SMART ONLINE INC Form 10-Q August 12, 2010

#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

# FORM 10-Q

(Mark One)

x Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended June 30, 2010

OR

" Transition report pursuant to Section 13 of 15(d) of the Securities Exchange Act of 1934

Commission File Number: 001-32634

SMART ONLINE, INC. (Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)

4505 Emperor Blvd., Ste. 320 Durham, North Carolina (Address of principal executive offices) 95-4439334 (I.R.S. Employer Identification No.)

> 27703 (Zip Code)

(919) 765-5000 (Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days: Yes x No<sup>--</sup>

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if

any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

•••

Accelerated filer "

Non-accelerated filer " (Do not check if a smaller reporting company) Smaller reporting company x

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes " No x

As of August 6, 2010, there were approximately 18,342,543 shares of the registrant's common stock, par value \$0.001 per share, outstanding.

# SMART ONLINE, INC.

## FORM 10-Q For the Quarterly Period Ended June 30, 2010

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## PART I – FINANCIAL INFORMATION

## Item 1. Financial Statements

# SMART ONLINE, INC. BALANCE SHEETS

| ASSETS  | June 30,<br>2010<br>(unaudited) |              | De | ecember 31,<br>2009 |  |
|---|---------------------------------|--------------|----|---------------------|--|
| Current Assets:   |                                 |              |    |                     |  |
| Cash and cash equivalents   | \$                              | 22,316       | \$ | 119,796             |  |
| Accounts receivable, net  | φ                               | 22,310       | φ  | 13,056              |  |
| Prepaid expenses  |                                 | 203,939      |    | 240,840             |  |
| Total current assets  |                                 | 203,939      |    | 373,692             |  |
| Property and equipment, net   |                                 | 220,233      |    | 258,450             |  |
|   |                                 | 416,235      |    | 450,782             |  |
| Capitalized software, net<br>Note Receivable, non-current                           |                                 | 410,233      |    | 430,782             |  |
| Prepaid expenses, non-current   |                                 | 36,900       |    | - 110,700           |  |
| Intangible assets, net  |                                 | 150,000      |    | 150,000             |  |
| Other assets  |                                 | 150,000      |    | 2,496               |  |
| TOTAL ASSETS  | \$                              | 1,057,712    | \$ | 1,346,120           |  |
| LIABILITIES AND STOCKHOLDERS' EQUITY (DEFICIT)                                      | ψ                               | 1,037,712    | ψ  | 1,540,120           |  |
| Current liabilities   |                                 |              |    |                     |  |
| Accounts payable  | \$                              | 334,739      | \$ | 518,309             |  |
| Notes payable (See Note 3)  | Ψ                               | 2,154,328    | Ψ  | 1,964,281           |  |
| Deferred revenue (See Note 2)   |                                 | 34,803       |    | 40,115              |  |
| Accrued liabilities - Nouri   |                                 | 1,400,000    |    | 1,802,379           |  |
| Accrued liabilities (See Note 2)  |                                 | 2,693,953    |    | 2,623,959           |  |
| Total current liabilities   |                                 | 6,617,823    |    | 6,949,043           |  |
| Long-term liabilities:  |                                 | 0,017,025    |    | 0,919,015           |  |
| Long-term nationales.<br>Long-term portion of notes payable (See Note 3)            |                                 | 11,224,189   |    | 9,785,255           |  |
| Deferred revenue (See Note 2)   |                                 | 2,750        |    | 5,601               |  |
| Total long-term liabilities   |                                 | 11,226,939   |    | 9,790,856           |  |
| Total liabilities   |                                 | 17,844,762   |    | 16,739,899          |  |
| Commitments and contingencies (See Note 7)  |                                 | 17,011,702   |    | 10,757,077          |  |
| Stockholders' equity (deficit):   |                                 |              |    |                     |  |
| Preferred stock, 0.001 par value, 5,000,000 shares authorized, no shares issued and |                                 |              |    |                     |  |
| outstanding at June 30, 2010 and December 31, 2009                                  |                                 |              |    |                     |  |
| Common Stock, \$.001 par value, 45,000,000 shares authorized, 18,342,543 and        |                                 |              |    |                     |  |
| 18,332,542 shares Issued and Outstanding at June 30, 2010 and December 31, 2009     |                                 |              |    | 18,333              |  |
| respectively.   |                                 | 18,343       |    | 10,000              |  |
| Additional paid-in capital  |                                 | 67,048,479   |    | 67,036,836          |  |
| Accumulated deficit   |                                 | (83,853,872) |    | (82,448,948)        |  |
| Total Stockholders' Equity (Deficit)  |                                 | (16,787,050) |    | (15,163,779)        |  |
| TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY (DEFICIT)                                | \$                              | 1,057,712    |    | 1,346,120           |  |

The accompanying notes are an integral part of these financial statements.

## SMART ONLINE, INC. STATEMENTS OF OPERATIONS (unaudited)

|                                   | Three Months Ended |             |               | Six Months Ended |               |             | Ended         |             |
|-----------------------------------|--------------------|-------------|---------------|------------------|---------------|-------------|---------------|-------------|
|                                   | Jur                | ne 30, 2010 | June 30, 2009 |                  | June 30, 2010 |             | June 30, 2009 |             |
| REVENUES:                         |                    |             |               |                  |               |             |               |             |
| Subscription fees                 | \$                 | 123,146     | \$            | 209,820          | \$            | 259,404     | \$            | 451,602     |
| Professional service fees         |                    | 7,050       |               | 79,726           |               | 69,825      |               | 198,499     |
| License fees                      |                    | 70,850      |               | 11,250           |               | 158,650     |               | 22,500      |
| Hosting fees                      |                    | 37,722      |               | 33,045           |               | 81,994      |               | 105,255     |
| Other revenue                     |                    | 20,950      |               | 36,806           |               | 53,745      |               | 74,478      |
| Total revenues                    |                    | 259,718     |               | 370,647          |               | 623,618     |               | 852,334     |
| COST OF REVENUES                  |                    | 336,310     |               | 202,333          |               | 702,244     |               | 694,934     |
| GROSS PROFIT (LOSS)               |                    | (76,592)    |               | 168,314          |               | (78,626)    |               | 157,400     |
| OPERATING EXPENSES:               |                    |             |               |                  |               |             |               |             |
| General and administrative        |                    | 389,469     |               | 862,050          |               | 1,061,888   |               | 1,757,643   |
| Sales and marketing               |                    | 179,640     |               | 216,780          |               | 332,275     |               | 516,318     |
| Research and development          |                    | 10,380      |               | 226,950          |               | 42,385      |               | 503,826     |
| Loss on impairment of assets      |                    | -           |               | 438,228          |               | -           |               | 438,228     |
| Total operating expenses          |                    | 579,489     |               | 1,744,008        |               | 1,436,548   |               | 3,216,015   |
| LOSS FROM OPERATIONS              |                    | (656,081)   |               | (1,575,694)      |               | (1,515,174) |               | (3,058,615) |
| OTHER INCOME (EXPENSE):           |                    |             |               |                  |               |             |               |             |
| Interest expense, net             |                    | (233,025)   |               | (158,343)        |               | (443,720)   |               | (286,342)   |
| Gain on legal settlements, net    |                    | 401,107     |               | -                |               | 553,970     |               | 6,000       |
| Gain on disposal of assets        |                    | -           |               |                  |               | -           |               | 10,267      |
| Total other expense               |                    | 168,082     |               | (158,343)        |               | 110,250     |               | (270,075)   |
| NET LOSS                          | \$                 | (487,999)   | \$            | (1,734,037)      | \$            | (1,404,924) | \$            | (3,328,690) |
| NET LOSS PER COMMON SHARE:        |                    |             |               |                  |               |             |               |             |
| Basic and fully diluted           | \$                 | (0.03)      | \$            | (0.09)           | \$            | (0.08)      | \$            | (0.18)      |
| WEIGHTED-AVERAGE NUMBER OF SHARES |                    |             |               |                  |               |             |               |             |
| USED IN COMPUTING NET LOSS PER    |                    |             |               |                  |               |             |               |             |
| COMMON SHARE                      |                    |             |               |                  |               |             |               |             |
| Basic and fully diluted           | 1                  | 18,342,543  |               | 18,333,122       |               | 18,342,543  |               | 18,333,122  |

The accompanying notes are an integral part of these financial statements.

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## SMART ONLINE, INC. STATEMENTS OF CASH FLOWS (unaudited)

|   | Six Months<br>Ended<br>June 30, 2010 | Six Months<br>Ended<br>June 30, 2009 |
|---|--------------------------------------|--------------------------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES:                                       | ,                                    |                                      |
| Net Loss  | \$ (1,404,924)                       | \$ (3,328,690)                       |
| Adjustments to reconcile net loss to net cash used in operating activities: |                                      |                                      |
| Depreciation and amortization   | 69,046                               | 328,525                              |
| Bad debt expense  | 249,760                              | 421,922                              |
| Stock-based compensation expense  | 11,642                               | 82,483                               |
| Loss on impairment of intangible assets                                     | -                                    | 438,228                              |
| Gain on disposal of assets  | -                                    | (10,267)                             |
| Changes in assets and liabilities:  |                                      |                                      |
| Accounts receivable   | (185,426)                            | 173,983                              |
| Notes receivable  | (51,278)                             | (1,420,581)                          |
| Prepaid expenses  | 110,701                              | 132,796                              |
| Other assets  | 2,496                                | (350)                                |
| Deferred revenue  | (8,163)                              | (88,522)                             |
| Accounts payable  | (183,570)                            | 1,884,427                            |
| Accrued and other expenses  | (332,385)                            | 15,672                               |
| Net cash used in operating activities                                       | (1,722,101)                          | (1,370,374)                          |
|   |                                      |                                      |
| CASH FLOWS FROM INVESTING ACTIVITIES:                                       |                                      |                                      |
| Purchases of furniture and equipment  | (4,372)                              | (14,565)                             |
| Capitalized software  | -                                    | (212,824)                            |
| Proceeds from sale of furniture and equipment                               | -                                    | 45,361                               |
| Net Cash used in Investing Activities                                       | (4,372)                              | (182,028)                            |
|   |                                      |                                      |
| CASH FLOWS FROM FINANCING ACTIVITIES:                                       |                                      |                                      |
| Repayments on notes payable   | (2,991,573)                          | (3,734,867)                          |
| Debt borrowings   | 4,620,566                            | 5,301,379                            |
| Net cash provided by (used in) financing activities                         | 1,628,993                            | 1,566,512                            |
|   |                                      |                                      |
| NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS                        | (97,480)                             | 14,110                               |
| CASH AND CASH EQUIVALENTS,  |                                      |                                      |
| BEGINNING OF PERIOD   | 119,796                              | 18,602                               |
| CASH AND CASH EQUIVALENTS, END OF PERIOD                                    | \$ 22,316                            | \$ 32,712                            |
|   |                                      |                                      |
| Supplemental disclosures of cash flow information:                          |                                      |                                      |
| Cash paid during the period for:  |                                      |                                      |
| Interest  | \$ 467,489                           | \$ 173,818                           |
| Taxes   | \$                                   | \$ 10                                |
| Supplemental schedule of non-cash financing activities:                     |                                      |                                      |
| Conversion of debt to equity  | \$ -                                 | \$ -                                 |
|   |                                      |                                      |

The accompanying notes are an integral part of these financial statements.

#### SMART ONLINE, INC. NOTES TO FINANCIAL STATEMENTS (unaudited)

#### 1. SUMMARY OF BUSINESS AND SIGNIFICANT ACCOUNTING POLICIES

Description of Business - Smart Online, Inc. (the "Company") was incorporated in the State of Delaware in 1993. The Company develops and markets software products and services (One Biz®) targeted to small businesses that are delivered via a Software-as-a-Service ("SaaS") model. The Company sells its SaaS products and services primarily through private-label marketing partners. In addition, the Company provides sophisticated and complex website consulting and development services, primarily in the e-commerce retail and direct-selling organization industries. The Company maintains a website that offers additional information about these capabilities as well as certain corporate information at www.smartonline.com.

