primarily due to an increase in legal fees incurred.
- The remaining fluctuation consists of other G&A expenses of which none are individually significant. G&A expenses, excluding the impact of the deferred compensation plan, would have been \$26.7 million and \$24.9 million, or 4.3% and 4.2% of revenue, for the first nine months of 2016 and 2015, respectively.

Other Income (Expense), Net

| | Three Months Ended September 30, | | | |
|--|----------------------------------|------|--------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |

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| | (In thousands, except percentages) | | | |
|---------------------------------|------------------------------------|-----------|---------|-----------|
| Interest expense | \$(1,760) | \$(1,840) | \$80 | (4.3)% |
| Gain on sale of operations, net | 329 | 5 | 324 | NM |
| Other income (expense), net | 2,632 | (2,367) | 4,999 | (211.2)% |
| Total other expense, net | \$1,201 | \$(4,202) | \$5,403 | NM |

Nine Months Ended September 30,
\$ %

| | 2016 | 2015 | Change | Change |
|---------------------------------|------------------------------------|-----------|---------|-----------|
| | (In thousands, except percentages) | | | |
| Interest expense | \$(5,019) | \$(7,665) | \$2,646 | (34.5)% |
| Gain on sale of operations, net | 480 | 106 | 374 | NM |
| Other income, net | 5,482 | (634) | 6,116 | (964.7)% |
| Total other expense, net | \$943 | \$(8,193) | \$9,136 | NM |

Three months ended September 30, 2016 compared to September 30, 2015

Interest Expense

Interest expense for the third quarter of 2016 and 2015 remained flat at \$1.8 million. The average debt balance increased quarter-over-quarter at \$231.8 million and \$204.7 million, respectively. The weighted average interest rate related to the credit facility was 2.53% for the third quarter of 2016. During the same period in 2015, the combined weighted average interest rate for the credit facility and 2010 Notes was 3.19%. The 4.875% Convertible Senior Subordinated Notes (the "2010 Notes") which matured during the fourth quarter of 2015 had an interest rate of 7.50% and were settled with funds available under the credit facility.

Gain on Sale of Operations, Net

The \$0.3 million year-over-year increase in gain on sale of operations, net was attributable to a client list sale during the third quarter of 2016 under the Employee Services practice group.

Other Income (Expense), Net

Other income (expense), net was income of \$2.6 million during the third quarter of 2016 compared to expense of \$2.4 million during the same period in 2015. This \$5.0 million increase was primarily attributable to:

- The deferred compensation plan contributed income of \$2.4 million during the third quarter of 2016 compared to expense of \$3.9 million for the same period in 2015.
- Adjustments to the fair value of the Company's contingent purchase price liability related to prior acquisitions contributed income of \$0.2 million during the third quarter of 2016 compared to income of \$1.6 million for the same period in 2015.

Nine months ended September 30, 2016 compared to September 30, 2015

Interest Expense

Interest expense for the nine months ended September 30, 2016 was \$5.0 million compared to \$7.7 million for the same period in 2015. The average debt balance increased year-over-year at \$234.6 million and \$220.4 million, respectively. The weighted average interest rate related to the credit facility was 2.43% for the nine months ended September 30, 2016. During the same period in 2015, the combined weighted average interest rate for the credit facility and 2010 Notes was 3.95%. The 2010 Notes matured during the fourth quarter of 2015 as discussed above in the three month period.

Gain on Sale of Operations, Net

The \$0.4 million year-over-year increase in gain on sale of operations, net was attributable to the same factors as discussed above in the three month period.

Other Income, Net

Other income, net was income of \$5.5 million during the nine months ended September 30, 2016 compared to expense of \$0.6 million during the same period in 2015. This \$6.1 million increase was primarily attributable to:

- The deferred compensation plan contributed income of \$4.3 million during the first nine months of 2016 compared to expense of \$3.0 million for the same period in 2015.

• Adjustments to the fair value of the Company's contingent purchase price liability related to prior acquisitions contributed income of \$0.9 million during the first nine months of 2016 compared to income of \$3.1 million for the same period in 2015.

• The Company incurred a non-operating charge of \$0.8 million from the early retirement of the 2010 Notes during the nine months ended September 30, 2015.

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Income Tax Expense

| | Three Months Ended September 30, | | | |
|--------------------|------------------------------------|---------|--------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Income tax expense | \$7,260 | \$6,787 | \$ 473 | 7.0 % |
| Effective tax rate | | | | (160) |
| | 39.8 % | 41.4 % | | bps |

| | Nine Months Ended September 30, | | | |
|--------------------|------------------------------------|----------|----------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Income tax expense | \$27,366 | \$25,055 | \$ 2,311 | 9.2 % |
| Effective tax rate | | | | (130) |
| | 39.9 % | 41.2 % | | bps |

Three months ended September 30, 2016 compared to September 30, 2015. Income tax expense from continuing operations for the three months ended September 30, 2016 increased to \$7.3 million from \$6.8 million for the third quarter of 2015. The effective tax rate for the third quarter of 2016 was 39.8%, compared to an effective tax rate of 41.4% for the comparable period in 2015. The decrease in the effective tax rate primarily relates to a lower effective state tax rate compared to the same period in 2015 and the settlement of certain state tax audits during the quarter.