Basis of Presentation - The financial statements as of and for the three and six months ended June 30, 2010 and 2009 included in this Quarterly Report on Form 10-Q are unaudited. The balance sheet as of December 31, 2009 is obtained from the audited financial statements as of that date. The accompanying statements should be read in conjunction with the audited financial statements and related notes, together with management's discussion and analysis of financial condition and results of operations, contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2009 filed with the Securities and Exchange Commission (the "SEC") on April 15, 2010 (the "2009 Annual Report").

The financial statements have been prepared in accordance with accounting principles generally accepted in the United States ("U.S. GAAP"). In the opinion of the Company's management, the unaudited statements in this Quarterly Report on Form 10-Q include all normal and recurring adjustments necessary for the fair presentation of the Company's statement of financial position as of June 30, 2010, and its results of operations for the three and six months ended June 30, 2010 and 2009. The results for the three and six months ended June 30, 2010 are not necessarily indicative of the results to be expected for the fiscal year ending December 31, 2010.

The accompanying financial statements have been prepared on a going concern basis, which contemplates the realization of assets and the satisfaction of liabilities in the normal course of business. During the three and six months ended June 30, 2010 and 2009, the Company incurred net losses as well as negative cash flows, was involved in a class action lawsuit (See Note 7, "Commitments and Contingencies," in the 2009 Annual Report), and had deficiencies in working capital. These factors indicate that the Company may be unable to continue as a going concern.

The financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts or the amounts or classification of liabilities that might be necessary should the Company be unable to continue as a going concern. As of August 10, 2010, the Company has a commitment from its convertible secured subordinated noteholders to purchase up to an additional \$3.8 million in convertible notes upon approval and call by the Company's Board of Directors. There can be no assurance that, if the noteholders do not purchase the \$3.8 million in convertible notes, the Company will be able to obtain alternative funding. There can be no assurance that the Company's efforts to raise capital or increase revenue will be successful. If these efforts are unsuccessful, the Company may have to cease operations and liquidate the business. The Company's future plans include the continued development and marketing of the Loyalty Clicks platform for not-for profit organizations, the development of additional new products and applications, and further enhancement of its existing small-business applications and tools. The Company's continuation as a going concern depends upon its capability to generate sufficient cash flows to meet its obligations on a timely basis, to obtain additional financing as may be required, and ultimately to attain profitable operations and positive cash flows.

Significant Accounting Policies - In the opinion of the Company's management, the significant accounting policies used for the three and six months ended June 30, 2010 are consistent with those used for the year ended December 31, 2009. Accordingly, please refer to the 2009 Annual Report for the Company's significant accounting policies.

Use of Estimates - The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions in the Company's financial statements and notes thereto. Significant estimates and assumptions made by management include the determination of the provision for income taxes, the fair market value of stock awards issued, and the period over which revenue is generated. Actual results could differ materially from those estimates.

Fair Value of Financial Instruments - US GAAP requires disclosures of fair value information about financial instruments, whether or not recognized in the balance sheet, for which it is practicable to estimate that value. Due to the short period of time to maturity, the carrying amounts of cash equivalents, accounts receivable, accounts payable, accrued liabilities, and notes payable reported in the financial statements approximate the fair value.

Reclassifications - Certain prior year and comparative period amounts have been reclassified to conform to current year presentation. These reclassifications had no effect on previously reported net income or stockholders' equity.

Segments - Segmentation is based on an entity's internal organization and reporting of revenue and operating income based upon internal accounting methods commonly referred to as the "management approach." Operating segments are defined as components of an enterprise about which separate financial information is available that is evaluated regularly by the chief operating decision maker in deciding how to allocate resources and in assessing performance. The Company's chief operating decision maker is its Chief Executive Officer, who reviews financial information presented on a consolidated basis. Accordingly, the Company has determined that it has a single reporting segment and operating unit structure.

Concentration of Credit Risk - Financial instruments that potentially subject the Company to concentrations of credit risk consist primarily of cash and accounts receivable. At times, cash balances may exceed the Federal Deposit Insurance Corporation ("FDIC") insurable limits. See Note 6, "Major Customers and Concentration of Credit Risk," for further discussion of risk within accounts receivable.

Allowance for Doubtful Accounts - The Company maintains an allowance for doubtful accounts for estimated losses resulting from the inability, failure, or refusal of its customers to make required payments. The need for an allowance for doubtful accounts is evaluated based on specifically identified amounts that management believes to be potentially uncollectible. If actual collections experience changes, revisions to the allowance may be required.

Additionally, from time to time the Company, as part of its negotiated contracts, has granted extended payment terms to its strategic partners. As payments become due under the terms of the contract, they are invoiced and reclassified as accounts receivable. During the second quarter of 2008, the Company entered into a web services agreement with a direct-selling organization customer that provided for extended payment terms related to both professional services and the grant of a software license. During the third quarter of 2008, this customer began experiencing cash flow difficulties and has since significantly slowed its payments to the Company. In addition, the Company entered into a web services agreement with a real estate services customer in the third quarter of 2007 that called for contractual payments against a note receivable upon delivery and acceptance of a custom application. The customer has not made payments as per the revised agreements reached in December 2009.

Based on these criteria, management determined that at June 30, 2010, an allowance for doubtful accounts of \$1,072,071 was required, comprising the full outstanding balance of the direct-selling organization customer's account and contract receivable and the entire real estate services customer's note receivable.

Intangible Assets - Intangible assets consist primarily of assets obtained through the acquisitions of Computility, Inc. ("Computility") and iMart Incorporated ("iMart") in 2005 and include customer bases, acquired technology, non-compete agreements, trademarks, and trade names. The Company also owns several copyrights and trademarks related to products, names, and logos used throughout its non-acquired product lines. All assets are amortized on a straight-line basis over their estimated useful lives with the exception of the iMart trade name, which is deemed by management to have an indefinite life and is not amortized. These assets are re-evaluated on a quarterly basis and the values are revised based upon current US GAAP pronouncements.

Revenue Recognition - The Company derives revenue primarily from subscription fees charged to customers accessing its SaaS applications; professional service fees, consisting primarily of consulting and custom software development; the perpetual or term licensing of software platforms or applications; and hosting and maintenance services. These arrangements may include delivery in multiple-element arrangements if the customer purchases a combination of products and/or services. Because the Company licenses, sells, leases, or otherwise markets computer software, it uses the residual method pursuant to US GAAP. This method allows the Company to recognize revenue for a delivered element when such element has vendor specific objective evidence ("VSOE") of the fair value of the delivered element. If VSOE cannot be determined or maintained for an element, it could impact revenues as all or a portion of the revenue from the multiple-element arrangement may need to be deferred.

If multiple-element arrangements involve significant development, modification, or customization or if it is determined that certain elements are essential to the functionality of other elements within the arrangement, revenue is deferred until all elements necessary to the functionality are provided by the Company to a customer. The determination of whether the arrangement involves significant development, modification, or customization could be complex and require the use of judgment by management.

Under US GAAP, provided the arrangement does not require significant development, modification, or customization, revenue is recognized when all of the following criteria have been met:

- 1. persuasive evidence of an arrangement exists
- 2. delivery has occurred
- 3. the fee is fixed or determinable
- 4. collection is probable

If at the inception of an arrangement the fee is not fixed or determinable, revenue is deferred until the arrangement fee becomes due and payable. If collectability is deemed not probable, revenue is deferred until payment is received or collection becomes probable, whichever is earlier. The determination of whether fees are collectible requires judgment of management, and the amount and timing of revenue recognition may change if different assessments are made.

Under the provisions of US GAAP, consulting, website design fees, and application development services are accounted for separately from the license of associated software platforms when these services have value to the customer and there is objective and reliable evidence of fair value of each deliverable. When accounted for separately, revenues are recognized as the services are rendered for time and material contracts, and when milestones are achieved and accepted by the customer for fixed-price or long-term contracts. The majority of the Company's consulting service and custom software development contracts are on a time and material basis and are typically billed monthly based upon standard professional service rates.

Application development services are typically fixed in price and of a longer term. As such, they are accounted for as long-term construction contracts that require revenue recognition to be based on estimates involving total costs to complete and the stage of completion. The assumptions and estimates made to determine the total costs and stage of completion may affect the timing of revenue recognition, with changes in estimates of progress to completion and costs to complete accounted for as cumulative catch-up adjustments. If the criteria for revenue recognition on construction-type contracts are not met, the associated costs of such projects are capitalized and included in costs in excess of billings on the balance sheet until such time that revenue recognition is permitted.

Subscription fees primarily consist of sales of subscriptions through private-label marketing partners to end users. The Company typically has a revenue-share arrangement with these marketing partners in order to encourage them to market the Company's products and services to their customers. Subscriptions are generally payable on a monthly basis and are typically paid via credit card of the individual end user. Any payments received in advance of the subscription period are accrued as deferred revenue and amortized over the subscription period. The Company recognizes certain revenue on a gross basis in accordance with US GAAP, when services are provided directly by the Company to end users and revenue-share arrangements exist with its marketing partners.

Because its customers generally do not have the contractual right to take possession of the software it licenses or markets at any time, the Company recognizes revenue on hosting and maintenance fees as the services are provided in accordance with US GAAP.

Deferred Revenue - Deferred revenue consists of billings or payments received in advance of revenue recognition, and it is recognized as the revenue recognition criteria are met. Deferred revenue also includes certain professional service fees and license fees where all the criteria of US GAAP were not met. Deferred revenue that will be recognized over the succeeding 12-month period is recorded as current and the remaining portion is recorded as non-current.

Cost of Revenues - Cost of revenues primarily is composed of costs related to third-party hosting services, salaries and associated costs of customer support and professional services personnel, credit card processing, depreciation of computer hardware and software used in revenue-producing activities, domain name and e-mail registrations, and allocated development expenses and general and administrative overhead.

The Company allocates development expenses to cost of revenues based on time spent by development personnel on revenue-producing customer projects and support activities. The Company allocates general and administrative overhead such as rent and occupancy expenses, depreciation, general office expenses, and insurance to all departments based on headcount. As such, general and administrative overhead expenses are reflected in cost of revenues and each operating expense category.

Stock-Based Compensation - Total stock-based compensation expense recognized under US GAAP provisions during the three and six months ended June 30, 2010 was \$8,095 and \$11,656 respectively of which \$2,850 and \$2,850 related to the issuance of restricted stock and \$5,245 and \$8,806 was expense associated with stock options for the respective three and six month period. Total stock-based compensation expense during the three and six months ended June 30, 2009 was \$29,339 and \$82,483 respectively, of which \$20,937 and \$47,499 related to the issuance of restricted stock and \$34,984 was expense associated with stock options for the respective periods. No stock-based compensation was capitalized in the financial statements.

In computing the impact of stock-based compensation expense, the fair value of each award is estimated on the date of grant based on the Black-Scholes option pricing model utilizing certain assumptions for a risk-free interest rate, volatility, expected remaining lives of the awards, and forfeiture rate. The forfeiture rate is the estimated percentage of equity grants that are expected to be forfeited or cancelled on an annual basis before becoming fully vested. The Company estimates pre-vesting forfeiture rates at the time of grant based on historical data and revises those estimates in subsequent periods if actual forfeitures differ from those estimates, with the cumulative effect on current and prior periods of such changes recognized in compensation cost in the period of the change. The Company records stock-based compensation expense only for those awards that are expected to vest, amortized on a straight-line basis over the requisite service periods of the awards, which are generally the vesting periods. The assumptions used in calculating the fair value of share-based payment awards, including if the Company's actual forfeiture rate is materially different from what the Company has recorded in the current period, represent management's best estimates, but these estimates involve inherent uncertainties and the application of management's judgment. As a result, if factors change and the Company uses different assumptions, the Company's stock-based compensation expense could be materially

different in the future.