Nine months ended September 30, 2016 compared to September 30, 2015. Income tax expense from continuing operations for the nine months ended September 30, 2016 increased to \$27.4 million from \$25.1 million for the nine months ended September 30, 2015. The effective tax rate for the nine months ended September 30, 2016 was 39.9%, compared to an effective tax rate of 41.2% for the same period in 2015. The decrease in the effective tax rate primarily relates to a lower effective state tax rate compared to the same period in 2015 and the settlement of certain tax audits during the nine months ended September 30, 2016.

Operating Practice Groups

CBIZ delivers its integrated services through three practice groups: Financial Services, Employee Services and National Practices. A description of these groups' operating results and factors affecting their businesses is provided below.

Financial Services

| | Three Months Ended September 30, | | | |
|--|----------------------------------|------|----|---|
| | 2016 | 2015 | \$ | % |

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| | | | Change | Change | |
|----------------------|---------------------------------------|-------------------|-----------------|------------|----------|
| | (In thousands, except per share data) | | | | |
| Revenue | | | | | |
| Same-unit | \$ 122,465 | \$ 117,962 | \$ 4,503 | 3.8 | % |
| Acquired businesses | 584 | — | 584 | | |
| Divested businesses | — | 392 | (392) | | |
| Total revenue | \$ 123,049 | \$ 118,354 | \$ 4,695 | 4.0 | % |
| Operating expenses | 105,615 | 101,597 | 4,018 | 4.0 | % |
| Gross margin | \$ 17,434 | \$ 16,757 | \$ 677 | 4.0 | % |
| Gross margin percent | 14.2 | % | 14.2 | % | |

| | Nine Months Ended September 30, | | | |
|----------------------|------------------------------------|------------------|-----------------|--------------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Revenue | | | | |
| Same-unit | \$395,978 | \$377,007 | \$18,971 | 5.0 % |
| Acquired businesses | 2,137 | — | 2,137 | |
| Divested businesses | (3) | 1,850 | (1,853) | |
| Total revenue | \$398,112 | \$378,857 | \$19,255 | 5.1 % |
| Operating expenses | 326,099 | 312,560 | 13,539 | 4.3 % |
| Gross margin | \$72,013 | \$66,297 | \$5,716 | 8.6 % |
| Gross margin percent | 18.1 % | 17.5 % | | |

Three months ended September 30, 2016 compared to September 30, 2015

Revenue

The increase in same-unit revenue was primarily the result of an increase from those units that provide national services, which increased 7.7%, as well as those units that provide traditional accounting and tax related services, which increased 1.7%, respectively.

The increase in same-unit revenue from those units that provide national services was primarily attributable to:

- Project work and growth in the governmental health care compliance business,
- Commissions received from the real estate advisory business,
- Growth in the services provided by the risk and advisory practice.

The increase in same-unit revenue from those units that provide traditional accounting and tax related services was primarily a result of moderate price increases.

The growth in revenue from acquisitions was provided by Millimaki located in San Diego, California, which was acquired effective January 1, 2016. The revenue from divestitures was from a unit located in Wichita, Kansas that offered accounting and tax services.

CBIZ provides a range of services to affiliated CPA firms under joint referral and administrative service agreements (“ASAs”). Fees earned by CBIZ under the ASAs are recorded as revenue in the accompanying Consolidated Statements of Comprehensive Income and were approximately \$33.2 million and \$32.3 million for the three months ended September 30, 2016 and 2015, respectively.

Operating Expenses

The largest components of operating expenses for the Financial Services practice group are personnel costs, occupancy costs, and travel and related costs, which represent 90.6% and 89.0% of total operating expenses and 77.8% and 76.4% of total revenue for the third quarter of 2016 and 2015, respectively.

Personnel costs were \$84.7 million and \$80.5 million, or 68.9% and 68.0% of revenue, for the third quarter of 2016 and 2015, respectively. The \$4.2 million increase is a result of a 4.1% increase in headcount, along with increases in

incentive compensation and merit increases.

oThe acquisition of Millimaki contributed approximately \$0.4 million to the increase in personnel costs.

Occupancy costs were \$7.1 million and \$6.7 million, or 5.8% and 5.6% of revenue, for the third quarter of 2016 and 2015, respectively, while travel and related costs were \$3.9 million and \$3.3 million, or 3.1% and 2.8% of revenue, for the third quarter of 2016 and 2015, respectively.

Nine months ended September 30, 2016 compared to September 30, 2015

Revenue

The revenue from units that provide national services increased 8.8% due to the same factors as discussed above in the three month period. The revenue from units that provide traditional accounting and tax related services increased 3.4% due to an increase in billable hours of 1.7% and moderate price increases on services performed for the nine months

ended September 30, 2016. The growth in revenue from acquisitions and the revenue from divestitures was attributable to the same factors as discussed above in the three month period.

Fees earned by CBIZ under the ASAs are recorded as revenue in the accompanying Consolidated Statements of Comprehensive Income and were approximately \$117.4 million and \$109.9 million for the nine months ended September 30, 2016 and 2015, respectively.