The fair value of option grants under the Company's equity compensation plan during the three and six months ended June 30, 2010 and 2009 were estimated using the following weighted average assumptions:

|                         | Three Month | s Ended | Six Months | Ended   |  |
|-------------------------|-------------|---------|------------|---------|--|
|                         | June 3      | 0,      | June 30,   |         |  |
|                         | 2010        | 2009    | 2010       | 2009    |  |
| Dividend yield          | 0.0%        | 0.0%    | 0.0%       | 0.0%    |  |
| Expected volatility     | 98.3%       | 102.1%  | 98.5%      | 101.28% |  |
| Risk free interest rate | 1.40%       | 2.54%   | 1.79%      | 2.29%   |  |
| Expected lives (years)  | 3           | 3       | 3          | 3       |  |

Dividend yield – The Company has never declared or paid dividends on its common stock and does not anticipate paying dividends in the foreseeable future.

Expected volatility – Volatility is a measure of the amount by which a financial variable such as share price has fluctuated (historical volatility) or is expected to fluctuate (expected volatility) during a period. The Company used the Company's monthly historical volatility since April 2005 to calculate the expected volatility.

Risk-free interest rate – The risk-free interest rate is based on the published yield available on U.S. Treasury issues with a remaining term similar to the expected life of the option.

Expected lives – The expected lives of the options represent the estimated period of time until exercise or forfeiture and are based on historical experience of similar awards.

Net Loss Per Share - Basic net loss per share is computed by dividing net loss by the weighted average number of common shares outstanding during the periods. Diluted net loss per share is computed using the weighted average number of common and dilutive common equivalent shares outstanding during the periods. Common equivalent shares consist of convertible notes, stock options, and warrants that are computed using the treasury stock method. Shares issuable upon the exercise of stock options and warrants, totaling 1,794,035 and 1,796,535 on June 30, 2010 and 2009, respectively, were excluded from the calculation of common equivalent shares, as the impact was anti-dilutive.

Recently Issued Accounting Pronouncements - New and recently issued, but not yet effective, accounting pronouncements have been deemed to be not relevant to the Company and therefore are not expected to have any impact once adopted.

# 2. BALANCE SHEET ACCOUNTS

## Prepaid Expenses

In July 2008, the Company entered into a 36-month sublease agreement, subsequently restructured as a lease with the primary landlord, for approximately 9,837 square feet of office space in Durham, North Carolina located near Research Triangle Park North Carolina, into which the Company relocated its headquarters in September 2008. The agreement included the conveyance of certain furniture to the Company without a stated value and required a lump-sum, upfront payment of \$500,000 that was made in September 2008. Management has assessed the fair market value of the furniture to be approximately \$50,000, and this amount was capitalized and is subject to depreciation in accordance with the Company's fixed asset policies. The remainder of the payment was recorded as prepaid expense, with the portion relating to rent for periods beyond the next 12 months classified as non-current, and is being amortized to rent expense over the term of the lease.

#### Intangible Assets

The following table summarizes information about intangible assets at June 30, 2010:

|                        | Value        | Residual | Weighted<br>Average<br>Amortization<br>Period | Accumulated<br>Amortization<br>and | Carrying   |
|------------------------|--------------|----------|---|------------------------------------|------------|
| Asset Category         | Assigned     | Value    | (in Years)                                    | Impairments                        | Value      |
| Customer base          | \$ 539,872   | \$ -     | 6.2   | \$ 539,872                         | \$ -       |
| Acquired technology    | 501,264      | -        | 3.0   | 501,264                            | -          |
| Non-compete agreements | 801,785      | -        | 4.0   | 801,785                            | -          |
| Trade name             | 432,372      | N/A      | N/A   | 282,372                            | 150,000    |
| Totals                 | \$ 2,275,293 | \$ -     |   | \$ 2,125,293                       | \$ 150,000 |

Intangible assets acquired were valued using the US GAAP standards concerning Business Combinations, as "the amount at which an asset (or liability) could be bought (or incurred) or sold (or settled) in a current transaction between willing parties, that is, other than in a forced or liquidation sale." Copyrights and trademarks were capitalized using the costs of all legal and application fees incurred.

# Accrued Liabilities

At June 30, 2010, the Company had accrued liabilities totaling \$4,093,953. This amount consisted primarily of \$1,400,000 related to legal reserves for the settlement of legal fees on behalf of former officers and employees, Michael Nouri and Eric Reza Nouri, both of whom were convicted on criminal charges brought by the US Department of Justice; \$75,436 of liability related to the development of the Company's custom accounting application; \$2,149,500 for legal costs, settlement fees and estimated value of stock to be issued in accordance with the Class Action settlement agreement; \$47,574 for accrued payroll; \$119,552 of convertible note interest payable; \$247,506 of unearned cash due to customers and \$54,385 of other liabilities.

At December 31, 2009, the Company had accrued liabilities totaling \$4,426,338. This amount consisted primarily of \$99,453 of liability related to the development of the Company's custom accounting application; \$1,802,379 related to legal reserves for the settlement of legal fees on behalf of former officers and employees, Michael Nouri and Eric Reza Nouri, both of whom were convicted on criminal charges brought by the US Department of Justice; \$152,657 for accrued legal fees related to the defense; \$71,159 for accrued payroll and related costs; and \$102,647 of convertible note interest payable and \$2,149,500 for the estimated settlement costs for the class action lawsuit. (See Note 4 "Commitments and Contingencies").

## Deferred Revenue

Deferred revenue comprises the following items:

- Subscription fees Short-term and long-term portions of cash received related to one- or two-year subscriptions for domain names and/or e-mail accounts.
- License fees Licensing revenue where customers did not meet all the criteria of US GAAP. Such deferred revenue is recognized when delivery has occurred or collectability becomes probable.
- Professional service fees A customer that purchased a license and paid professional service fees during 2008 and 2007 to develop a customized application decided in the latter part of 2008 to move the application to the Company's new technology platform. In connection with this new arrangement, the customer desires customization beyond the original scope of the project and will also be responsible for a monthly fee to maintain the application starting in October 2009. This deferred revenue represents the difference between

earned fees and unearned license and professional service fees to be recognized as professional service fees revenue in 2009.

The components of deferred revenue for the periods indicated were as follows:

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|                     | J  | June 30,<br>2010 |    | December 31, 2009 |  |
|---------------------|----|------------------|----|-------------------|--|
| Subscription fees   | \$ | 37,553           | \$ | 40,115            |  |
| License fees        |    | -                |    | 5,601             |  |
| Totals              | \$ | 37,553           | \$ | 45,716            |  |
|                     |    |                  |    |                   |  |
| Current portion     | \$ | 34,803           | \$ | 40,115            |  |
| Non-current portion |    | 2,750            |    | 5,601             |  |
| Totals              | \$ | 37,553           | \$ | 45,716            |  |

## 3. NOTES PAYABLE

## Convertible Notes

As of June 30, 2010, the Company had \$11.05 million aggregate principal amount of convertible secured subordinated notes due November 14, 2013 (the "notes") outstanding, net of a \$200,000 reduction in connection with the Company's sale/leaseback of equipment in September 2009. On November 14, 2007, in an initial closing, the Company sold \$3.3 million aggregate principal amount of initial notes due November 14, 2010. In addition, the noteholders committed to purchase on a pro rata basis up to \$5.2 million aggregate principal of convertible secured subordinated notes in future closings upon approval and call by our Board of Directors. On August 12, 2008, we exercised our option to sell \$1.5 million aggregate principal of additional notes due November 14, 2010 to existing noteholders, with substantially the same terms and conditions as the initial notes. In connection with the sale of the additional notes then outstanding agreed to increase the aggregate principal amount of convertible secured subordinated notes that they are committed to purchase from \$8.5 million to \$15.3 million. On November 21, 2008, we sold \$500,000 aggregate principal amount of new notes due November 14, 2010 to two new convertible noteholders, with substantially the same terms and conditions as the additional notes. At December 31, 2008, \$5.3 million aggregate principal amount of notes were outstanding.

On January 6, 2009, the Company sold \$500,000 aggregate principal amount of notes to Atlas, on substantially the same terms and conditions as the previously issued notes.

On February 24, 2009, the Company sold \$500,000 aggregate principal amount of notes to Atlas on substantially the same terms and conditions as the previously issued notes. On the same date, the noteholders holding a majority of the aggregate principal amount of the notes outstanding agreed that the Company may sell up to \$6 million aggregate principal amount of additional notes to new convertible noteholders or existing noteholders at any time on or before December 31, 2009 with a maturity date of November 14, 2010 or later. In addition, the maturity date definition for each of the notes was changed from November 14, 2010 to the date upon which the note is due and payable, which is the earlier of (1) November 14, 2010, (2) a change of control, or (3) if an event of default occurs, the date upon which noteholders accelerate the indebtedness evidenced by the notes. The formula for calculating the conversion price of the notes was also amended such that the conversion price of each outstanding note and any additional note sold in the future would be the same and set at the lowest applicable conversion price, as described below.

On each of April 3, 2009 and June 2, 2009, the Company sold a Note in the principal amount of \$500,000 to Atlas on substantially the same terms and conditions as the previously issued notes. On each of July 16, 2009, August 26, 2009, September 8, 2009, and October 5, 2009, the Company sold a Note in the principal amount of \$250,000 to Atlas on substantially the same terms and conditions as the previously issued notes. On October 9, 2009, the Company sold a Note in the principal amount of \$250,000 to Atlas on substantially the same terms and conditions as the previously issued notes. On October 9, 2009, the Company sold a Note in the principal amount of \$250,000 to UBP, Union Bancaire Privee, an existing noteholder, on substantially

the same terms and conditions as the previously issued notes. On November 6, 2009, the Company sold a note to Atlas in the principal amount of \$500,000, on December 23, 2009 the Company sold a note to Atlas in the principal amount of \$750,000, and on February 11, 2010, the Company sold a note to Atlas in the principal amount of \$500,000, all upon substantially the same terms and conditions as the previously issued notes.

On March 5, 2010, the Company and the Requisite Percentage Holder, among other noteholders, entered into the Fourth Amendment. The Fourth Amendment extends the original maturity date of the notes from November 14, 2010 to November 14, 2013, and amends the Note Purchase Agreement and the Registration Rights Agreement, dated November 14, 2007, to reflect this extension, as reported on the Form 8-K filed by the Company on March 10, 2010.

On April 1, 2010, the Company sold a note to Atlas in the principal amount of \$350,000, on Jun2 2010, the Company sold a note to Atlas in the principal amount of \$600,000, on July 1, 2010, the Company sold a note to Atlas in the principal amount of \$250,000. Each note is due November 14, 2013, upon substantially the same terms and conditions as the previously issued notes.

On the earlier of the maturity date of November 14, 2013 or a merger or acquisition or other transaction pursuant to which our existing stockholders hold less than 50% of the surviving entity, or the sale of all or substantially all of our assets, or similar transaction, or event of default, each noteholder in its sole discretion shall have the option to:

- · convert the principal then outstanding on its notes into shares of the Company's common stock, or
- · receive immediate repayment in cash of the notes, including any accrued and unpaid interest.

If a noteholder elects to convert its notes under these circumstances, the conversion price will be the lowest "applicable conversion price" determined for each note. The "applicable conversion price" for each note shall be calculated by multiplying 120% by the lowest of

- the average of the high and low prices of the Company's common stock on the OTC Bulletin Board averaged over the five trading days prior to the closing date of the issuance of such note,
- if the Company's common stock is not traded on the Over-The-Counter market, the closing price of the common stock reported on the Nasdaq National Market or the principal exchange on which the common stock is listed, averaged over the five trading days prior to the closing date of the issuance of such note, or
  - the closing price of the Company's common stock on the OTC Bulletin Board, the Nasdaq National Market, or the principal exchange on which the common stock is listed, as applicable, on the trading day immediately preceding the date such note is converted, in each case as adjusted for stock splits, dividends or combinations, recapitalizations, or similar events.

We are obligated to pay interest on the notes at an annualized rate of 8% payable in quarterly installments commencing three months after the purchase date of the notes. We are not permitted to prepay the notes without approval of the holders of at least a majority of the principal amount of the notes then outstanding.

Payment of the notes will be automatically accelerated if we enter voluntary or involuntary bankruptcy or insolvency proceedings.