Operating Expenses

Personnel costs, occupancy costs, and travel and related costs represent 90.6% and 89.5% of total operating expenses and 74.2% and 73.8% of total revenue for the nine months ended September 30, 2016 and 2015, respectively.

Personnel costs were \$263.2 million and \$248.7 million, or 66.1% and 65.6% of revenue, for the nine months ended September 30, 2016 and 2015, respectively. The \$14.6 million increase was attributable to the same factors as discussed above in the three month period. Headcount increased 4.4% year-over-year.

The acquisition of Millimaki contributed approximately \$1.3 million to the increase in personnel costs.

Occupancy costs were \$20.4 million and \$20.2 million, or 5.1% and 5.3% of revenue, for the nine months ended September 30, 2016 and 2015, respectively, while travel and related costs were \$11.6 million and \$10.7 million, or 2.9% and 2.8% of revenue, for the nine months ended September 30, 2016 and 2015, respectively.

Employee Services

| | Three Months Ended September 30, | | | |
|----------------------|------------------------------------|----------|-----------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Revenue | | | | |
| Same-unit | \$58,305 | \$61,293 | \$(2,988) | (4.9)% |
| Acquired businesses | 10,674 | — | 10,674 | |
| Total revenue | \$68,979 | \$61,293 | \$7,686 | 12.5% |
| Operating expenses | 57,627 | 50,754 | 6,873 | 13.5% |
| Gross margin | \$11,352 | \$10,539 | \$813 | 7.7% |
| Gross margin percent | 16.5% | 17.2% | | |

| | Nine Months Ended September 30, | | | |
|----------------------|------------------------------------|-----------|-----------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Revenue | | | | |
| Same-unit | \$179,739 | \$184,968 | \$(5,229) | (2.8)% |
| Acquired businesses | 20,051 | — | 20,051 | |
| Total revenue | \$199,790 | \$184,968 | \$14,822 | 8.0% |
| Operating expenses | 167,651 | 153,524 | 14,127 | 9.2% |
| Gross margin | \$32,139 | \$31,444 | \$695 | 2.2% |
| Gross margin percent | 16.1% | 17.0% | | |

Three months ended September 30, 2016 compared to September 30, 2015

Revenue

The decrease in same-unit revenue was primarily the result of decreases in the Company's employee benefit group, retirement plan services and human capital services.

Employee benefits revenue decreased \$1.1 million, or 4.3%, primarily due to lower carrier bonuses and retention rates in the third quarter of 2016 compared to the third quarter of 2015.

Retirement plan services revenue decreased \$0.9 million, or 8.4%, primarily due to large actuarial projects in 2015 that did not recur in 2016, while human capital services revenue decreased \$0.8 million, or 28.8%, due to fewer recruiting projects in the third quarter of 2016 compared to the same period in 2015.

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The growth in revenue from acquisitions was provided by:

- Pension Resource Group, Inc., a niche pension administration firm in Woodstock, Georgia, that was acquired effective October 1, 2015;
- The Cottonwood Group, an actuarial and advisory firm in Overland Park, Kansas, that was acquired effective December 1, 2015;
- The Savitz Organization, an actuarial and advisory firm in Philadelphia, Pennsylvania, that was acquired effective April 1, 2016;
- Flex-Pay Business Services, Inc.; a payroll company in Winston-Salem, North Carolina, that was acquired effective June 1, 2016 and
- Ed Jacobs & Associates; an employee benefit group in Cleveland, TN, that was acquired effective July 1, 2016.

Operating Expenses

The largest components of operating expenses for the Employee Services practice group are personnel costs, including commissions paid to third party brokers, and occupancy costs, which represent 81.4% and 81.7% of total operating expenses and 68.0% and 67.7% of total revenue for the third quarter of 2016 and 2015, respectively.

• Excluding \$6.1 million in costs related to acquisitions, personnel costs decreased approximately \$1.3 million, primarily due to decreased commissions paid to producers relating to the decreased revenue in the employee benefit groups, retirement plan services and human capital services.

• Occupancy costs were \$3.9 million and \$3.3 million, or 5.7% and 5.3% of revenue, for the third quarter of 2016 and 2015, respectively. The increase in occupancy costs was primarily due to business acquisitions. Nine months ended September 30, 2016 compared to September 30, 2015

Revenue

The same-unit revenue decrease associated with the Company's retirement plan services revenue of \$2.6 million, or 8.5%, the Company's human capital services revenue of \$2.1 million, or 28.6%, and the Company's employee benefit group of \$0.5 million, or 0.7% are all attributable to the same factors as discussed above in the three month period.

The growth in revenue from acquisitions was attributable to the same acquisitions discussed above in the three month period, as well as Model Consulting, Inc., an employee benefits broker located in Philadelphia, Pennsylvania, that was acquired effective March 1, 2015.

Operating Expenses

Personnel costs, including commissions paid to third party brokers, and occupancy costs, represent 82.0% and 81.5% of total operating expenses and 68.8% and 67.7% of total revenue for the nine months ended September 30, 2016 and 2015, respectively.

• Excluding \$12.5 million in costs related to acquisitions, personnel costs decreased approximately \$1.5 million, primarily due to the same factors as discussed above in the three month period.