The notes and the common stock into which they may be converted have not been registered under the Securities Act or the securities laws of any other jurisdiction. As a result, offers and sales of the notes were made pursuant to Regulation D of the Securities Act and only made to accredited investors. The noteholders of the initial notes include (i) The Blueline Fund, or Blueline, which originally recommended Philippe Pouponnot, one of our former directors, for appointment to the Board of Directors; (ii) Atlas, an affiliate that originally recommended Shlomo Elia, one of our current directors, for appointment to the Board of Directors; (iii) Crystal Management Ltd., which is owned by Doron Roethler, the former Chairman of our Board of Directors and former Interim Chief Executive Officer and who currently serves as the noteholders' bond representative; and (iv) William Furr, who is the father of Thomas Furr, who, at the time, was one of our directors and executive officers. The noteholders of the additional notes are Atlas and Crystal Management Ltd. The noteholders of the new notes are not affiliated with the Company.

If the Company proposes to file a registration statement to register any of its common stock under the Securities Act in connection with the public offering of such securities solely for cash, subject to certain limitations, the Company shall give each noteholder who has converted its notes into common stock the opportunity to include such shares of converted common stock in the registration. The Company has agreed to bear the expenses for any of these registrations, exclusive of any stock transfer taxes, underwriting discounts, and commissions.

No fees to third parties are payable in connection with the sale of notes.

## Lines of Credit

On February 20, 2008, the Company entered into a \$2.47 million revolving credit arrangement with Paragon Commercial Bank ("Paragon") that was renewable on an annual basis subject to mutual approval to be used for general working capital. Any advances made on the line of credit were to be paid off no later than February 19, 2009, subject to extension due to renewal, with monthly payments being applied first to accrued interest and then to principal. The interest accrued on the unpaid principal balance at the Wall Street Journal's published Prime Rate minus one-half percent. The line of credit is secured by an irrevocable standby letter of credit in the amount of \$2.5 million issued by HSBC with Atlas as account party with an original expiration date of February 18, 2010. The Company also agreed with Atlas that in the event of a default by the Company in the repayment of the line of credit that results in the letter of credit being drawn, the Company shall reimburse Atlas any sums that Atlas is required to pay under such letter of credit. At the sole discretion of Atlas, these payments may be made in cash or by issuing shares of the Company's common stock at a set per-share price of \$2.50.

On February 25, 2010, the Company entered into a Modification Agreement with Paragon, with an effective date of February 22, 2010, relating to the Paragon Note. The Modification Agreement (i) extended the maturity date of the Paragon Note from February 11, 2010 to August 11, 2010, and (ii) changed the interest rate from a variable annual rate equal to The Wall Street Journal Prime Rate, with a floor of 5.50%, to a fixed annual rate of 6.50%. Effective January 28, 2010, the expiration date of the standby letter of credit in the amount of \$2,500,000 issued by HSBC securing the Paragon Note was extended from February 18, 2010 to September 17, 2010. On August 10, 2010, Paragon Bank further extended the maturity date of the Paragon note to October 11, 2010 with the provision that the standby letter of credit in the amount of \$2,500,000 issued by HSBC that is securing the Paragon Note be extended to November 17, 2010.

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As of August 10, 2010, the Company had an outstanding balance of \$2.435 million under the line of credit.

As of June 30, 2010, the Company had notes payable totaling \$13,378,517. The detail of these notes is as follows:

|                         | Short-          | Long-            |                  |          |                 |
|-------------------------|-----------------|------------------|------------------|----------|-----------------|
|                         | Term            | Term             |                  |          |                 |
| Note Description        | Portion         | Portion          | Total            | Maturity | Rate            |
| Paragon Commercial Bank |                 |                  |                  |          | Prime, not less |
| credit line             | \$<br>2,127,174 | \$<br>-          | \$<br>2,127,174  | Aug 2010 | than 6.5%       |
| Insurance premium note  | -               | -                | -                | Jul 2010 | 5.4%            |
| Various capital leases  | 27,153          | 174,190          | 201,343          | Various  | 10.7-18.9%      |
| Convertible notes       | -               | 11,050,000       | 11,050,000       | Nov 2013 | 8.0%            |
| Totals                  | \$<br>2,154,327 | \$<br>11,224,190 | \$<br>13,378,517 |          |                 |

## 4. COMMITMENTS AND CONTINGENCIES

## Lease Commitments

The Company leases computer and office equipment under capital lease agreements that expire through August 2019. Total amounts financed under these capital leases were \$201,342 and \$222,794 at June 30, 2010 and December 31, 2009, respectively, net of accumulated amortization of \$70,821 and \$69,608, respectively. The current and non-current portions of the capital leases have been recorded in current and long-term portions of notes payable on the balance sheets as of June 30, 2010 and December 31, 2009. See also Note 3, "Notes Payable."

In 2008, the Company entered into a non-cancelable sublease, subsequently, restructured as a lease with the primary landlord, with a remaining term of 36 months to relocate its North Carolina headquarters to another facility near Research Triangle Park. As described in Note 2, "Balance Sheet Accounts," the Company prepaid the lease and purchased existing furniture and fixtures for a lump-sum payment of \$500,000, of which \$450,080 was allocated to rent and is being amortized monthly over the remaining term of the lease. The Company also had a non-cancelable lease through October 2009 for an apartment near its headquarters that is utilized by its out of town executives and members of its Board of Directors. As of June 30, 2010, future annual minimum operating lease payments for 2010 are \$53,744.

Rent expense for the six months ended June 30, 2010 and 2009 was \$107,509 and \$87,727, respectively.

## Development Agreement

In August 2005, the Company entered into a software assignment and development agreement with the developer of a customized accounting software application. In connection with this agreement, the developer would be paid up to \$512,500 and issued up to 32,395 shares of the Company's common stock based upon the developer attaining certain milestones. This agreement was modified on March 26, 2008 to adjust the total number of shares issuable under the agreement to 29,014. As of June 30, 2010, the Company had paid \$470,834 and issued 3,473 shares of common stock related to this obligation.

## Legal Proceedings

The Company is subject to claims and suits that arise from time to time in the ordinary course of business.

On October 18, 2007, Robyn L. Gooden filed a purported class action lawsuit in the United States District Court for the Middle District of North Carolina naming the Company, certain of its current and former officers and directors, Maxim Group, LLC, Jesup & Lamont Securities Corp. and Sherb & Co. (our former independent registered accounting firm) as defendants. The lawsuit was filed on behalf of all persons other than the defendants who purchased the Company's securities from May 2, 2005 through September 28, 2007 and were damaged. The complaint asserted violations of federal securities laws, including violations of Section 10(b) of the Securities Exchange Act of 1934, as amended, and Rule 10b-5. The complaint asserted that the defendants made material and misleading statements with the intent to mislead the investing public and conspired in a fraudulent scheme to manipulate trading in the Company's stock, allegedly causing plaintiffs to purchase the stock at an inflated price. The complaint requested certification of the plaintiff as class representative and seeks, among other relief, unspecified compensatory damages including interest, plus reasonable costs and expenses including counsel fees and expert fees. On June 24, 2008, the court entered an order appointing a lead plaintiff for the class action. On September 8, 2008, the plaintiff filed an amended complaint that added additional defendants who had served as directors or officers of the Company during the class period as well as the Company's independent auditor.

On June 18, 2010, the Company entered into a Stipulation and Agreement of Settlement (the "Stipulation") with the lead plaintiff in the pending securities class action. Also included in the settlement are all the current and former officers, directors, shareholders and employees of the Company who had also been named as defendants in the securities class action, as well as Maxim Group. The Stipulation provides for the settlement of the securities class action on the terms described below. The settlement is subject to preliminary and final approval of the United States District Court for the Middle District of North Carolina, which the Company anticipates will occur in the second half of this year.

The Stipulation provides for the certification of a class consisting of all persons who purchased the Company's publicly-traded securities between May 2, 2005 and September 28, 2007, inclusive. The settlement class will receive total consideration of a cash payment of \$350,000 to be made by the Company, a cash payment of \$112,500 to be made by Maxim Group, the transfer from Henry Nouri to the class of 25,000 shares of Company common stock and the issuance by the Company to the class of 1,475,000 shares of Company common stock. Under the terms of the Stipulation, counsel for the settlement class may sell some or all of the common stock received in the settlement before distribution to the class, subject to the limitation that it cannot sell more than 10,000 shares on one day or 50,000 shares in 30 calendar days.

All claims against the settling defendants will be dismissed with prejudice. The claims of the lead plaintiff against Jesup & Lamont Securities Corp. and the Company's former independent registered public accounting firm, Sherb & Co., are not being dismissed and will continue. The Stipulation contains no admission of fault or wrongdoing by the Company or the other settling defendants.

On July 2, 2009, Dennis Michael Nouri, a former officer of the Company, and Reza Eric Nouri, a former employee of the Company (together, the "Nouris"), were convicted of nine counts of criminal activity in a federal criminal action brought against them in the United States District Court for the Southern District of New York involving a fraudulent scheme to manipulate the Company's stock price. On May 19, 2010, Dennis Michael Nouri was sentenced to eight years incarceration and two years supervised release; he filed a notice of appeal on June 1, 2010. On May 10, 2010, Reza Eric Nouri was sentenced to 18 months incarceration and 24 months supervised release; he filed a notice of appeal on May 27, 2010 and was allowed to remain out on bail pending appeal.

On September 24, 2009, the Nouris filed a motion in the Court of Chancery of the State of Delaware against the Company seeking the appointment of a receiver for the Company for the purpose of collecting a judgment in the amount of \$826,798 entered against it by order of the Court of Chancery on August 6, 2009 (the "Order") for the advancement of legal expenses incurred by the Nouris in their defense of criminal proceedings brought against them by the United States, and in their defense of civil proceedings brought against them by the Securities and Exchange Commission and the Company's stockholders. Such legal expenses were in addition to legal fees and costs totaling \$3 million that were paid out by the Company's insurance carrier under the Company's insurance policy, which exhausted the insurance coverage. The terms of the Order were previously reported in the Form 10-Q filed by the Company for the quarterly period ended June 30, 2009. The Company has recorded a total of unpaid legal expense obligations of \$1,798,595 for this matter based on invoices received from the Nouris' law firms through March 31, 2010, which figure does not include invoices generated but not yet received.

On June 18, 2010, the Company entered into a Settlement Agreement (the "Settlement Agreement") with Dennis Michael Nouri, Reza Eric Nouri, Henry Nouri and Ronna Loprete Nouri (collectively, the "Nouri Parties"). The Settlement Agreement provides for the payment by the Company of up to \$1,400,000. Of that amount, \$500,000 is payable within ten days after the date (the "Effective Date") of preliminary judicial approval of the class action settlement described above ("Class Action Preliminary Judicial Approval"), and \$900,000 is payable in twelve fixed monthly installments of \$75,000 commencing 60 days after the Effective Date, with the last four scheduled installments totaling \$300,000 subject to reduction to the extent that fees and disbursements for the Nouris' appeal are below certain levels or if the appeal is not taken to final adjudication. The Settlement Agreement provides for the exchange of mutual releases by the parties.

The Settlement Agreement is contingent upon Class Action Preliminary Judicial Approval.

On March 2, 2010, Nottingham Hall LLC, the primary landlord for the office space occupied by the Company under a sublease between our Company and Advantis Real Estate Services Company (Advantis), filed a Complaint in Summary Ejectment against Advantis and our Company. The suit seeks to recoup the funds not paid by Advantis over term of the original lease between Nottingham Hall LLC and Advantis in the sum of approximately \$121,000. Representatives for Nottingham Hall LLC have indicated that Advantis has defaulted on the terms of the lease and Nottingham Hall is now pursuing our Company for the differential in rent between our prepaid negotiated amount and the total actually due from Advantis.

On May 11, 2010 we reached an agreement with the Nottingham Hall LLC that required the payment of the rent differential for the period August 2009 through May 2010 and the monthly payment of the rent differential (\$4,900.00) for the remainder of the lease period through September 30, 2011. The Company entered into a lease with the primary landlord for the remaining lease term.

Please refer to Part I, Item 3 of our Annual Report on Form 10-K for the fiscal year ended December 31, 2009 for a further description of material legal proceedings.