• Occupancy costs were \$11.1 million and \$9.9 million, or 5.6% and 5.3% of revenue, for the nine months ended September 30, 2016 and 2015, respectively due to the same factors as discussed above in the three month period. National Practices

Three Months Ended September 30,

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| | | | \$ | % | |
|----------------------|------------------------------------|---------|--------|--------|---|
| | 2016 | 2015 | Change | Change | |
| | (In thousands, except percentages) | | | | |
| Same-unit revenue | \$7,766 | \$7,455 | \$ 311 | 4.2 | % |
| Operating expenses | 6,895 | 6,644 | 251 | 3.8 | % |
| Gross margin | \$871 | \$811 | \$ 60 | 7.4 | % |
| Gross margin percent | 11.2 % | 10.9 % | | | |

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| | Nine Months Ended September 30, | | | |
|----------------------|------------------------------------|----------|--------|--------|
| | | | \$ | % |
| | 2016 | 2015 | Change | Change |
| | (In thousands, except percentages) | | | |
| Same-unit revenue | \$23,145 | \$22,185 | \$ 960 | 4.3 % |
| Operating expenses | 20,777 | 19,894 | 883 | 4.4 % |
| Gross margin | \$2,368 | \$2,291 | \$ 77 | 3.4 % |
| Gross margin percent | 10.2 % | 10.3 % | | |

Three and nine months ended September 30, 2016 compared to September 30, 2015

The National Practices group is primarily comprised of a cost-plus contract with CBIZ's largest client (Edward Jones) and CBIZ's health care consulting business. Revenues from the Edward Jones business accounted for approximately 70.0% of the National Practice group's revenue, with the health care consulting business accounting for the remaining revenue.

The increase in revenue was primarily due to new projects in 2016 associated with the cost-plus contract with Edward Jones. Operating expenses increased due to an increase in personnel costs under both the Edward Jones business and health care consulting business.

Financial Condition

Total assets were \$1.1 billion at September 30, 2016, an increase of \$0.1 million versus December 31, 2015. Current assets of \$383.3 million exceeded current liabilities of \$248.8 million by \$134.5 million at September 30, 2016.

Accounts receivable, net, were \$194.4 million at September 30, 2016, an increase of \$40.8 million from December 31, 2015, and days sales outstanding ("DSO") from continuing operations was 86 days, 72 days and 85 days at September 30, 2016, December 31, 2015 and September 30, 2015, respectively. DSO represents accounts receivable, net and unbilled revenue (net of realization adjustments) at the end of the period, divided by trailing twelve month daily revenue. CBIZ provides DSO data because such data is commonly used as a performance measure by analysts and investors and as a measure of the Company's ability to collect on receivables in a timely manner.

Funds held for clients of \$133.7 million and \$171.5 million at September 30, 2016 and December 31, 2015, respectively, primarily relate to CBIZ's payroll services business. The balances in these accounts fluctuate with the timing of cash receipts and the related cash payments. Client fund obligations can differ from funds held for clients due to changes in the market values of the underlying investments. The nature of these accounts is further described in Note 1 to the consolidated financial statements included in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2015.

Goodwill and other intangible assets, net, increased by \$40.2 million at September 30, 2016 from December 31, 2015. This increase is comprised of net additions to goodwill of \$30.9 million and additions to intangible assets of \$21.6 million resulting from acquisitions, offset by \$12.3 million of amortization.

Assets of the deferred compensation plan represent participant deferral accounts and are directly offset by deferred compensation plan obligations. Assets of the deferred compensation plan were \$70.8 million and \$64.2 million at September 30, 2016 and December 31, 2015, respectively. The increase in assets of the deferred compensation plan of \$6.6 million consisted of net participant contributions of \$2.3 million and an increase in the fair value of the investments of \$4.3 million for the nine months ended September 30, 2016. The plan is described in further detail in

the Company's Annual Report on Form 10 K for the year ended December 31, 2015.

Contingent purchase price liabilities (current and non-current) are comprised of purchase price liabilities that arise from business acquisitions. The net increase of \$9.1 million in the contingent liabilities during 2016 (current and non-current) was due to:

- \$17.8 million in contingent liabilities from current year business acquisitions and \$1.2 million in stock price adjustments related to prior acquisitions.

- These increases were offset by decreases of \$5.7 million in cash payments, \$2.2 million in stock payments and \$2.0 million in subsequent measurement adjustments.

Bank debt amounts due on CBIZ's credit facility increased \$13.8 million to \$219.6 million at September 30, 2016 from \$205.8 million at December 31, 2015. This increase was primarily attributable to additional borrowings for use in acquisitions.

Stockholders' equity increased by \$46.8 million to \$474.7 million at September 30, 2016 from \$427.9 million at December 31, 2015. The increase was primarily attributable to:

- Net income of \$40.8 million,
- CBIZ stock award programs which contributed \$10.2 million,
- Issuance of \$3.8 million in CBIZ common stock related to business acquisitions and contingent payments related to prior acquisitions,
- These increases were partially offset by \$8.0 million related to the repurchase of 0.8 million shares of CBIZ common stock.