## 5. STOCKHOLDERS' EQUITY

## Preferred Stock

The Board of Directors is authorized, without further stockholder approval, to issue up to 5,000,000 shares of \$0.001 par value preferred stock in one or more series and to fix the rights, preferences, privileges, and restrictions applicable to such shares, including dividend rights, conversion rights, terms of redemption, and liquidation preferences, and to fix the number of shares constituting any series and the designations of such series. There were no shares of preferred stock outstanding at June 30, 2010.

#### Common Stock

The Company is authorized to issue 45,000,000 shares of common stock, \$0.001 par value per share. As of June 30, 2010, it had 18,342,543 shares of common stock outstanding. Holders of common stock are entitled to one vote for each share held.

## Warrants

As incentive to modify a letter of credit relating to the Wachovia line of credit (see Note 3, "Notes Payable"), the Company entered into a Stock Purchase Warrant and Agreement (the "Warrant Agreement") with Atlas on January 15, 2007. Under the terms of the Warrant Agreement, Atlas received a warrant containing a provision for cashless

exercise to purchase up to 444,444 shares of the Company's common stock at \$2.70 per share at the termination of the line of credit or if the Company is in default under the terms of the line of credit with Wachovia. The fair value of the warrant was \$734,303 as measured using the Black-Scholes option pricing model at the time the warrant was issued. This amount was recorded as deferred financing costs and was amortized to interest expense. In consideration for Atlas providing the Paragon line of credit (see Note 3, "Notes Payable"), the Company agreed to amend the Warrant Agreement to provide that the warrant is exercisable within 30 business days of the termination of the Paragon line of credit or if the Company is in default under the terms of the line of credit. If the warrant is exercised in full for cash, it will result in gross proceeds to the Company of approximately \$1.2 million.

Under a Securities Purchase Agreement with two investors entered in connection with a 2007 private placement of the Company's common stock, the investors were issued warrants for the purchase of an aggregate of 1,176,471 shares of common stock at an exercise price of \$3.00 per share. These warrants contain a provision for cashless exercise and must be exercised by February 21, 2010. These warrants were not exercised.

As part of the commission paid to Canaccord Adams, Inc. ("CA"), the Company's placement agent in the 2007 private placement transaction, CA was issued a warrant to purchase 35,000 shares of the Company's common stock at an exercise price of \$2.55 per share. This warrant contains a provision for cashless exercise and must be exercised by February 21, 2012.

As of June 30, 2010, warrants to purchase up to 1,655,915 shares were outstanding.

#### **Equity Compensation Plans**

The Company adopted its 2004 Equity Compensation Plan (the "2004 Plan") as of March 31, 2004. The 2004 Plan provides for the grant of incentive stock options, non-statutory stock options, restricted stock, and other direct stock awards to employees (including officers) and directors of the Company as well as to certain consultants and advisors. In June 2007, the Company temporarily limited the issuance of shares of its common stock reserved under the 2004 Plan to awards of restricted or unrestricted stock and in June 2008 again made options available for grant under the 2004 Plan. The total number of shares of common stock reserved for issuance under the 2004 plan is 5,000,000 shares, subject to adjustment in the event of a stock split, stock dividend, recapitalization, or similar capital change.

Restricted Stock – During the second quarter of 2010, we issued 10,000 shares of restricted stock to Shlomo Elia, as compensation for his service as a member of the Board of Directors. A total of 479 shares of restricted stock were canceled during the first two quarters of 2009 due to terminations and payment of employee tax obligations resulting from share vesting. At June 30, 2010, there remains \$8,550 of unvested expense yet to be recorded related to all restricted stock outstanding.

Stock Options – The exercise price for incentive stock options granted under the 2004 Plan is required to be no less than the fair market value of the common stock on the date the option is granted, except for options granted to 10% stockholders, which are required to have an exercise price of not less than 110% of the fair market value of the common stock on the date the option is granted. Incentive stock options typically have a maximum term of ten years, except for option grants to 10% stockholders, which are subject to a maximum term of five years. Non-statutory stock options have a term determined by either the Board of Directors or the Compensation Committee. Options granted under the 2004 Plan are not transferable, except by will and the laws of descent and distribution.

The following is a summary of the stock option activity for the six months ended June 30, 2010:

|                            | Shares  | Weight<br>Averag<br>Exerci<br>Price | ge<br>se |
|----------------------------|---------|-------------------------------------|----------|
|                            |         | FIICE                               |          |
| BALANCE, December 31, 2009 | 132,500 | \$                                  | 4.43     |
| Granted                    | 125,000 |                                     | 1.14     |
| Exercised                  |         |                                     |          |
| Canceled                   | (2,500) |                                     |          |
| BALANCE, June 30, 2010     | 255,000 | \$                                  | 2.77     |

The following table summarizes information about stock options outstanding at June 30, 2010:

|                |                                     |                                     | C                               | ble                 |                                 |
|----------------|-------------------------------------|-------------------------------------|---------------------------------|---------------------|---------------------------------|
| Exercise Price | Number of<br>Options<br>Outstanding | Average<br>Remaining<br>Contractual | Weighted<br>Average<br>Exercise | Number of<br>Shares | Weighted<br>Average<br>Exercise |

|                       | Life    | (Years) Pr | rice | l          | Price |
|-----------------------|---------|------------|------|------------|-------|
| \$1.14                | 125,000 | 4.0 \$     | 1.14 | - \$       | -     |
| From \$2.50 to \$3.50 | 85,000  | 5.8 \$     | 3.15 | 85,000 \$  | 3.15  |
| \$5.00                | 25,000  | 4.3 \$     | 5.00 | 25,000 \$  | 5.00  |
| \$8.61                | 20,000  | 3.5 \$     | 8.61 | 20,000 \$  | 8.61  |
| Totals                | 255,000 | 3.6 \$     | 2.77 | 130,000 \$ | 4.35  |

At June 30, 2010, there remains \$77,697 of unvested expense yet to be recorded related to all options outstanding.

Dividends - The Company has not paid any cash dividends through June 30, 2010.

## 6. MAJOR CUSTOMERS AND CONCENTRATION OF CREDIT RISK

Financial instruments that potentially subject the Company to credit risk principally consist of trade receivables. The Company believes the concentration of credit risk in its trade receivables is substantially mitigated by ongoing credit evaluation processes, relatively short collection terms, and the nature of the Company's customer base, primarily midand large-size corporations with significant financial histories. Collateral is not generally required from customers. The need for an allowance for doubtful accounts is determined based upon factors surrounding the credit risk of specific customers, historical trends, and other information.

Three Months Ended

A significant portion of revenues is derived from certain customer relationships. The following is a summary of customers that represent greater than 10% of total revenues:

|            |                                | Three Month                         | s Ended    |
|------------|--------------------------------|-------------------------------------|------------|
|            |                                | June 30, 2                          | 2010       |
|            |                                |                                     | % of Total |
|            | Revenue Type                   | Revenues                            | Revenues   |
| Customer A | Subscription fees              | \$ -                                | -%         |
|            | Professional service and other | 95,573                              |            |
| Customer B | fees                           |                                     | 36.8%      |
| Customer C | Subscription fees              | 44,919                              | 17.3%      |
| Others     | Various                        | 119,226                             | 45.9%      |
| Total      |                                | \$ 259,718                          | 100%       |
|            |                                | Three Months Ended<br>June 30, 2009 |            |
|            |                                |                                     | % of Total |
|            | Revenue Type                   | Revenues                            | Revenues   |
| Customer A | Subscription fees              | \$<br>73,049                        | 19.7%      |
|            | Professional service and other |                                     |            |
| Customer B | fees                           | 109,521                             | 29.5%      |
| Customer C | Subscription fees              | 92,216                              | 24.9%      |
| Others     | Various                        | 95,861                              | 25.9%      |
| Total      |                                | \$<br>370,647                       | 100%       |
|            |                                | Six Months Ended<br>June 30, 2010   |            |
|            |                                |                                     | % of Total |
|            | Revenue Type                   | Revenues                            | Revenues   |
| Customer A | Subscription fees              | \$<br>-                             | -%         |
|            | Professional service and other |                                     |            |
| Customer B | fees                           | 207,454                             | 33.3%      |
| Customer C | Subscription fees              | 97,359                              | 15.6%      |
| Others     | Various                        | 318,805                             | 51.1%      |
| Total      |                                | \$<br>623,618                       | 100%       |
|            |                                |                                     |            |

|            |                                | Six Months Ended<br>June 30, 2009 |          |            |
|------------|--------------------------------|-----------------------------------|----------|------------|
|            |                                |                                   |          | % of Total |
|            | Revenue Type                   |                                   | Revenues | Revenues   |
| Customer A | Subscription fees              | \$                                | 229,749  | 27.0%      |
|            | Professional service and other |                                   |          |            |
| Customer B | fees                           |                                   | 215,816  | 25.3%      |
| Customer C | Subscription fees              |                                   | 217,719  | 25.5%      |
| Others     | Various                        |                                   | 189,050  | 22.2%      |
| Total      |                                | \$                                | 852,334  | 100%       |

As of June 30, 2010, two customers accounted for 100% of accounts receivable, which are both fully reserved. As of December 31, 2009, one customer accounted for 91% of accounts receivable.

# 7. SUBSEQUENT EVENTS

On July 1, 2010, the Company sold \$250,000 aggregate principal amount of convertible secured subordinated notes due November 14, 2013 to Atlas with substantially the same terms and conditions as the previously outstanding notes, as described in Note 3, "Notes Payable."

On July 2, 2010, the Company paid \$75,000 as the first payment in accordance with the settlement terms of the class action law suit.

Please refer to Part I, Item 3 of our Annual Report on Form 10-K for the fiscal y ear ended December 31, 2009 for a further description of material legal proceedings.

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#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Information set forth in this Quarterly Report on Form 10-Q contains various forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, or the Securities Act, and Section 21E of the Securities Exchange Act of 1934, or the Exchange Act. Forward-looking statements consist of, among other things, trend analyses, statements regarding future events, future financial performance, our plan to build our business and the related expenses, our anticipated growth, trends in our business, the effect of interest rate fluctuations on our business, the potential impact of current litigation or any future litigation, the potential availability of tax assets in the future and related matters, and the sufficiency of our capital resources, all of which are based on current expectations, estimates, and forecasts, and the beliefs and assumptions of our management. Words such as "expect," "anticipate," "project," "intend," "plan," "estimate," variations of such words, and similar expressions also are intended to identify such forward-looking statements. These forward-looking statements are subject to risks, uncertainties, and assumptions that are difficult to predict. Therefore, actual results may differ materially and adversely from those expressed in any forward-looking statements. Readers are directed to risks and uncertainties identified under Part II, Item 1A, "Risk Factors," for factors that may cause actual results to be different than those expressed in these forward-looking statements. Except as required by law, we undertake no obligation to revise or update publicly any forward-looking statements for any reason.

The following discussion is designed to provide a better understanding of our unaudited financial statements, including a brief discussion of our business and products, key factors that impacted our performance, and a summary of our operating results. The following discussion should be read in conjunction with the unaudited financial statements and the notes thereto included in Part I, Item 1 of this Quarterly Report on Form 10-Q, and the consolidated financial statements and notes thereto and Management's Discussion and Analysis of Financial Condition and Results of Operations contained in our Annual Report on Form 10-K for the year ended December 31, 2009. Historical results and percentage relationships among any amounts in the financial statements are not necessarily indicative of trends in operating results for any future periods.

#### Overview

We develop and market software products and services targeted to small businesses that are delivered via a Software-as-a-Service, or SaaS, model. We also provide website consulting and custom software development services, primarily in the e-commerce retail and direct-selling organization industries.. We believe these relationships provide a cost- and time-efficient way to market to a diverse and fragmented yet very sizeable small-business sector. We also offer our products directly to end-user small businesses through our One Biz® branded website.

We are developing a core industry-standard platform for small business and not-for-profit organizations with an architecture designed to integrate with a virtually unlimited number of other applications, services, and existing infrastructures. These applications include not only our own small-business applications, but also other applications we expect to arise from collaborative partnerships with third-party developers and service providers. In addition, we identified emerging-market opportunities using our Loyalty Clicks application suite targeted to not-for –profit organizations that leverage social media and smart-phone technology to provide increased engagement and fundraising online. We are refining and integrating the core platform in an effort to meet anticipated customer need. We believe, but cannot assure, this platform and associated applications will provide opportunities for new sources of revenue, including an increase in our subscription fees.

#### Sources of Revenue

We derive revenues from the following sources:

- Subscription fees monthly fees charged to customers for access to our SaaS applications
- Professional service fees fees related to consulting services, some of which complement our other products and applications
  - License fees fees charged for perpetual or term licensing of platforms or applications
  - Hosting fees fees charged to customers for the hosting of platforms or applications
- •Other revenue revenues generated from non-core activities such as maintenance fees; original equipment manufacturer, or OEM, contracts; and miscellaneous other revenues

Our current primary focus is to target those established companies that have both a substantial base of small-business customers as well as a recognizable and trusted brand name in specific market segments. Our goal is to enter into partnerships with these established companies whereby they private label our products and offer them to their small-business customers. We believe, but cannot assure, the combination of the magnitude of their customer bases and their trusted brand names and recognition will help drive our subscription volume.

Subscription fees primarily consist of sales of subscriptions through private-label marketing partners to end users. We typically have a revenue-share arrangement with these private-label marketing partners in order to encourage them to market our products and services to their customers. Applications for which subscriptions are available vary from our own internal development to applications provided to us by our partners. Subscriptions are generally payable on a monthly basis and are typically paid via credit card of the individual end user. We are focusing our efforts on enlisting new channel partners as well as diversifying with vertical intermediaries in various industries.

We generate professional service fees from our consulting and custom software development services. For example, a customer may request that we re-design its website to better accommodate our products or to improve its own website traffic. We typically bill professional service fees on a time and material basis.

License fees consist of perpetual or term license agreements for the use of the Smart Online platform or any of our applications.

Because we retain ownership to our platform and applications, we provide hosting services to our customers and typically charge a monthly fee based on the number of users accessing the programs and the bandwidth consumed.

Other revenue primarily consists of non-core revenue sources such as maintenance fees, miscellaneous web services, and OEM revenue generated through sales of our applications bundled with products offered by other manufacturers.

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#### Cost of Revenues

Cost of revenues primarily is composed of costs related to third-party hosting services, salaries and associated costs of customer support and professional services personnel, credit card processing, depreciation of computer hardware and software used in revenue-producing activities, domain name and e-mail registrations, and allocated development expenses and general and administrative overhead.

We allocate development expenses to cost of revenues based on time spent by development personnel on revenue-producing customer projects and support activities. We allocate general and administrative overhead such as rent and occupancy expenses, depreciation, general office expenses, and insurance to all departments based on headcount. As such, general and administrative overhead expenses are reflected in cost of revenues and each operating expense category.

#### **Operating Expenses**

We are devoting resources to the sale and marketing of our SaaS based applications including Loyalty Clicks <sup>TM</sup> and iMart products, through both channel partners and direct sales efforts. Additionally, we have placed renewed emphasis on marketing our consulting and software development capabilities (i Mart ®) to support companies who require sophisticated and complex e-commerce websites.

Sales and Marketing – Sales and marketing expenses are composed primarily of costs associated with our sales and marketing activities and consist of salaries and related compensation costs of our sales and marketing personnel, travel and other costs, and marketing, public relations and advertising expenses. Historically, we spent limited funds on marketing, advertising, and public relations, particularly due to our business model of partnering with established companies with extensive small-business customer bases. In June 2008, we engaged a public relations firm and, as a result, our public relations expenses increased during the latter part of 2008. As we continue to execute our sales and marketing strategy, we expect associated costs to increase throughout 2010 due to targeting new partnerships, development of channel partner enablement programs, advertising campaigns, additional sales and marketing personnel, and the various percentages of revenues we may be required to pay to future partners as marketing fees or pursuant to revenue share arrangements.

Research and Development – Research and development expenses include costs associated with the development of new products, enhancements of existing products, and general technology research. These costs are composed primarily of salaries and related compensation costs of our research and development personnel as well as outside consultant costs.

US GAAP concerning accounting for the costs of computer software to be sold, leased, or otherwise marketed requires capitalization of certain software development costs subsequent to the establishment of technological feasibility, with costs incurred prior to this time expensed as research and development. Technological feasibility is established when all planning, designing, coding, and testing activities that are necessary to establish that the product can be produced to meet its design specifications have been completed. Historically, we had not developed detailed design plans for our SaaS applications, and the costs incurred between the completion of a working model of these applications and the point at which the products were ready for general release had been insignificant. As a result of these factors, combined with the historically low revenue generated by the sale of the applications that do not support the net realizable value of any capitalized costs, we continued the expensing of underlying costs as research and development.

Beginning in May 2008, we determined that it was strategically desirable to develop an industry-standard platform and to enhance our current SaaS applications. A detailed design plan indicated that the product was technologically

feasible. In July 2008, we commenced development, and from that point in time, we have capitalized all related costs in accordance with US GAAP. Because of our scalable and secure multi-user architecture, we are able to provide all customers with a service based on a single version of our application. As a result, we do not have to maintain multiple versions, which means we don't have to incur certain development costs as do those companies who develop traditional enterprise software business models. As we further the development of our new applications throughout 2010, we expect that future research and development expenses will decrease in both absolute and relative dollars.

General and Administrative – General and administrative expenses are composed primarily of costs associated with our executive, finance and accounting, legal, human resources, and information technology personnel and consist of salaries and related compensation costs; professional services (such as outside legal counsel fees, audit, and other compliance costs); depreciation and amortization; facilities and insurance costs; and travel and other costs. We anticipate general and administrative expenses will decrease slightly in 2010 as part of the objectives identified by current management. However, we are obligated to pay a material amount of indemnification costs in 2010 under settlement agreement described in detail in Part I, Item 3, "Legal Proceedings," in our Annual Report on Form 10-K for the year ended December 31, 2009 and in Note 4. "Commitments and Contingencies" Legal Proceedings, above, which would significantly increase our general and administrative expenses.

Stock-Based Expenses – Our operating expenses include stock-based expenses related to options, restricted stock awards, and warrants issued to employees and non-employees that are recognized at their fair market value utilizing the Black Sholes Model. These charges have been significant and are reflected in our historical financial results. In June 2007, we limited the issuance of awards under our 2004 Equity Compensation Plan, or the 2004 Plan, to awards of restricted or unrestricted stock. In June 2008, we made options available for grant under the 2004 Plan once again, primarily due to the adverse tax consequences to recipients of restricted stock upon the lapsing of restrictions.

## Critical Accounting Policies and Estimates

Our discussion and analysis of financial condition and results of operations are based upon our financial statements, which we prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues, and expenses and related disclosures of contingent assets and liabilities. "Critical accounting policies and estimates" are defined as those most important to the financial statement presentation and that require the most difficult, subjective, or complex judgments. We base our estimates on historical experience and on various other factors that we believe to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying value of assets and liabilities that are not readily apparent from other sources. Under different assumptions and/or conditions, actual results of operations may materially differ. We periodically reevaluate our critical accounting policies and estimates, including those related to revenue recognition, provision for doubtful accounts, expected lives of customer relationships, useful lives of intangible assets and property and equipment, provision for income taxes, valuation of deferred tax assets and liabilities, and contingencies and estimates used in the preparation of our financial accounting policies involve the most significant judgments and estimates used in the preparation of our financial statements.

Revenue Recognition – We derive revenue primarily from subscription fees charged to customers accessing our SaaS applications; professional service fees, consisting primarily of consulting and custom software development; the perpetual or term licensing of software platforms or applications; and hosting and maintenance services. These arrangements may include delivery in multiple-element arrangements if the customer purchases a combination of products and/or services. Because we license, sell, lease, or otherwise market computer software, we use the residual method pursuant to American Institute of Certified Public Accountants concerning Software Revenue Recognition. This method allows us to recognize revenue for a delivered element when such element has vendor specific objective evidence, or VSOE, of the fair value of the delivered element. If we cannot determine or maintain VSOE for an element, it could impact revenues, as we may need to defer all or a portion of the revenue from the multiple-element arrangement.

If multiple-element arrangements involve significant development, modification, or customization, or if we determine that certain elements are essential to the functionality of other elements within the arrangement, we defer revenue until we provide to the customer all elements necessary to the functionality. The determination of whether the arrangement involves significant development, modification, or customization could be complex and require the use of judgment by our management.

Under US GAAP, provided the arrangement does not require significant development, modification, or customization, we recognize revenue when all of the following criteria have been met:

| 1. | persuasive evidence of an arrangement exists |
|----|--|
| 2. | delivery has occurred                        |
| 3. | the fee is fixed or determinable             |
| 4. | collection is probable                       |

If at the inception of an arrangement the fee is not fixed or determinable, we defer revenue until the arrangement fee becomes due and payable. If we deem collectability is not probable, we defer revenue until we receive payment or collection becomes probable, whichever is earlier. The determination of whether fees are collectible requires judgment of our management, and the amount and timing of revenue recognition may change if different assessments are made.

Under the provisions of US GAAP concerning, Revenue Arrangements with Multiple Deliverables , we account for consulting, website design fees, and application development services separately from the license of associated software platforms when these services have value to the customer and there is objective and reliable evidence of fair value of each deliverable. When accounted for separately, we recognize revenue as the services are rendered for time and material contracts, and when milestones are achieved and accepted by the customer for fixed-price or long-term contracts. The majority of our consulting service contracts are on a time and material basis, and we typically bill our customers monthly based upon standard professional service rates.

Application development services are typically fixed in price and of a longer term. As such, we account for them as long-term construction contracts that require us to recognize revenue based on estimates involving total costs to complete and the stage of completion. Our assumptions and estimates made to determine the total costs and stage of completion may affect the timing of revenue recognition, with changes in estimates of progress to completion and costs to complete accounted for as cumulative catch-up adjustments. If the criteria for revenue recognition on construction-type contracts are not met, we capitalize the associated costs of such projects and include them in costs in excess of billings on the balance sheet until such time that we are permitted to recognize revenue.

Subscription fees primarily consist of sales of subscriptions through private-label marketing partners to end users. We typically have a revenue-share arrangement with these marketing partners in order to encourage them to market our products and services to their customers. Subscriptions are generally payable on a monthly basis and are typically paid via credit card of the individual end user. We accrue any payments received in advance of the subscription period as deferred revenue and amortize them over the subscription period. We recognize revenue on a gross basis in accordance with US GAAP concerning Reporting Revenue Gross as a Principal versus Net as an Agent, when we provide services directly to end users and revenue-share arrangements exist with our marketing partners.

Because our customers generally do not have the contractual right to take possession of the software we license or market at any time, we recognize revenue on hosting and maintenance fees as we provide the services in accordance with US GAAP concerning the arrangements that include the right to use software stored on another entity's hardware.

Provision for Doubtful Accounts – We maintain an allowance for doubtful accounts for estimated losses resulting from the inability, failure, or refusal of our customers to make required payments. We evaluate the need for an allowance for doubtful accounts based on specifically identified amounts that we believe to be potentially uncollectible. Although we believe that, our allowances are adequate, if the financial conditions of our customers deteriorate, resulting in an impairment of their ability to make payments, or if we underestimate the allowances required, additional allowances may be necessary, which will result in increased expense in the period in which we make such determination.

Impairment of Long-Lived Assets – We record our long-lived assets, such as property and equipment, at cost. We review the carrying value of our long-lived assets for possible impairment at the earlier of annually in the fourth quarter or whenever events or changes in circumstances indicate that the carrying amount of assets may not be recoverable in accordance with the provisions of US GAAP. We measure the recoverability of assets to be held and used by comparing the carrying amount of the asset to future net undiscounted cash flows expected to be generated by the asset. If we consider such assets to be impaired, we measure the impairment as the amount by which the carrying amount exceeds the fair value, and we recognize it as an operating expense in the period in which the determination is made.

We report assets to be disposed of at the lower of the carrying amount or fair value less costs to sell. Although we believe that the carrying values of our long-lived assets are appropriately stated, changes in strategy or market conditions or significant technological developments could significantly impact these judgments and require adjustments to recorded asset balances.