Liquidity

Our principal sources of liquidity are cash generated from operating activities and financing activities. Our cash flows from operating activities are driven primarily by our operating results and changes in our working capital requirements and our cash flows from financing activities are dependent upon our ability to access credit or other capital. We historically maintain low cash levels and apply any available cash to pay down the outstanding debt balance.

CBIZ experiences a significant use of cash to fund working capital requirements during the first quarter of each fiscal year. This is primarily due to the seasonal accounting and tax services period under the Financial Services practice group. Accounts receivable balances increase in response to the increase in first quarter revenue generated by the Financial Services practice group. A significant amount of this revenue is billed and collected in subsequent quarters. Upon completion of the seasonal accounting and tax services period, cash provided by operations during the remaining three quarters of the fiscal year substantially exceed the use of cash in the first quarter of the fiscal year.

The following table summarizes CBIZ's cash flows from operating, investing and financing activities for the nine months ended September 30, 2016 and 2015 (in thousands):

| | Nine Months Ended September 30, | |
|---|------------------------------------|----------|
| | 2016 | 2015 |
| Net cash provided by operating activities - continuing operations | \$34,390 | \$26,193 |
| Net cash provided by (used in) operating activities - discontinued operations | 507 | (417) |
| Net cash provided by operating activities | 34,897 | 25,776 |
| Net cash provided by investing activities - continuing operations | 35,164 | 57,527 |
| Net cash provided by investing activities - discontinued operations | — | 2,694 |
| Net cash provided by investing activities | 35,164 | 60,221 |
| Net cash used in financing activities | (70,397) | (85,136) |
| Net (decrease) increase in cash and cash equivalents | \$(336) | \$861 |

Cash and cash equivalents decreased by \$0.4 million from \$0.9 million at December 31, 2015, to \$0.5 million at September 30, 2016.

Operating Activities

Cash flows from operating activities represent net income adjusted for certain non-cash items and changes in assets and liabilities.

Net cash provided by operating activities was \$34.9 million and \$25.8 million, respectively, for the nine months ended September 30, 2016 and 2015. This \$9.1 million net increase in cash provided by operating activities was primarily attributable to:

- o \$4.7 million increase in net income,

- o \$2.5 million net increase in non-cash adjustments to net income compared to the same period in 2015, primarily consisting of deferred income taxes, adjustments to the contingent earnout liability, amortization on the discount of convertible notes and deferred financing fees and bad debt expense, net of recoveries.

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Investing Activities

CBIZ's investing activities generally consist of payments for business acquisitions and client lists, purchases of capital equipment and net activity related to funds held for clients. Capital expenditures consisted of investments in technology, leasehold improvements and purchases of furniture and equipment.

Net cash provided by investing activities was \$35.2 million and \$60.2 million for the nine months ended September 30, 2016 and 2015, respectively. This \$25.0 million net decrease in cash provided by investing activities was attributable to:

- o \$28.7 million net increase in cash used for business acquisitions mainly attributable to Savitz and Flex-Pay, partially offset by a \$3.3 million net decrease in capital expenditures compared to the same period in 2015.

Financing Activities

CBIZ's financing cash flows typically consist of net borrowing and payment activity related to the credit facility, the issuance and repayment of debt instruments, repurchases of CBIZ common stock, payments of contingent consideration on business acquisitions, net change in client fund obligations, and proceeds from the exercise of stock options.

Net cash used in financing activities was \$70.4 million and \$85.1 million for the nine months ended September 30, 2016 and 2015, respectively. This \$14.7 million net decrease in cash used in financing activities was primarily due to the:

- o Repurchase of shares of CBIZ common stock at a cost of approximately \$6.7 million and the purchase of shares withheld for tax purposes of approximately \$1.3 million for the nine months ended September 30, 2016. For the same period in 2015, CBIZ repurchased its common stock at a cost of approximately \$35.2 million and purchased shares withheld for tax purposes at a cost of approximately \$1.3 million.
- o \$16.4 million net decrease related to the early extinguishment of the 2010 Notes during the nine months ended September 30, 2015.
- o Partially offset by \$29.8 million in net payments under the credit facility.

Capital Resources

Credit Facility

At September 30, 2016, CBIZ had \$219.6 million outstanding under the credit facility as well as letters of credit and performance guarantees totaling \$2.3 million. Available funds under the credit facility, based on the terms of the commitment, were approximately \$99.0 million at September 30, 2016.

The credit facility provided flexibility to refinance the Company's 2010 Notes which matured on October 1, 2015, enabled the Company to lower its borrowing costs and allows for the allocation of funds for future strategic initiatives, including acquisitions and the repurchase of CBIZ common stock.

For further discussion regarding debt and financing arrangements, see Note 5 to the accompanying consolidated financial statements.

Debt Covenant Compliance

Under the credit facility, CBIZ is required to meet certain financial covenants with respect to (i) total leverage ratio and (ii) a minimum fixed charge coverage ratio. CBIZ is in compliance with its covenants as of September 30, 2016. CBIZ's ability to service its debt and to fund future strategic initiatives will depend upon its ability to generate cash in the future.

Interest Expense

Interest expense related to the credit facility was \$1.8 million and \$1.0 million during the third quarter of 2016 and 2015, respectively, and \$5.0 million and \$3.2 million for the nine months ended September 30, 2016 and 2015, respectively. Interest expense related to the 2010 Notes was \$1.0 million during the third quarter of 2015 and \$4.6 million during the nine months ended September 30, 2015. The 2010 Notes matured during the fourth quarter of 2015.

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Acquisitions

CBIZ acquired four businesses and six client lists during the nine months ended September 30, 2016. For further details on acquisitions, see Note 12 to the accompanying consolidated financial statements.

Share Repurchases

CBIZ believes that repurchasing shares of its common stock under the Share Repurchase Program (the “Share Repurchase Plan”) is a prudent use of the Company’s financial resources, and that investing in its shares is an attractive use of capital and an efficient means to provide value to CBIZ shareholders.

During the nine months ended September 30, 2016, CBIZ repurchased approximately 0.7 million shares of its common stock at a total cost of approximately \$6.7 million under a Rule 10b5-1 trading plan, which allows the company to repurchase shares below a predetermined price per share.

On February 11, 2016, CBIZ’s Board of Directors authorized the purchase of up to 5.0 million shares of CBIZ common stock. The Company’s Share Repurchase Program may be suspended or discontinued at any time and expires on April 1, 2017. The shares may be purchased in open market, privately negotiated transactions or Rule 10b5-1 trading plan purchases in accordance with SEC rules. The Company’s management will determine the timing and amount of the transactions based on its evaluation of market conditions and other factors.

Off-Balance Sheet Arrangements

CBIZ maintains administrative service agreements with independent CPA firms (as described more fully in the Annual Report on Form 10-K for the year ended December 31, 2015), which qualify as variable interest entities. The accompanying consolidated financial statements do not reflect the operations or accounts of variable interest entities as the impact is not material to the financial condition, results of operations, or cash flows of CBIZ.

CBIZ provides guarantees of performance obligations for a CPA firm with which CBIZ maintains an administrative service agreement. Potential obligations under the guarantees expired on June 30, 2016 and were \$0.9 million at December 31, 2015. CBIZ recognized a liability for the fair value of the obligations undertaken in issuing these guarantees. The liability at December 31, 2015 is recorded as other current liabilities in the accompanying Consolidated Balance Sheets.

CBIZ provides letters of credit to landlords (lessors) of its leased premises in lieu of cash security deposits, which totaled \$2.3 million at September 30, 2016 and December 31, 2015. In addition, CBIZ provides license bonds to various state agencies to meet certain licensing requirements. The amount of license bonds outstanding at September 30, 2016 and December 31, 2015 totaled \$2.4 million and \$2.3 million, respectively.

CBIZ has various agreements under which it may be obligated to indemnify the other party with respect to certain matters. Generally, these indemnification clauses are included in contracts arising in the normal course of business under which the Company customarily agrees to hold the other party harmless against losses arising from a breach of representations, warranties, covenants or agreements, related to matters such as title to assets sold and certain tax matters. Payment by CBIZ under such indemnification clauses is generally conditioned upon the other party making a claim. Such claims are typically subject to challenge by CBIZ and to dispute resolution procedures specified in the particular contract. Further, CBIZ’s obligations under these agreements may be limited in terms of time and/or amount and, in some instances, CBIZ may have recourse against third parties for certain payments made by CBIZ. It is not possible to predict the maximum potential amount of future payments under these indemnification agreements due to the conditional nature of CBIZ’s obligations and the unique facts of each particular agreement. Historically, CBIZ has not made any payments under these agreements that have been material individually or in the aggregate. As of September 30, 2016, CBIZ was not aware of any material obligations arising under indemnification agreements that

would require payment.

Critical Accounting Policies

The Securities and Exchange Commission (“SEC”) defines critical accounting policies as those that are most important to the portrayal of a company’s financial condition and results and that require management’s most difficult, subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. There have been no material changes to CBIZ’s critical accounting policies from the information provided in Part II, Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations,” under the heading Critical Accounting Policies in the Annual Report on Form 10-K for the year ended December 31, 2015.

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New Accounting Pronouncements

See Note 15 to the accompanying consolidated financial statements entitled "Recent Accounting Pronouncements" for a discussion of recently issued accounting pronouncements.

Forward-Looking Statements

This Quarterly Report on Form 10-Q contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). All statements other than statements of historical fact included in this Quarterly Report, including without limitation, "Management's Discussion and Analysis of Financial Condition and Results of Operations" regarding CBIZ's financial position, business strategy and plans and objectives for future performance are forward-looking statements. You can identify these statements by the fact that they do not relate strictly to historical or current facts. Forward-looking statements are commonly identified by the use of such terms and phrases as "intends," "believes," "estimates," "expects," "projects," "anticipates," "foreseeable future," "seeks," and words or phrases of similar import in connection with any discussion of future operating or financial performance. In particular, these include statements relating to future actions, future performance or results of current and anticipated services, sales efforts, expenses, and financial results. From time to time, the Company also may provide oral or written forward-looking statements in other materials the Company releases to the public. Any or all of the Company's forward-looking statements in this Quarterly Report on Form 10-Q and in any other public statements that the Company makes, are subject to certain risks and uncertainties that could cause actual results to differ materially from those projected. Such forward-looking statements can be affected by inaccurate assumptions the Company might make or by known or unknown risks and uncertainties. Should one or more of these risks or assumptions materialize, or should the underlying assumptions prove incorrect, actual results may vary materially from those anticipated, estimated or projected.