In addition to the recoverability assessment, we also routinely review the remaining estimated useful lives of our long-lived assets. Any reduction in the useful-life assumption will result in increased depreciation and amortization expense in the period when such determinations are made, as well as in subsequent periods.

Income Taxes – We are required to estimate our income taxes in each of the jurisdictions in which we operate. This involves estimating our current tax liabilities in each jurisdiction, including the impact, if any, of additional taxes resulting from tax examinations, as well as making judgments regarding our ability to realize our deferred tax assets. Such judgments can involve complex issues and may require an extended period to resolve. In the event we determine that we will not be able to realize all or part of our net deferred tax assets, we would make an adjustment in the period we make such determination. We recorded no income tax expense in the first or second quarter of 2010, or in 2009 and 2008, as we have experienced significant operating losses to date. If utilized, we may apply the benefit of our total net operating loss carryforwards to reduce future tax expense. Since our utilization of these deferred tax assets is dependent on future profits, which are not assured, we have recorded a valuation allowance equal to the net deferred tax assets. These carryforwards would also be subject to limitations, as prescribed by applicable tax laws.

As a result of prior equity financings and the equity issued in conjunction with certain acquisitions, we have incurred ownership changes, as defined by applicable tax laws. Accordingly, our use of the acquired net operating loss carryforwards may be limited. Further, to the extent that any single-year loss is not utilized to the full amount of the limitation, such unused loss is carried over to subsequent years until the earlier of its utilization or the expiration of the relevant carryforward period.

Results of Operations for the Three Months Ended June 30, 2010 and June 30, 2009

The following table sets forth certain statements of operations data for the periods indicated:

Three Months Ended June 30, 2010 Three Months Ended June 30, 2009

|                             |                 |         | % of |             |         |
|-----------------------------|-----------------|---------|------|-------------|---------|
|                             | Dollars         | Revenue |      | Dollars     | Revenue |
| Total revenues              | \$<br>259,718   | 100.0%  | \$   | 370,647     | 100.0%  |
| Cost of revenues            | 336,310         | 129.5%  |      | 202,333     | 54.6%   |
|                             |                 |         |      |             |         |
| Gross profit                | \$<br>(76,592)  | -29.5%  | \$   | 168,314     | 45.4%   |
|                             |                 |         |      |             |         |
| Operating expenses          | 579,489         | 223.1%  |      | 1,744,008   | 470.5%  |
|                             |                 |         |      |             |         |
| Loss from operations        | \$<br>(656,081) | -252.6% | \$   | (1,575,694) | -425.1% |
|                             |                 |         |      |             |         |
| Other income (expense), net | 168,082         | 64.7%   |      | (158,343)   | -42.7%  |
|                             |                 |         |      |             |         |
| Net loss                    | \$<br>(487,999) | -187.9% | \$   | (1,734,037) | -467.8% |
|                             |                 |         |      |             |         |
| Net loss per common share   | \$<br>(0.03)    |         | \$   | (0.09)      |         |
| L                           |                 |         | 1    |             |         |

### Revenues

Revenues for the three months ended June 30, 2010 and 2009 comprise the following:

|                           | Three Months Ended |           |      |         |        |           |         |  |  |  |  |
|---------------------------|--------------------|-----------|------|---------|--------|-----------|---------|--|--|--|--|
|                           |                    | June      | e 30 | ,       | Change |           |         |  |  |  |  |
|                           |                    | 2010 2009 |      |         |        | Dollars   | Percent |  |  |  |  |
| Subscription fees         | \$                 | 123,146   | \$   | 209,820 | \$     | (86,674)  | -41.31% |  |  |  |  |
| Professional service fees |                    | 7,050     |      | 79,726  |        | (72,676)  | -91.16% |  |  |  |  |
| License fees              |                    | 70,850    |      | 11,250  |        | 59,600    | 529.78% |  |  |  |  |
| Hosting fees              |                    | 37,722    |      | 33,045  |        | 4,677     | 14.15%  |  |  |  |  |
| Other revenue             |                    | 20,950    |      | 36,806  |        | (15,856)  | -43.08% |  |  |  |  |
| Total revenues            | \$                 | 259,718   | \$   | 370,647 | \$     | (110,929) | -29.93% |  |  |  |  |

Revenues decreased 30% to \$259,719 for the three months ended June 30, 2010 from \$370,647 for the same period in 2009. Our overall decrease in revenues was driven by substantial declines in subscription fees and professional service fees and offset by an increase in license fees. Select items are discussed in detail below.

#### Subscription Fees

Revenues from subscription fees for the three months ended June 30, 2010 and 2009 are as follows:

| Three Months Ended        |    |         |       |         |        |          |         |  |  |  |  |
|---------------------------|----|---------|-------|---------|--------|----------|---------|--|--|--|--|
|                           |    | June    | e 30, |         | Change |          |         |  |  |  |  |
|                           |    | 2010    | 2009  |         |        | Dollars  | Percent |  |  |  |  |
| Subscription fees         | \$ | 123,146 | \$    | 209,820 | \$     | (86,674) | -41.3%  |  |  |  |  |
| Percent of total revenues |    | 47.4%   |       | 56.6%   | )      |          |         |  |  |  |  |

Revenues from subscription fees decreased 41.3% to \$123,146 for the three months ended June 30, 2010 from \$209,820 for the same period in 2009. This decline is primarily attributable to the ongoing migration of one direct-selling organization customer to its own technology solution that has resulted in a continuous decline in subscription fees.

#### **Professional Service Fees**

Revenues from professional service fees for the three months ended June 30, 2010 and 2009 are as follows:

| Three Months Ended        |    |       |       |        |        |          |         |  |  |  |  |
|---------------------------|----|-------|-------|--------|--------|----------|---------|--|--|--|--|
|                           |    | June  | e 30, |        | Change |          |         |  |  |  |  |
|                           |    | 2010  | 2009  |        |        | Dollars  | Percent |  |  |  |  |
| Professional service fees | \$ | 7,050 | \$    | 79,726 | \$     | (72,676) | -91.2%  |  |  |  |  |
| Percent of total revenues |    | 2.71% |       | 21.51% | 2      |          |         |  |  |  |  |

Revenues from professional service fees decreased 91.2% to \$7,050 for the three months ended June 30, 2010 from \$79,726 for the same period in 2009. This decrease is primarily due to a significant decline in web consulting services provided to customers during the second quarter of 2010.

### License Fees

Revenues from license fees for the three months ended June 30, 2010 and 2009 are as follows:

|                           | Three Months Ended |           |       |        |         |        |         |  |  |  |
|---------------------------|--------------------|-----------|-------|--------|---------|--------|---------|--|--|--|
|                           |                    | June      | e 30, |        | Change  |        |         |  |  |  |
|                           |                    | 2010 2009 |       | 2009   | Dollars |        | Percent |  |  |  |
| License fees              | \$                 | 70,850    | \$    | 11,250 | \$      | 59,600 | 529.8%  |  |  |  |
| Percent of total revenues |                    | 27.28%    | )     | 3.04%  | )       |        |         |  |  |  |

Revenues from license fees increased 530% to \$70,850 for the three months ended June 30, 2010 from \$11,250 for the same period in 2009. License fee revenue recognized in the second quarter of 2010 comprised the ratable recognition of a term license that commenced in December 2009.

Hosting Fees

Revenues from hosting fees for the three months ended June 30, 2010 and 2009 are as follows:

|                           | Three Months Ended |           |       |        |         |       |         |  |  |  |
|---------------------------|--------------------|-----------|-------|--------|---------|-------|---------|--|--|--|
|                           |                    | June      | e 30, |        | Change  |       |         |  |  |  |
|                           |                    | 2010 2009 |       |        | Dollars |       | Percent |  |  |  |
| Hosting fees              | \$                 | 37,722    | \$    | 33,045 | \$      | 4,677 | 14.2%   |  |  |  |
| Percent of total revenues |                    | 14.52%    | )     | 8.92%  | )       |       |         |  |  |  |

Revenues from hosting fees increased 14.2% to \$37,772 for the three months ended June 30, 2010 from \$33,045 for the same period in 2009. This increase is due to the growth of services provided to clients.

### Other Revenue

Revenues from other sources for the three months ended June 30, 2010 and 2009 are as follows:

|                           | Three Months Ended |           |       |        |    |          |         |  |  |  |
|---------------------------|--------------------|-----------|-------|--------|----|----------|---------|--|--|--|
|                           |                    | June      | e 30, |        |    | Change   |         |  |  |  |
|                           |                    | 2010 2009 |       | 2009   |    | Dollars  | Percent |  |  |  |
| Other revenue             | \$                 | 20,950    | \$    | 36,806 | \$ | (15,856) | -43.1%  |  |  |  |
| Percent of total revenues |                    | 8.07%     | ,     | 9.93%  |    |          |         |  |  |  |

Revenues from non-core activities decreased 43.1% to \$20,950 for the three months ended June 30, 2010 from \$36,806 for the same period in 2009. We expect these revenue streams to continue to be insignificant in the future as we focus on the growth of our subscription fees revenue.

Cost of Revenues

Cost of revenues for the three months ended June 30, 2010 and 2009 are as follows:

|                           | Three Months Ended |          |    |         |    |         |         |  |  |  |
|---------------------------|--------------------|----------|----|---------|----|---------|---------|--|--|--|
|                           |                    | June 30, |    |         |    | Change  |         |  |  |  |
|                           | 2010 2009          |          |    |         |    | Dollars | Percent |  |  |  |
| Cost of revenues          | \$                 | 336,310  | \$ | 202,333 | \$ | 133,977 | 66.2%   |  |  |  |
| Percent of total revenues |                    | 129.49%  | ,  | 54.59%  | 2  |         |         |  |  |  |

Cost of revenues increased 66.2% to \$336,310 for the three months ended June 30, 2010 from \$202,333 for the same period in 2009. This increase is the result of additional professional service costs associated with subscription revenue.

### **Operating Expenses**

Operating expenses for the three months ended June 30, 2010 and 2009 comprise the following:

|                                | Three Months Ended |           |      |           |    |             |         |  |  |  |  |
|--------------------------------|--------------------|-----------|------|-----------|----|-------------|---------|--|--|--|--|
|                                |                    | June      | e 30 | ),        |    | Chan        | ge      |  |  |  |  |
|                                |                    | 2010 2009 |      |           |    | Dollars     | Percent |  |  |  |  |
| Sales and marketing            | \$                 | 179,640   | \$   | 216,780   | \$ | (37,140)    | -17.1%  |  |  |  |  |
| Research and development       |                    | 10,380    |      | 226,950   |    | (216,570)   | -95.4%  |  |  |  |  |
| General and administrative     |                    | 389,469   |      | 862,050   |    | (472,581)   | -54.8%  |  |  |  |  |
| (Loss) on impairment of assets |                    | -         |      | 438,228   |    | (438,228)   | -100.0% |  |  |  |  |
| Total operating expenses       | \$                 | 579,489   | \$   | 1,744,008 | \$ | -1,164,520) | -66.8%  |  |  |  |  |

Operating expenses decreased 66.8% to \$579,489 for the three months ended June 30, 2010 from \$1,744,008 for the same period in 2009. This decrease is the direct result of our concerted efforts during the latter part of 2009 and into 2010 to reduce operating expenses by improving efficiencies and eliminating unnecessary costs offset by the recognition of loss on the reevaluation of an intangible asset. Select items are discussed in detail below.

### Sales and Marketing

Sales and marketing expenses for the three months ended June 30, 2010 and 2009 are as follows:

| Three Months Ended        |    |         |      |         |             |         |  |  |  |  |
|---------------------------|----|---------|------|---------|-------------|---------|--|--|--|--|
|                           |    | June    | 30,  |         | Cha         | ange    |  |  |  |  |
|                           |    | 2010    | 2009 |         | Dollars     | Percent |  |  |  |  |
| Sales and marketing       | \$ | 179,640 | \$   | 216,780 | \$ (37,140) | -17.1%  |  |  |  |  |
| Percent of total revenues |    | 69.17%  |      | 58.49%  |             |         |  |  |  |  |

Sales and marketing expenses decreased 17% to \$179,640 for the three months ended June 30, 2010 from \$216,780 for the same period in 2009. This variance is primarily attributable to reductions associated with revenue-sharing arrangements with our multi-level marketing partners.