Such risks and uncertainties include, but are not limited to:

- CBIZ's ability to adequately manage its growth;
- CBIZ's dependence on the services of its CEO and other key employees;
- competitive pricing pressures;
- general business and economic conditions;
- changes in governmental regulation and tax laws affecting its operations;
 - reversal or decline in the current trend of outsourcing business services;
- revenue seasonality or fluctuations in and collectability of receivables;
- liability for errors and omissions of the Company's businesses;
- regulatory investigations and future regulatory activity (including without limitation inquiries into compensation arrangements within the insurance brokerage industry);
- reliance on information processing systems and availability of software licenses; and
- volatility in our stock price.

Consequently, no forward-looking statement can be guaranteed. A more detailed description of risk factors may be found in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2015. Except as required by the federal securities laws, CBIZ undertakes no obligation to publicly update forward-looking statements, whether as a result of new information, future events or otherwise. You are advised, however, to consult any further disclosures the Company makes on related subjects in its filings with the SEC, such as quarterly, periodic and annual reports.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

CBIZ's floating rate debt under its credit facility exposes the Company to interest rate risk. Interest rate risk results when the maturity or repricing intervals of interest-earning assets and interest-bearing liabilities are different. A change in the Federal Funds Rate, or the reference rate set by Bank of America, N.A., would affect the rate at which CBIZ could borrow funds under its credit facility. CBIZ's balance outstanding under its credit facility at September 30, 2016 was \$219.6 million, of which \$60.0 million is subject to CBIZ's interest rate swaps. \$158.1 million is not subject to such interest rate swaps. If market rates were to increase or decrease 100 basis points from the levels at September 30, 2016, interest expense would increase or decrease approximately \$1.6 million annually.

CBIZ does not engage in trading market risk sensitive instruments. CBIZ periodically uses interest rate swaps to manage interest rate risk exposure. The interest rate swaps effectively modify the Company's exposure to interest rate risk, primarily through converting portions of its floating rate debt under the credit facility to a fixed rate basis. These agreements involve the receipt or payment of floating rate amounts in exchange for fixed rate interest payments over the life of the agreements without an exchange of the underlying principal amounts.

At September 30, 2016, CBIZ had four interest rate swaps with notional values of \$10.0 million, \$15.0 million, \$25.0 million and \$10.0 million, and maturity tenors of 2, 3 and 5 and 5 years, respectively. Management will continue to evaluate the potential use of interest rate swaps as it deems appropriate under certain operating and market conditions. CBIZ does not enter into derivative instruments for trading or speculative purposes.

In connection with CBIZ's payroll business, funds held for clients are segregated and invested in short-term investments, such as corporate and municipal bonds. In accordance with the Company's investment policy, all investments carry an investment grade rating at the time of the initial investment. At each respective balance sheet date, these investments are adjusted to fair value with fair value adjustments being recorded to other comprehensive income or loss and reflected in the accompanying Consolidated Statements of Comprehensive Income for the respective period. If an adjustment is deemed to be other-than-temporarily impaired due to credit loss, then the adjustment is recorded to "Other income (expense), net" in the accompanying Consolidated Statements of Comprehensive Income. See Notes 7 and 8 to the accompanying consolidated financial statements for further discussion regarding these investments and the related fair value assessments.

Item 4. Controls and Procedures

(a) Disclosure Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Management has evaluated the effectiveness of the Company's disclosure controls and procedures ("Disclosure Controls") as of the end of the period covered by this report. This evaluation ("Controls Evaluation") was done with the participation of CBIZ's Chairman and Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"). Disclosure Controls are controls and other procedures of an issuer that are designed to ensure that information required to be disclosed by the Company in the reports that CBIZ files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Disclosure Controls include, without limitation, controls and procedures designed to ensure that information required to be disclosed by CBIZ in the reports that it files under the Exchange Act is accumulated and communicated to management, including the CEO and CFO as appropriate, to allow timely decisions regarding required disclosure.

Limitations on the Effectiveness of Controls

Management, including the Company's CEO and CFO, does not expect that its Disclosure Controls or its internal control over financial reporting ("Internal Controls") will prevent all error and all fraud. Although CBIZ's Disclosure Controls are designed to provide reasonable assurance of achieving their objective, a control system, no matter how well conceived and operated, can provide only reasonable, but not absolute, assurance that the objectives of a control system are met. Further, any control system reflects limitations on resources, and the benefits of a control system must be considered relative to its costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within CBIZ have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of a control. A design of a control

system is also based upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, controls may become inadequate because of changes in conditions, or the degree of compliance with the policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and may not be detected.

Conclusions

The Company's Disclosure Controls are designed to provide reasonable assurance of achieving their objectives and, based upon the Controls Evaluation, the Company's CEO and CFO have concluded that as of the end of the period covered by this report, CBIZ's Disclosure Controls were effective at that reasonable assurance level.

(b) Internal Control over Financial Reporting

There was no change in the Company’s Internal Controls that occurred during the quarter ended September 30, 2016 that has materially affected, or is reasonably likely to materially affect, CBIZ’s Internal Controls.

PART II – OTHER INFORMATION

Item 1. Legal Proceedings

Information regarding certain legal proceedings in which CBIZ is involved is incorporated by reference from Note 6 – Commitments and Contingencies, Notes to the Company’s Consolidated Financial Statements in Part I, Item I of this Form 10-Q.

Item 1A. Risk Factors

In addition to the other information set forth in this Quarterly Report, you should carefully consider the factors discussed under “Risk Factors” in the Company’s Annual Report on Form 10-K for the year ended December 31, 2015 as filed with the SEC. These risks could materially and adversely affect the business, financial condition and results of operations CBIZ.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

(c) Issuer purchases of equity securities

Periodically, CBIZ’s Board of Directors authorizes a Share Repurchase Plan, which allows the Company to purchase shares of its common stock in the open market or in a privately negotiated transaction according to SEC rules. On February 11, 2016, CBIZ’s Board of Directors authorized a Share Repurchase Plan that authorized the purchase of up to 5.0 million shares of CBIZ common stock to be obtained in open market, privately negotiated transactions, or Rule 10b5-1 trading plan purchases. The Share Repurchase Plan was effective beginning April 1, 2016 and expires one year from the effective date. The Share Repurchase Plan does not obligate CBIZ to acquire any specific number of shares and may be suspended at any time.

Shares repurchased during the three months ended September 30, 2016 (reported on a trade-date basis) are summarized in the table below (in thousands, except per share data).

| Third Quarter Purchases (1) | Issuer Purchases of Equity Securities | | |
|-----------------------------|--|--|--|
| | Total Number of Shares Purchased as | Average Price Paid Per Share | Total Number of Shares Purchased That |

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| | Purchased | Share | Part of Publicly | May Yet Be |
|----------------------------------|-----------|----------|------------------|--------------------------|
| | (2) | (3) | Announced Plan | Purchased Under the Plan |
| | | | (2) | (4) |
| July 1 – July 31, 2016 | — | \$ — | — | 4,834 |
| August 1 – August 31, 2016 | 1 | \$ 11.61 | 1 | 4,833 |
| September 1 – September 30, 2016 | 11 | \$ 11.07 | 11 | 4,822 |
| Third quarter purchases | 12 | \$ 11.10 | 12 | |

- (1) CBIZ has utilized, and may utilize in the future, a Rule 10b5-1 trading plan to allow for repurchases by the Company during periods when it would not normally be active in the trading market due to regulatory restrictions. Under the Rule 10b5-1 trading plan, CBIZ was able to repurchase shares below a pre-determined price per share. Additionally, the maximum number of shares that may be purchased by the Company each day is governed by Rule 10b-18 under the Exchange Act.
- (2) Includes shares withheld from employees to satisfy certain tax obligations due in connection with restricted stock granted under the 2002 Amended and Restated CBIZ, Inc. 2014 Stock Incentive Plan.
- (3) Average price paid per share includes fees and commissions.
- (4) Effective April 1, 2016, the shares available to be repurchased was reset to 5.0 million pursuant to the Share Repurchase Plan authorized on February 11, 2016, which will expire one year from the effective date. Amounts in this column represent the shares available to be repurchased, pursuant to the Share Repurchase Plan.

According to the terms of CBIZ's new credit facility, CBIZ is not permitted to declare or make any dividend payments, other than dividend payments made by one of its wholly owned subsidiaries to the parent company. See Note 8 to the consolidated financial statements in the Annual Report on Form 10-K for the year ended December 31, 2015 for a description of working capital restrictions and limitations on the payment of dividends.

Item 3. Defaults Upon Senior Securities

Not applicable.

Item 4. Mine Safety Disclosures

Not applicable.

Item 5. Other Information

Not applicable.

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Item 6. Exhibits

- 10.1 Employment Agreement by and between the Company and Jerome P. Grisko, Jr., dated September 1, 2016 (filed as Exhibit 10.1 to the Company's Report on Form 8-K, File No. 001-32961, dated September 8, 2016, and incorporated herein by reference).
- 31.1 Certification of President and Chief Executive Officer Pursuant to Section 302 of the Sarbanes Oxley Act of 2002.
*
- 31.2 Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
*
- 32.1 Certification of Chief Executive Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
**
- 32.2 Certification of Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
**
- 101 The following materials from CBIZ, Inc.'s Quarterly Report on Form 10-Q for the quarter ended September 30, 2016, formatted in XBRL (eXtensible Business Reporting Language); (i) Consolidated Balance Sheets at September 30, 2016 and December 31, 2015, (ii) Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2016 and 2015, (iii) Consolidated Statements of Stockholders' Equity for the nine months ended September 30, 2016 and the year ended December 31, 2015; (iv) Consolidated Statements of Cash Flows for the nine months ended September 30, 2016 and 2015, and (v) Notes to the Consolidated Financial Statements.
*

*Indicates documents filed herewith.

**Indicates document furnished herewith.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CBIZ, Inc.
(Registrant)

Date: November 1, 2016 By: /s/ Ware H. Grove
Ware H. Grove
Chief Financial Officer
Duly Authorized Officer and Principal Financial Officer