### Research and Development

Research and development expenses for the three months ended June 30, 2010 and 2009 are as follows:

|                           | Three Mor    | nths Er | nded    |        |           |         |  |
|---------------------------|--------------|---------|---------|--------|-----------|---------|--|
|                           | June         | e 30,   |         | Change |           |         |  |
|                           | 2010         | 2009    |         |        | Dollars   | Percent |  |
| Research and development  | \$<br>10,380 | \$      | 226,950 | \$     | (216,570) | -95.4 % |  |
| Percent of total revenues | 4.00%        |         | 61.23%  | 2      |           |         |  |

Research and development expenses decreased 95% to \$10,380 for the three months ended June 30, 2010 from \$226,950 for the same period in 2009. This decrease is primarily attributable to a reduction in employee head count and outside contractor fees incurred and allocation of internal resources to current production requirements during the second quarter of 2010.

General and Administrative

General and administrative expenses for the three months ended June 30, 2010 and 2009 are as follows:

| Three Months Ended         |    |         |      |         |         |           |         |  |  |  |
|----------------------------|----|---------|------|---------|---------|-----------|---------|--|--|--|
|                            |    | June    | 30,  |         | Change  |           |         |  |  |  |
|                            |    | 2010    | 2009 |         | Dollars |           | Percent |  |  |  |
| General and administrative | \$ | 389,469 | \$   | 862,050 | \$      | (472,581) | -54.8%  |  |  |  |
| Percent of total revenues  |    | 149.96% |      | 232.58% |         |           |         |  |  |  |

General and administrative expenses decreased 55% to \$389,469 for the three months ended June 30, 2010 from \$862,050 for the same period in 2009. This decrease is primarily attributable to reductions in bad debt expense \$128,000; and \$15,000 stock-based compensation expense resulting from employee turnover and a decrease in new equity grants; and \$167,000 reduction in legal expenses; \$135,000 reduction in the amount of amortization of intangible costs; and \$10,300 in management consulting fees. Bad debt expense is reduced because management is being more cautious of new customer acceptance and sales volume is down for the three months ended June 30, 2010. Legal expense reduced because we have been able to settle the outstanding litigation that the Company was involved with since 2007.

(Loss) on impairment of assets, net

(Loss) on impairment of assets, net for the three months ended June 30, 2010 and 2009 are as follows:

| Three Months Ended                  |    |     |        |           |        |           |         |  |  |  |  |
|-------------------------------------|----|-----|--------|-----------|--------|-----------|---------|--|--|--|--|
|                                     |    | Jun | e 30,  |           | Change |           |         |  |  |  |  |
|                                     | 20 | 10  | 0 2009 |           |        | Dollars   | Percent |  |  |  |  |
| (Loss) on impairment of assets, net | \$ | -   | \$     | (438,228) | \$     | (438,228) | -100.0% |  |  |  |  |
| Percent of total revenues           |    | -%  |        | 118.23%   |        |           |         |  |  |  |  |

(Loss) on impairment of assets, net decreased by 100% since the reevaluation of intangibles assets as of June 30, 2010 did not require any adjustment and there were no sales of assets.

Other Income (Expense)

Other income (expense) for the three months ended June 30, 2010 and 2009 comprise the following:

Three Months Ended June 30, C

Change

|                                | 2010            | 2009            | Dollars        | Percent |
|--------------------------------|-----------------|-----------------|----------------|---------|
| Interest (expense) net         | \$<br>(233,025) | \$<br>(158,343) | \$<br>(74,682) | -47.2%  |
| Gain on legal settlements, net | 401,107         | -               | 401,107        | 100.0%  |
| Other income (expense)         | -               | -               | -              | -%      |
| Total other income (expense)   | \$<br>168,082   | \$<br>(158,343) | \$<br>326,425  | 206.2%  |

Net other income increased 206% to \$168,082 for the three months ended June 30, 2010 from an expense of \$158,343 for the same period in 2009. This net increase was primarily attributable to the settlement of the Nouri litigation.

### Interest Expense, Net

Interest expense, net of interest income, for the three months ended June 30, 2010 and 2009 is as follows:

|                           | Three Months Ended |          |     |         |        |          |         |  |  |  |
|---------------------------|--------------------|----------|-----|---------|--------|----------|---------|--|--|--|
|                           |                    | June     | 30, |         | Change |          |         |  |  |  |
|                           |                    | 2010 200 |     |         |        | Dollars  | Percent |  |  |  |
| Interest expense, net     | \$                 | 233,025  | \$  | 158,343 | \$     | (74,682) | 47.2%   |  |  |  |
| Percent of total revenues |                    | -89.72%  |     | -42.72% | )      |          |         |  |  |  |

Net interest expense decreased 47% to \$233,025 for the three months ended June 30, 2010 from \$158,343 for the same period in 2009. This increase is primarily the \$74,682 of interest expense recognized in the second quarter of 2009 relating to additional borrowings in 2010.

Gain on legal settlements, Net

|                                | Three Montl   | hs En | ded  |      |         |         |  |  |  |
|--------------------------------|---------------|-------|------|------|---------|---------|--|--|--|
|                                | June 3        | 30,   |      |      | Change  |         |  |  |  |
|                                | 2010          |       | 2009 |      | Dollars | Percent |  |  |  |
| Gain on legal settlements, Net | \$<br>401,107 | \$    |      | - \$ | 401,107 | 100.0%  |  |  |  |
| Percent of total revenues      | 154.4%        |       |      | -%   |         |         |  |  |  |

Net gain on legal settlements increased 100% to \$401,107 for the three months ended June 30, 2010 from an expense of \$-0- for the same period in 2009. This net increase was primarily attributable to the results of the negotiations to settle the Nouri litigation.

Results of Operations for the Six Months Ended June 30, 2010 and June 30, 2009

The following table sets forth certain statements of operations data for the periods indicated:

|                             | Six Month<br>June 30, |          | Six Month<br>June 30, |          |  |
|-----------------------------|-----------------------|----------|-----------------------|----------|--|
|                             |                       | % of     |                       | % of     |  |
|                             | Dollars               | Revenue  | Dollars               | Revenue  |  |
| Total revenues              | \$ 623,618            | 100.00%  | \$ 852,334            | 100.00%  |  |
| Cost of revenues            | 702,244               | 112.61%  | 694,934               | 81.53%   |  |
|                             |                       |          |                       |          |  |
| Gross profit                | \$ (78,626)           | -12.61%  | \$ 157,400            | 18.47%   |  |
|                             |                       |          |                       |          |  |
| Operating expenses          | 1,436,548             | 230.36%  | 3,216,015             | 377.32%  |  |
|                             |                       |          |                       |          |  |
| Loss from operations        | \$(1,515,174)         | -242.97% | \$(3,058,615)         | -358.85% |  |
|                             |                       |          |                       |          |  |
| Other income (expense), net | 110,250               | 17.68%   | (270,075)             | -31.699% |  |
|                             |                       |          |                       |          |  |
| Net loss                    | \$(1,404,924)         | -225.29% | \$(3,328,690)         | -390.54% |  |
|                             |                       |          |                       |          |  |
| Net loss per common share   | \$ (0.08)             |          | \$ (0.18)             |          |  |

### Revenues

Revenues for the six months ended June 30, 2010 and 2009 comprise the following:

|                           | Six Mor       | ths End | ed      |    |           |         |  |
|---------------------------|---------------|---------|---------|----|-----------|---------|--|
|                           | Jun           | ie 30,  | Change  |    |           |         |  |
|                           | 2010          |         | 2009    | Do | llars     | Percent |  |
| Subscription fees         | \$<br>259,404 | \$      | 451,602 | \$ | (192,198) | -42.6%  |  |
| Professional service fees | 69,825        |         | 198,499 |    | (128,674) | -64.8%  |  |
| License fees              | 158,650       |         | 22,500  |    | 136150    | 605.1%  |  |
| Hosting fees              | 81,994        |         | 105,255 |    | (23,261)  | -22.1%  |  |
| Other revenue             | 53,745        |         | 74,478  |    | (20,733)  | -27.8%  |  |
| Total revenues            | \$<br>623,618 | \$      | 852,334 | \$ | (228,716) | -26.8%  |  |

Revenues decreased 26.8% to \$623,618 for the six months ended June 30, 2010 from \$852,334 for the same period in 2009. Our overall decrease in revenues was driven by substantial declines in subscription fees and professional service fees. Select items are discussed in detail below.

#### Subscription Fees

Revenues from subscription fees for the six months ended June 30, 2010 and 2009 are as follows:

|                           | Six Months Ended |          |    |         |    |             |         |  |  |  |
|---------------------------|------------------|----------|----|---------|----|-------------|---------|--|--|--|
|                           |                  | June 30, |    |         |    | Change      |         |  |  |  |
|                           |                  | 2010     |    | 2009    |    | Dollars     | Percent |  |  |  |
| Subscription fees         | \$               | 259,404  | \$ | 451,602 | \$ | 6 (192,198) | -42.6%  |  |  |  |
| Percent of total revenues |                  | 41.60%   |    | 52.98%  |    |             |         |  |  |  |

Revenues from subscription fees decreased 42.6% to \$259,404 for the six months ended June 30, 2010 from \$451,602 for the same period in 2009. This decline is primarily attributable to the ongoing migration of one direct-selling organization customer to its own technology solution that has resulted in a continuous decline in subscription fees.

#### **Professional Service Fees**

Revenues from professional service fees for the six months ended June 30, 2010 and 2009 are as follows:

|                           | Six Months Ended |          |    |         |        |           |         |  |  |
|---------------------------|------------------|----------|----|---------|--------|-----------|---------|--|--|
|                           |                  | June 30, |    |         |        | Change    |         |  |  |
|                           |                  | 2010     |    | 2009    |        | Dollars   | Percent |  |  |
| Professional service fees | \$               | 69,825   | \$ | 198,499 | \$     | (128,674) | -64.8%  |  |  |
| Percent of total revenues |                  | 11.20%   | 2  | 12.9%   | ,<br>2 |           |         |  |  |

Revenues from professional service fees decreased 64.8% to \$128,674 for the six months ended June 30, 2010 from \$198,499 for the same period in 2009. This decrease is primarily due to a significant decline in web consulting services provided to customers during the second quarter of 2010.

#### License Fees

Revenues from license fees for the six months ended June 30, 2010 and 2009 are as follows:

|                           | Six Months Ended |         |    |        |    |         |         |  |  |  |
|---------------------------|------------------|---------|----|--------|----|---------|---------|--|--|--|
|                           | June 30,         |         |    |        |    | Change  |         |  |  |  |
|                           |                  | 2010    |    | 2009   |    | Dollars | Percent |  |  |  |
| License fees              | \$               | 158,650 | \$ | 22,500 | \$ | 136,150 | 605.1 % |  |  |  |
| Percent of total revenues |                  | 25.44%  |    | 2.64%  |    |         |         |  |  |  |

Revenues from license fees increased 605% to \$158,650 for the six months ended June 30, 2010 from \$22,500 for the same period in 2009. License fee revenue recognized in the first and second quarter of 2010 includes fees from customers that began in June 2009 and January 2010.

Hosting Fees

Revenues from hosting fees for the six months ended June 30, 2010 and 2009 are as follows:

|                           | Six Months Ended |           |    |         |         |          |         |  |  |
|---------------------------|------------------|-----------|----|---------|---------|----------|---------|--|--|
|                           | June 30,         |           |    |         |         | Change   |         |  |  |
|                           |                  | 2010 2009 |    | 2009    | Dollars |          | Percent |  |  |
| Hosting fees              | \$               | 81,994    | \$ | 105,255 | \$      | (23,261) | -22.1%  |  |  |
| Percent of total revenues |                  | 13.15%    |    | 12.35%  |         |          |         |  |  |

Revenues from hosting fees decreased 22% to \$81,994 for the six months ended June 30, 2010 from \$105,255 for the same period in 2009. This decrease is due to the reduced customer traffic for clients.

#### Other Revenue

Revenues from other sources for the six months ended June 30, 2010 and 2009 are as follows: